

Housing with Services Participant Bill of Rights

The purpose of this Participant Bill of Rights is to represent the rights of residents living in publicly subsidized housing in which health, social and other support services are provided.

The Right to Dignity, Respect, and Freedom

- To be treated with consideration, respect, and dignity
- To be free from mental and physical abuse
- To self-determination

The Right to Be Fully Informed of and Have Access To

- Available services and a range of provider choices
- The availability of assistance if a disability accommodation is needed
- Information and services in a language you understand including sign and Braille.

The Right to Participate in One's Own Support, Care and Medical Decisions

- Choose a service provider and insurance payer
- Participate in your own assessment, care-planning, support and health care decisions
- Make personal decisions regarding my needs
- Review one's medical record

The Right to Complain and Seek Resolution

- Present grievances to staff or any other person, including residents, service providers or advocates, without fear of reprisal and with prompt efforts by the program to resolve those grievances
- To file a complaint with the state or county agency

The Right to Privacy and Confidentiality

- Private and unrestricted communication with any person of your choice during consultation, services, treatment and care of one's personal needs regarding medical, personal, or financial affairs