

### HB4147 Testimony

This Bill, HB4147, is just a bad idea. I've experienced firsthand a delay with OSP on a rifle purchase. Once they contacted me, they were pleasant enough, but were not willing to pick up the phone and call an out of state agency to verify an erroneous entry. They sent their FAX and were prepared to wait forever to get a response. I had to call that agency and get THEM to call OSP. Luckily for me, that out of state agency believed in customer service, and understood what "civil servant" actually meant. If anything, it is a direct impeachment that our state police are not serving the needs of the citizens of Oregon.

So this bill would take away the last protection we have against a state agency that has devolved into a bureaucratic nightmare, who has become unresponsive to the citizens they are supposed to be serving us. This bill would cause undue suffering because a mismanaged agency is unwilling to do their job. Please kill this bill.

Regards,

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