



## Expanding your Recycling Program?

Waste Management's At Your Door Special Collection<sup>SM</sup> is a service provided to residents to remove the difficult, sometimes hazardous and hard-to-recycle items, that almost every household accumulates. As North America's leading environmental solutions company, Waste Management makes it easy for residents to dispose of these items, by collecting the materials at their door - safely, easily and responsibly. Our mission is to provide quality and convenient special material management services to public agencies.

The At Your Door Special Collection<sup>SM</sup> service collects home generated special materials directly from residences within your community. Experience is key- the program has served hundreds of thousands of homes since 1995<sup>1</sup> and currently manages programs for dozens of public agencies in many states.

This service is not your usual household generated special material program, because this program is focused on recycling most of the materials collected. Communities across the country can take advantage of Waste Management's capability to collect and recycle an overlooked category of recyclables, collected directly from the home.

### Home Generated Special Materials included in the program:

-  Household Chemicals
-  Automotive Products
-  Paint Products
-  Garden Chemicals
-  Universal Materials
-  Electronics



## A missing piece to your residential recycling program!

Paper, cans, bottles, cardboard and plastics are already part of most recycling programs. What about the other materials used in homes such as electronics, cleaning supplies and paint? How does a resident in your community dispose of these items?

By collecting these items, the potential for water pollution and environmental hazards are further reduced. The At Your Door<sup>SM</sup> program focuses on collection and recycling of these additional materials, to prevent disposal in regular trash bins. Once collected, the program recycles most special materials including electronics, paints, batteries, lamps and motor oil! Therefore diverting these items from local landfills. The home collection service is the easiest way to encourage recycling and proper disposal of household generated materials in your community.

Combine the quantities of special materials collected by At Your Door<sup>SM</sup> that are sent to facilities for the purpose of recycling with your traditional recyclables, such as, paper, aluminum cans, plastics, etc. and your community's recycling rates will increase.



## Experience where it counts

Over the years we have developed efficient processes, based upon feedback from residents and public agency customers, to best serve the needs of your community. Our knowledgeable team excels due to extensive industry experience combined with specific expertise in this field. From the Service Technicians to our Call Center Representatives, all team members participate in our in-depth and on-going training process. Over the years, we have refined the challenging process of residential collection of home generated special materials. Our experience with multiple public agencies and hundreds of thousands of residents can be applied to your community.

**Our mission is to provide and support high quality home generated special material collection services to public agencies through safe and convenient customer service to their residents.**

## Educating your community

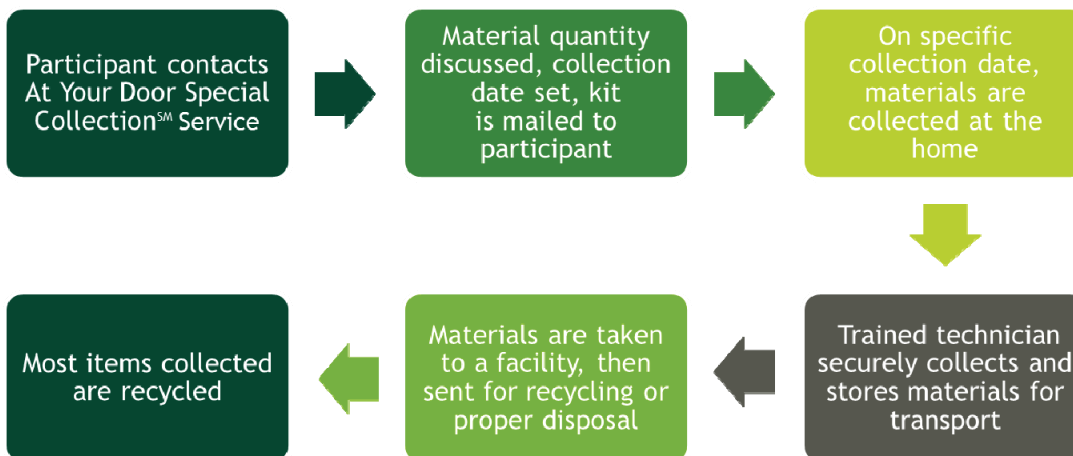
CONVENIENT AND  
EASY TO USE!

Our knowledgeable staff can work with your community to help develop a cost efficient and effective approach to public education, that will both build and sustain involvement throughout the duration of the program.

The At Your Door<sup>SM</sup> program offers a simple solution to any community's recycling dilemma. A home based program is offered so residents simply contact the At Your Door<sup>SM</sup> service to schedule a collection. Then, they place their special materials into the provided collection bag and place it near their front door step or garage. The resident does not need to be home to participate, as they simply place the bag in a specific location on their collection date. It allows every resident to use the program when it is convenient for them.

Convenient and Easy!

## How does it work?



## Materials accepted with Waste Management's At Your Door Special Collection<sup>SM</sup> program:

**Household Chemicals:** Cleaner, Ammonia, tile/shower cleaner, cleaning compound and rust remover

**Automotive Products:** Antifreeze, motor oil, oil filters, brake fluid, batteries, fuel, polishes and waxes

**Paint Products:** Paint, spray paint, stain, stripper, thinner, caulk, sealer, wood stain and preservative

**Garden Chemicals:** Fertilizer, herbicide, pesticide and insecticide

**Universal Materials:** Compact Fluorescent Lamp (CFL), fluorescent tube, household batteries, thermometer and thermostat

**Swimming Pool Chemicals:** Pool acid, stabilizer and chlorine (limitations in certain areas only)

**Electronics:** TV, computer, monitor, mouse, MP3 player, DVD/CD/tape player, VCR, cell phone, desktop printer, keyboard, fax machine, scanner, microwave, CD rom and related cords

**MATERIAL THAT WILL NOT BE COLLECTED:** We do not collect ammunition, explosives, asbestos, or any materials in unlabeled or leaking containers. For further information about proper disposal methods for non-acceptable items, commercial chemicals, hazardous materials, or materials in containers larger than five gallons in size, please contact the Waste Management's At Your Door Special Collection Team.



## Count on us!

Waste Management's At Your Door Special Collection<sup>SM</sup> service has extensive experience working with public agencies and regulatory organizations implementing home generated special materials programs that comply with federal, state and local regulations.

Review your regulations, as some areas have specific recycling and diversion requirements. This program is committed to helping public agencies meet these regional, local and state recycling and diversion targets. Whether you are complying with existing regulations or proactively getting ahead of the curve by setting your own standards, the At Your Door<sup>SM</sup> service is the next step for increasing these targets. We are committed to helping you meet current and future changes in regulatory compliance.

## Waste Management's At Your Door Special Collection<sup>SM</sup> service will help you achieve your community's objectives.

There are many components in evaluating a successful community program:

- Most accessible to residents, they can use the program at their convenience
- Community wide service that allows all residents to participate (including seniors and the disabled)
- Available year round
- Turnkey program with minimal staff time
- Largest quantity of materials prevented from entering the landfill (when compared to other programs)
- Zero capital expenses (nothing to build and maintain)
- Zero general fund allocations (when included in rate)
- Achieve higher recycling and diversion rates
- Meet stormwater requirements
- Comprehensive reporting capabilities to track amount of diverted materials

[WMATYOURDOOR.COM](http://WMATYOURDOOR.COM)



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