

TO: Senate Business and Transportation Committee Administrator, Patrick Brennan

Dear Chair Brennan,

About June, 2014 I attended our Gresham Chamber of Commerce Luncheon to listen to our new advocate for Small Business for the State of OR. After listening to what Ruth Miles had to say and explaining that her major role was to alleviate and help manage State regulations and how they affected small business, I decided to speak with her. I had a challenge in mind that I had been working on and gotten nowhere.

Ruth was very professional in the way she listened to what I had to say. After I explained our issue to Ruth, she wasted no time delving right into the middle of the issue. Ruth reached out to the people she needed to talk with and those people immediately responded to her. By Ruth working closely with Leathers Fuels and the State of OR Fuels Tax Department we were able to reduce our workload for our employees at the pump. This also took care of and alleviated our customer's concerns each time they purchased B20. Prior to the changes Ruth pursued we had to get some personal information each time a vehicle fueled with B20.

Also, by reducing the employees workload we could eliminate the necessity of our office staff having to emailing piles as high as 13-14 inches in height to the Fuels Tax Department each month.

I know from past experience with Ruth that she will be a success helping small business to survive in OR.

Thank you for your time.

Sincerely,

Lila C Leathers



LILA LEATHERS-FITZ
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