

Safety, Health, Independence

# Oregon Department of Human Services

Presentation to the

## Senate Interim Committee on Human Services

Background Check Update

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# Background Check Unit



170,278 checks  
completed in  
2017

An increase of  
50,000 in 5  
years



Conducts 78  
different checks



Checks range in  
complexity due  
to federal or  
state laws or  
rules



Checks done for  
DHS and OHA  
staff, providers,  
volunteers

***Oregon's background check requirements may be the most complex in the nation.***

# Background Check Unit

## Total background checks received

January 2018	14,984
August 2018	14,163
November 2018	12,376

## Hiring and training

Positions filled	31
In hiring process	2

12/4/18 Data

## Average provider processing times

	Jan 2018		
<b>Simple checks</b> (about 80% of total)	21 days		
<b>Complex checks</b>	51 days		
<b>All provider checks</b>	46 days		

## Average HR processing times

	Jan 2018		
<b>Simple checks</b> (about 94% of total)	4.16 days		
<b>Complex checks</b>	17.5 days		
<b>All HR checks</b>	5.2 days		

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## Average provider processing times

	Jan 2018	Aug 2018
<b>Simple checks</b> (about 80% of total)	21 days	13 days
<b>Complex checks</b>	51 days	31 days
<b>All provider checks</b>	46 days	27 days

## Average HR processing times

	Jan 2018	Aug 2018
<b>Simple checks</b> (about 94% of total)	4.16 days	9.8 days
<b>Complex checks</b>	17.5 days	14.3 days
<b>All HR checks</b>	5.2 days	9.5 days

# Background Check Unit

## Total background checks received

January 2018	14,984
August 2018	14,163
November 2018	12,376

## Hiring and training

Positions filled	31
In hiring process	2

12/4/18 Data

## Average provider processing times

	Jan 2018	Aug 2018	Nov 2018
<b>Simple checks</b> (about 80% of total)	21 days	13 days	3 days
<b>Complex checks</b>	51 days	31 days	11.1 days
<b>All provider checks</b>	46 days	27 days	7.7 days

## Average HR processing times

	Jan 2018	Aug 2018	Nov 2018
<b>Simple checks</b> (about 94% of total)	4.16 days	9.8 days	5.2 days
<b>Complex checks</b>	17.5 days	14.3 days	9.0 days
<b>All HR checks</b>	5.2 days	9.5 days	5.4 days