## A-Engrossed Senate Bill 187

Ordered by the Senate April 8 Including Senate Amendments dated April 8

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## SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure.

[Establishes task force to make recommendations regarding protection of privacy of students using education software.]

[Sunsets task force on date of convening of 2017 regular session of Legislative Assembly.] [Declares emergency, effective on passage.] Establishes Oregon Student Information Protection Act. Prescribes prohibited, required

and allowed activities of operator of Internet website, online service, online application or mobile application in relation to certain personal information related to students in any grade from kindergarten through grade 12. Makes violations of Act unlawful practice. Takes effect July 1, 2016.

A BILL FOR AN ACT 1 Relating to student privacy; creating new provisions; amending ORS 646.607; and prescribing an ef-2 3 fective date Whereas some Internet websites, online services, online applications and mobile applications 4 that are designed and used for kindergarten through grade 12 purposes involve gathering identifiable  $\mathbf{5}$ private information of students, many of whom are too young to understand the significance of being 6 asked to share personal information; and 7 Whereas this vulnerable population will be better protected by the development of standards for 8 operators of Internet websites, online services, online applications or mobile applications that have 9 10 actual knowledge that their sites, services or applications are used primarily for kindergarten through grade 12 purposes and that their sites, services or applications were designed and marketed 11 for kindergarten through grade 12 school purposes; now, therefore, 12 Be It Enacted by the People of the State of Oregon: 13 14 SECTION 1. Section 2 of this 2015 Act is added to and made a part of ORS 646.605 to 646.652 1516 SECTION 2. (1) This section shall be known and may be cited as the Oregon Student In-17 formation Protection Act. 18

(2) As used in this section:

(a) "Covered information" means personally identifiable information or materials that 19 regard a student in this state and that are in any media or format that meet any of the 2021following:

(A) Are created or provided by a student, or the student's parent or legal guardian, to 2223an operator in the course of the student's, parent's or legal guardian's use of the operator's A-Eng. SB 187

site, service or application for kindergarten through grade 12 purposes; 1 2 (B) Are created for an operator or provided to an operator by an employee or agent of the kindergarten through grade 12 school, school district or education service district for 3 kindergarten through grade 12 purposes; or 4 (C) Are gathered by an operator and personally identify a student, or are linked to in-5 formation that personally identifies a student, including, but not limited to: 6 (i) Information in the student's educational record or electronic mail; 7 (ii) The student's first and last name, home address, telephone number, electronic mail 8 9 address or other information that allows physical or online contact; or (iii) The student's discipline records, test results, special education data, juvenile de-10 pendency records, grades, evaluations, criminal records, medical records, health records, 11 12 Social Security number, biometric information, disabilities, socioeconomic information, food 13 purchases, political affiliations, religious information, text messages, documents, student identifiers, search activity, photographs, voice recordings or geolocation information. 14 15 (b) "Kindergarten through grade 12 school purposes" means purposes that: 16 (A) Are directed by, or that customarily take place at the direction of, a kindergarten through grade 12 school, teacher, school district or education service district; 17 18 (B) Aid in the administration of school activities, including instruction in the classroom or at home, administrative activities and collaboration between students, school personnel 19 or parents; or 20(C) Are primarily for the use and benefit of the school. 2122(c) "Operator" means the operator of an Internet website, online service, online application or mobile application with actual knowledge that the site, service or application: 23(A) Is used primarily for kindergarten through grade 12 school purposes; and 94 (B) Was designed and marketed for kindergarten through grade 12 school purposes, to 25the extent that the site, service or application is operating in that capacity. 2627(d) "Student" means a student in any grade from kindergarten through grade 12. (e)(A) "Targeted advertising" means advertising presented to a student based on infor-28mation obtained or inferred from the student's online behavior, usage of applications or 2930 covered information. 31 (B) "Targeted advertising" does not include advertising presented to a student: (i) At an online location based upon the student's current visit to that location; or 32(ii) As a single search query, as long as the student's online activities are not collected 33 34 or retained over time. 35(3)(a) An operator may not knowingly engage in any of the following activities with re-36 spect to the operator's site, service or application: 37 (A) Engage in targeted advertising on the operator's site, service or application. 38 (B) Target advertising on any other site, service or application when the targeting of the advertising is based upon any information, including covered information and persistent 39 unique identifiers, that the operator has acquired because of the use of that operator's site, 40 service or application for kindergarten through grade 12 school purposes. 41 (C) Use information, including persistent unique identifiers, created or gathered by the 42 operator's site, service or application, to amass a profile about a student, except in 43 furtherance of kindergarten through grade 12 school purposes. 44

45 (D) Sell a student's information, including covered information. The prohibition of this

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subparagraph does not apply to the purchase, merger or other type of acquisition of an op-1 2 erator by another entity, provided that the operator or successor entity continues to be subject to the provisions of this section with respect to previously acquired student infor-3 mation that is subject to this section. 4  $\mathbf{5}$ (E) Disclose covered information, unless the disclosure is made: (i) In furtherance of the kindergarten through grade 12 school purposes of the site, ser-6 vice or application, provided the recipient of the covered information: 7 (I) Does not further disclose covered information, unless the disclosure is to allow or 8 9 improve the operability and functionality within the student's classroom or school; and (II) Is legally required to comply with the requirements of subsection (4) of this section 10 and to not use that covered information in violation of this section; 11 12(ii) To ensure legal and regulatory compliance; (iii) To respond to or participate in the judicial process; 13 (iv) To protect the safety of users or others or the security or integrity of the site; or 14 15 (v) To a service provider, provided the operator contractually: (I) Prohibits the service provider from using any covered information for any purpose 16 other than providing the contracted service to, or on behalf of, the operator; 17 18 (II) Prohibits the service provider from disclosing any covered information provided by the operator to subsequent third parties, except in furtherance of kindergarten through 19 grade 12 school purposes of the site, service or application or for a purpose permitted by 20subsection (3)(a), (6) or (7) of this section; and 2122(III) Requires the service provider to implement and maintain reasonable security pro-23cedures and practices as provided by subsection (4) of this section. (b) Nothing in this subsection shall be construed to prohibit the operator's use of infor-94 mation for maintaining, developing, supporting, improving or diagnosing the operator's site, 25service or application. 2627(4) An operator shall: (a) Implement and maintain reasonable security procedures and practices appropriate to 28the nature of the covered information and appropriate to protect the covered information 2930 from unauthorized access, destruction, use, modification or disclosure; and 31 (b) Delete a student's covered information within a reasonable time if the school or school district requests deletion of data that is under the control of the school or school 32district. 33 34 (5) Notwithstanding subsections (3)(a)(E) and (6) of this section, an operator may disclose 35covered information of a student if the disclosure: (a) Does not violate subsection (3)(a)(A) to (D) of this section; 36 37 (b) Is required by federal or state law and the operator complies with the requirements 38 of federal and state law in protecting and disclosing the information; (c) Is for legitimate research purposes that are: 39 (A) Required by federal or state law and subject to the restrictions under applicable fed-40 eral and state law; or 41 (B) Allowed by federal or state law and made under the direction of a school, school 42 district, education service district or the Department of Education, if the covered informa-43

44 tion is not used for any purpose in furtherance of advertising or amassing a profile on the

45 student for purposes other than kindergarten through grade 12 school purposes; or

- A-Eng. SB 187 (d) Is made to a state or local educational agency, including schools and school districts, 1 2 for kindergarten through grade 12 school purposes as permitted by federal or state law. 3 (6) Nothing in this section prohibits an operator from: (a) Disclosing deidentified student covered information if the disclosure is: 4  $\mathbf{5}$ (A) Within the operator's site, service or application or other sites, services or applications owned by the operator to develop or improve educational products or services; or 6 (B) Made to demonstrate the effectiveness of the operator's products or services, in-7 cluding marketing for the operator's products or services; 8 9 (b) Sharing aggregated deidentified student covered information for the development and improvement of educational sites, services or applications; 10 (c) Using student data, including covered information, for adaptive learning or custom-11 12 ized student learning purposes; or 13 (d) Responding to a student-initiated request for information or for feedback without the information or response being determined in whole or in part by payment or other consid-14 15 eration from a third party. 16 (7) Nothing in this section shall be construed to limit the authority of: 17 (a) A law enforcement agency to obtain any content or information from an operator as 18 authorized by law or pursuant to an order of a court of competent jurisdiction; 19 (b) An Internet service provider from providing Internet connectivity to schools or stu-20dents and their families; (c) An operator of an Internet website, online service, online application or mobile ap-21 22plication from marketing educational products directly to parents or legal guardians, as long 23as the marketing does not result from the use of covered information obtained by the operator through the provision of services covered under this section; or 24 25(d) Students, or the students' parents or legal guardians, to download, transfer, export or otherwise save or maintain their own student data or documents. 2627(8) Nothing in this section shall be construed to impose a duty upon: (a) A provider of an electronic store, gateway, marketplace or other means of purchasing 28or downloading software or applications to review or enforce compliance with this section 2930 by those applications or software; or 31 (b) A provider of an interactive computer service to review or enforce compliance with this section by third-party content providers. As used in this paragraph, "interactive com-32puter service" means any information service, system or access software provider that pro-33 34 vides or enables computer access by multiple users to a computer server, including 35specifically a service or system that provides access to the Internet and such services or systems operated or offered by libraries or educational institutions. 36 37 (9) This section does not apply to general audience Internet websites, general audience 38 online services, general audience online applications or general audience mobile applications, even if login credentials created for an operator's site, service or application may be used 39 to access those general audience sites, services or applications. 40 (10) Violation of this section is an unlawful practice under ORS 646.607. 41 42SECTION 3. ORS 646.607 is amended to read: 646.607. A person engages in an unlawful practice if in the course of the person's business, vo-43
- 44 cation or occupation the person:
- 45 (1) Employs any unconscionable tactic in connection with selling, renting or disposing of real

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1 estate, goods or services, or collecting or enforcing an obligation;

2 (2) Fails to deliver all or any portion of real estate, goods or services as promised, and at a 3 customer's request, fails to refund money that the customer gave to the person to purchase the 4 undelivered real estate, goods or services and that the person does not retain pursuant to any right, 5 claim or defense the person may assert in good faith. This subsection does not create a warranty 6 obligation and does not apply to a dispute over the quality of real estate, goods or services delivered 7 to a customer;

- 8 (3) Violates ORS 401.965 (2);
- 9 (4) Violates a provision of ORS 646A.725 to 646A.750;
- 10 (5) Violates ORS 646A.530;
- 11 (6) Employs a collection practice that is unlawful under ORS 646.639;
- 12 (7) Is a beneficiary that violates ORS 86.726 (1)(a) or (2), 86.729 (4) or 86.732 (1) or (2); [or]
- 13 (8) Violates ORS 646A.093[.]; or
- 14 (9) Violates section 2 of this 2015 Act.

15 SECTION 4. Section 2 of this 2015 Act and the amendments to ORS 646.607 by section 3

16 of this 2015 Act first apply to data created, provided or gathered on or after the effective date

17 of this 2015 Act.

- 18 SECTION 5. This 2015 Act takes effect July 1, 2016.
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