

PRESENTATION

Department of Human Services

Joint Ways and Means Subcommittee on Human Services Introduction and Overview

Clyde Saiki, Director
Department of Human Services



DHS Mission and Core Values



Many Oregonians receive more than one service

- Medicaid (Oregon Health Plan)
- SNAP (food assistance)
- Services for older adults and people with physical disabilities
- Temporary Assistance to Needy Families
- Services for people with intellectual/developmental disabilities
- Employment Related Day Care
- Vocational Rehabilitation
- Support services for families involved with child welfare system

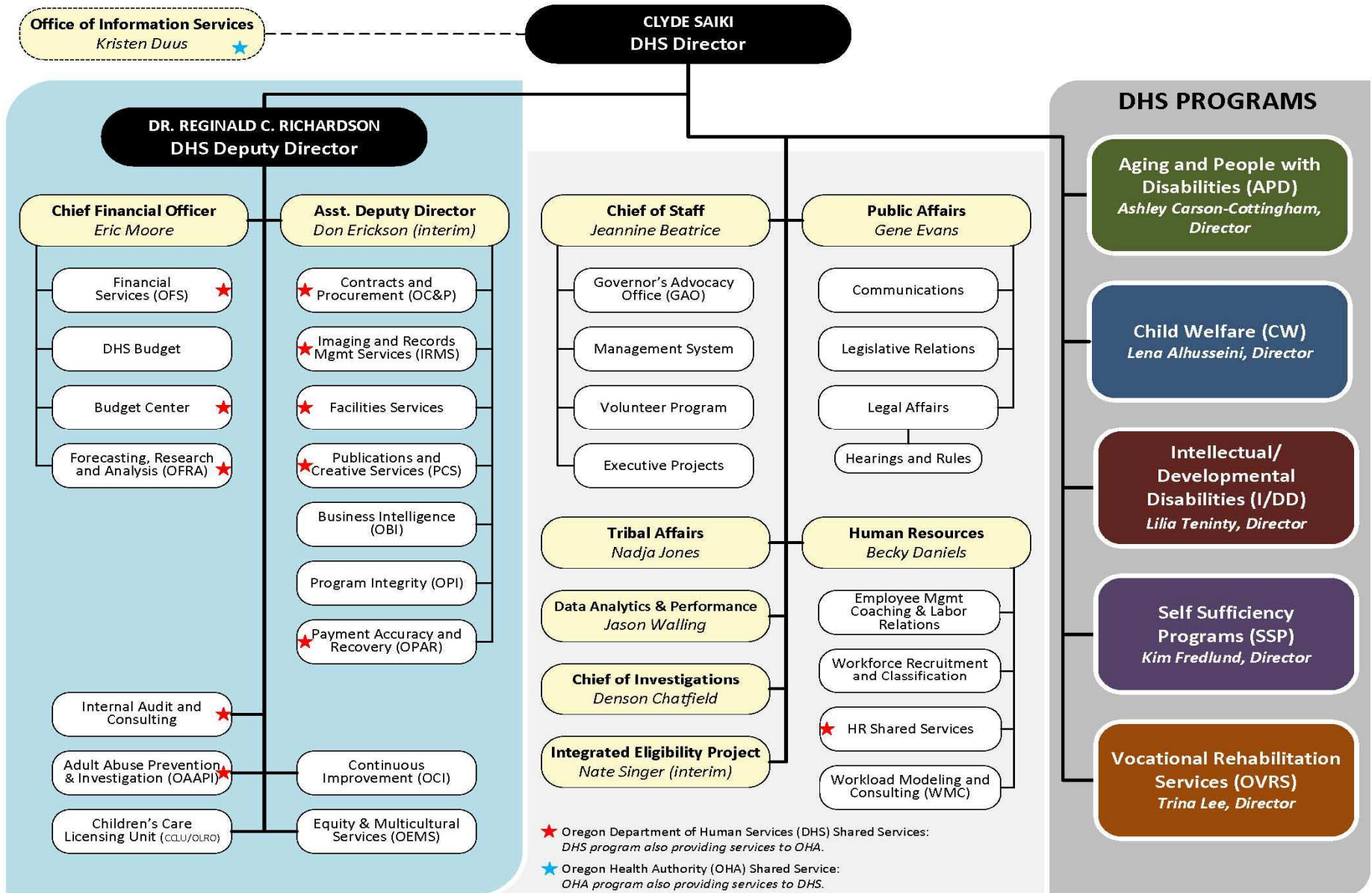
- 35% receive two services
- 20% receive three services
- 6.5% receive four services
- 1.5% receive five or more

Community Engagement & Innovation

1. We cannot achieve our mission by working in isolation
2. We must work with our partners, stakeholders, communities
3. We must work together in new ways
 - K-12 school-based services
 - Oregon Department of Veterans Affairs (ODVA)
 - SNAP 50/50
 - Housing and Community Services

OREGON DEPARTMENT OF HUMAN SERVICES - Organizational Structure

LAST UPDATED 01/31/2017

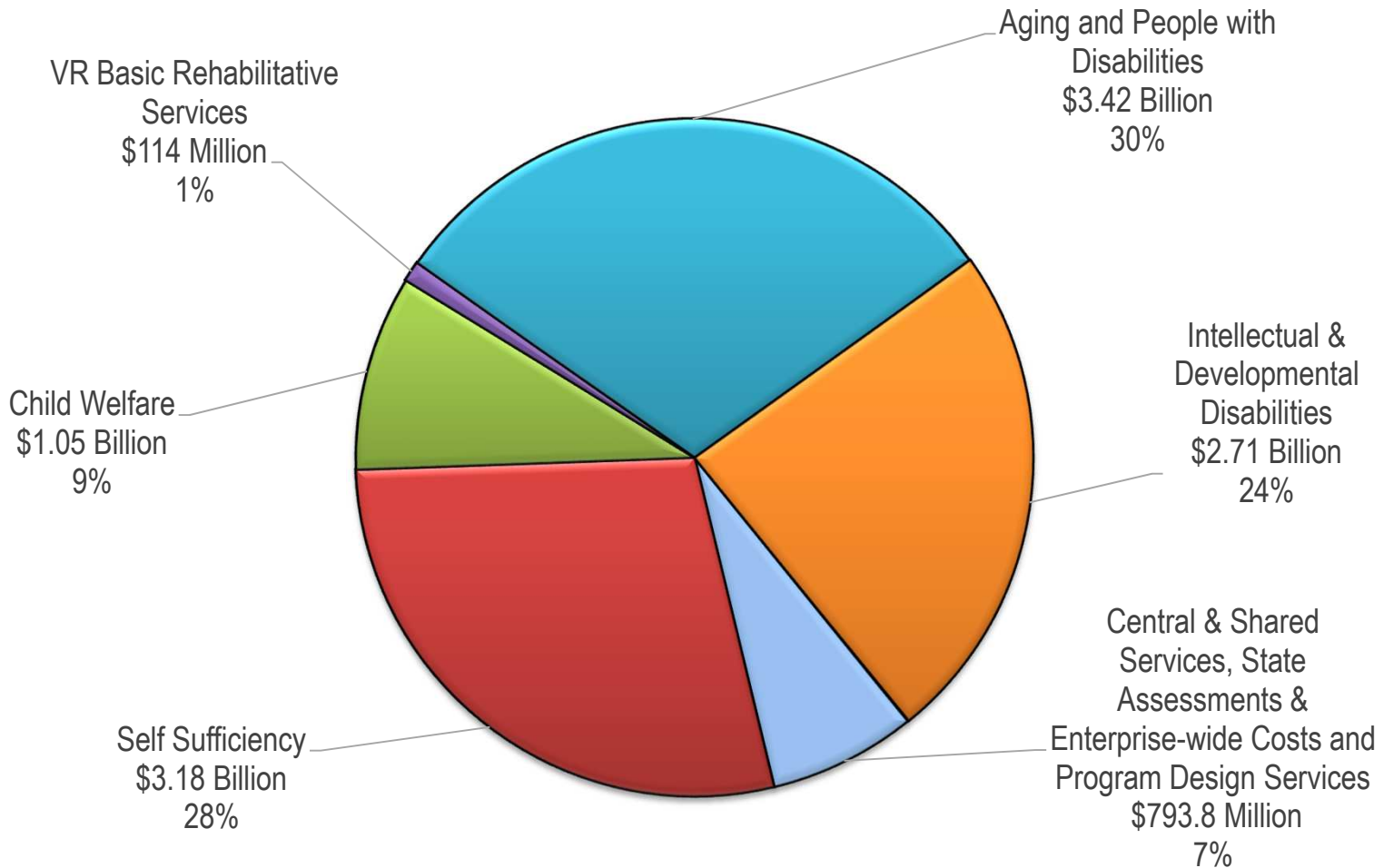


Trends Impacting DHS Services

- **Fast-growing population of older adults**
- **Increasing number of people with disabilities**
- **Growing racial, ethnic diversity**
- **Uneven pace of economic recovery, especially in rural parts of the state**
- **Jobs returning, but with lower skills, wages & hours**
- **Increasing cost of housing**
- **Uncertainties re: federal programs and funding**

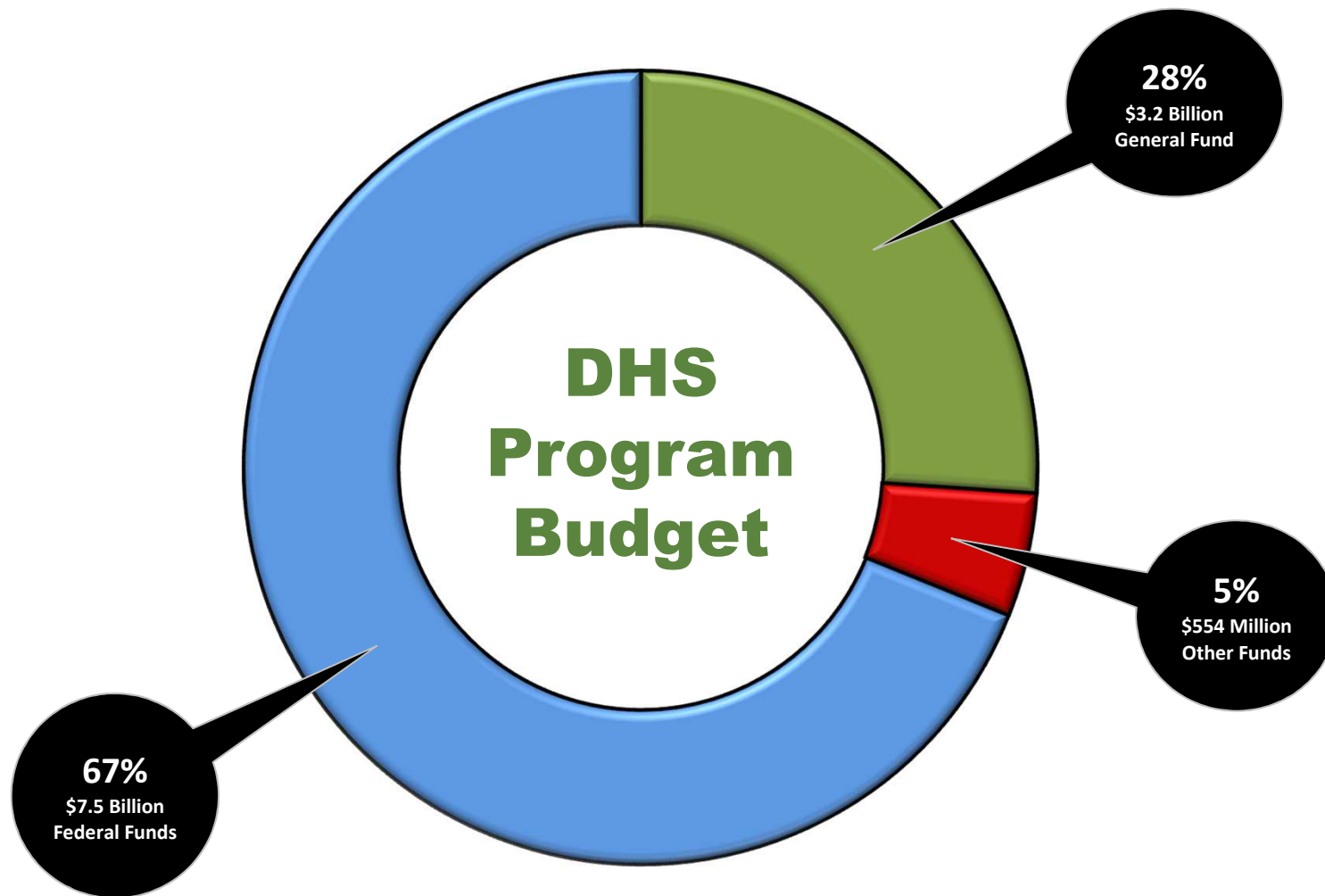


Department of Human Services
2017-19 Governor's Budget
Total Fund by Program Area
\$11.26 Billion



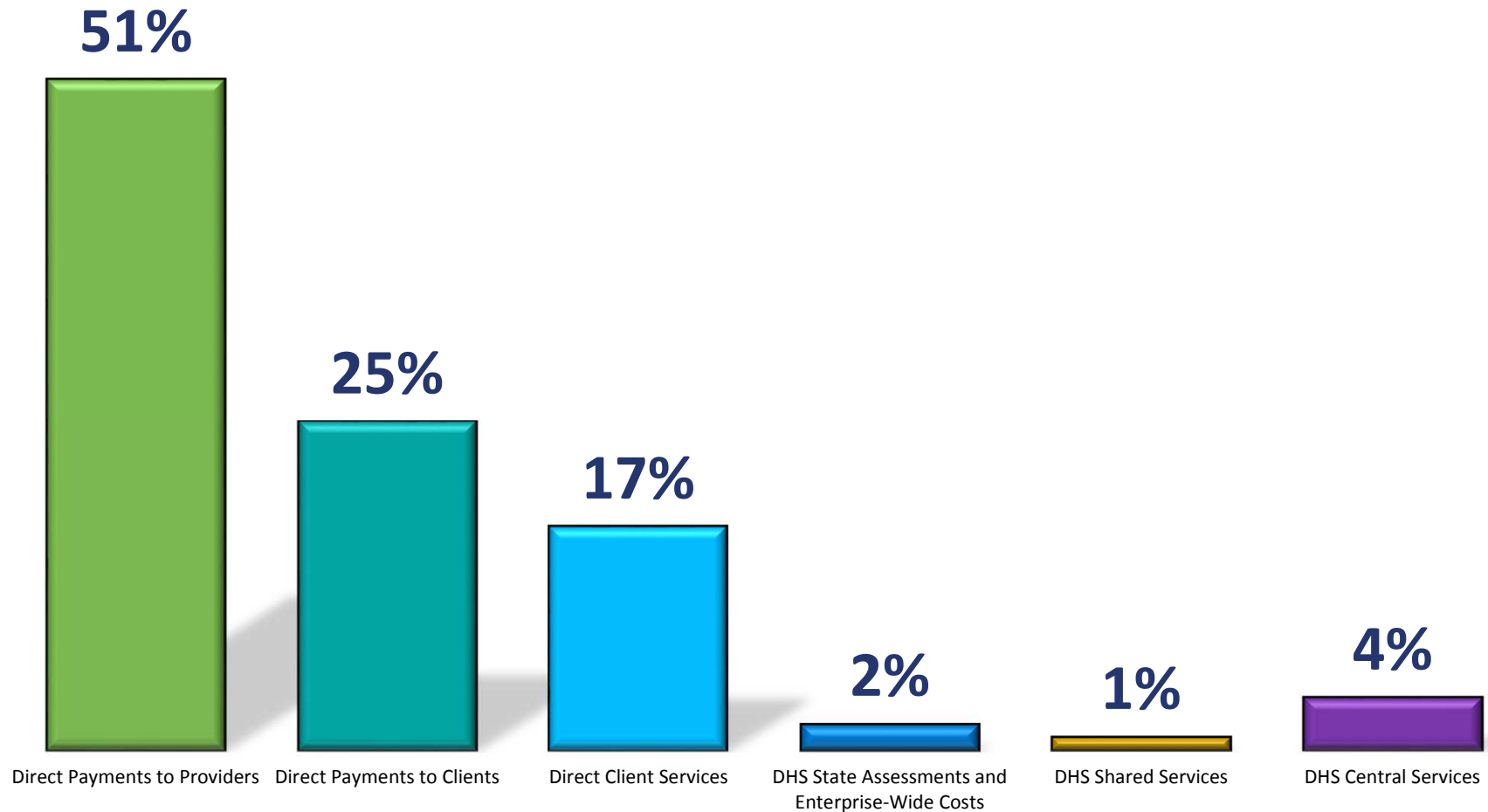
8,076.56 Full-time Equivalent Positions

DHS Program Budget by Fund Type



93% of DHS Budget

Direct Payments and Services



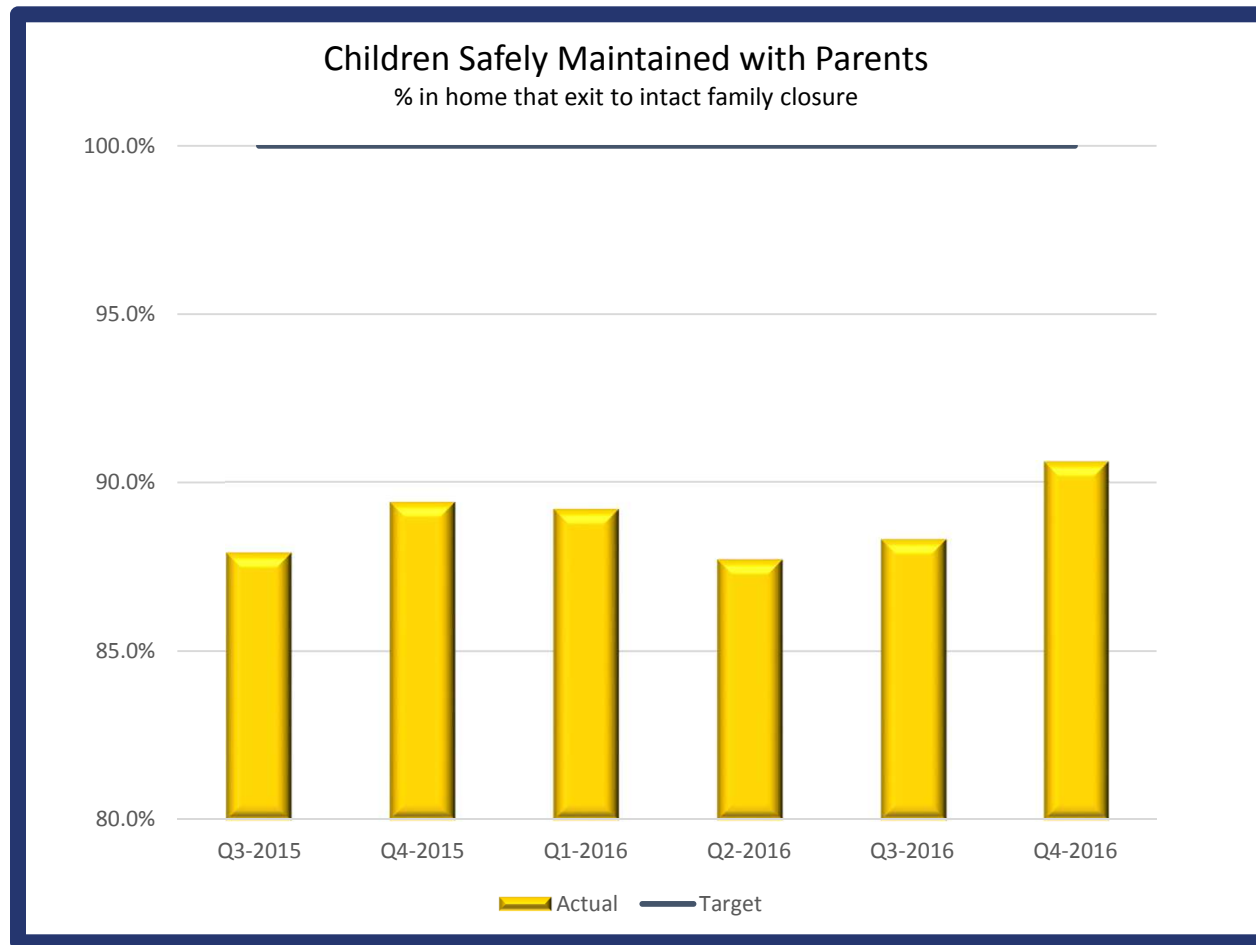
9 **DHS Total Budget = \$11.26 billion**

DHS Outcomes and Metrics

Quarterly Business Review (QBR) Scorecard

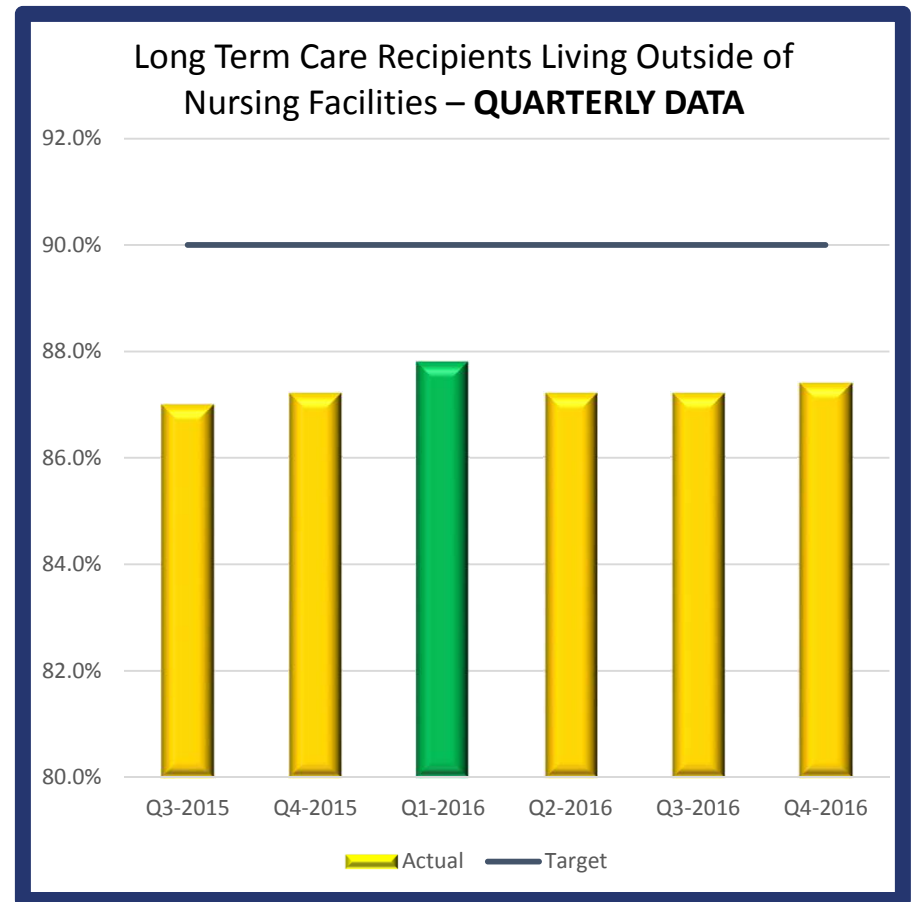
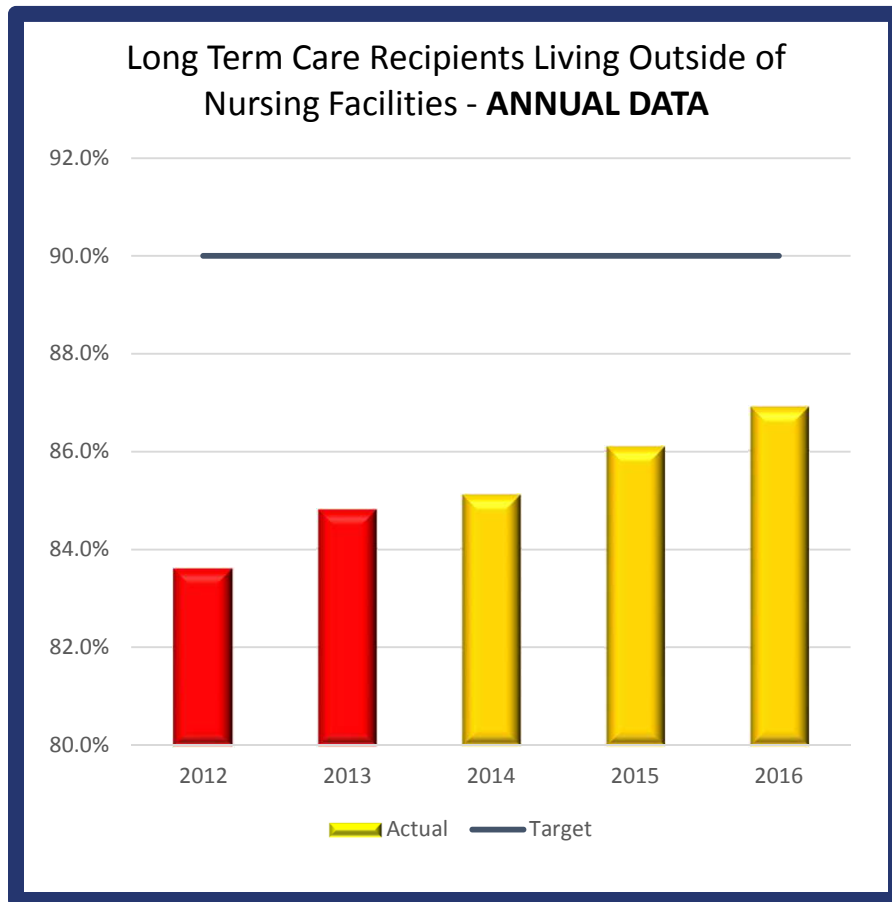
- Tier 1: Agency level
- Tier 2: Program level
- Management tool that provides ongoing monitoring
- Provides transparency
- Indicates areas where we are on track to meet goals
- Highlights areas of in need of corrective action

DHS Outcomes and Metrics



This measure resides on the DHS Tier 1 scorecard and the CW Tier 2 scorecard

DHS Outcomes and Metrics



This measure is a KPM, and it's on both the DHS and APD Scorecards. We report it annually, and review it quarterly during business reviews.

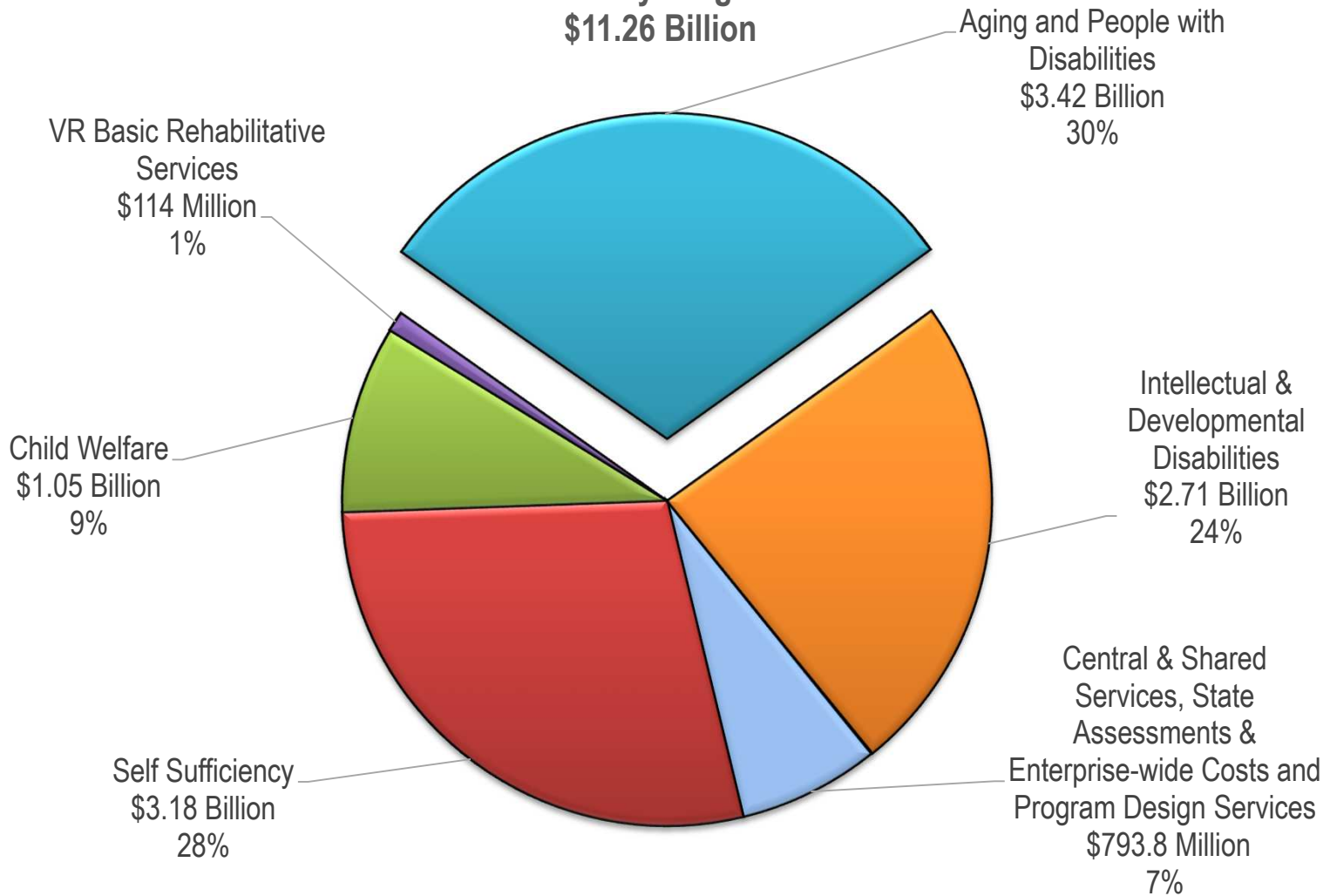
Aging and People with Disabilities

Ashley Carson Cottingham, Director



APD provides services, supports and early interventions that help maintain independence, promote well-being, honor choice, respect cultural preferences and uphold dignity

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Aging and People with Disabilities: Overview

Key Programs: Adult Protective Services, Licensing, and Long-Term Care

- Ensure the safety and protection of the people we serve with a focus on prevention
- Choice and self-determination
- Invest in preventive services that keep people independent, healthy and safe for longer periods of time
- Promote high-quality services by APD, its local partners and providers

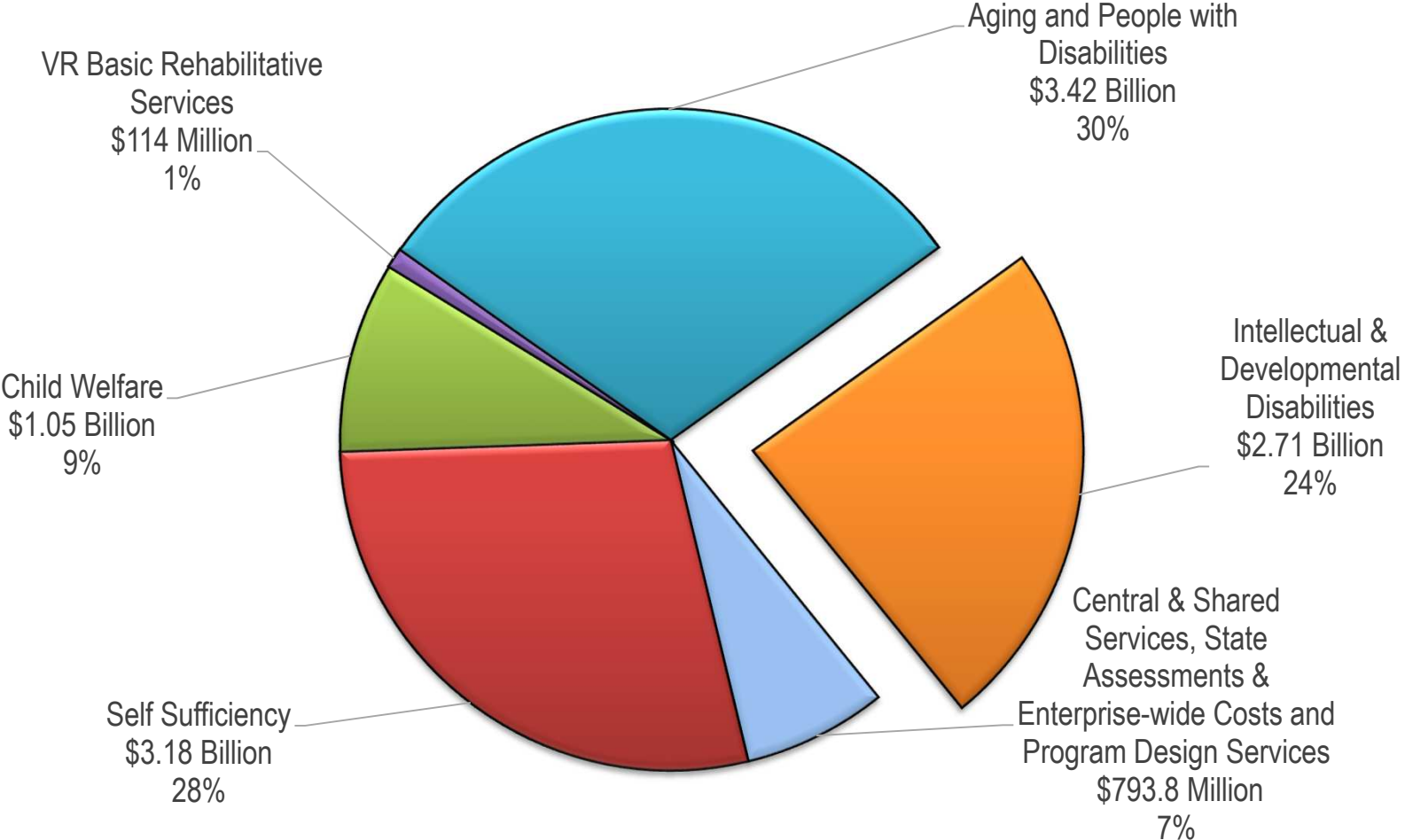
Intellectual/Developmental Disabilities Services

Lilia Teninty, Director



Oregon's system of supports for people with I/DD is simple to use and responsive to the strengths, needs and direction of the people and families who live as valued members of their community

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Intellectual/Developmental Disabilities Services: Overview

**Key Programs: Children and Adult Services,
Residential services, Community Support, and
Employment First**

- **Safety, health and well being**
- **Choice and self-determination**
- **Integration in community settings**
- **Employment First**
- **Individuals, families and advocates play a major role in their services**

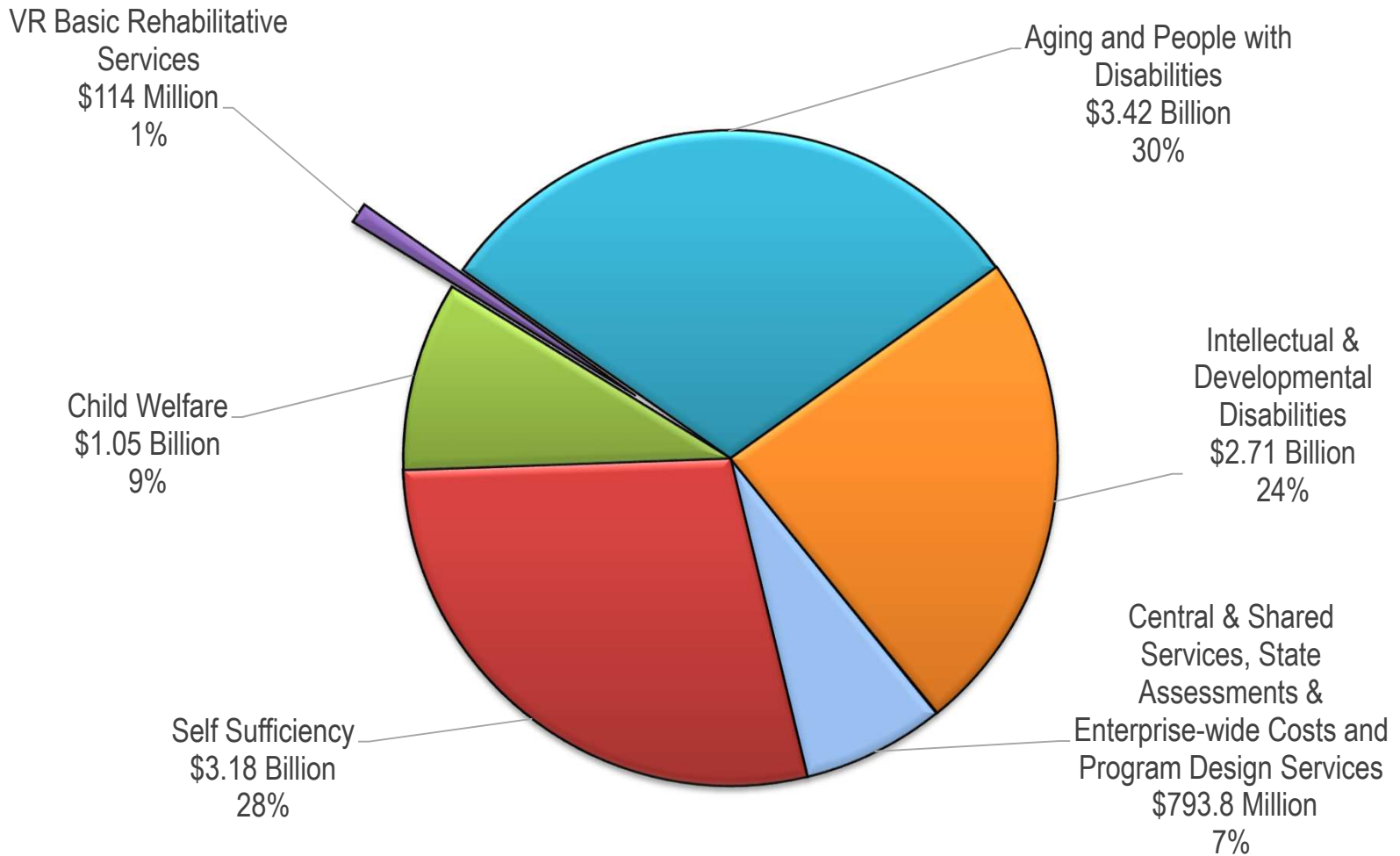
Vocational Rehabilitation

Trina Lee, Director



Vocational Rehabilitation assists Oregonians with disabilities to achieve, maintain, and advance in employment and independence

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Vocational Rehabilitation: Overview

Key Programs: Basic Rehabilitation Services, Employment Services, Youth Transition, and Employment First

- Part of the State's workforce system that works to meet the needs of a complex population
- Employment First
- Implement inclusive dynamic statewide youth programs
- Continue to support the customer experience to be empowering, effective and efficient

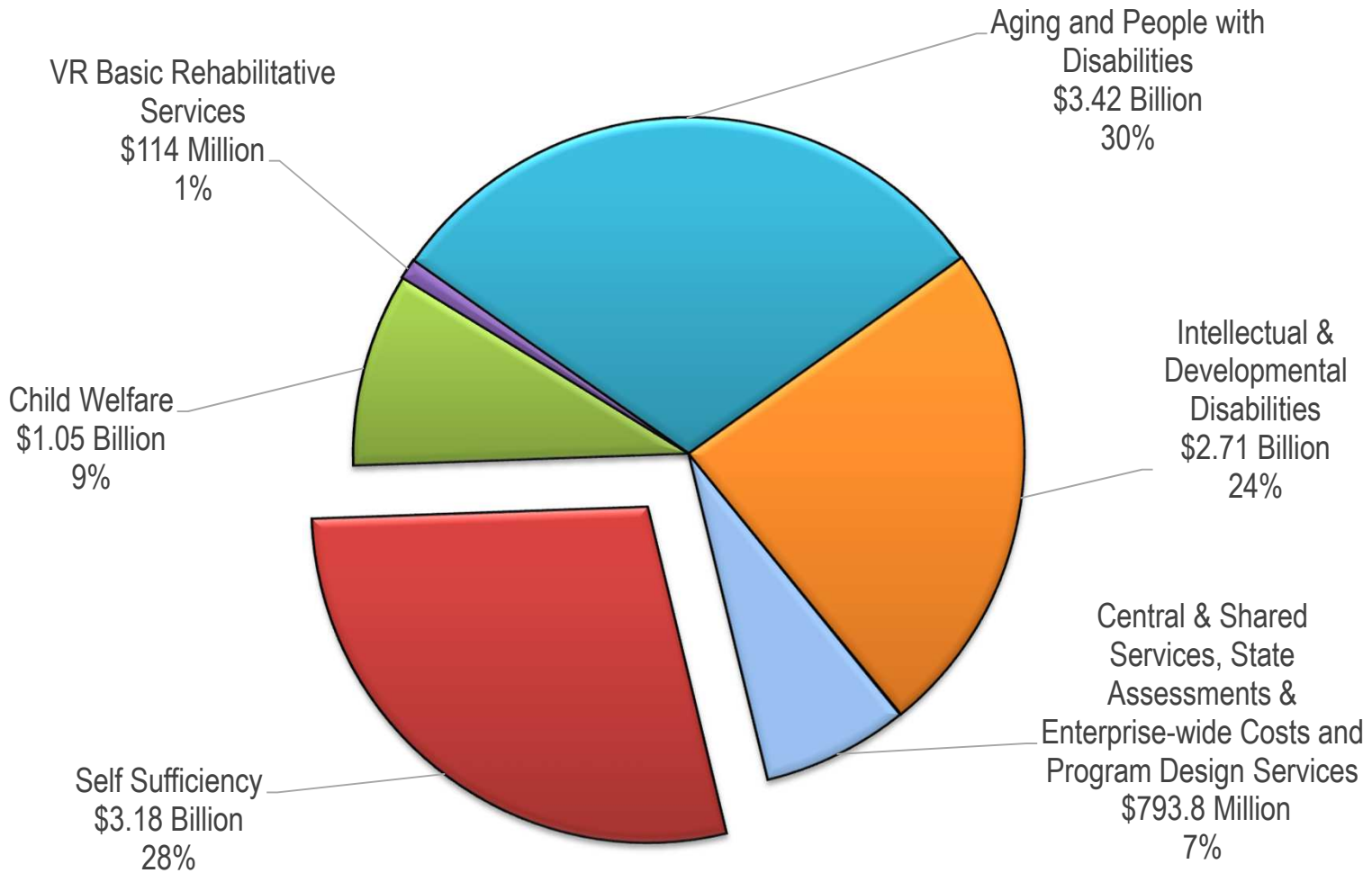
Self-Sufficiency Programs

Kim Fredlund, Director



Self-Sufficiency Programs provide a safety net, family stability and a connection to careers that guide Oregonians out of poverty

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Self-Sufficiency Programs: Overview

Key Programs: Food assistance (SNAP), cash assistance for families (TANF); employment and training, subsidized child care for working parents (ERDC), Domestic Violence grants, and Refugee assistance

- **Family engagement to help Oregonians achieve their goals as they define them**
- **Economic stability to assist Oregonians in securing basic needs and providing opportunities for prosperity**
- **Collective impact to invite different stakeholder groups to solve specific problems together**

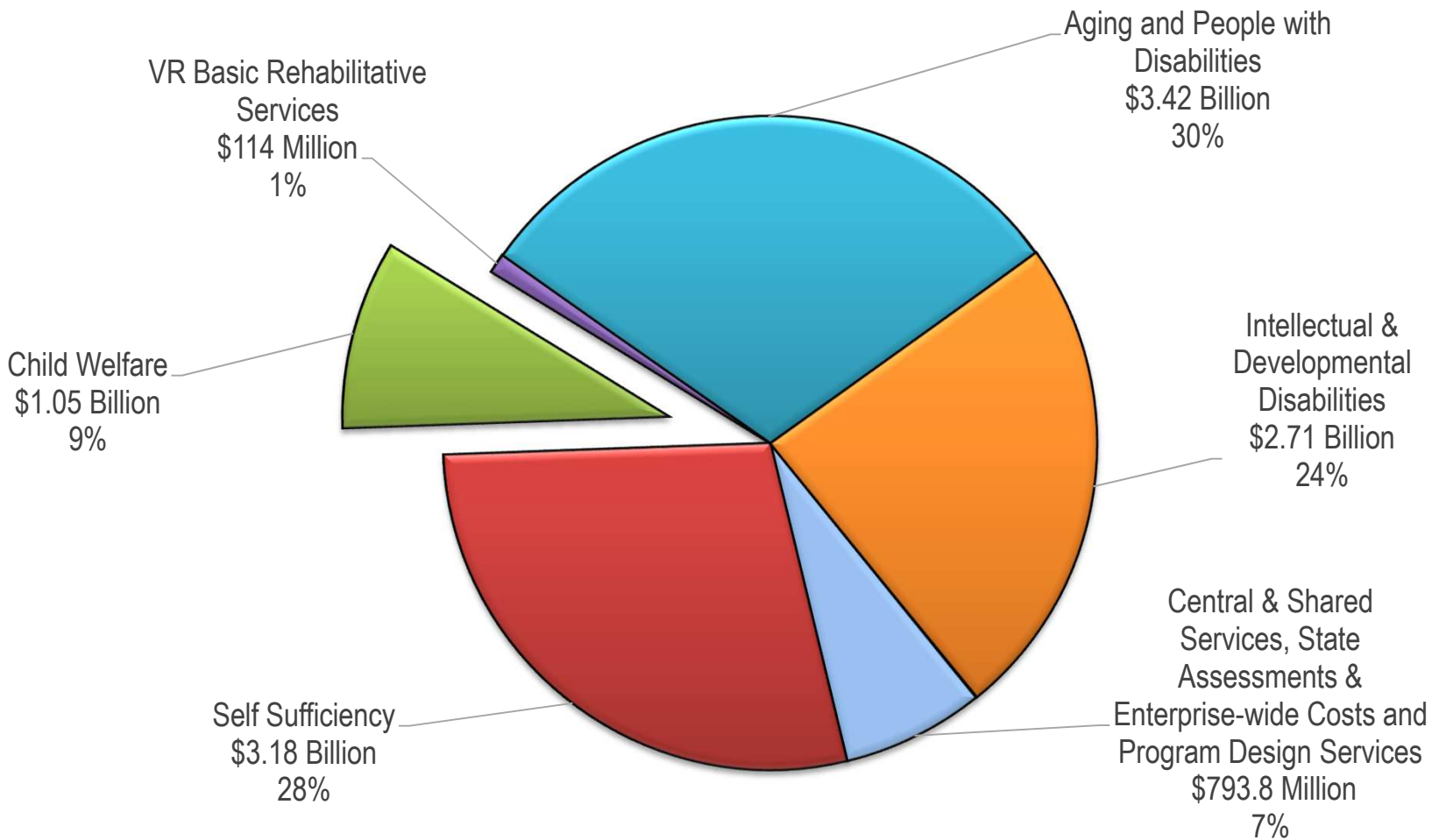
Child Welfare

Lena Alhusseini, Director

Child Welfare works to keep children safely at home whenever possible, provide safe and appropriate placements for children that cannot remain at home.



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Child Welfare: Overview

Key Programs: Child Protective Services (CPS), Substitute Care, and Adoption/Guardianship Services

- Safe and swift response to abuse
- Safe and appropriate placements for children
- Safe and equitable reduction in the number of children who experience foster care
- Public/private partnerships to best support children and families
- Trauma-informed training for workers and supervisors

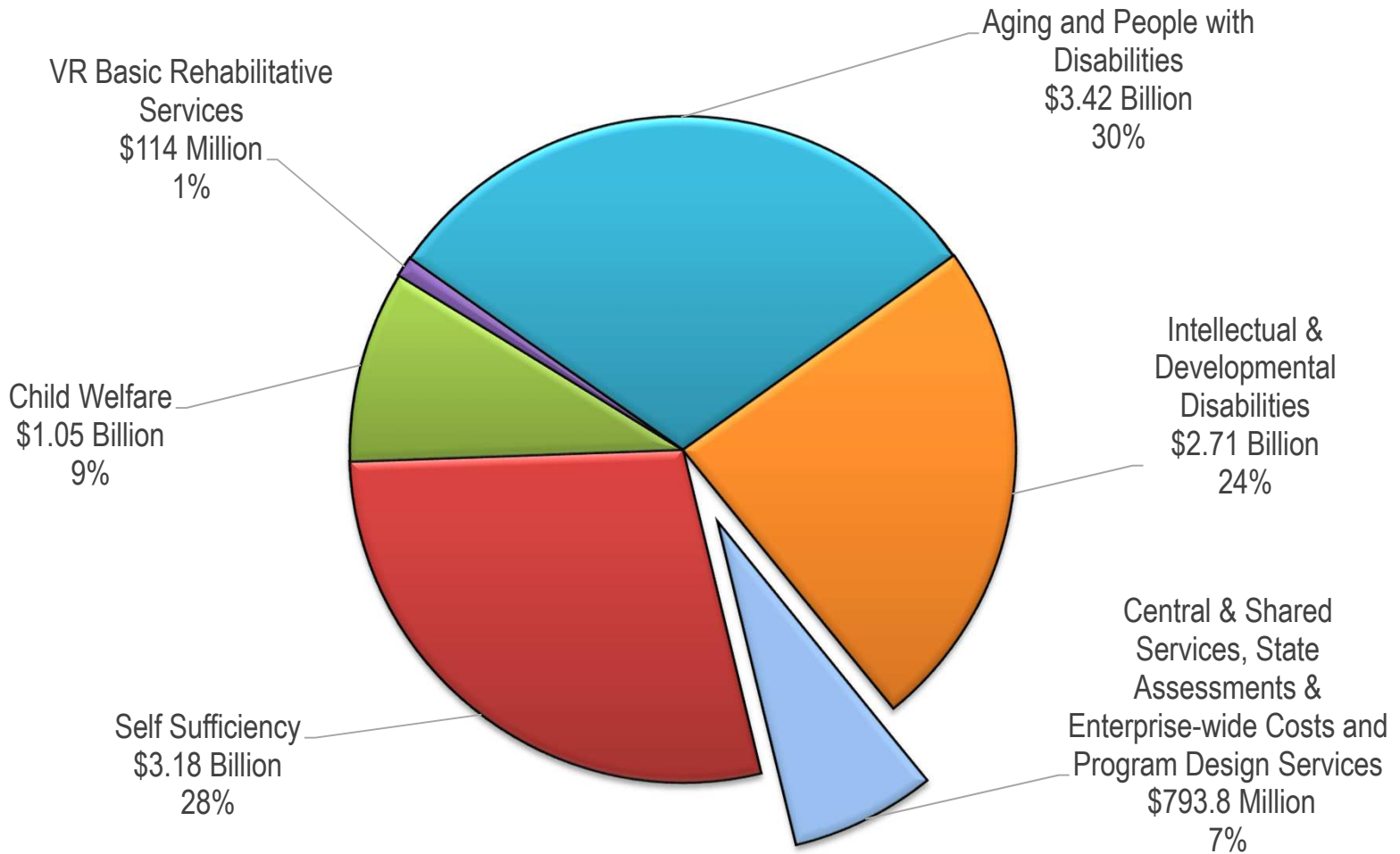
Operations

Dr. Reginald Richardson, Deputy Director



Provides critical program and business services that are data-driven, transparent and value-added to support Oregonians' achievement of safety, health and independence

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Operations: Overview

Key Programs

- Centralized services to support program design, delivery and outcomes
- Financial services
- Shared services to provide crucial business supports for both DHS and the Oregon Health Authority

Priorities

- **Safety:** Ensuring the health and safety of Oregonians in our care; monitoring quality of care and compliance among providers
- **Accountability:** Enabling data-driven decision-making through provision of data, reporting and performance metrics
- **Stewardship:** Financial services, contracting & procurement, continuous improvement, service equity, program integrity, and quality control/assurance
- **Joint Infrastructure:** Integrated Eligibility for Medicaid, SNAP, TANF and ERDC

Department of Human Services

Questions?

Coming Up Next:

- **Aging and People with Disabilities (APD)
March 15-16**

