

Integrated Eligibility Determination Using OregOneligibility System

Clyde Saiki, DHS Director (Interim) Sarah Miller, DHS COO for Technology February 22, 2016

The Request for 2015-2017 Biennium

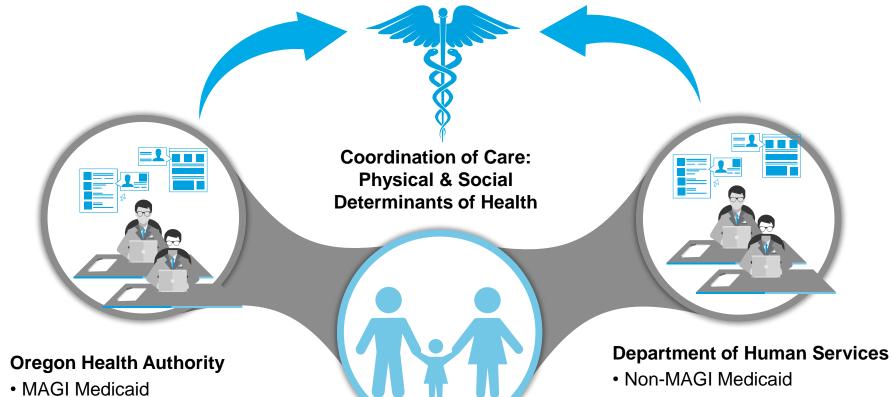
DHS is requesting Legislative Approval during this session for funding & limited duration positions for the Agency's Integrated Eligibility Project

- Authorization of Federal Funds and XI Q Bonds
 - \$40,282,563 in federal fund limitation
 - \$7,500,000 in Capital XI Q Bonds to fund state match
 - \$90,000 in cost of issuance limitation
- 35 limited duration positions
 - In addition to the reallocation of 15 previously funded permanent positions





What is Integrated Eligibility?



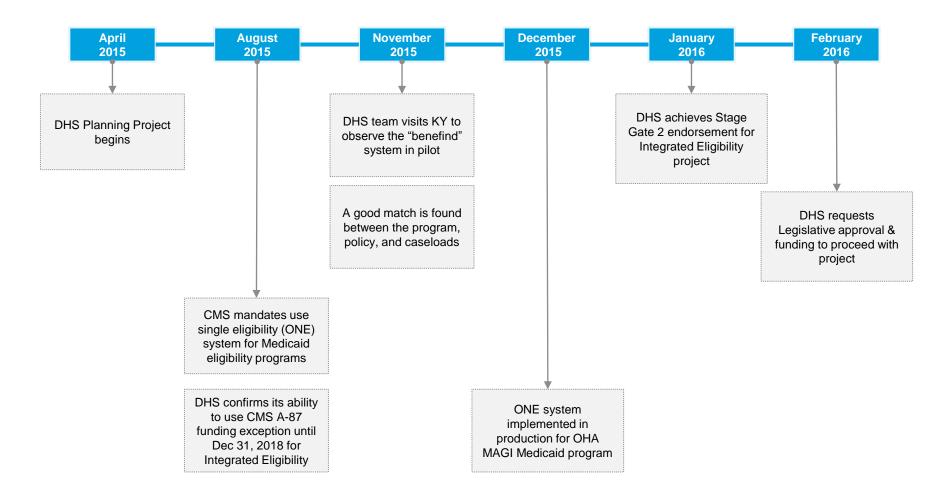
A Single Family Application

- Supplemental Nutrition Assistance Program
- Temporary Assistance for Needy **Families**
- Employment Related Child Care





DHS's Progress To Date

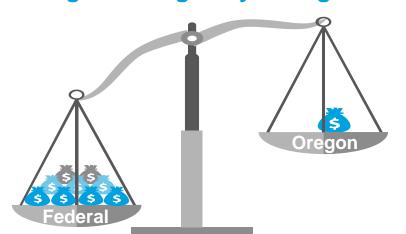






The Opportunity In Front Of Us if We Go Now

Integrated Eligibility - Integrated



Integrated Eligibility - Phased



Criteria	Integrated Development (all programs, same time)	Phased Development (Non-MAGI, then others)
Total Cost	~\$130M	~\$160-200M
Duration of Effort	~33 months	~48-80 months
Operational Impact	Decreased data entry by caseworkers	Increased data entry by caseworkers
Technology Impact	Sunset (or partially sunset) several legacy systems earlier	Legacy systems must be maintained for longer
Implementation Risk	Low risk for Technology; lower risk for business process impacts	Low risk for Technology; Higher risk for business process impacts





Project Approach and Timeline











Fit/Gap Assessment

Design

Build

Test

Implement

- Create Foundational Project Management Documents
- Transfer & install latest system code from Kentucky
- Assemble DHS
 Project Team &
 System Integrator
 Project Team
- Complete analysis of necessary changes to process, operations, technology

- Define future-state business processes supporting new capabilities
- Capture changes that will occur
- Plan to move data from existing systems
- Communicate with staff & stakeholders about the project

- Build technology & develop new business processes to support technology
- Write business & operations scenarios for system use
- Develop detailed training courses
- Communicate specifics about changes & benefits of Integrated ONE

- Extensively test the system to confirm it is running correctly and works with other systems DHS currently uses
- Make final adjustments to technology & processes as necessary, based on the results of tests
- Conduct training to help staff and others learn new technology and processes
- Two month pilot
- Four month phased "Turn on" of the system to perform business processes
- Begin to decommission DHS legacy systems

Key Dates

April - July 2016

Begins August 2016

Begins October 2016

Begins January 2017

Roll-Out Complete
December 2018





Governance of ONE System



Agency Partnership for DHS and OHA

- Joint governance process will be developed for
 - -prioritization of enhancement work,
 - -decisions about strategic roadmap of future system lifecycle,
 - -management of state commitments to vendor



Consistent Vendor Management for System Integrator

 Single State Executive (Sarah Miller) will oversee work of Deloitte Consulting across ONE System Maintenance & Operations and DHS Integrated Eligibility Project





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