



Oregon

Kate Brown, Governor

Department of Transportation

Director's Office
355 Capitol St. NE, MS 11
Salem, OR 97301

DATE: March 16, 2015
TO: House Committee on Transportation and Economic Development
FROM: Amy Joyce, Legislative Liaison
SUBJECT: HB 2261, proof of vehicle registration

INTRODUCTION

This bill would allow a person who has renewed a vehicle's registration but has not yet received the stickers from DMV to show that proof of renewal to satisfy registration requirements.

DISCUSSION

HB 2261 allows that a person who can show proof the vehicle's registration renewal has been completed, but the tags have not yet arrived from DMV, will not receive a ticket for lack of registration. The bill directs DMV to write rules on what suffices as proof.

In a survey of customers, DMV found that many people do not use the internet to renew a vehicle's registration because they are at or beyond the renewal date. Customers who are concerned they may be ticketed without the stickers in place will go to the field office to pay the renewal fee and receive the stickers on the spot. By allowing a driver to use a receipt to show the registration renewal was completed on-line less than 30 days before, customers are spared the inconvenience of getting to DMV to complete the transaction. The other field office customers and DMV staff are helped by reducing the number of customers in the field office. An on-line transaction costs the Highway Fund about half as much as a visit to the field office.

This bill was one of the recommendations of the Task Force on Transportation and Customer Service Efficiency, created by the Legislature in 2014. Their full report is found here.

<http://www.oregon.gov/DAS/Task%20Forces/HB4047%20Report%20with%20attachments.pdf>

SUMMARY

The Task Force that considered ways to improve customer service and efficiency at DMV recommended this change. DMV welcomes the opportunity to encourage more Oregonians to go on-line rather than in line to complete their business.