

Aging and People with Disabilities

Joint Ways and Means Subcommittee on Human Services

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Aging and People with Disabilities**

March 15 and 16, 2017



APD presentation outline

Day 1

- Goals
- Approach
- System
- Safety
- Licensing

Day 2

- Services
- Accomplishments
- Challenges
- Investments
- Budget and KPMs

Aging & People with Disabilities (APD)

- Oregon's older adults, people with disabilities and their families have easy access to services, supports and early interventions that help maintain independence, promote well-being, honor choice, respect cultural preferences and uphold dignity.

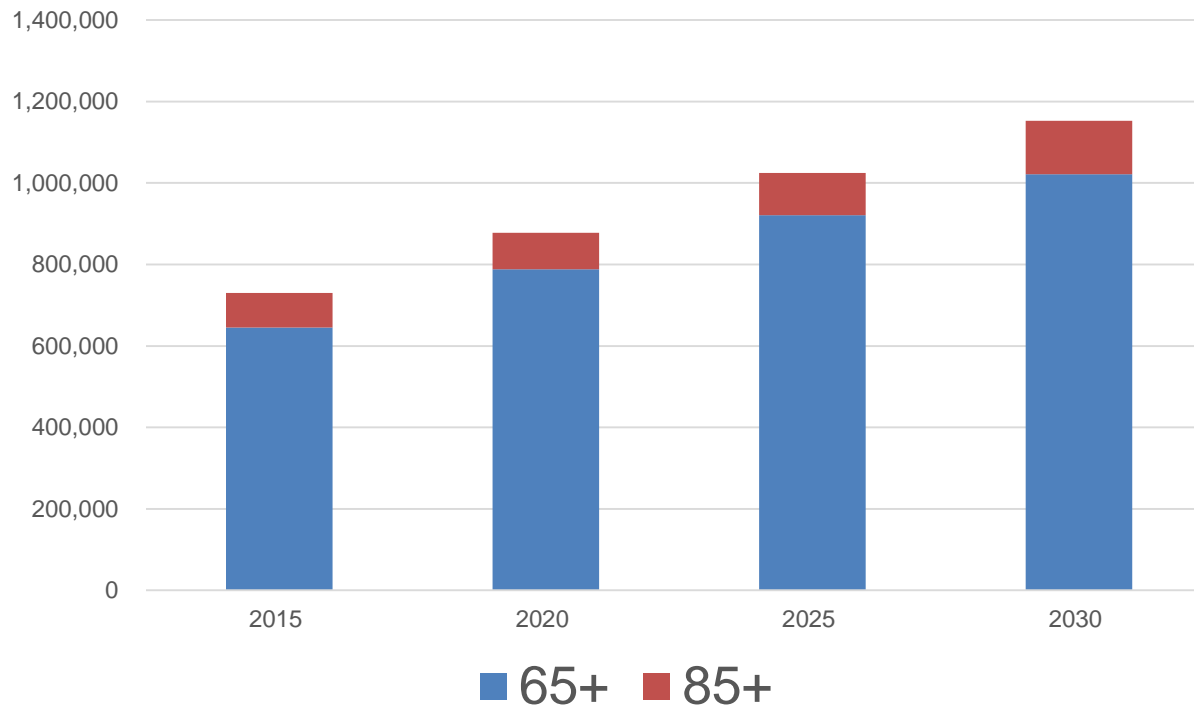


Aging & People with Disabilities Goals

- Ensure the safety and protection of the population we serve with a focus on prevention.
- Facilitate broad awareness of, and easy access to, services.
- Invest in preventive services to keep people independent, healthy and safe for longer periods of time.
- Provide person-centered-services and supports.
- Serve people in an equitable and culturally sensitive manner.
- Promote high quality services by APD, its local partners and providers.
- Increase advocacy efforts to improve outcomes for APD consumers.
- Administer programs with the utmost integrity.

The Population is Aging

Growth in 65+ and 85+ Oregon population



Source: Oregon Office of Economic Analysis

Crisis in retirement savings

USA Today

Most Americans have less than \$1,000 in savings

The New York Times
What, Me Worry? When It Comes to Retiring, Yes

The Motley Fool
Half of American baby boomers face a frightening retirement reality

USA Today

For your retirement planning, count on living until age 95

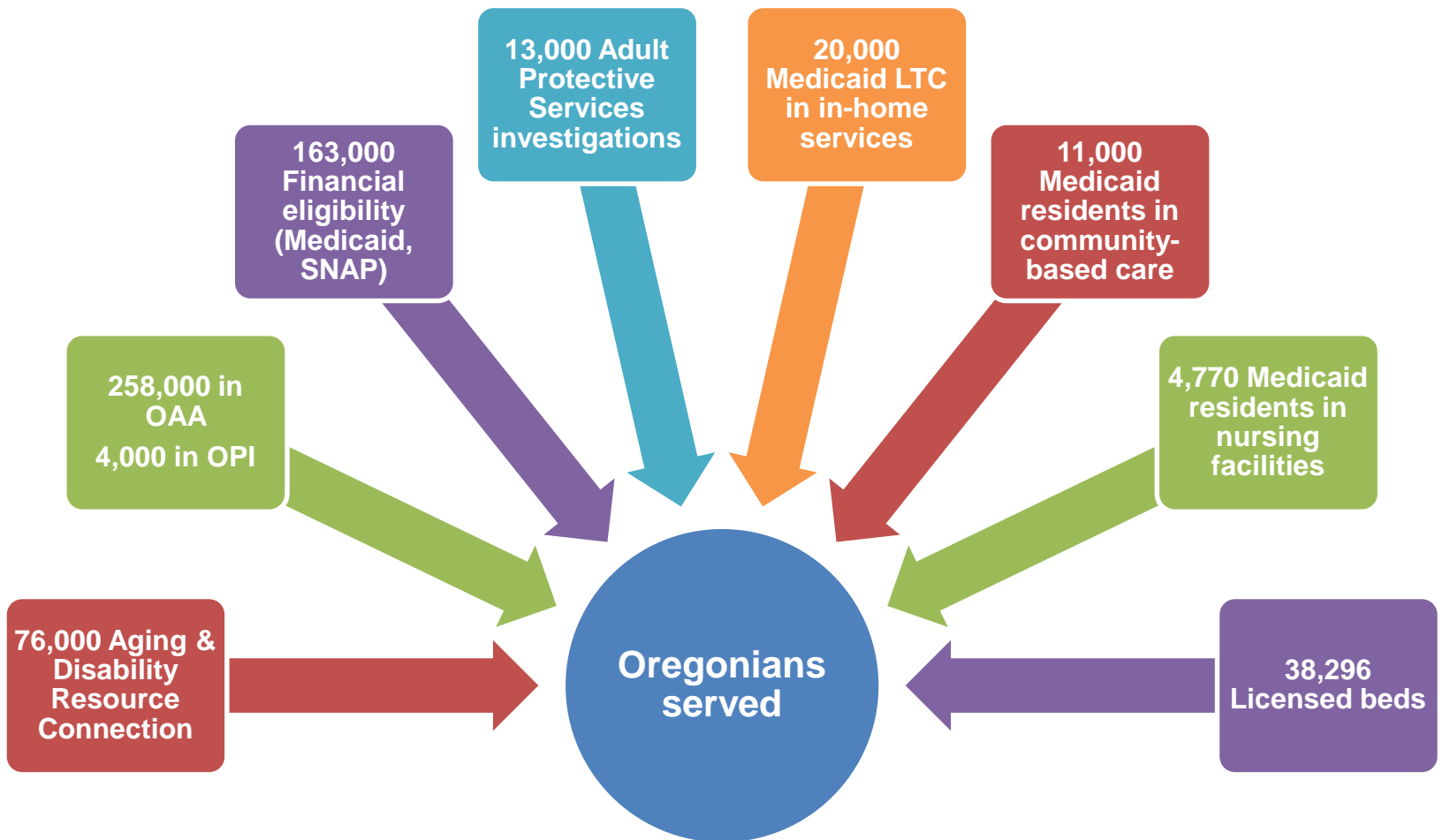
CNN Money

1 in 4 people have almost nothing saved for retirement

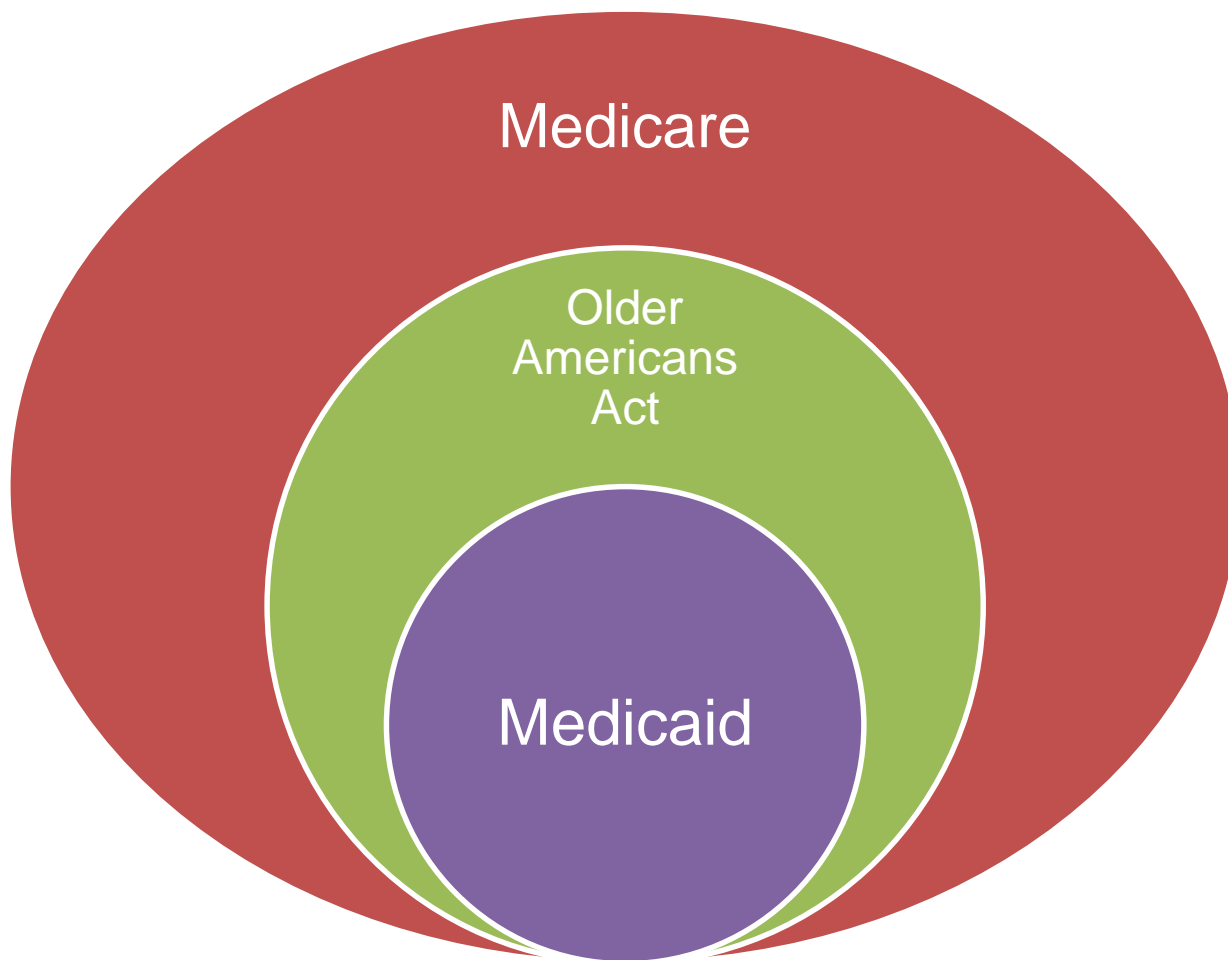
A Social Model of Services



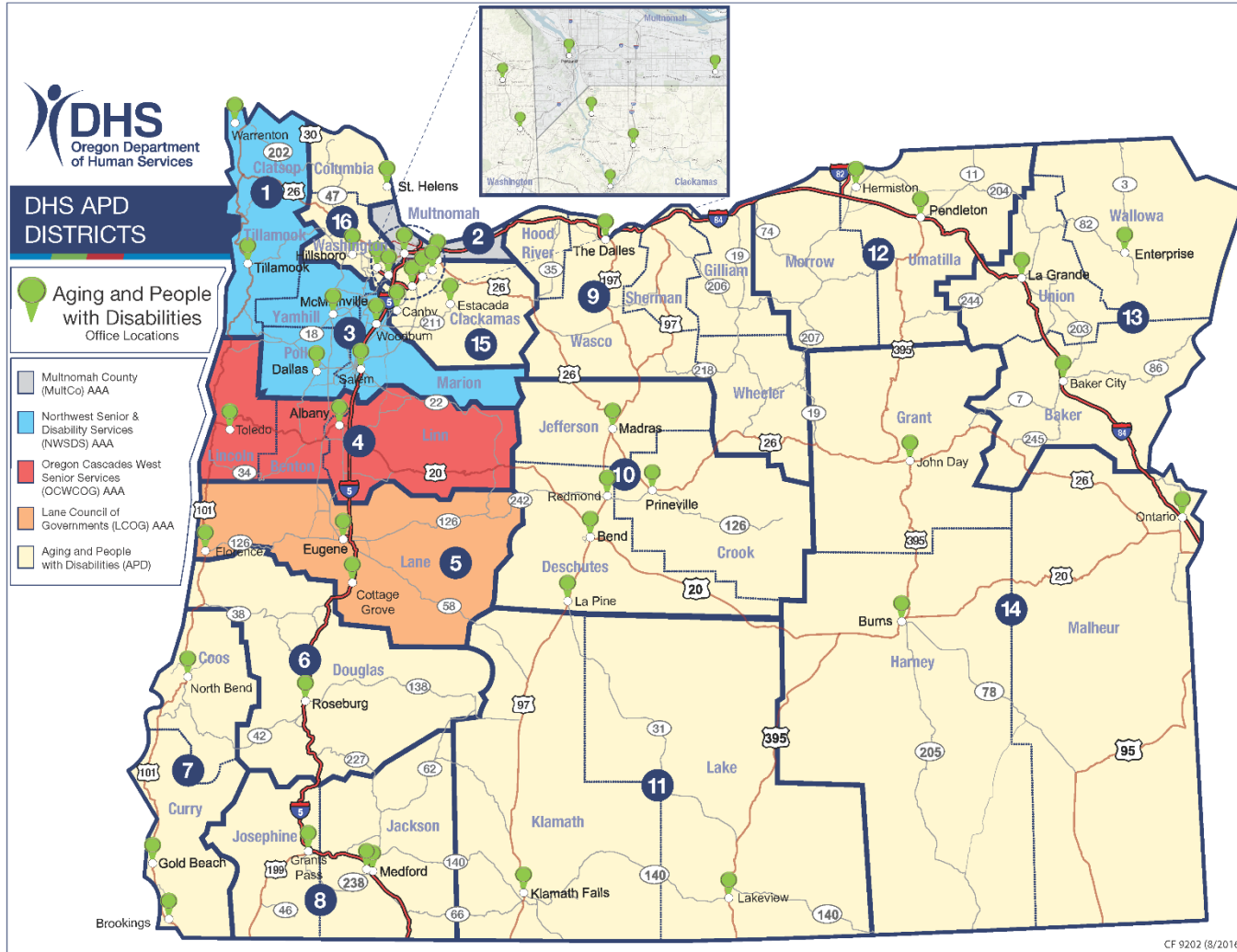
Oregon's Long Term Care System



Laws Passed in 1965 - The Vision for Older Americans



Where We Serve Oregonians



The Aging Services Network

Aging & People with Disabilities
(State Offices)

Area Agencies on Aging
(AAAs)

Type A
(Non-Medicaid –
OPI /OAA)

Type B
(Medicaid, OPI, OAA,
APS, etc.)

How Do I Navigate the System?



adrcoforegon.org

1-855-ORE-ADRC

1-855-673-2372

The Services We Offer



Adult Protective Services Investigations

Elder Abuse – Types of Adult Abuse

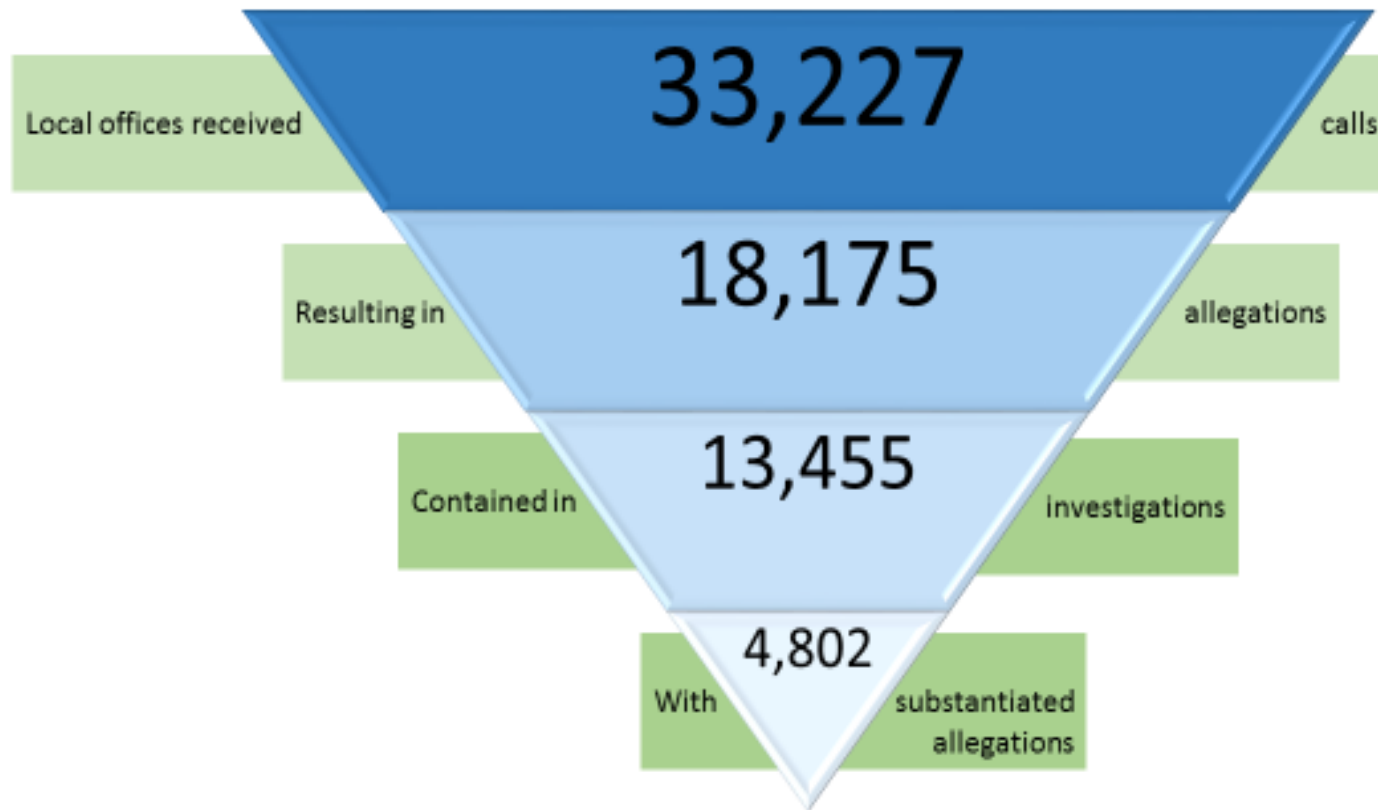
- Financial exploitation
- Physical abuse
- Sexual abuse
- Emotional abuse
- Abandonment
- Wrongful restraint
- Involuntary seclusion
- Neglect
- Self neglect



To Report Abuse:
Statewide # 1-855-503-SAFE

Adult Protective Services

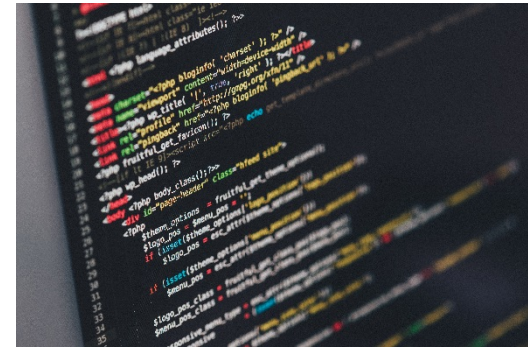
2016 APS Office Workload



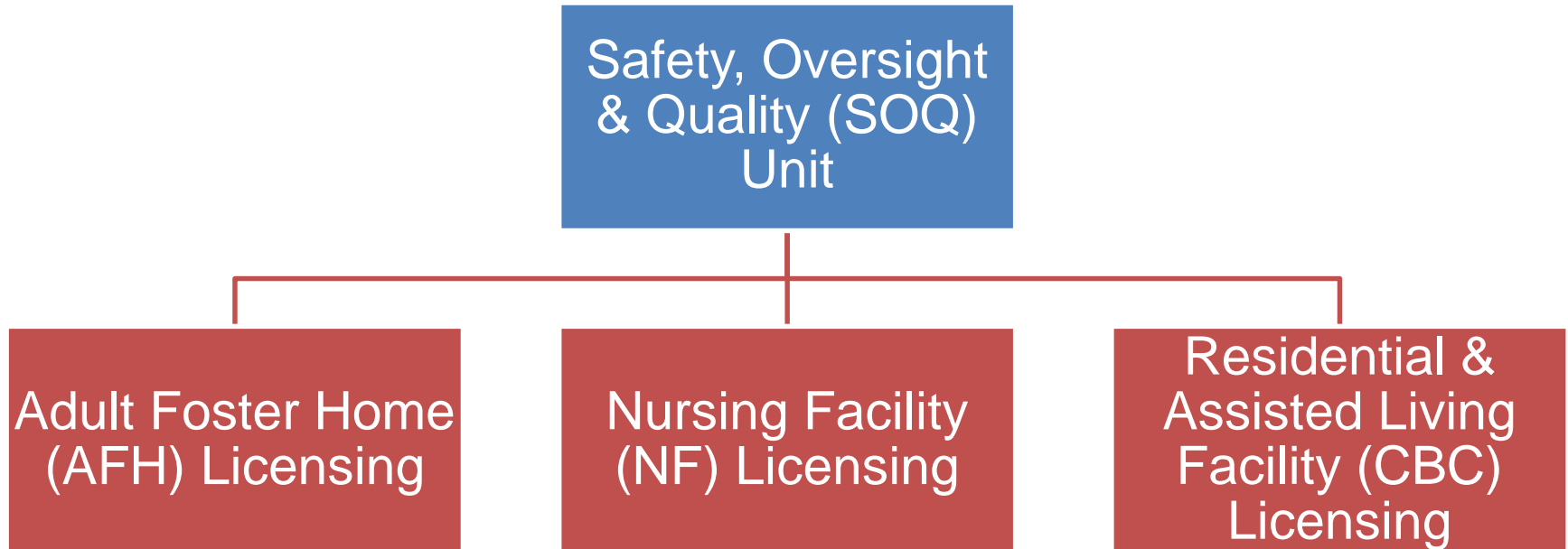
Community Abuse Investigations

- Abuse allegations have increased by 35% since 2011 by Community Adult Protective Services.
- Economic forecasts project the older adult (65+) population in Oregon to continue increasing through 2022 by an average of 3.83% per year.
 - This increase is attributed to an aging population, and migration from other parts of the country.

Centralized Abuse Management System



APD - Facility Licensing



Staff in our program have an unwavering commitment to the safety, independence, choice and dignity of vulnerable Oregonians in our licensed care settings.

Pressure on Licensing Staff



Settings	Number of facilities	Memory Care Endorsed
Nursing Facilities	137	11
Assisted Living and Residential Care Facilities	518	186
Adult Foster Homes	1,609	N/A

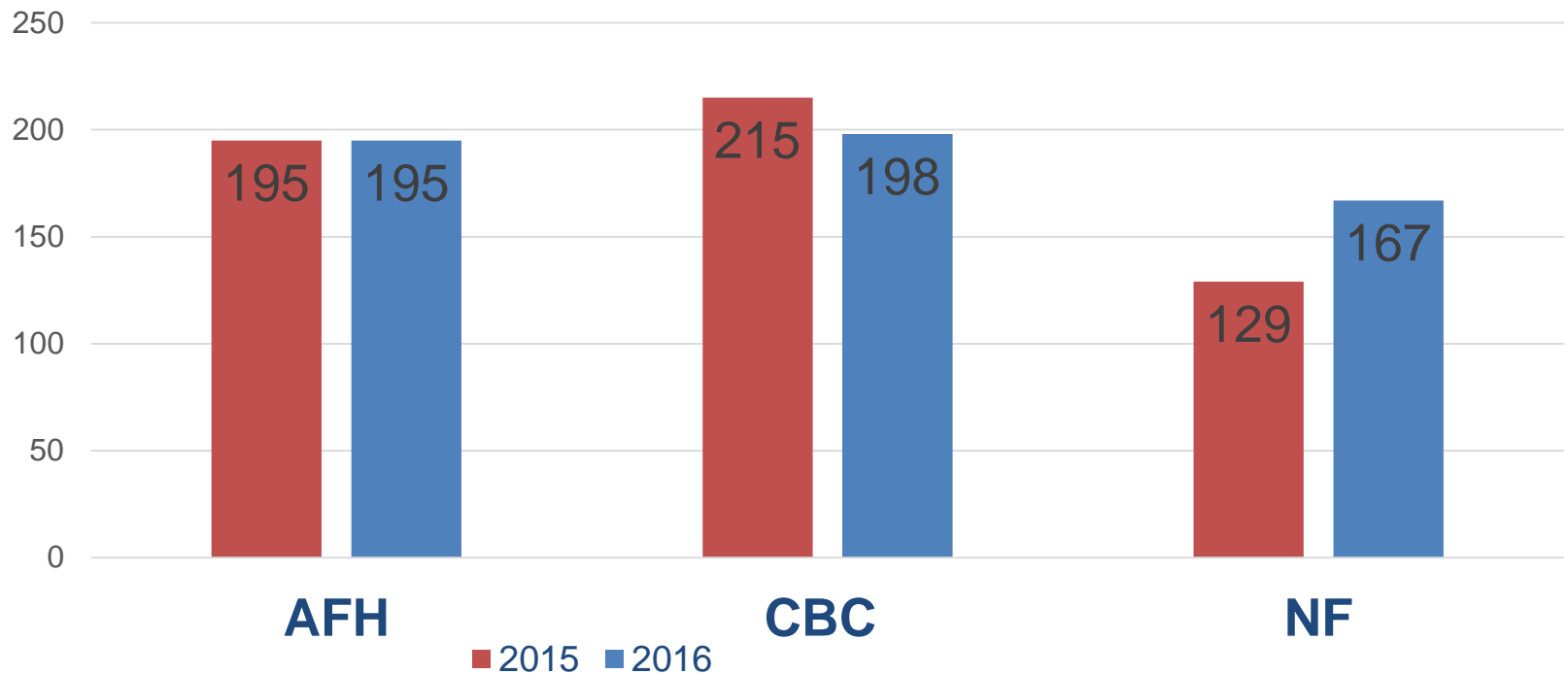
Compliance Tools

- Licensing Complaint Unit (phone/email)
- Surveys
- Civil penalties
- Licensing conditions
- Letters of Agreement
- Suspension/Revocation/Non-Renewal of a license
- Department-approved consultant

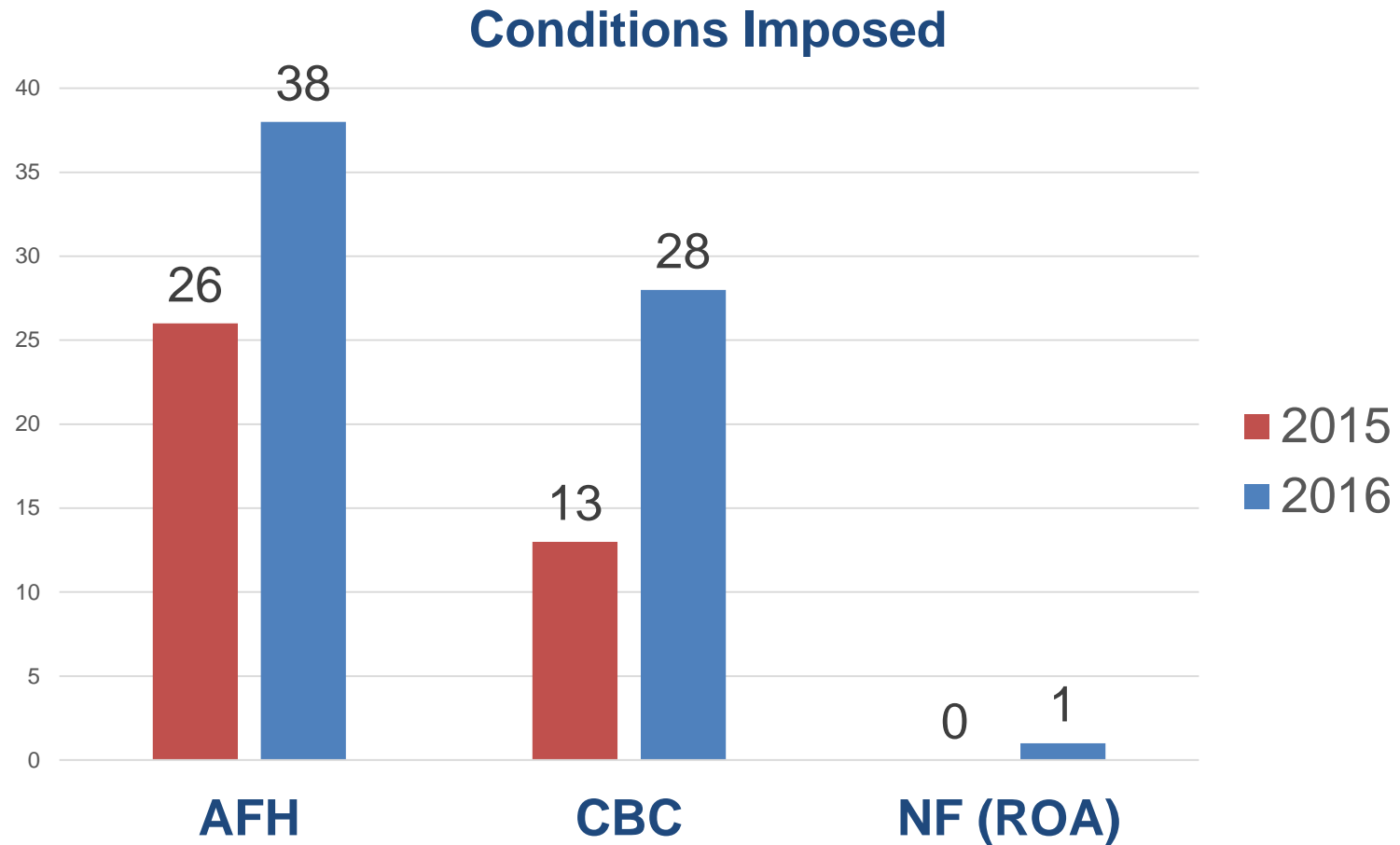


Civil Penalties – All Settings

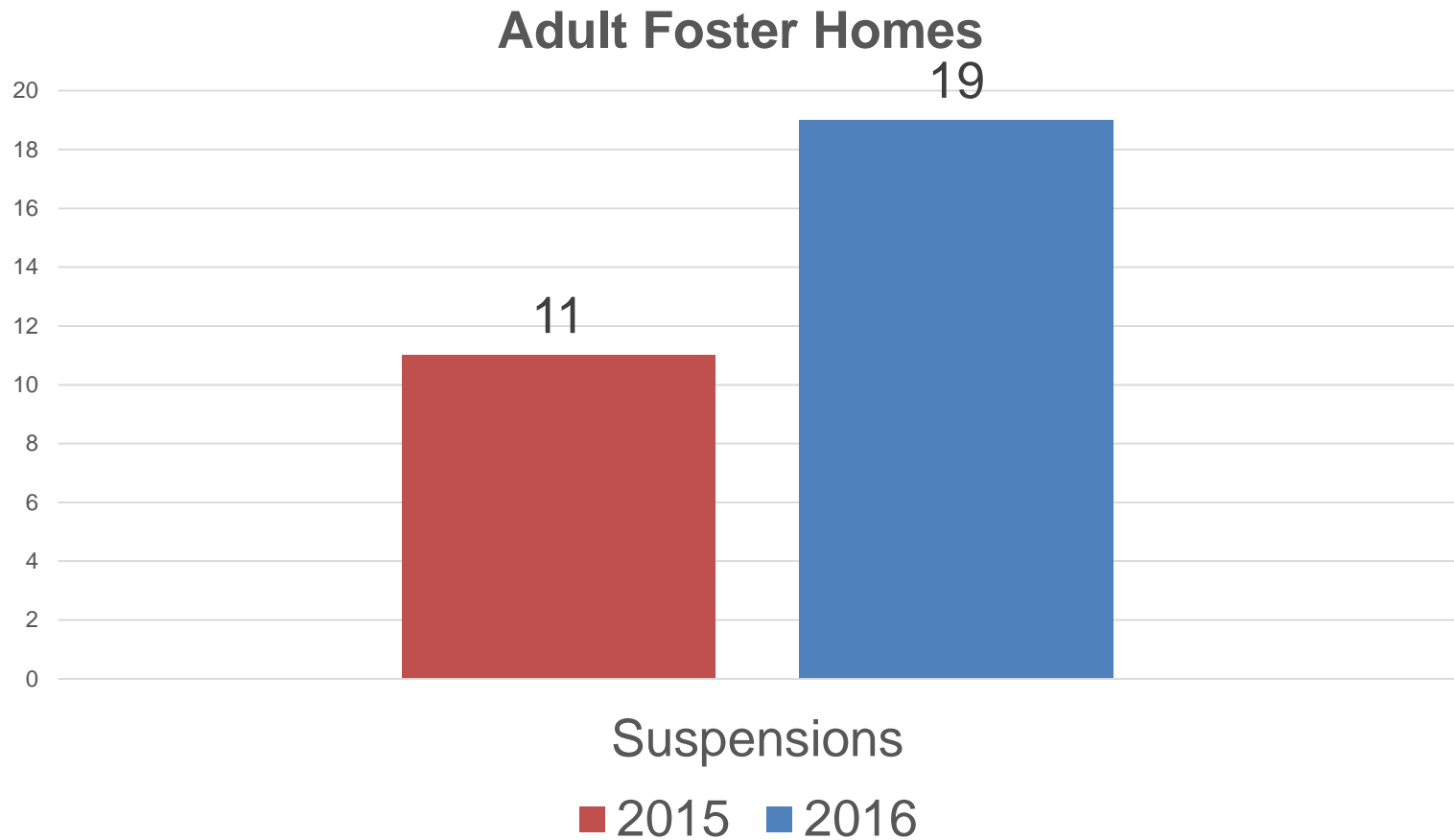
Civil Penalties All Settings
Penalties Imposed



Licensing Conditions Imposed



Immediate Suspensions



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The Services We Offer



Aging & Disability Resource Connection - Highlights

- **101,938** - # of calls to ADRC
- **120,071** - # of website visits
- **24%** - % of information and assistance/referral consumers in rural/frontier communities
- **73%** - Options counseling consumers who report greater independence as a result of ADRC services
- **11.5%** - % of information and assistance/referral consumers who are of racial or ethnic minorities



Older Americans Act

- Delivered through Area Agencies on Aging (AAAs)
- Keep seniors safe and independent
- Federal funds
- Not means-tested
- 2.6 million meals (home-delivered and congregate)
- 477,000 hours homemaker/personal care services
- 25,000 sessions nutrition education
- 23,000 trips assisted transportation



Oregon Project Independence

- State funded program
- Reduces risk of more costly, out-of-home placements
- Only 19% of those served ended up on Medicaid services
- Average cost-per-case is \$332, consumers pay on sliding scale



Medicaid & Financial Eligibility

- Supplemental Nutritional Assistance Program (SNAP)
- Medicaid as primary health care
- Medicare Savings Programs
- Medicare Part D Assistance



Medicaid Long Term Care

- Long term services and supports for individuals who meet financial eligibility & nursing home level of care
- If eligible, Medicaid pays for activities of daily living and other supports

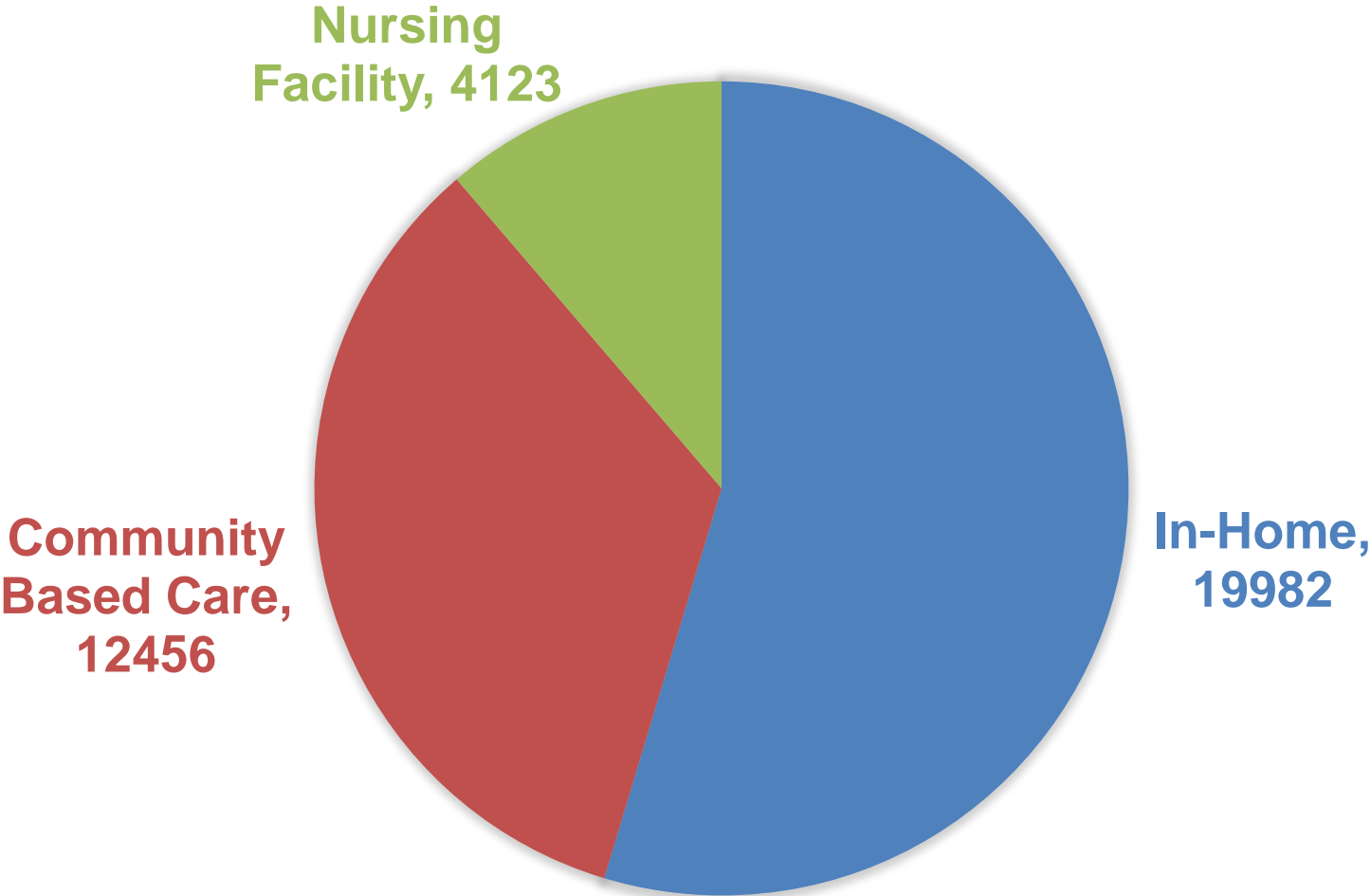


Service Priority Levels (SPLs)

411-015-0010 Priority of Paid Services

1	Requires Full Assistance in Mobility, Eating, Elimination, and Cognition.	7	Requires Substantial Assistance with Mobility and Assistance with Elimination.	13	Requires Assistance with Elimination. (13 is current cutoff for Medicaid)
2	Requires Full Assistance in Mobility, Eating, and Cognition.	8	Requires Minimal Assistance with Mobility and Assistance with Eating and Elimination.	14	Requires Assistance with Eating.
3	Requires Full Assistance in Mobility, or Cognition, or Eating.	9	Requires Assistance with Eating and Elimination.	15	Requires Minimal Assistance with Mobility.
4	Requires Full Assistance in Elimination.	10	Requires Substantial Assistance with Mobility.	16	Requires Full Assistance in Bathing or Dressing.
5	Requires Substantial Assistance with Mobility, Assistance with Elimination and Assistance with Eating.	11	Requires Minimal Assistance with Mobility and Assistance with Elimination.	17	Requires Assistance in Bathing or Dressing.
6	Requires Substantial Assistance with Mobility and Assistance with Eating.	12	Requires Minimal Assistance with Mobility and Assistance with Eating.	18	Independent in the above levels but requires structured living for supervision for complex medical problems or a complex medication regimen.

Caseload Forecast 2017-19



Community First Choice – Medicaid State Plan Option

The K State Plan Option provides an enhanced 6% in federal matching funds for eligible services.

- 2013-15: \$67.6M
- 2015-17: \$87.1M
- 2017-19: \$105.3M

(APD portion only)



General Assistance Program – Housing Status

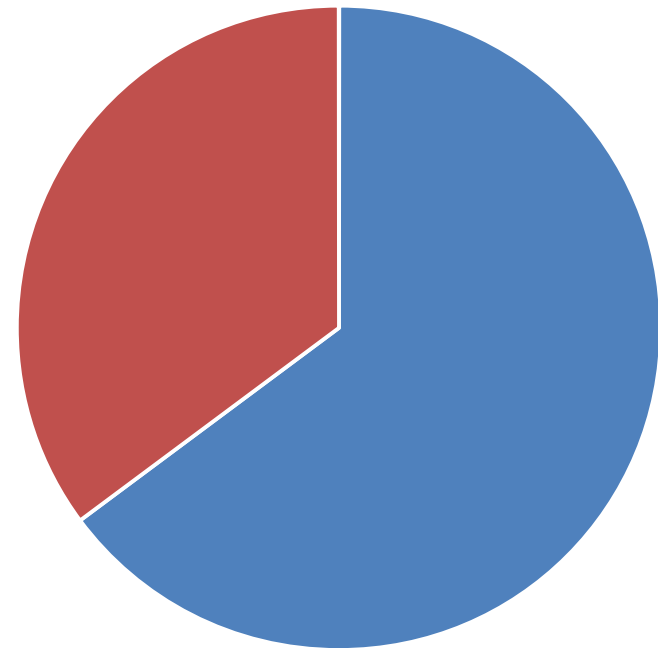
Housed: 35

- 25 rent rooms
- 3 in apartments
- 5 in mobile park/ trailer space/ RV
- 2 in long-term hotel/motel

Unhoused: 19

- 8 couch surfing
- 5 on the streets/outside
- 2 in shelters
- 1 in trailer (no hookups) (5%)
- 1 in a garage (5%)
- 2 unknown (11%)

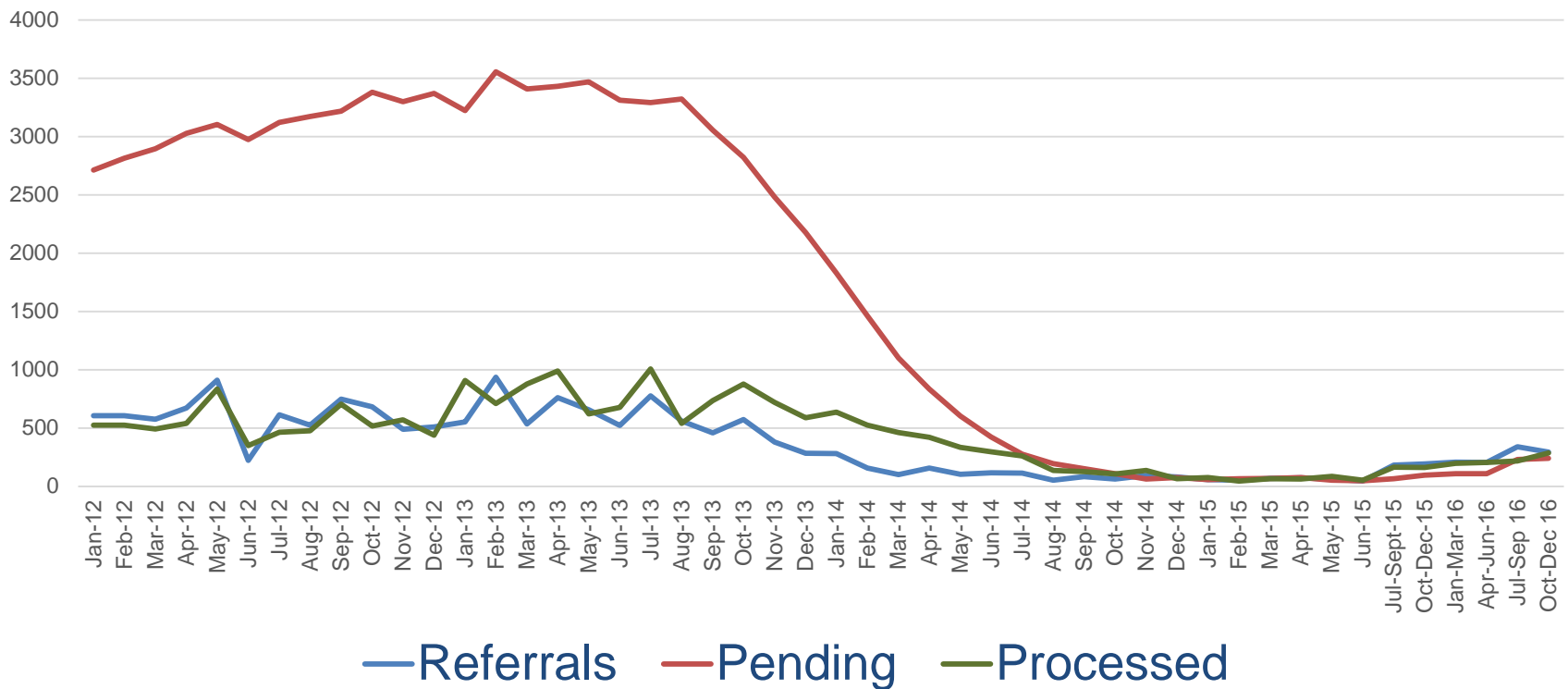
Housing cases: 54



- Housed: 35 (65%)
- Unhoused: 19 (35%)

Presumptive Medicaid Disability Determination Team

Presumptive Medicaid Referrals, Pending and Processed Cases 2012-2016



Disability Determination Services

- 100% federally funded
- Medical determination for Social Security disability benefits
- 203 staff
- 53,00 claims annually
- Cash and medical coverage provided to recipients
- \$176.8 Million benefits monthly in Oregon



Accomplishments

- New Department of Labor (DOL) regulations implementation
- Live-in program reduction
- Home and Community Based Services (HCBS) transition plan
- Regulatory improvements / Client Safety
- Aging & People with Disabilities (APD) waiver renewal (met all Centers for Medicare & Medicaid Services [CMS] assurances)
- Automated Survey Processing Environment (ASPEN) implementation for Adult Foster Homes

Sustainability Initiatives

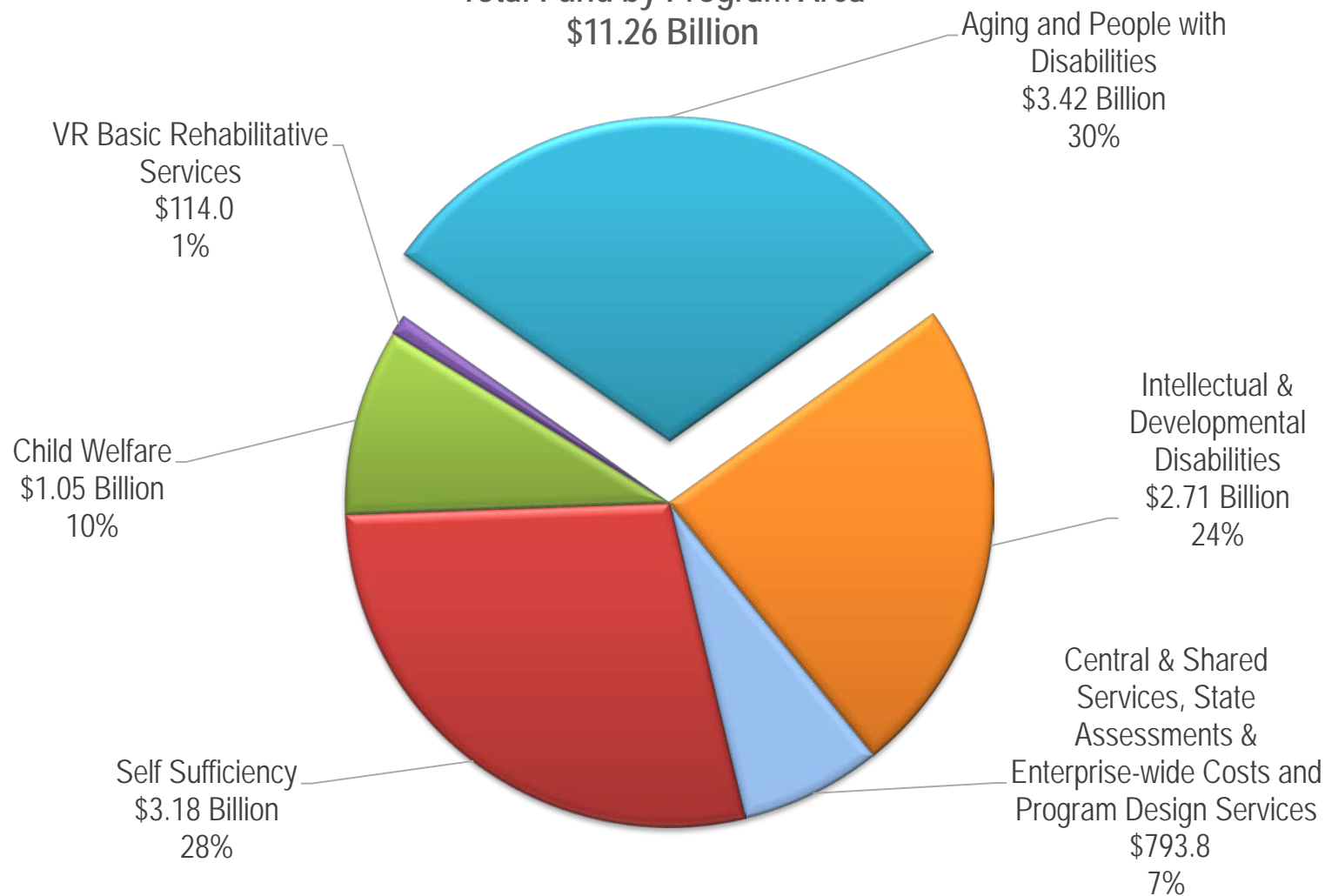
- **More clearly define nursing facility level of care**
 - Improve case managers' ability to assess consistently
 - Manage caseload growth rather than cutting Service Priority Levels (SPLs)
 - Revised definitions around Activities of Daily Living
- **Ongoing time study**
- **Changes for the remaining consumers in Live-In service option**
- **More Quality Assurance reviews of annual assessments**
- **Separation of ongoing case management from annual assessment**

Unfunded Mandates

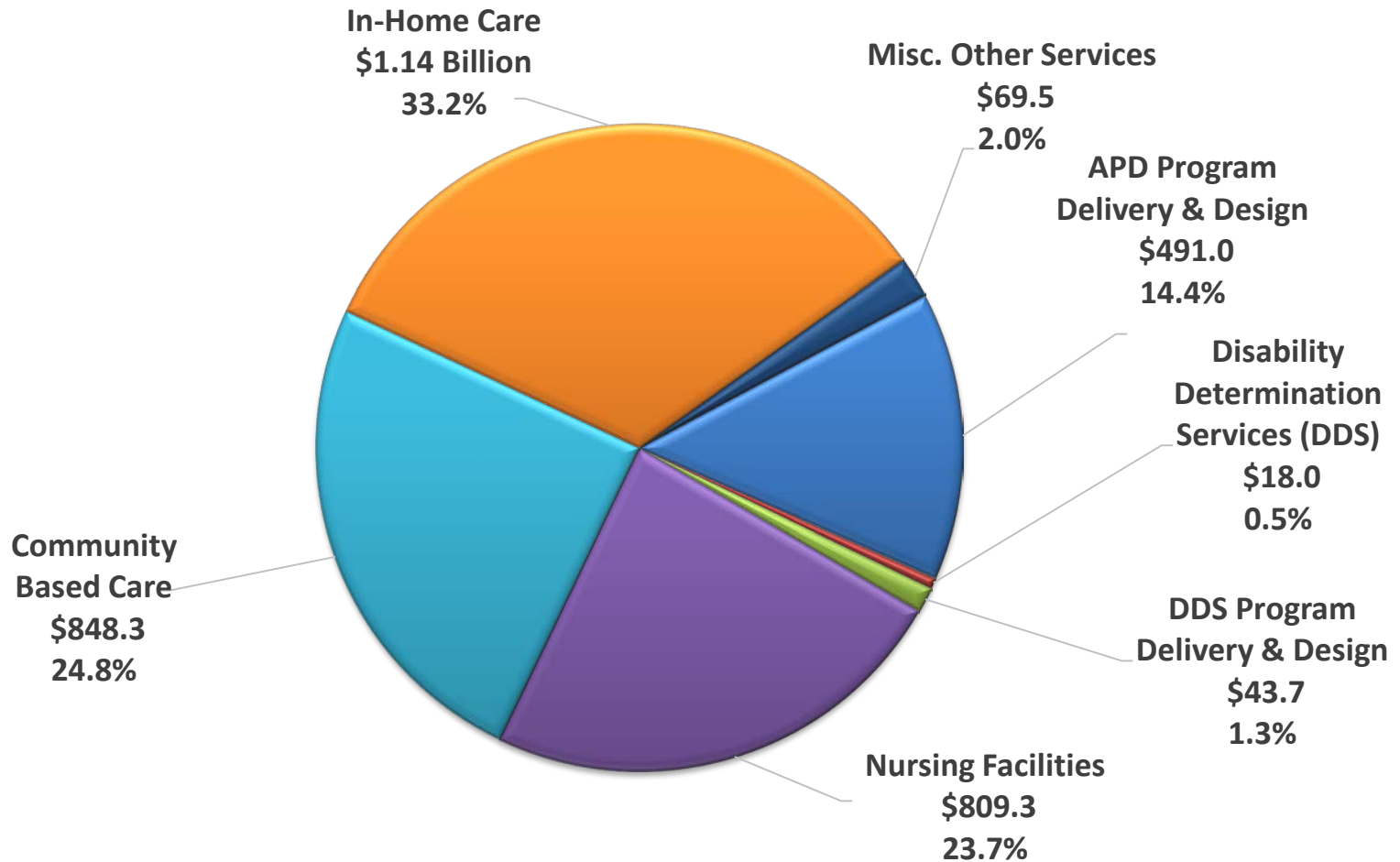
- **Cost of Department of Labor Rule**
 - Fair Labor Standards Act (FLSA) Rule requires paying at least minimum wage for all hours worked at, including standby
 - APD reduced cost by changing live-in service option and capping overtime allowed
 - Cost: \$19.4 million
- **Home & Community Based Services (HCBS) Settings Regulations**



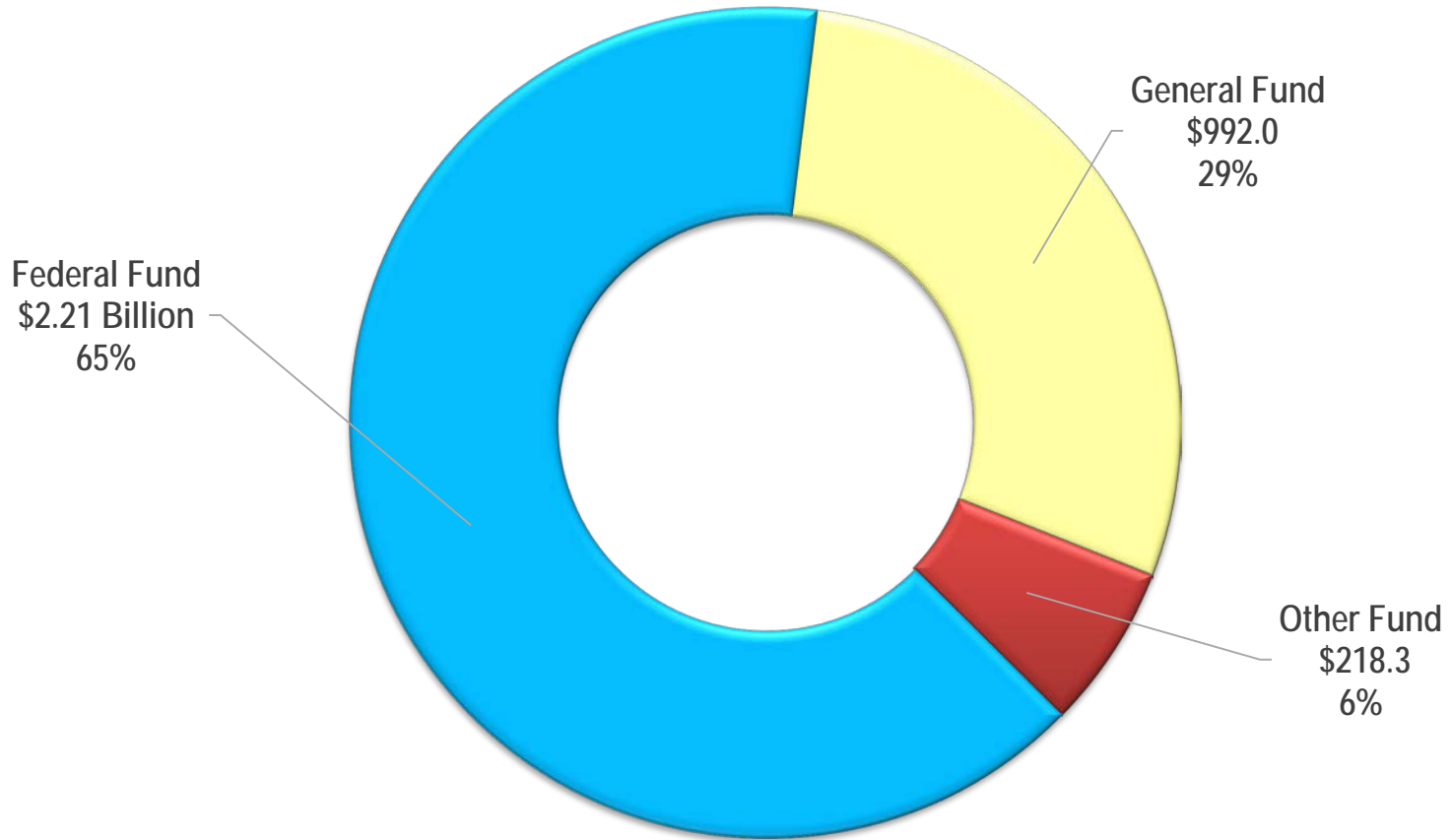
Department of Human Services
2017-19 Governor's Budget
Total Fund by Program Area
\$11.26 Billion



Aging and People with Disabilities
Total by Program
\$3.42 Billion

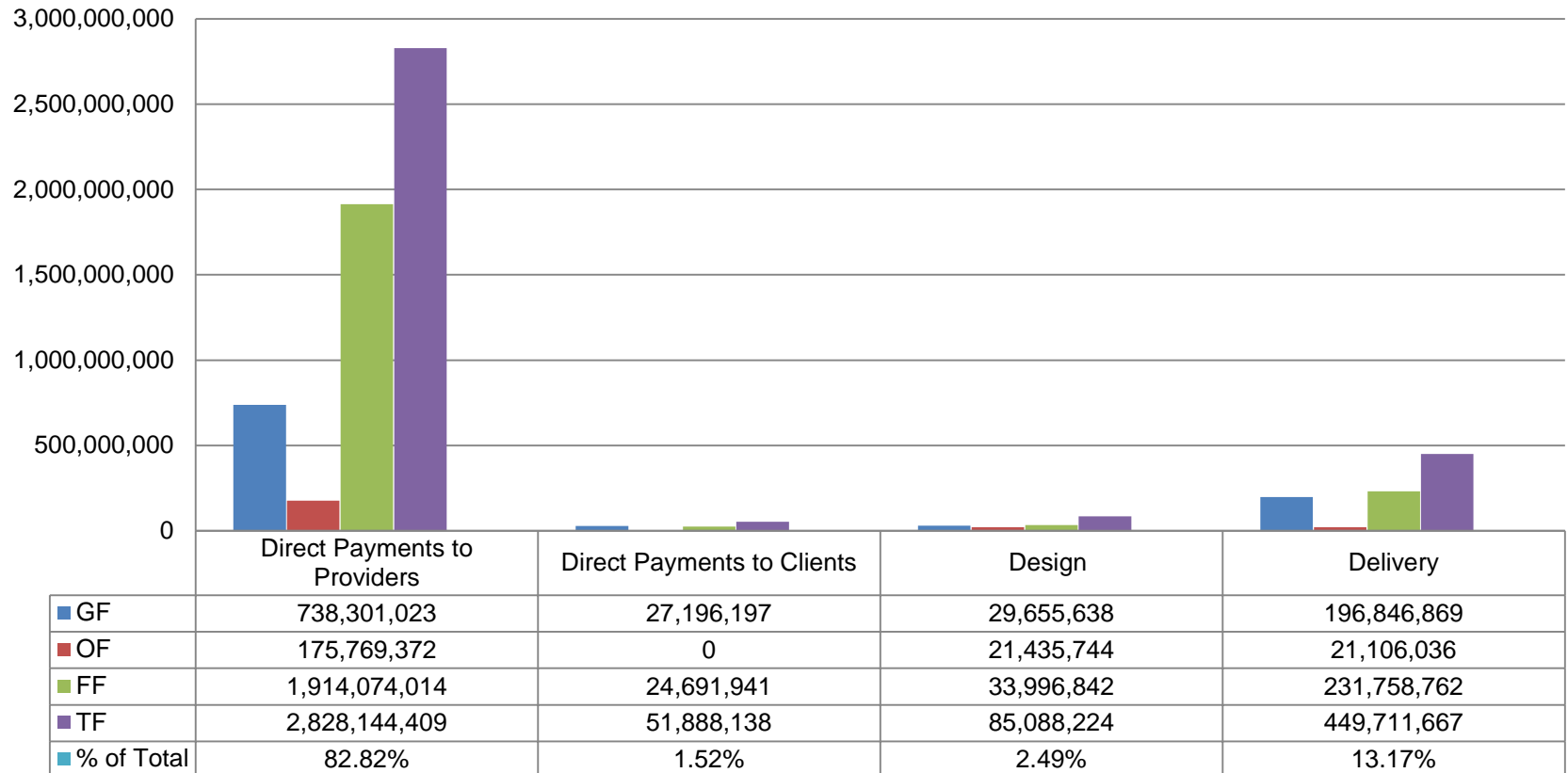


Aging and People with Disabilities
Total by Fund Type
\$3.42 Billion



DHS APD Direct Payments and Services 2017-19 Governor's Budget

Department of Human Services

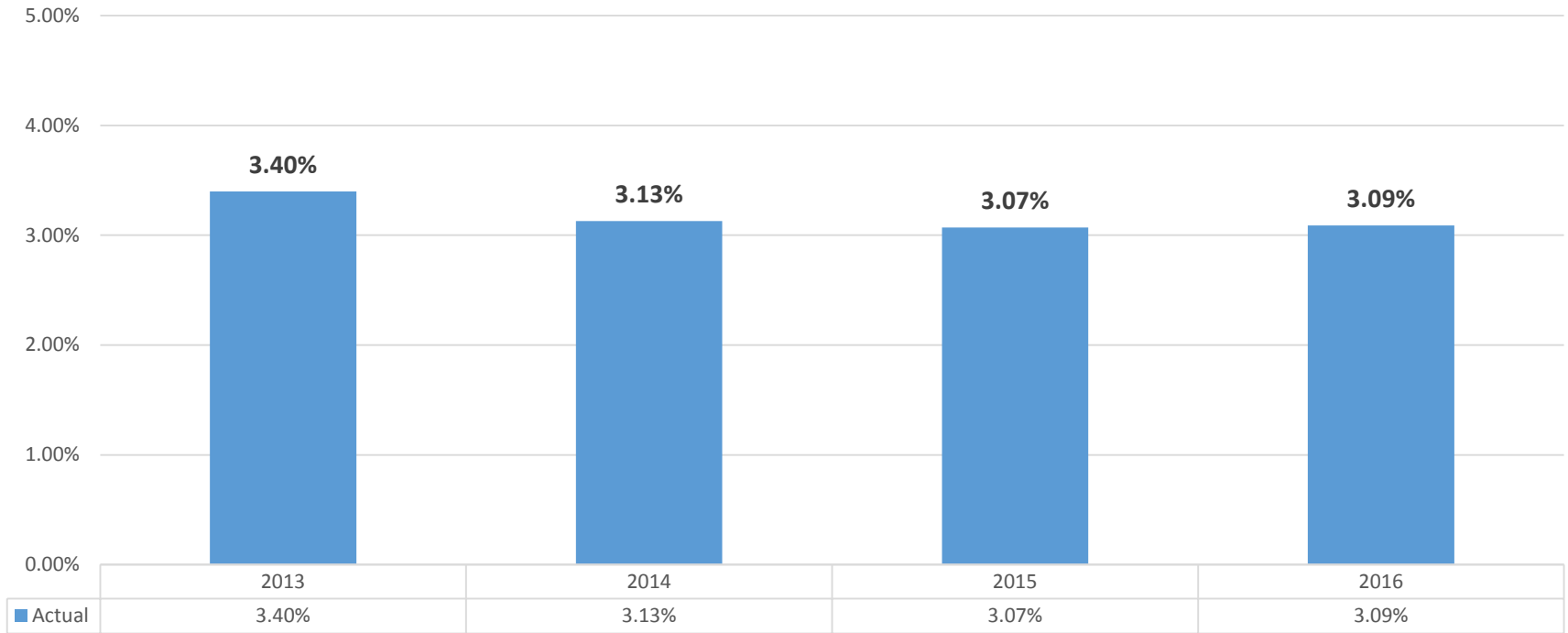


Note: 97.51% of budget is direct services or direct payments to clients or providers

KPM #10 LTC Need Prevention

% Of Seniors (65+) Needing Publicly funded Long-term Care Services

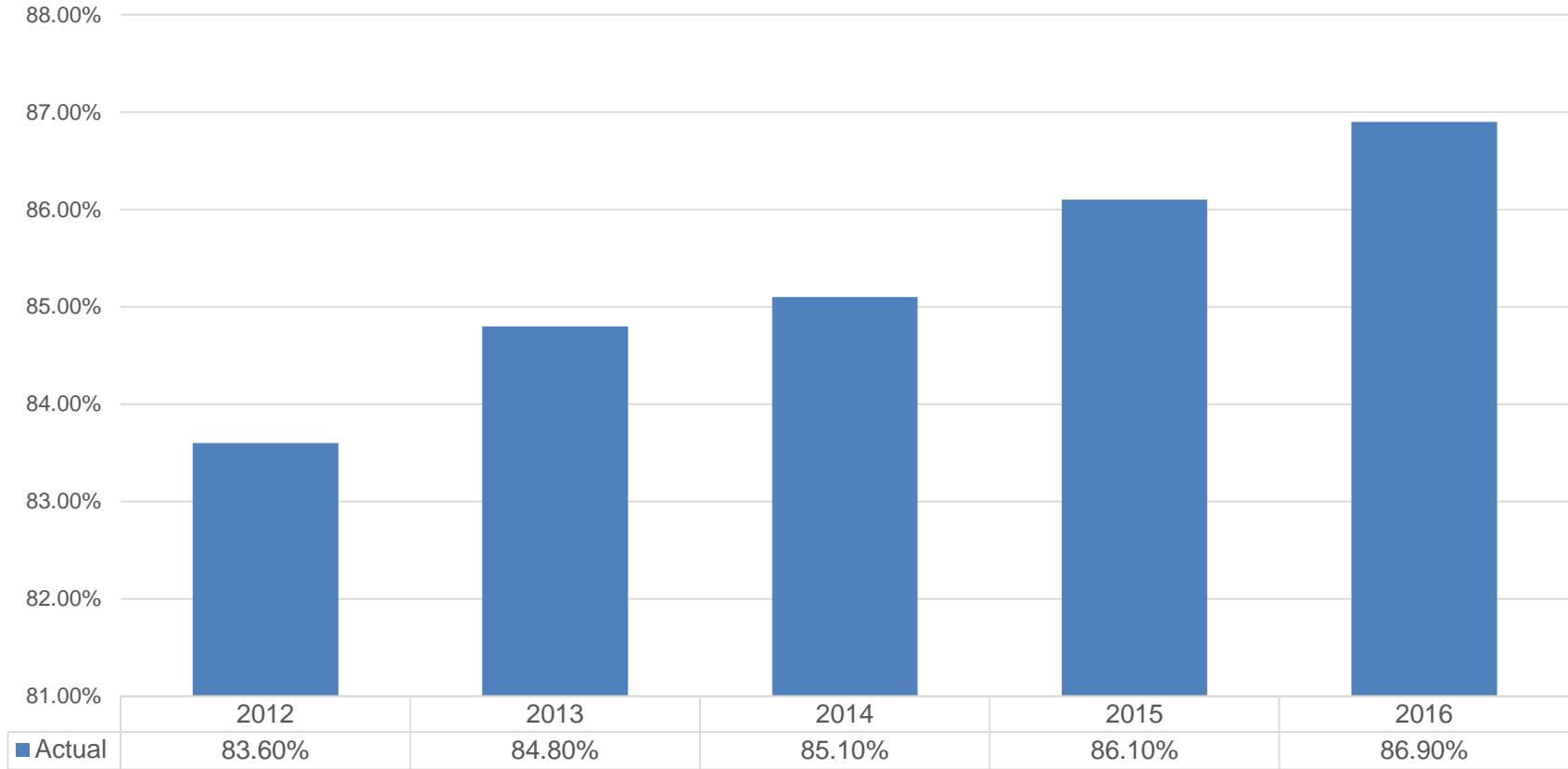
Time Period: Jan- Dec.



The target for this measure is to be below 5%.

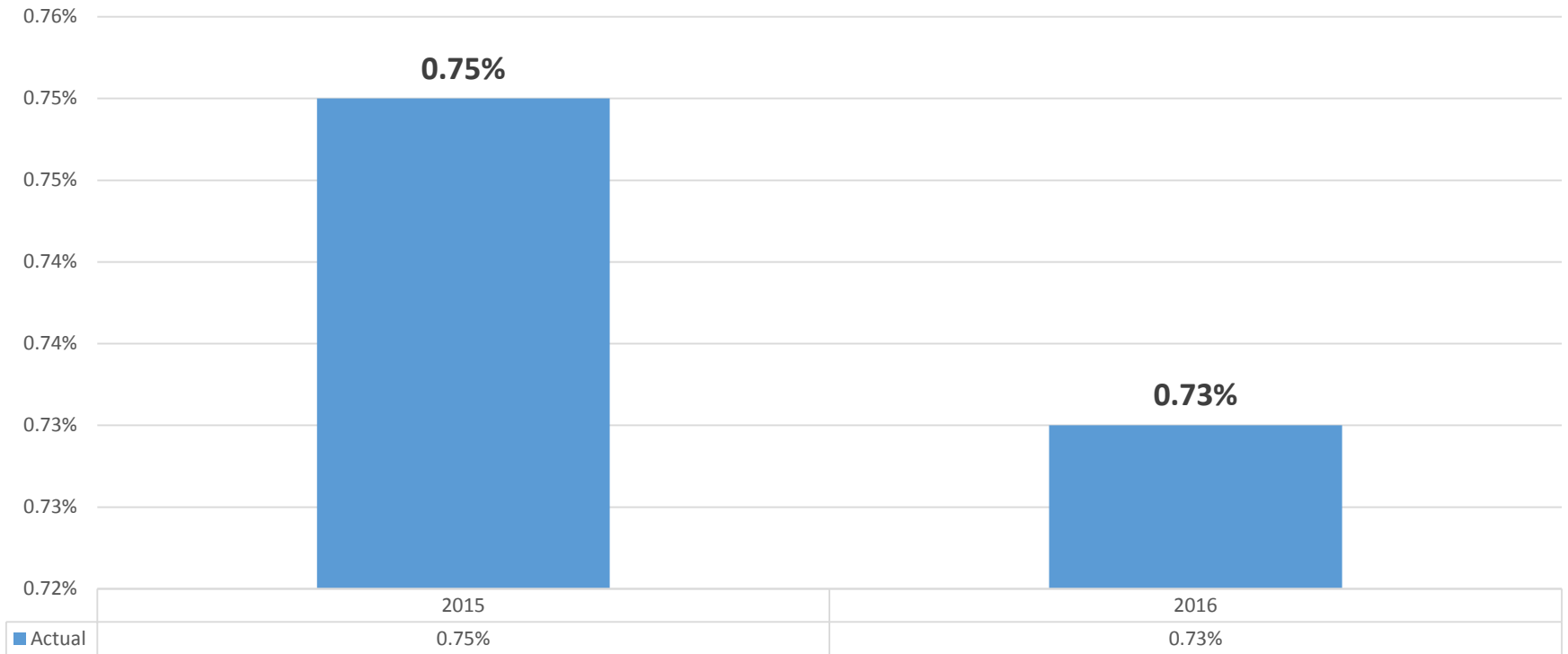
KPM #11 LTC Recipients Living Outside Of Nursing Facilities

The Percentage of Oregonians Accessing Publicly Funded Long Term Care Services Who are Living Outside of Nursing Facilities.



The target for this measure is to be above 90%.

***KPM #16 Abuse Of Seniors And People With Disabilities**
 The Percentage of Seniors and Adults with Physical Disabilities
 Experiencing Abuse.*Current measure – proposing change*
 Time Period: Jan-Dec



The target for this measure is to be below 2.2%.

Wrap-up

- Promoting a culture of safety that is consistent with values of independence, dignity and choice
- Providing tools to prevent, identify and investigate abuse
- Sustaining programs with aging and disability population growth

Coming up next

- Office of Developmental Disabilities Services, March 21-22
- Vocational Rehabilitation, March 27
- Self-sufficiency, March 30

Thank you



www.Oregon.gov/DHS/seniors-disabilities

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