MEMORANDUM

Legislative Fiscal Office 900 Court St. NE, Room H-178 Salem, Oregon 97301 Phone 503-986-1828 FAX 503-373-7807

To: Public Safety Subcommittee

From: Julie Neburka, Legislative Fiscal Office

(503) 986-1839

Date: June 3, 2015

Subject: Department of Public Safety Standards and Training

SB 5534 Work Session Recommendations

Department of Public Safety Standards and Training

	2011-13 Actuals	2013-15 Legislatively Approved*	2015-17 CSL LFO	2015-17 LFO Recommended
	40 502 275	• • •	0.550.476	
General Fund	10,593,375	9,788,298	9,550,476	9,550,476
Other Funds	30,570,748	35,668,666	37,097,042	37,476,045
Non-limited Other Funds	59,971,796	415,461	-	-
Federal Funds	15,605	382,614	260,660	4,148,299
Total Funds	101,151,524	46,255,039	46,908,178	51,174,820
Positions	131	135	135	139
FTE	129.54	133.06	133.54	137.17

^{*}includes Emergency Board and administrative actions through December 2014

Attached are the recommendations from the Legislative Fiscal Office for the Department of Public Safety Standards and Training. Recommendations include:

- Funding at the current service level for the Criminal Justice Standards and Training, Fire Standards and Training, Private Security and Investigators, Public Safety Memorial Fund, and Administrative and Support Services divisions.
- One policy option package to provide Mental Health Crisis Intervention Training statewide, \$379,003 and 2 positions, 1.63 FTE.
- \$126,087 in federal grant funds from the Assistance to Firefighters Grant program for purchase of a new skid truck frame.
- \$3,761,552 in Federal Funds limitation from re-assigning fiduciary responsibility for Oregon's
 federal High-Intensity Drug Trafficking Area (HIDTA) program from the Oregon Department of
 Justice (DOJ) to DPSST. In addition to moving federal funds limitation associated with passthrough funds, this technical adjustment moves two positions (2.00 FTE) from DOJ to DPSST
 to provide administrative support for managing federal fund draws and reporting for
 Oregon's HIDTA grant recipients.

<u>Adjustments to Current Service Level:</u>

See attached "Work Session Presentation Report" dated 5-28-15.

Accept LFO Recommendation

Move the LFO recommendation to SB 5534.

OR

Change LFO recommendation

Move the LFO recommendation to SB 5534, with modifications.

Performance Measures

See attached "Legislatively Proposed 2015-17 Key Performance Measures" form.

Accept LFO Recommendation

Move the LFO recommendation on Key Performance Measures

Change LFO recommendation

Move the LFO recommendation on Key Performance Measures, with modifications.

Budget Notes

There are no associated budget notes.

Recommended Changes to Appropriation Bill:

The Legislative Fiscal Office recommends a budget of \$9,550,476 General Fund for debt service, \$37,476,045 Other Funds,\$4,148,299 Federal Funds, and 139 positions (137.17 FTE) and that Senate Bill 5534 be amended accordingly.

Following is the content of the -1 amendment:

Section 2

Line 13 – Delete [\$37,432,125] and insert \$37,216,221

Line 15 – Delete [\$260,000] and insert \$4,148,299

SB 5534 Final Subcommittee Action:

'do pass" recommendation, as amended.

	Final Motion:
	Move SB 5534 to the full committee with a '
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Carrie	3.
Full:	
House	:
Senate	:

Version: L - 01 - LFO Analyst Recommended Cross Reference: 25900-000-00-00-00000 Public Safety Standards & Training, Dept of

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2013-15 Agy. Leg. Adopted	9,788,298		- 34,859,020	258,893	-		44,906,211	135	133.06
2013-15 Ebds, SS & Admin Act	-		809,646	123,721	415,461		1,348,828	-	-
Ways & Means Actions	-			-	-		-	-	-
2013-15 Leg Approved Budget	9,788,298		- 35,668,666	382,614	415,461		46,255,039	135	133.06
2013-15 Leg Approved Budget (Base)	9,788,298		- 35,668,666	258,893	-		45,715,857	135	133.06
Summary of Base Adjustments	(237,822)		407,441	-	-		169,619	-	0.48
2015-17 Base Budget	9,550,476		- 36,076,107	258,893	-		45,885,476	135	133.54
010: Non-PICS Pers Svc/Vacancy Factor	-		- 63,660	-	-		63,660	-	-
030: Inflation & Price List Adjustments	-		957,275	1,767	-		959,042	-	-
2015-17 Current Service Level	9,550,476		- 37,097,042	260,660	-		46,908,178	135	133.54
Adjusted 2015-17 Current Service Level	9,550,476		- 37,097,042	260,660	-		46,908,178	135	133.54
Total LFO Recommended Packages	-		- 379,003	3,887,639	-		4,266,642	4	3.63
2015-17 Legislative Actions	9,550,476		- 37,476,045	4,148,299	-		51,174,820	139	137.17
Net change from 2013-15 Leg Approved Budget	(237,822)		1,807,379	3,765,685	(415,461)		4,919,781	4	4.11
Percent change from 2013-15 Leg Approved Budget	(2.4%)	0.0%	5.1%	984.2%	(100.0%)	0.0%	10.6%	3.0%	3.1%
Net change from 2015-17 Current Service Level	-		379,003	3,887,639	-		4,266,642	4	3.63
Percent change from 2015-17 Current Service Level	0.0%	0.0%	1.0%	1491.5%	0.0%	0.0%	9.1%	3.0%	2.7%

Agency Number: 25900

LFO102 - Work Session Presentation Report 2015-17 Biennium

Version: L - 01 - LFO Analyst Recommended Cross Reference: 25900-010-00-00-00000 Criminal Justice Stds/Training

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2013-15 Agy. Leg. Adopted	-	-	17,719,206	200,000	-		- 17,919,206	77	75.06
2013-15 Ebds, SS & Admin Act	-	-	267,365	-	-		267,365	-	-
Ways & Means Actions	-	-	-	-	-			-	-
2013-15 Leg Approved Budget	-	-	17,986,571	200,000	-		- 18,186,571	77	75.06
2013-15 Leg Approved Budget (Base)	-	-	17,986,571	200,000	-		- 18,186,571	77	75.06
Summary of Base Adjustments	-	-	422,672	-	-		422,672	-	0.48
2015-17 Base Budget	-	-	18,409,243	200,000	-		- 18,609,243	77	75.54
010: Non-PICS Pers Svc/Vacancy Factor	-	-	6,614	-	-		- 6,614	-	-
030: Inflation & Price List Adjustments	-	-	175,066	-	-		175,066	-	-
2015-17 Current Service Level	-	-	18,590,923	200,000	-		- 18,790,923	77	75.54
Adjusted 2015-17 Current Service Level	-	-	18,590,923	200,000	-		- 18,790,923	77	75.54
Total LFO Recommended Packages	-	-	379,003	-	-		- 379,003	2	1.63
2015-17 Legislative Actions	-	-	18,969,926	200,000	-		- 19,169,926	79	77.17
Net change from 2013-15 Leg Approved Budget	-	-	983,355	-	-	-	- 983,355	2	2.11
Percent change from 2013-15 Leg Approved Budget	0.0%	0.0%	5.5%	0.0%	0.0%	0.0%	5.4%	2.6%	2.8%
Net change from 2015-17 Current Service Level	-	-	379,003	-	-	-	- 379,003	2	1.63
Percent change from 2015-17 Current Service Level	0.0%	0.0%	2.0%	0.0%	0.0%	0.0%	2.0%	2.6%	2.2%

Version: L - 01 - LFO Analyst Recommended
Cross Reference: 25900-010-00-00-00000
Criminal Justice Stds/Training

Agency Number: 25900

LFO102 - Work Session Presentation Report 2015-17 Biennium

Package 101 Mental Health Crisis Intervention Training

<u>Package Description</u> This package supports the delivery of mental health incident response training to Oregon's 18,000 public safety personnel. This training will be offered both at the Oregon Public Safety Academy and through DPSST's regional delivery network to law enforcement, corrections, parole and probation, fire-rescue and 9-1-1 personnel who interact with residents of Oregon on a daily basis who may have a form of mental illness (Alzheimer's; anxiety disorders; mood disorders such depression, mania, and bipolar disorder; Impulse control and addiction disorders; post-traumatic stress disorder; and others).

This package would establish one Public Safety Training Specialist 2 position phased-in October 2015 (0.88 FTE) and one Public Safety Training Specialist 2 position phased-in January 2016 (0.75 FTE). The staff requested in this policy option package would assist in coordination and delivery of the mental health training classes to law enforcement, corrections, parole and probation, fire-rescue and 9-1-1 personnel attending training classes at the Oregon Public Safety Academy and through DPSST's regional delivery system.

LFO Recommendation Approve the package.

LFO Recommended - - - 379,003 - - - 379,003 2 1.63

LFO102 - Work Session Presentation Report

Agency Number: 25900

Version: L - 01 - LFO Analyst Recommended

Cross Reference: 25900-010-00-00-00000

Criminal Justice Stds/Training

General Lotte Fund Fund		oderal Nonlimited Nonlimited unds Other Funds Federal Funds	Total Funds Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

2015-17 Biennium

<u>Package Description</u> This package corrects an error in the agency's requested budget where Criminal Fines Account funds transferred from the Department of Revenue were inadvertently reduced twice. This action does not affect expenditures.

LFO Recommendation Approve the correction.

LFO Recommended - - - - - - - - - - - - -

LFO102

Version: L - 01 - LFO Analyst Recommended Cross Reference: 25900-020-00-00-00000 Fire Standards and Training

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2013-15 Agy. Leg. Adopted	-	-	4,205,063	58,893	-		4,263,956	15	15.00
2013-15 Ebds, SS & Admin Act	-	-	107,832	123,721	-	-	231,553	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2013-15 Leg Approved Budget	-	-	4,312,895	182,614	-		4,495,509	15	15.00
2013-15 Leg Approved Budget (Base)	-	-	4,312,895	58,893	-		4,371,788	15	15.00
Summary of Base Adjustments	-	-	22,283	-	-	-	22,283	-	-
2015-17 Base Budget	-	-	4,335,178	58,893	-		4,394,071	15	15.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	(3,245)	-	-	-	(3,245)	-	-
030: Inflation & Price List Adjustments	-	-	44,261	1,767	-	-	46,028	-	-
2015-17 Current Service Level	-	-	4,376,194	60,660	-		4,436,854	15	15.00
Adjusted 2015-17 Current Service Level	-	-	4,376,194	60,660	-		4,436,854	15	15.00
Total LFO Recommended Packages	-	-	-	126,087	-		126,087	-	-
2015-17 Legislative Actions	-	-	4,376,194	186,747	-	-	4,562,941	15	15.00
Net change from 2013-15 Leg Approved Budget	-	-	63,299	4,133	-	-	67,432	-	-
Percent change from 2013-15 Leg Approved Budget	0.0%	0.0%	1.5%	2.3%	0.0%	0.0%	1.5%	0.0%	0.0%
Net change from 2015-17 Current Service Level	-	-	-	126,087	-	-	126,087	-	-
Percent change from 2015-17 Current Service Level	0.0%	0.0%	0.0%	207.9%	0.0%	0.0%	2.8%	0.0%	0.0%

Version: L - 01 - LFO Analyst Recommended Cross Reference: 25900-020-00-00-00000

Agency Number: 25900

Fire Standards and Training

LFO102 - Work Session Presentation Report 2015-17 Biennium

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 803 Assistance to Firefighters Grant

<u>Package Description</u> The Assistance to Firefighters Grant Program provides financial assistance to fire departments, Emergency Management organizations, and state fire training academies for safety and operating equipment. DPSST received notification in April, 2015 that it received a one-time grant of \$126,087 from this program. The agency will use the funds to purchase a new skidtruck frame custom-fitted to a heavy-duty truck used to train Oregon firefighters to drive emergency vehicles under hazardous conditions.

DPSST trains 1,200 firefighters annually in the Skid Avoidance for Fire Apparatus Drivers Program, the most-requested training DPSST provides to firefighting agencies throughout the state. Skidtrucks allow firefighter and emergency response personnel to practice high-risk driving maneuvers safely, without overturning their vehicles.

<u>LFO Recommendation</u> Approve the one-time grant funds. The required 15% match will be provided from current resources. DPSST applied for the grant in December, 2014, after timely 10-day notification to the Legislative Assembly.

LFO Recommended - - - 126.087 - - 126.087 -

Version: L - 01 - LFO Analyst Recommended Cross Reference: 25900-030-00-00-00000 Private Security & Investigators

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2013-15 Agy. Leg. Adopted	-		2,118,132	-	-		2,118,132	9	9.00
2013-15 Ebds, SS & Admin Act	-		42,030	-	-		42,030	-	-
Ways & Means Actions	-		-	-	-		-	-	-
2013-15 Leg Approved Budget	-		2,160,162	-	-		2,160,162	9	9.00
2013-15 Leg Approved Budget (Base)	-		2,160,162	-	-		2,160,162	9	9.00
Summary of Base Adjustments	-		(79,853)	-	-		(79,853)	-	-
2015-17 Base Budget	-		2,080,309	-	-		2,080,309	9	9.00
010: Non-PICS Pers Svc/Vacancy Factor	-		11,890	-	-		11,890	-	-
030: Inflation & Price List Adjustments	-		28,312	-	-		28,312	-	-
2015-17 Current Service Level	-		2,120,511	-	-		2,120,511	9	9.00
Adjusted 2015-17 Current Service Level	-		2,120,511	-	-		2,120,511	9	9.00
2015-17 Legislative Actions	-		2,120,511	-	-		2,120,511	9	9.00
Net change from 2013-15 Leg Approved Budget	-	-	(39,651)	-	-	-	(39,651)	-	-
Percent change from 2013-15 Leg Approved Budget	0.0%	0.0%	(1.8%)	0.0%	0.0%	0.0%	(1.8%)	0.0%	0.0%
Net change from 2015-17 Current Service Level	-		-	-	-			-	-
Percent change from 2015-17 Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Version: L - 01 - LFO Analyst Recommended Cross Reference: 25900-040-00-00-00000 Public Safety Memorial Fund

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2013-15 Agy. Leg. Adopted	-		251,539	-		-	251,539	-	-
2013-15 Ebds, SS & Admin Act	-	-	-	-	-	-	-	-	-
Ways & Means Actions	-	-	-	-		-	-	-	-
2013-15 Leg Approved Budget	-	-	251,539	-		-	251,539	-	-
2013-15 Leg Approved Budget (Base)	-	-	251,539	-		-	251,539	-	-
Summary of Base Adjustments	-	-	-	-	-	-	-	-	-
2015-17 Base Budget	-	-	251,539	-		-	251,539	-	-
030: Inflation & Price List Adjustments	-	-	8,285	-		-	8,285	-	-
2015-17 Current Service Level	-		259,824	-		-	259,824	-	-
Adjusted 2015-17 Current Service Level	-	-	259,824	-		-	259,824	-	-
2015-17 Legislative Actions	-	-	259,824	-		-	259,824	-	-
Net change from 2013-15 Leg Approved Budget	-	-	8,285	-		-	8,285	-	-
Percent change from 2013-15 Leg Approved Budget	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%	3.3%	0.0%	0.0%
Net change from 2015-17 Current Service Level	-	-	-	-		-	-	-	-
Percent change from 2015-17 Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Agency Number: 25900

Version: L - 01 - LFO Analyst Recommended

LFO102 - Work Session Presentation Report 2015-17 Biennium

Cross Reference: 25900-050-00-00-00000
Administration and Support Services

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2013-15 Agy. Leg. Adopted	9,788,298	-	10,565,080	-	-		20,353,378	34	34.00
2013-15 Ebds, SS & Admin Act	-	-	392,419	-	415,461	-	807,880	-	-
Ways & Means Actions	-	-	-	-	-	-		-	-
2013-15 Leg Approved Budget	9,788,298	-	10,957,499	-	415,461		21,161,258	34	34.00
2013-15 Leg Approved Budget (Base)	9,788,298	-	10,957,499	-	-		20,745,797	34	34.00
Summary of Base Adjustments	(237,822)	-	42,339	-	-	-	(195,483)	-	-
2015-17 Base Budget	9,550,476	-	10,999,838	-	-		20,550,314	34	34.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	48,401	-	-	-	48,401	-	-
030: Inflation & Price List Adjustments	-	-	701,351	-	-	-	701,351	-	-
2015-17 Current Service Level	9,550,476	-	11,749,590	-	-		21,300,066	34	34.00
Adjusted 2015-17 Current Service Level	9,550,476	-	11,749,590	-	-	-	21,300,066	34	34.00
Total LFO Recommended Packages	-	-	-	-	-		-	-	-
2015-17 Legislative Actions	9,550,476	-	11,749,590	-	-	-	21,300,066	34	34.00
Net change from 2013-15 Leg Approved Budget	(237,822)	-	792,091	-	(415,461)	-	138,808	-	-
Percent change from 2013-15 Leg Approved Budget	(2.4%)	0.0%	7.2%	0.0%	(100.0%)	0.0%	0.7%	0.0%	0.0%
Net change from 2015-17 Current Service Level	-	-	-	-	-	-	-	-	-
Percent change from 2015-17 Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

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Agency Number: 25900

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Version: L - 01 - LFO Analyst Recommended Cross Reference: 25900-060-00-00-00000 Oregon HIDTA

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2013-15 Agy. Leg. Adopted	-	-		-	-		-	-	-
2013-15 Ebds, SS & Admin Act	-	-		-	-	-	-	-	-
Ways & Means Actions	-	-		-	-	=	-	-	-
2013-15 Leg Approved Budget	-	-		-	-		-	-	-
2013-15 Leg Approved Budget (Base)	-			-	-		-	-	-
Summary of Base Adjustments	-	-		-	-	-	-	-	-
2015-17 Base Budget	-	-		-	-		-	-	-
2015-17 Current Service Level	-			-			-	-	-
Adjusted 2015-17 Current Service Level	-	-		-	-		-	-	-
Total LFO Recommended Packages	-	-		3,761,552	-		3,761,552	2	2.00
2015-17 Legislative Actions	-	-		3,761,552	-	-	3,761,552	2	2.00
Net change from 2013-15 Leg Approved Budget	-	-	· -	3,761,552	-	-	3,761,552	2	2.00
Percent change from 2013-15 Leg Approved Budget	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%	100.0%	100.0%
Net change from 2015-17 Current Service Level	-	-	· -	3,761,552	-	-	3,761,552	2	2.00
Percent change from 2015-17 Current Service Level	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%	100.0%	100.0%

LFO102 - Work Session Presentation Report Version: L - 01 - LFO Analyst Recommended **2015-17 Biennium** Cross Reference: 25900-060-00-00-00000

Oregon HIDTA

Agency Number: 25900

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 802 Oregon HIDTA

Package Description This package transfers the fiduciary responsibility for Oregon's federal High Intensity Drug Trafficking Area (HIDTA) grant program from the Department of Justice to the Department of Public Safety Standards and Training (DPSST). The Oregon HIDTA program seeks to reduce drug availability in high-impact drug trafficking areas. Federal grants fund the program, which allocates federal funding to specific initiatives, sanctioned by a statewide multi-jurisdictional Executive Board that establishes policy direction for all of the initiatives.

Currently, the Department of Justice is the fiscal agent through which federal HIDTA grant funds flow to the intiatives. The Department of Justice itself operates a HIDTA-funded initiative focusing on statewide criminal intelligence support for regional initiatives, as does DPSST, which provides training specific to drug trafficking reduction. DPSST will assume responsibility for submitting requests to the federal government for funding, ensuring that the federal fiscal rules are followed, and distributing funds to the various initiatives, including the one operated by the Department of Justice.

Total HIDTA grant revenues for the 2015-17 biennium are projected at \$7,090,000. Of this amount, \$2,497,563 will go via a revenue transfer to DOJ for its HIDTA initative, \$3,368,301 will be granted to Oregon cities, counties, or multi-jurisdictional entities for drug trafficking reduction initiatives, and \$393,251 will be used by DPSST for grant accounting and administrative support. This award supports 13.00 FTE, eleven of which are in the Department of Justice and 2.00 of which will transfer to DPSST to provide financial support for the grant.

LFO Recommendation Approve the move of HIDTA grant management from the Department of Justice to DPSST.

LFO Recommended 3,761,552 3,761,552 2 2.00

05/28/15 4:20 PM

Legislatively Proposed 2015-2017 Key Performance Measures

Agency: PUBLIC SAFETY STANDARDS and TRAINING, DEPARTMENT of

Mission: The Mission of the Department of Public Safety Standards and Training (DPSST) is to promote excellence in public safety by delivering quality training and by developing and upholding professional standards.

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2016	Target 2017
9 - Average percent increase in the Center for Policing Excellence test scores based on assessments at entry and completion of Supervisory Leadership Academy and Organizational Leadership & Management Academy. This KPM is designed to measure the DPSST training designed for and provided to Oregon's law enforcement officers in an effort to improve the effectiveness and efficiency of the criminal justice system.		Proposed New KPM		30.00	30.00
1 - Average increase in Police Officer Trainee test scores based on assessments at entry and completion of Police Basic Training.		Approved KPM	38.00	30.00	30.00
2 - Percentage of attendees who ranked the usefulness of DPSST criminal justice regional training courses at or above "6" on a scale of 1-7. (Added per 2003 legislative direction)		Approved KPM	85.00	90.00	90.00
3 - Percentage of attendees who ranked the usefulness of DPSST fire service regional training courses at or above "6" on a scale of 1-7. (Added per 2003 legislative direction)		Approved KPM	92.00	90.00	90.00
4 - Percentage of revocation or denial actions appealed that are upheld at the appellate level.		Approved KPM	100.00	100.00	100.00
 5 - Average increase in Corrections Officer Trainee test scores based on assessments at entry and completion of Corrections Basic Training. 		Approved KPM	57.00	30.00	30.00
6 - The percent of the total number of individuals renewing their private security certifications who have not incurred a disqualifying violation within the current or preceding year.		Approved KPM	99.00	100.00	100.00

Print Date: 5/26/2015

Agency: PUBLIC SAFETY STANDARDS and TRAINING, DEPARTMENT of

Mission: The Mission of the Department of Public Safety Standards and Training (DPSST) is to promote excellence in public safety by delivering quality training and by developing and upholding professional standards.

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2016	Target 2017
7 - Percent of constituents that "Agree" or "Strongly Agree" that the process for requesting and receiving training profiles was quick and easy."		Approved KPM	100.00	90.00	90.00
8 - Percent of customers rating satisfaction with agency services "good" or "excellent" for: timeliness, accuracy, helpfulness, expertise, information availability.	Accuracy	Approved KPM	85.00	85.00	85.00
8 - Percent of customers rating satisfaction with agency services "good" or "excellent" for: timeliness, accuracy, helpfulness, expertise, information availability.	Availability of Information	Approved KPM	84.00	85.00	85.00
8 - Percent of customers rating satisfaction with agency services "good" or "excellent" for: timeliness, accuracy, helpfulness, expertise, information availability.	Expertise	Approved KPM	87.00	85.00	85.00
8 - Percent of customers rating satisfaction with agency services "good" or "excellent" for: timeliness, accuracy, helpfulness, expertise, information availability.	Helpfulness	Approved KPM	88.00	85.00	85.00
8 - Percent of customers rating satisfaction with agency services "good" or "excellent" for: timeliness, accuracy, helpfulness, expertise, information availability.	Overall	Approved KPM	85.00	85.00	85.00
8 - Percent of customers rating satisfaction with agency services "good" or "excellent" for: timeliness, accuracy, helpfulness, expertise, information availability.	Timeliness	Approved KPM	81.00	80.00	80.00

LFO Recommendation:

LFO recommends approving KPMs #1-8 as proposed, and adopting new KPM #9, which measures the average increase in test scores after completion of courses in the Supervisory Leadership Academy and the Organizational Leadership & Management Academy. This new KPM is designed to measure the DPSST training curriculum developed for the Center for Policing Excellence (2013 HB 3194).

The Center for Policing Excellence was created to make policing more effective and efficient, make communities safer, and reduce the number of offenders in the criminal justice system. The proposed key performance measure will allow the agency to quantitatively measure the success of the new courses offered by comparing the knowledge and skills of course attendees both before and after they have gone through the program. New course content focuses on problem solving, leadership, effective use of information from research, and preparing for the future. By evaluating participants before and after course completion, DPSST will be able to tailor the course curriculum and learning objectives for maximum effectiveness.

Sub-Committee Action:

Print Date: 5/26/2015

SB 5534-1 (LC 9534) 5/29/15 (TR/ps)

PROPOSED AMENDMENTS TO SENATE BILL 5534

- In line 13 of the printed bill, delete "\$37,432,125" and insert 2 "\$37,216,221".
- 3 In line 15, delete "\$260,000" and insert "\$4,148,299".

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