

Taxpayer Payment Options

Joint Committee on Ways & Means
Subcommittee on General Government

May 26, 2015



Current Payment Options

We accept cash, check, money order, and electronic payments.

Electronic Funds Transfer. (70.5%)

- ACH Credit payments. (Businesses only)
- ACH Debit, or direct debit, payments from checking or savings accounts.
 - NIC USA for Corporation and Payroll Tax Programs.
 - Direct debit using US Bank's e-payment application.
 - Revenue Online.

Checks, money orders, or cash with payment voucher. (29.0%)

Credit or debit card. (0.5%)

- Virtual Merchant (US Bank product); we pay the merchant fee.
- Value Payments System; taxpayer pays a convenience fee.
 - Revenue Online uses for credit/debit card payments.
 - Revenue's website.

Note: Payment percentages are for CY 2014



Total dollars by payment type

	2011	2012	2013	2014
EFT	5,749,255,183	6,374,334,924	6,705,398,386	7,454,203,727
OPC/VPS	16,995,171	19,309,733	30,479,598	40,411,853
Virtual Merchant	14,680,019	10,584,542	9,907,521	10,104,127
Checks, Cash, Money orders	3,169,329,377	2,926,024,842	3,211,825,788	3,058,343,260
Total	8,950,259,750	9,330,254,040	9,957,611,292	10,563,062,968

Source: DOR Processing Center Operations Unit



Future Payment Option Plans

Looking for more efficient means to provide our payment options:

- Extend Online payment processing by a third party via GenTax software.
- Internally reviewing processes and options.
- Keep aligned with industry payment best practices.



Questions?

If you have additional questions after today please contact:

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