

Department of Human Services

Vocational Rehabilitation Overview

Ways and Means Human Services Subcommittee

March 2017

Trina M. Lee, Director, Vocational Rehabilitation
Clyde Saiki, Director, DHS

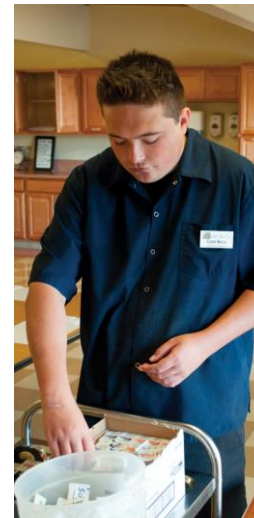


Today's Presentation

- Mission, Goals & Objectives
- Why VR Matters
- Services
 - Who, how we serve, and service delivery
- Accomplishments
- Challenges
- Key Performance measures
- Budget

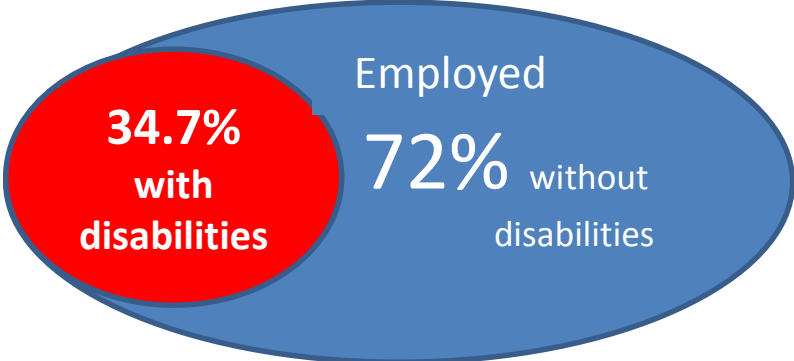
VR's Mission

Assist Oregonians with disabilities to achieve, maintain, and advance in employment and independence



Why Vocational Rehabilitation matters

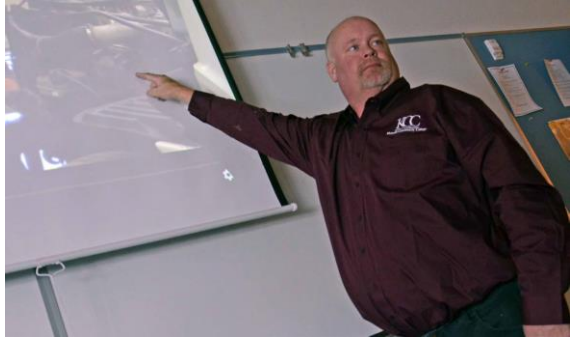
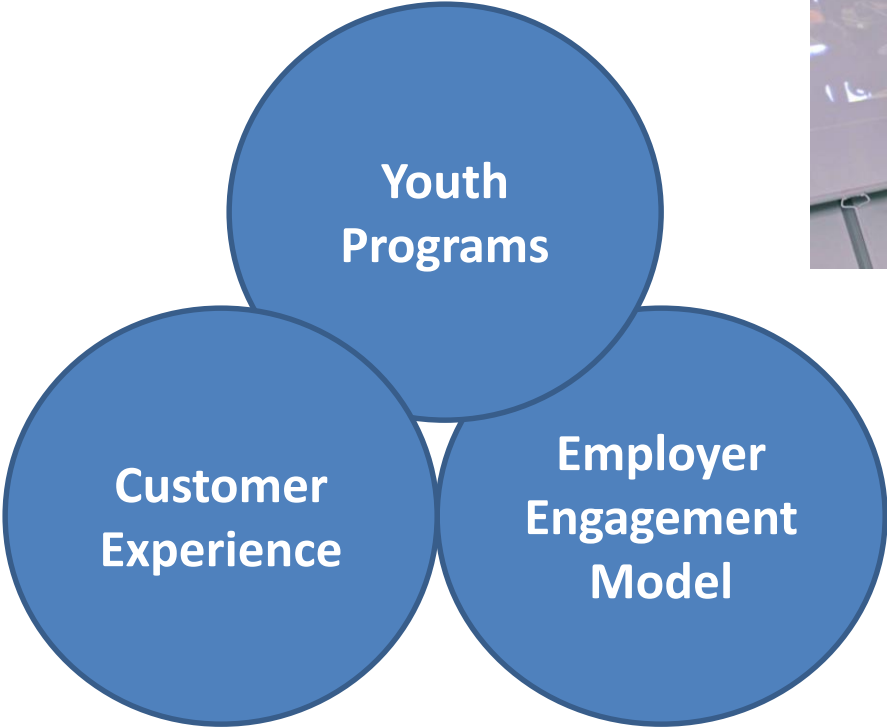
350,586
working age
Oregonians
with
disabilities



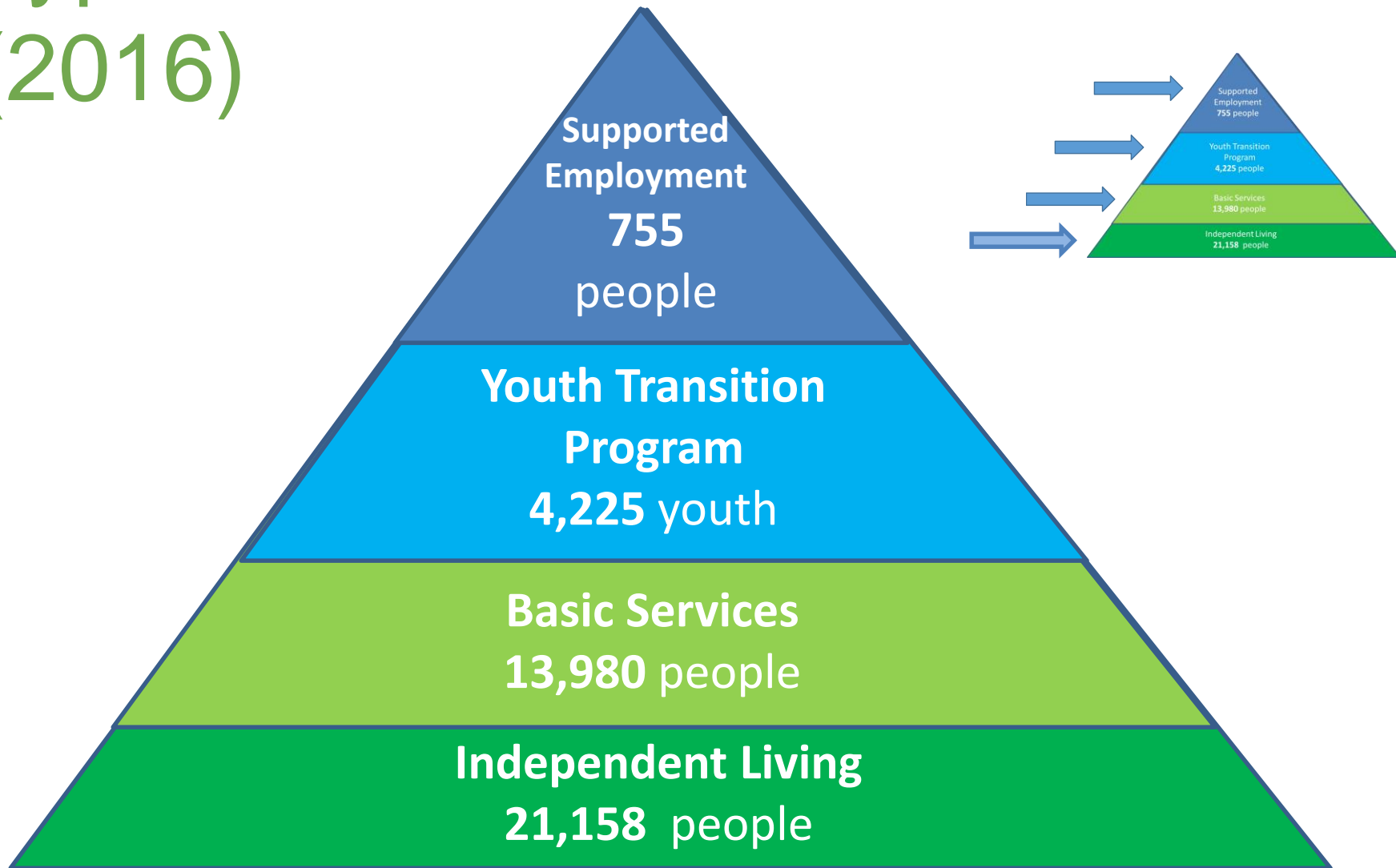
16,486
VR assisted in
2016



CUSTOMER-RELATED OBJECTIVES



Types of Consumer Services (2016)



Organizational Structure

VR Field

Trina M. Lee
VR Director

State
Rehab
Council
(SRC)

VR Field
Support

Vacant
Field Chief
(PEMF)

Pete Karpa
VR Deputy
Director

**State
Independent
Living
Council
(SILC)**

**Patrick
Foster**
Region 1
Manager

Joe Miller
Region 2
Manager

Donna Keddy
Region 3
Manager

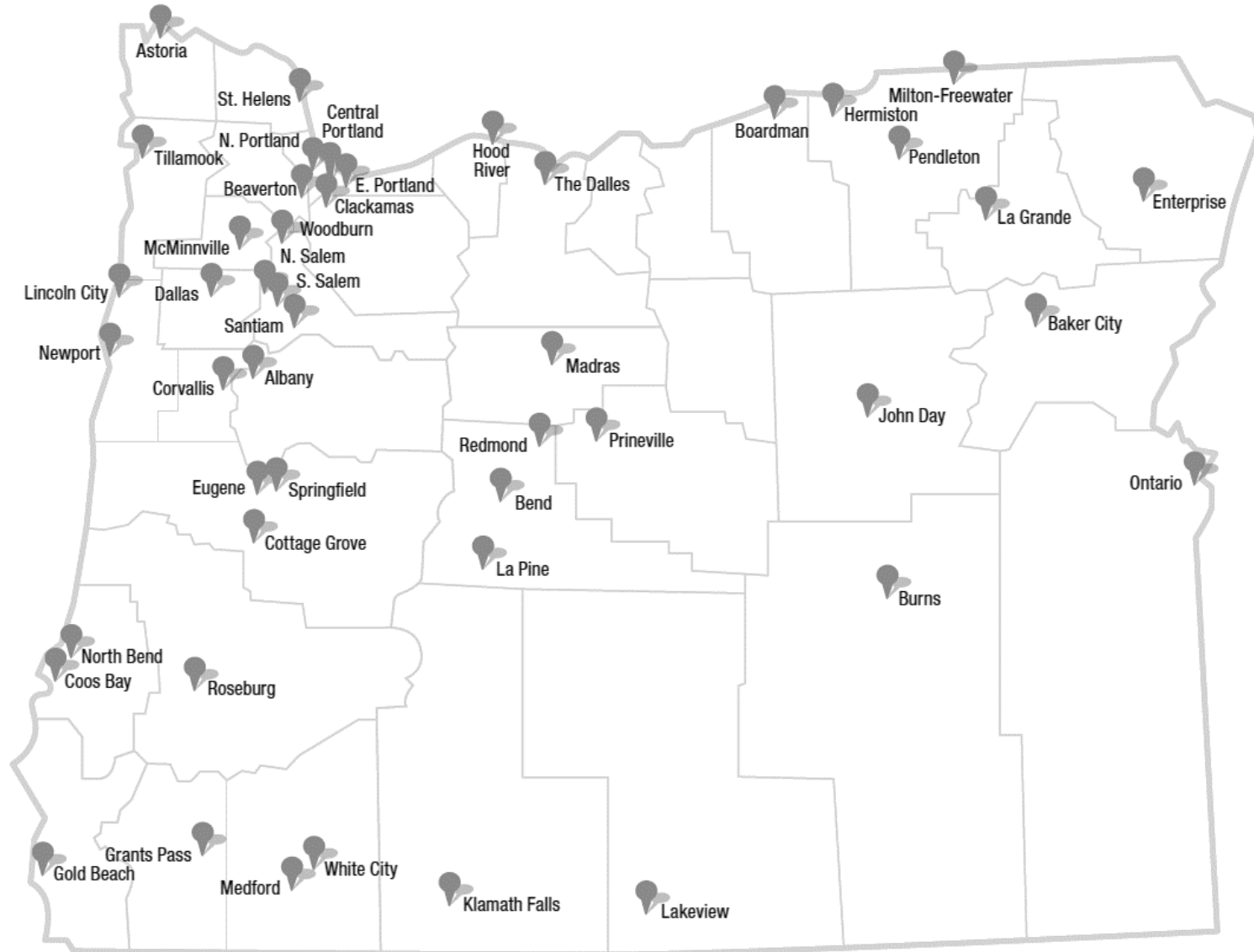
Judy Barker
VR Business
Operations
Manager

**Martha
Dodsworth**
Policy &
Training
Manager

Keith Ozols
Workforce
& Youth
Manager

14 VR Branch Offices

VR Field Offices



Meet Rusty...



- *He wanted to make more of his life.*
- *He now has the job of his dreams passing on knowledge in the trucking industry.*
- *He teaches the 220-hour commercial driving course at Klamath Community College.*



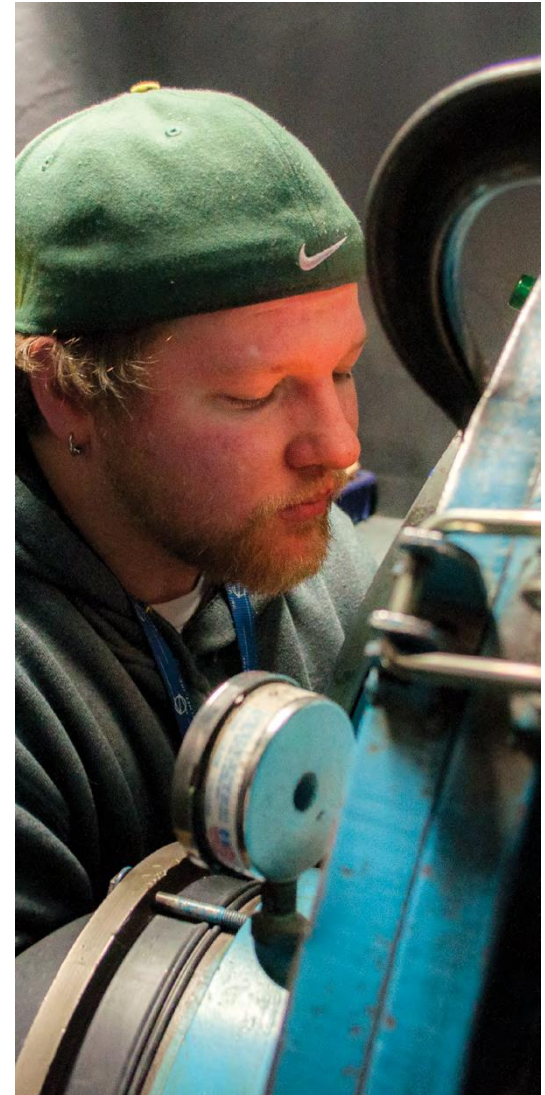
Meet Amelia...

- *Realized her vocational dreams with the help of VR*
- *Youth Transition Program (YTP) Student*
- *Helped her balance work and school*
- *One of the first YTP students hired at Legacy Health.*

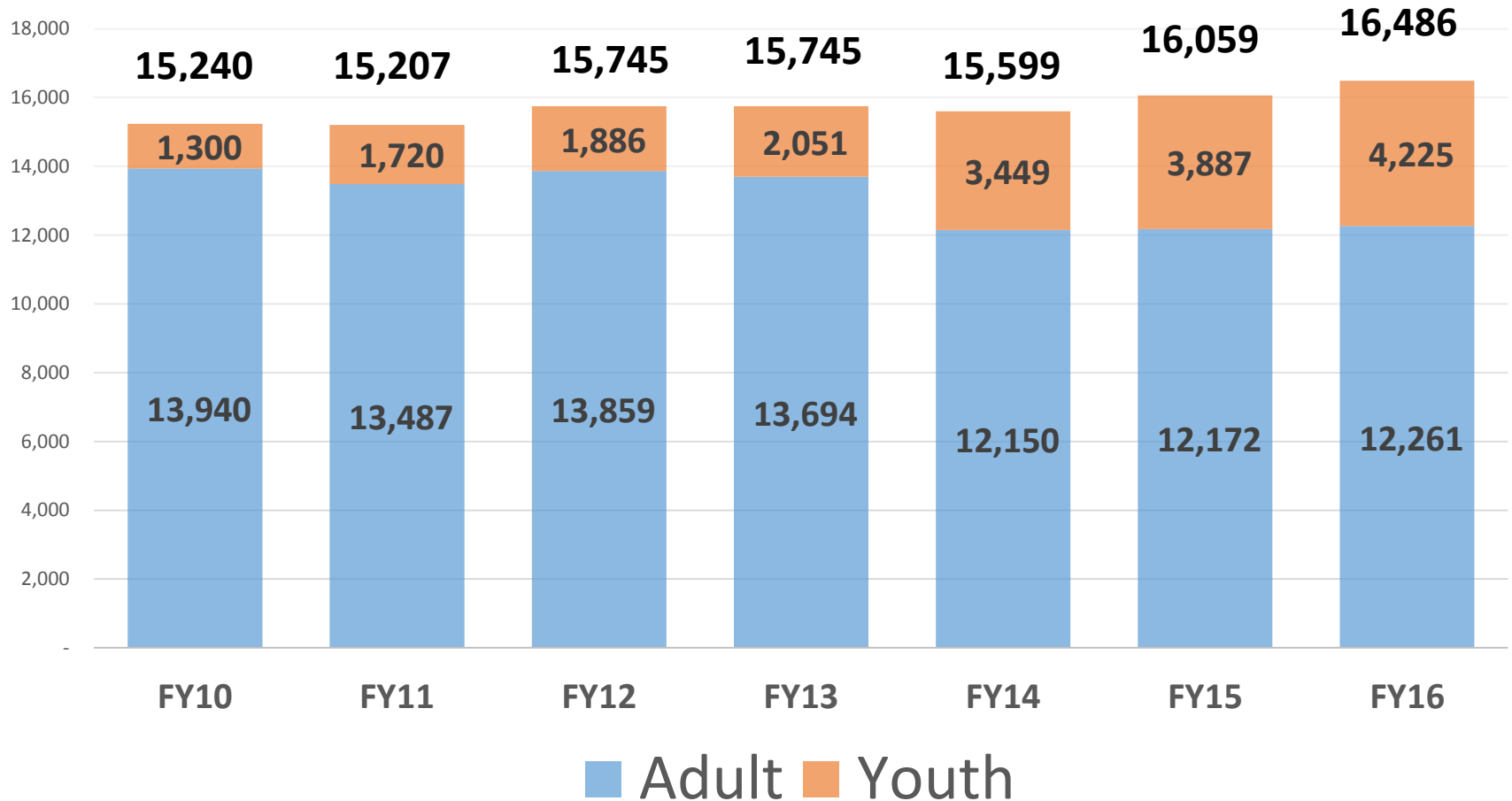
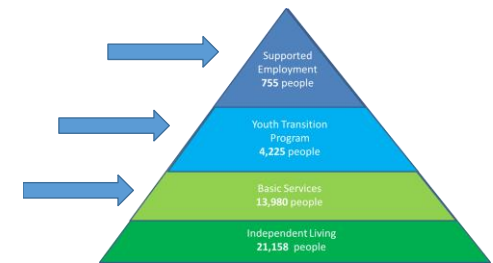


Meet Nick.....

- *Experienced and skilled welder*
- *Has used VR services several times since high school*
- *Selmet, Inc. – a great match*
- *Being an ambassador for the trade to others at the School for the Deaf.*
- *Future goals:*
 - *Lead a team of individuals*
 - *Retire from this company*

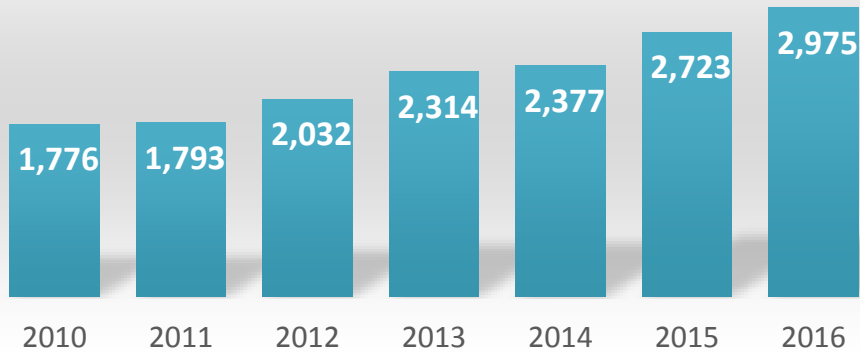


Oregonians served



VR Outcomes

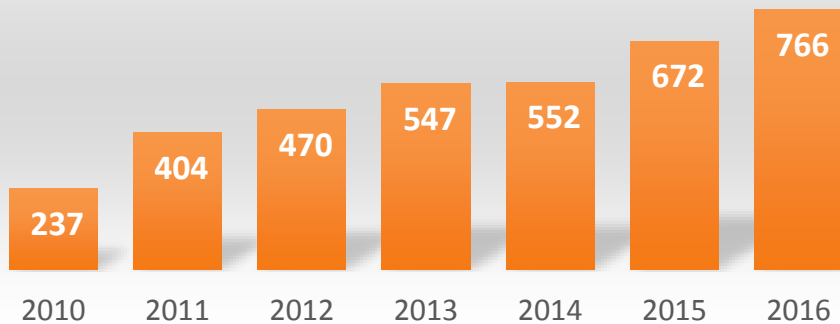
Employment



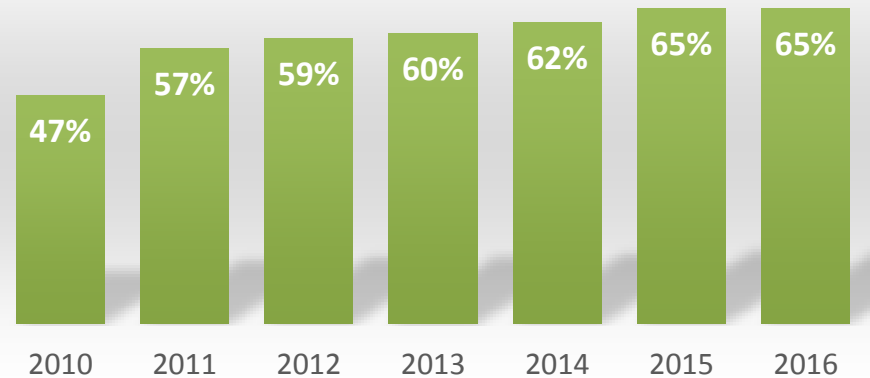
Supported Employment



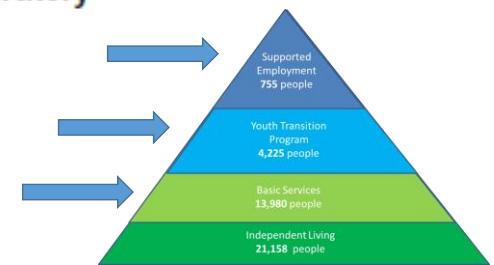
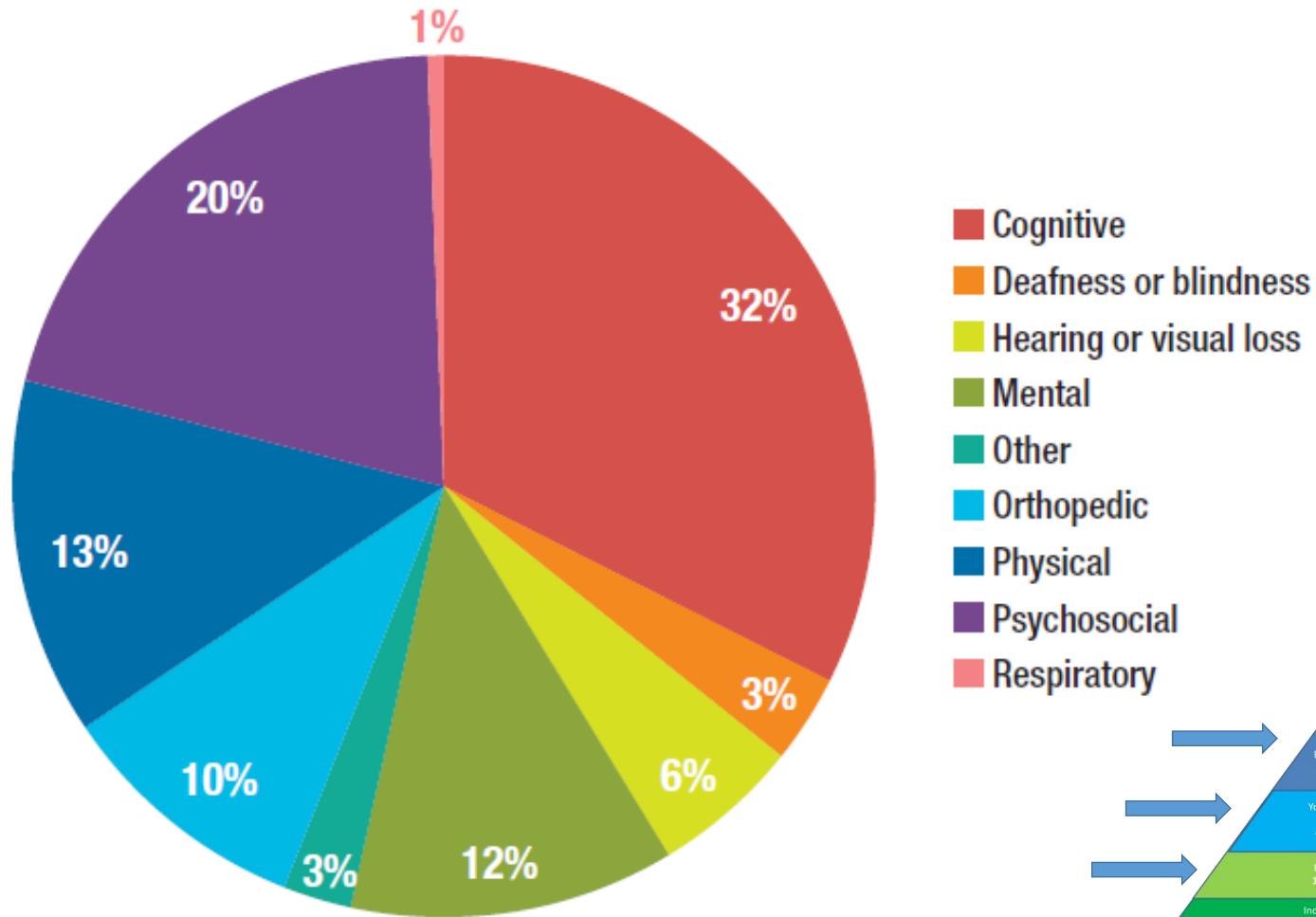
Youth Transition Employment



Rehabilitation Rate

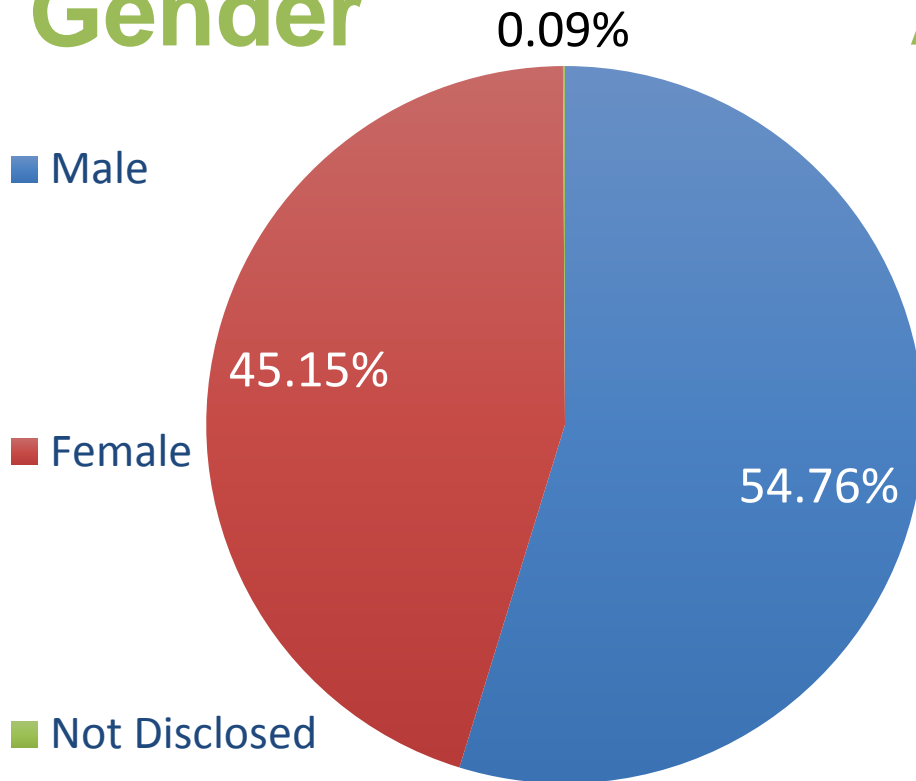


VR Consumer demographics: Disabilities

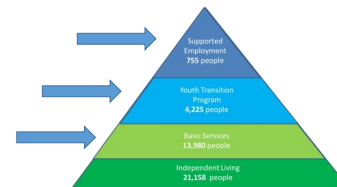
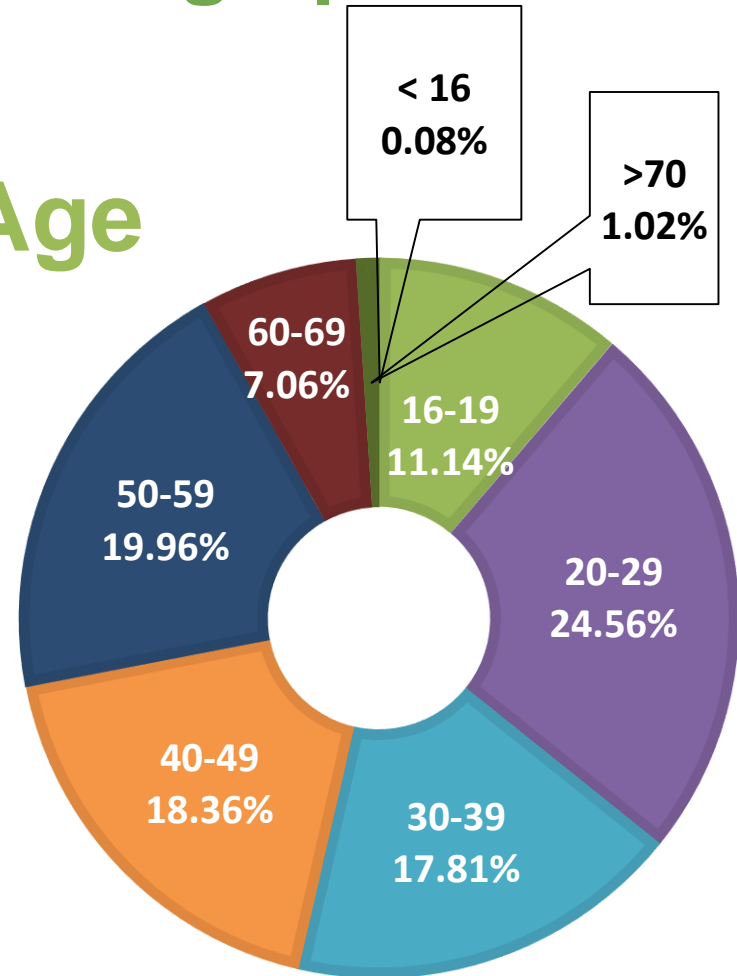


VR Consumer demographics

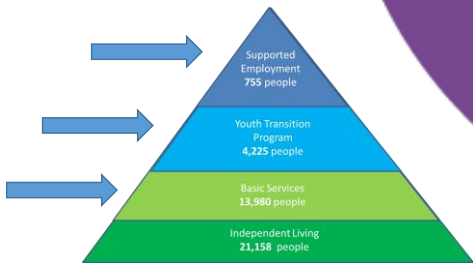
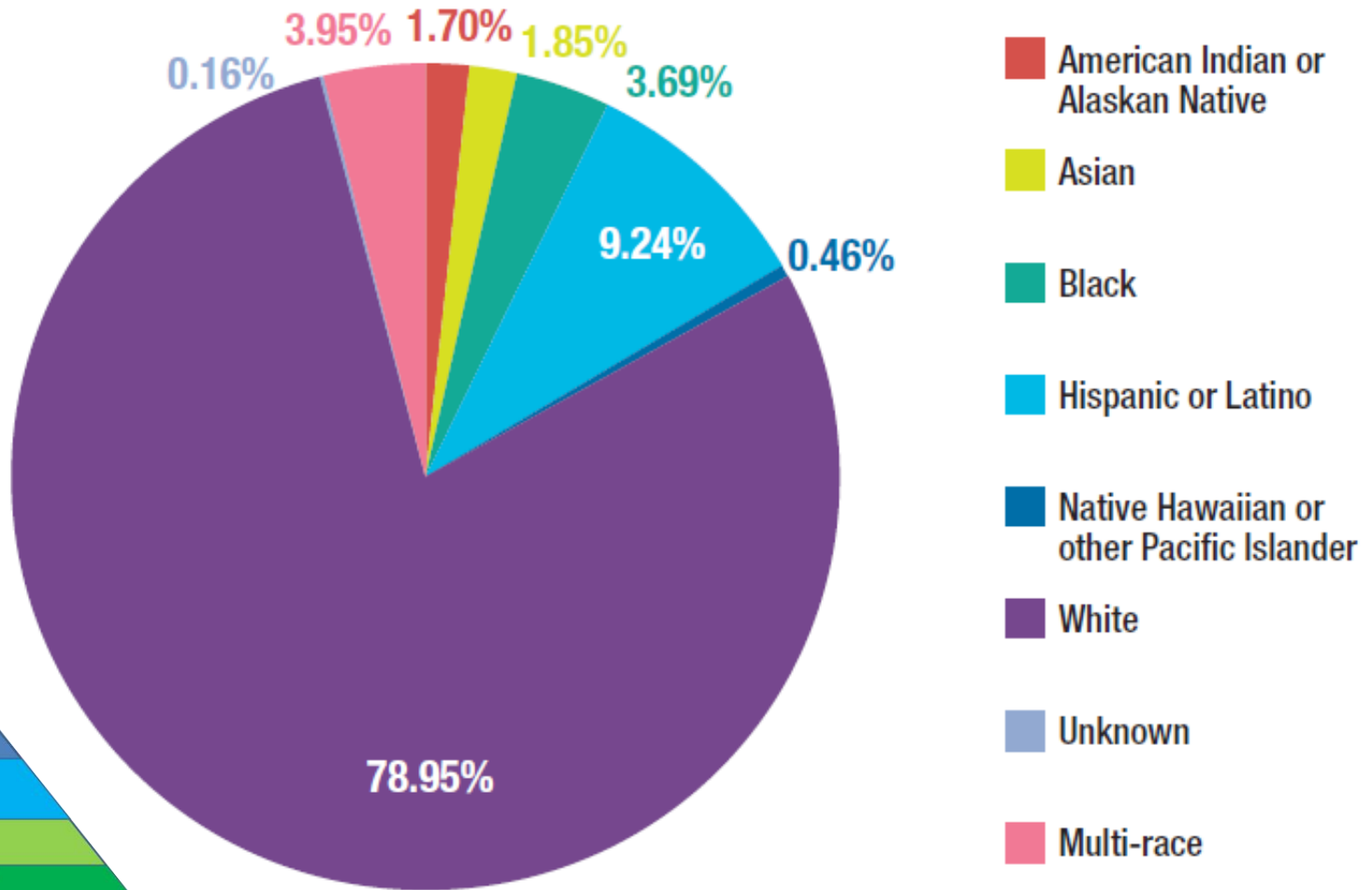
Gender



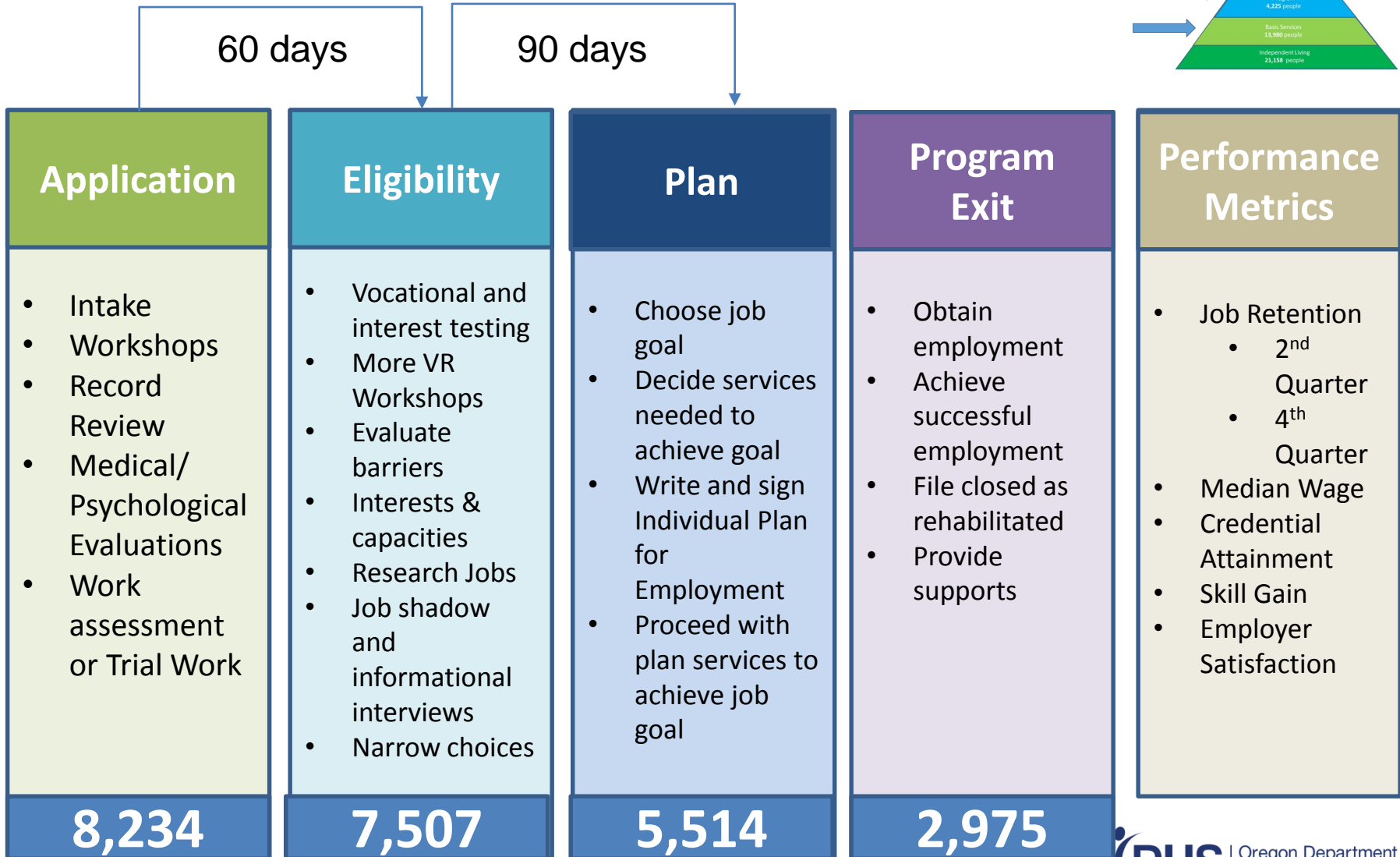
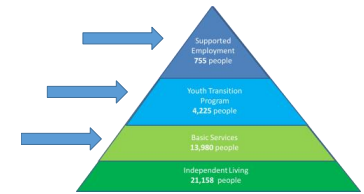
Age



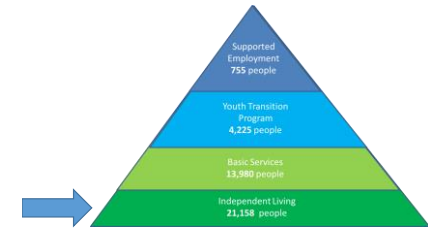
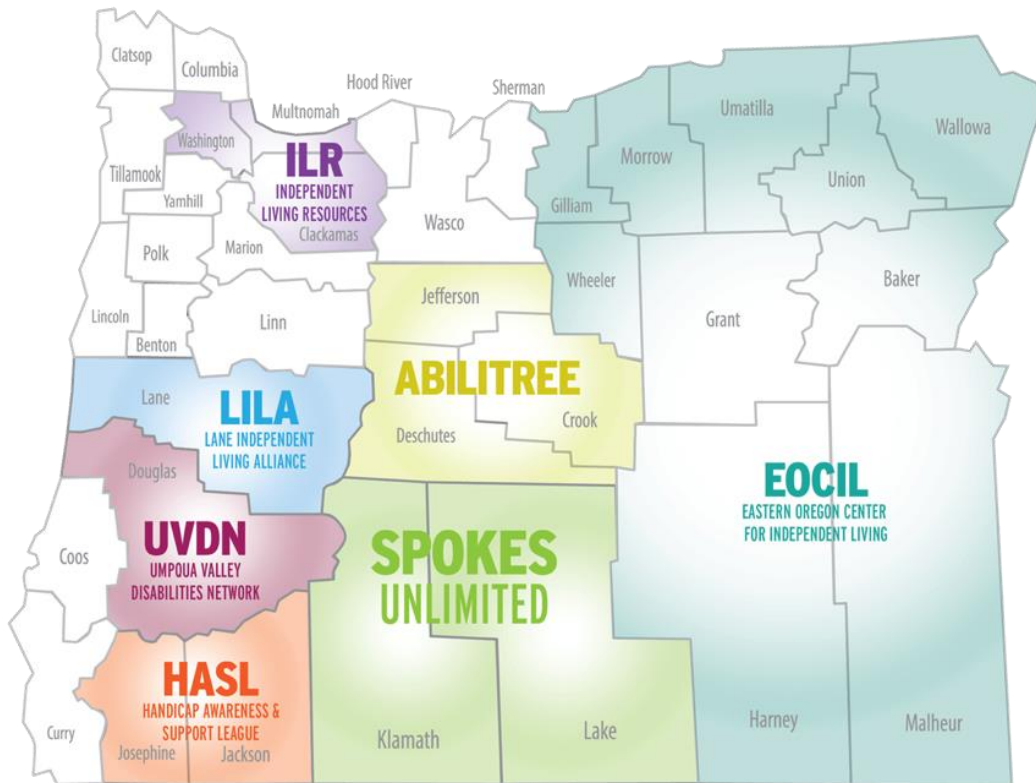
VR Consumer demographics: Race/Ethnicity



The VR Process



Centers for Independent Living (CIL)



5 Core Independent Living Services:

- Information & Referral
- Peer Counseling
- Independent Living Skills Training
- Systems Advocacy & Self-Advocacy Support
- Transition to Community Life (Youth & Adults)

VR Services for Employers

- Employer engagement activities
 - Live resume
 - Meet business
 - Tapping Fresh Talent Job Fair
 - Options Conference
- Workforce training and supports
- Diversity and inclusion consultation and support
 - Disability awareness
 - Americans with Disabilities Act
 - 503 compliance support
 - Accommodation assessment and support



VR and Workforce

- WIOA requires VR to be part of the Workforce System
 - Oregon Workforce Investment Board
 - Local Workforce Development Boards
 - Provide Services to Businesses
- Goals:
 - Create Access
 - Expand Capacity
 - Be a Resource



Accomplishments 2015-17

- VR Program Goals, Objectives & Structure
 - Created/updated due to WIOA Requirements
- State Rehab Council & SILC partnership
- Comprehensive Statewide Needs Assessment
- 2016:
 - Served 16,486 Oregonians
 - 2,975 rehabilitations (jobs)
 - 766 Youth
 - 663 Supported Employment
 - Lane v Brown
 - 143 jobs - Goal 130
 - 80% youth with plans – Goal 50%



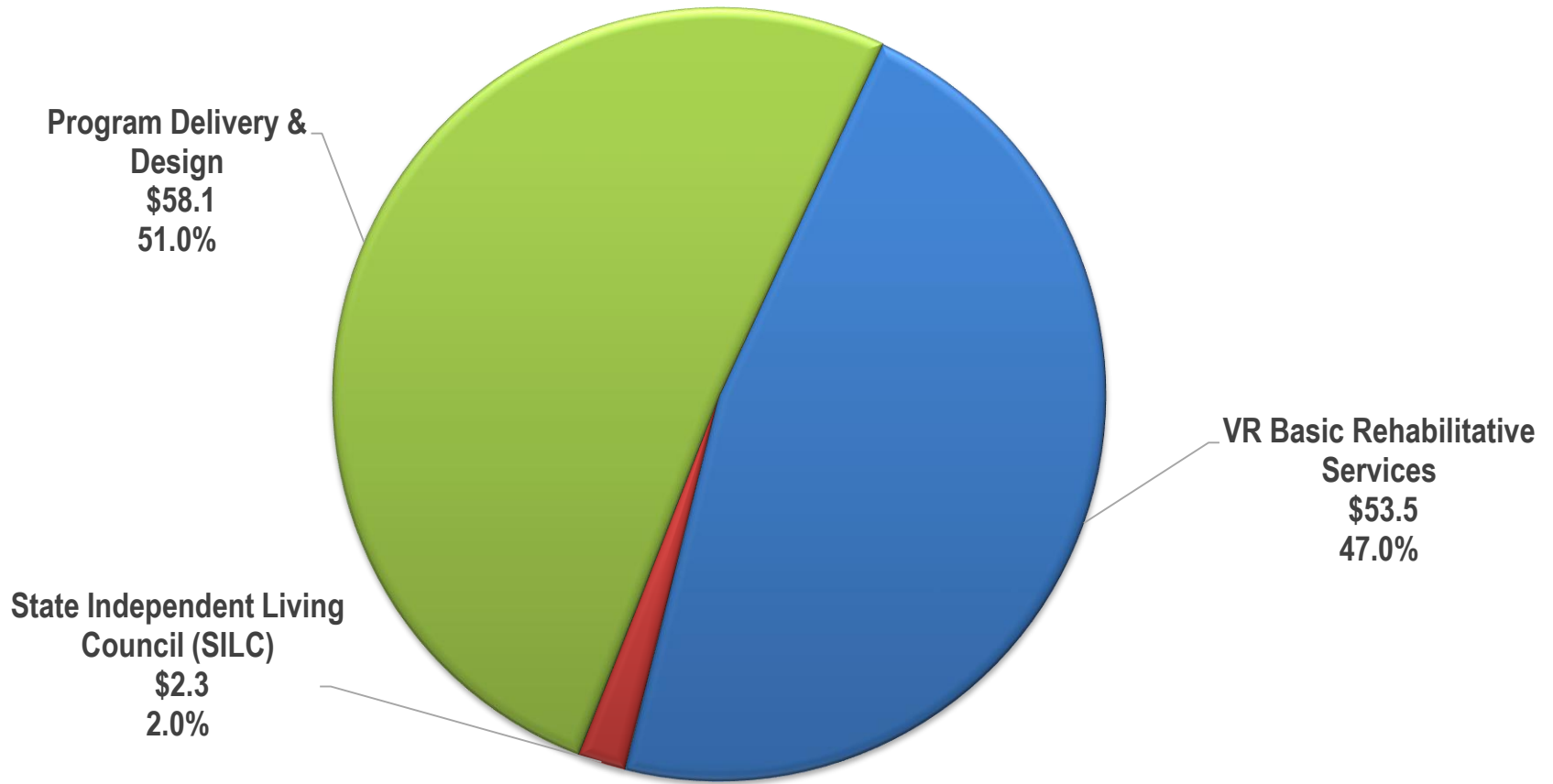
Challenges for 2017-19



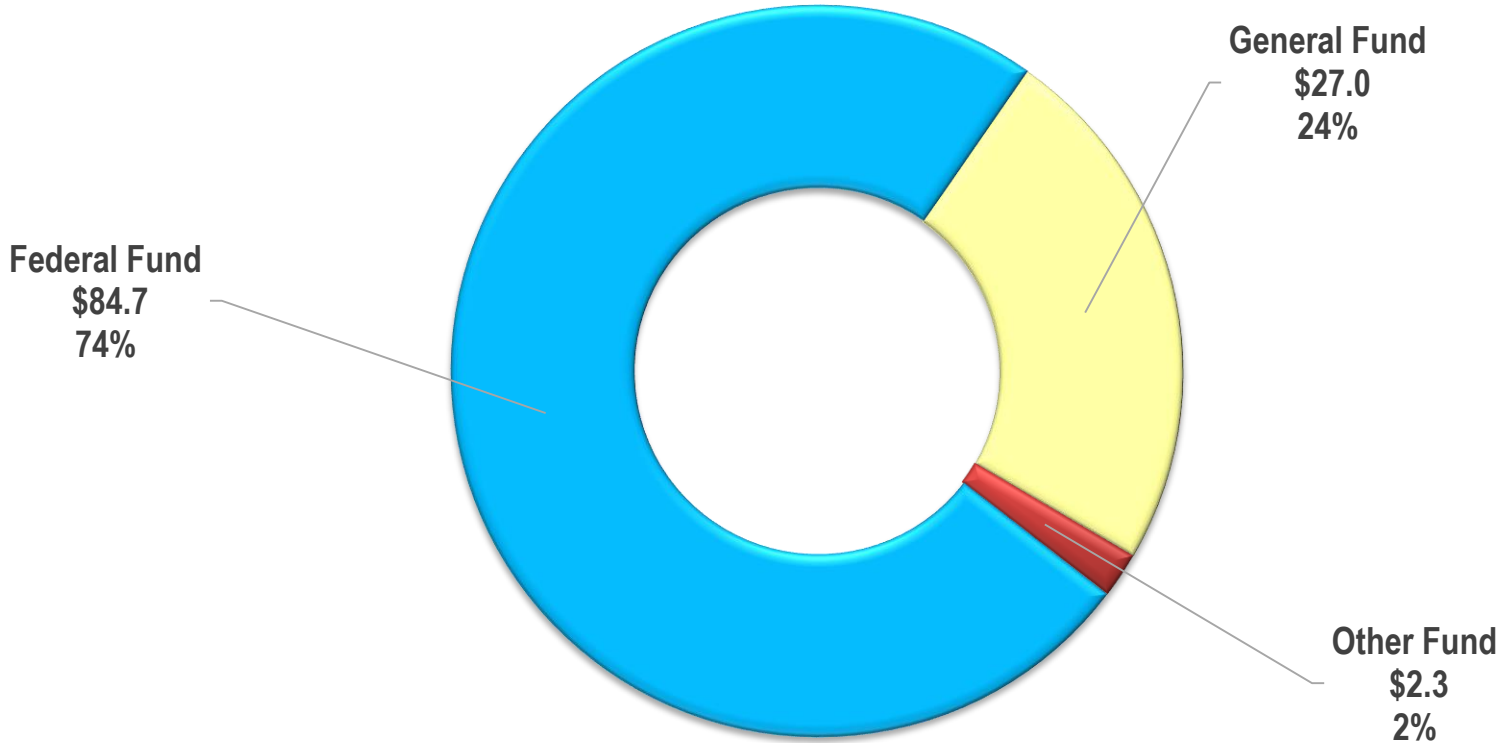
- RSA Monitoring (Fall 2017)
- Full Implementation of WIOA
- Possible of going into Order of Selection:
 - Reasons: funding, staff, capacity
 - Oregon's decisions:
 - At risk of losing a job (exempt)
 - 4 to 3 categories
 - Severity of disability
 - Number of functional limitations
 - Number and length of services
 - Contingency Planning – Being prepared



**VR Basic Rehabilitative Services
Total by Program
\$114.00 million**

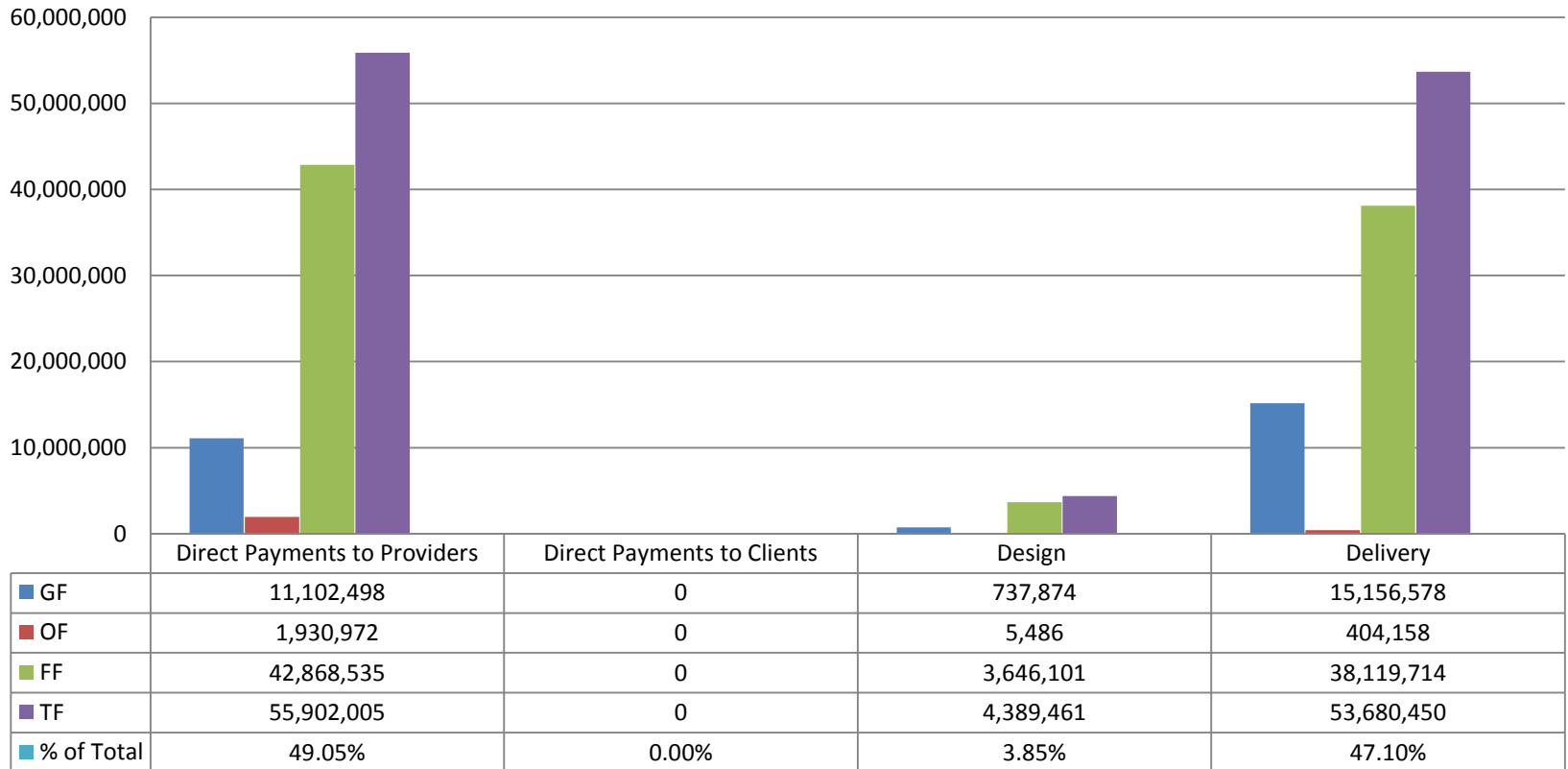


**VR Basic Rehabilitative Services
Total by Fund Type
\$114.00 million**



DHS VR Direct Payments and Services 2017-19 GB

Department of Human Services

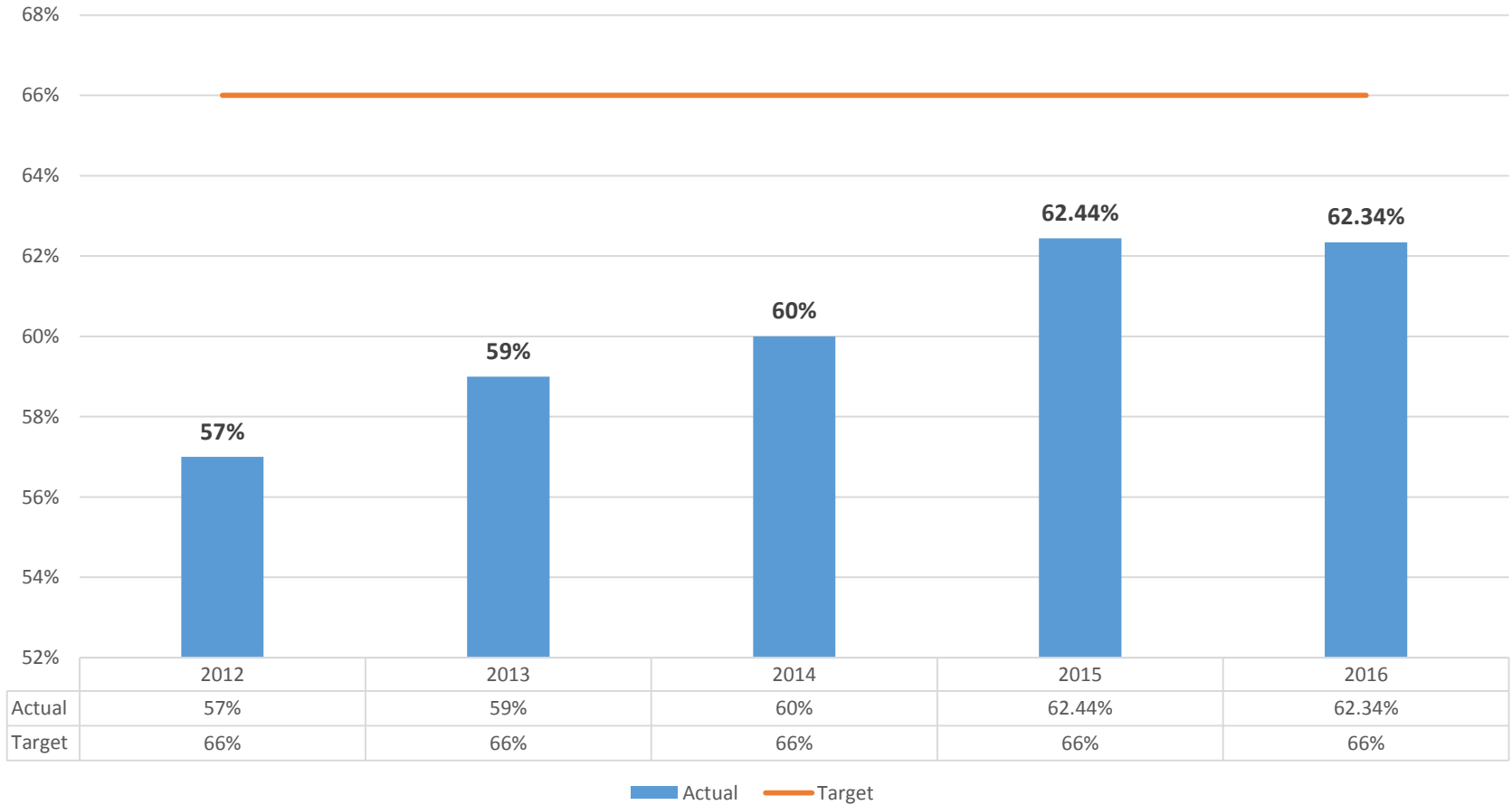


Note: 96.15% of budget is direct services or direct payments to clients or providers

KPM #1 OVRS CLOSED - EMPLOYED

The percentage of Office of Vocational Rehabilitation Services (OVRS) consumers with a goal of employment who are employed.

Time Period: Oct - Sept



Vocational Rehabilitation summary

Mission: Assist Oregonians with disabilities to achieve, maintain and advance in employment and independence

- Part of the State's workforce system that meets the needs of a complex population
- Oregon VR has a dual customer model
- VR has made some dynamic changes to the program due to WIOA
 - VR has a set of Goals and Objectives to focus the work
 - VR has built an Organizational structure to support WIOA
 - New focus areas
- Increased performance outcomes/measurements

Coming Up:

- **Public Testimony**
 - March 28th
- **Self Sufficiency Program**
 - March 30th
- **Child Welfare**
 - April 3 & 4th

THANK YOU

Department of Human Services

www.oregon.gov/dhs

*Safety, Health and Independence
for all Oregonians*