

2015-17

Governor's Balanced Budget: Board of Nursing

Presentation to Joint Committee on Ways and Means,
Subcommittee on Human Services Regarding SB 5524

Ruby Jason, RN, MSN, NEA-BC, Executive Director
March 5, 2015

OSBN: General Overview

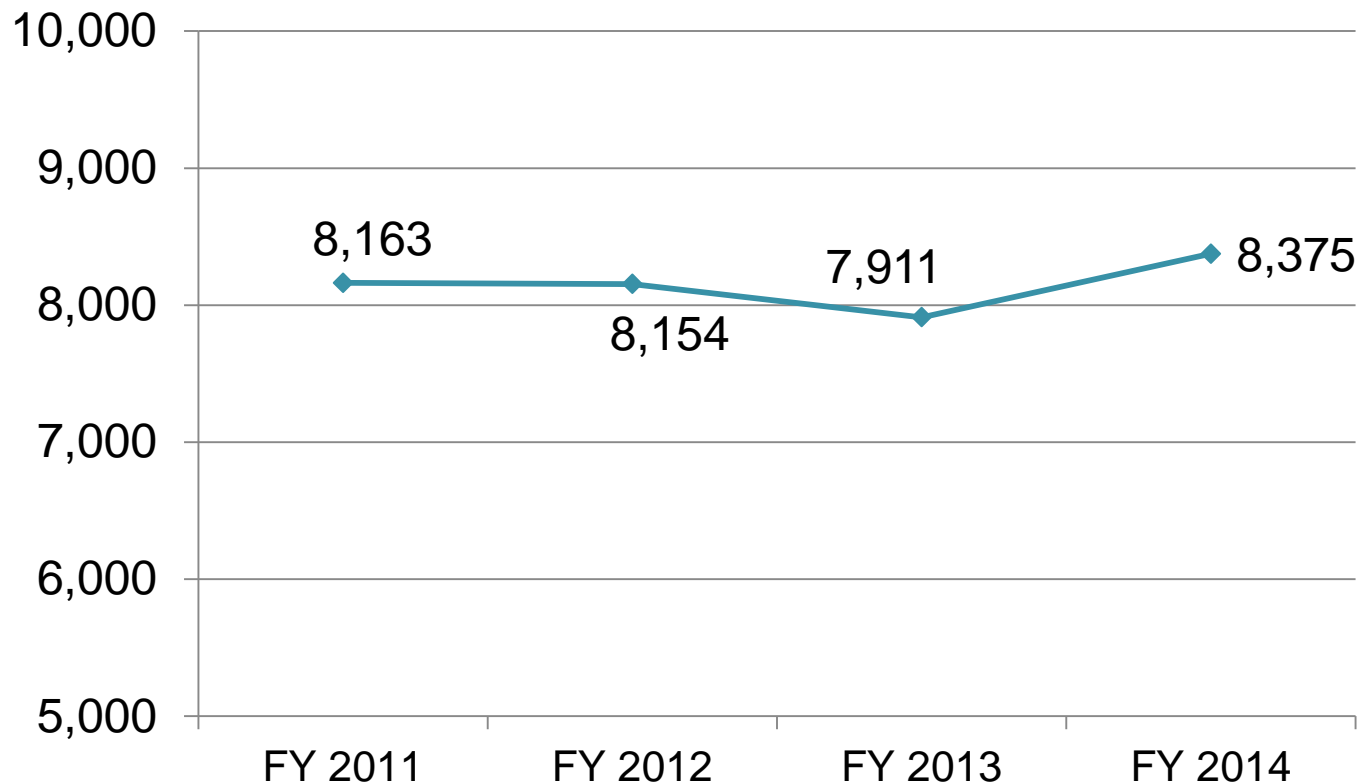
- **Mission:** To safeguard the public's health and wellbeing by providing guidance for, and regulation of, entry into the profession, nursing education, and continuing safe practice.
- **Number of Licenses** (as of February 25, 2015)
 - Registered Nurses 52,730
 - Licensed Practical Nurses 4,852
 - Nurse Practitioners 3,131
 - Clinical Nurse Specialists 201
 - Certified Registered Nurse Anesthetists 628
 - Certified Nursing Assistants 19,008
 - Certified Medication Aides 1,066
 - **Total:** 81,616

General Overview

- **Administration:** Supports the work of the nine-member Board and its committees, liaisons with stakeholders, and provides organizational leadership for the agency.
- **Investigations:** Investigates complaints regarding violations of the Oregon Nurse Practice Act and assists the Board in determining appropriate disciplinary action.
- **Licensing and Fiscal:** Implements all licensing and certification activities for nurses, nursing assistants, medication aides, and advanced practice nurses. Also oversees the agency's budgeting, accounting, and purchasing functions.
- **Communications:** Encompasses the Board's public relations activities as well as the information technology functions.
- **Policy Analysis:** This section is responsible for the revision of administrative rules and policies, the provision of guidance on scope-of-practice, and the approval of educational programs for nurses, nursing assistants, and medication aides.

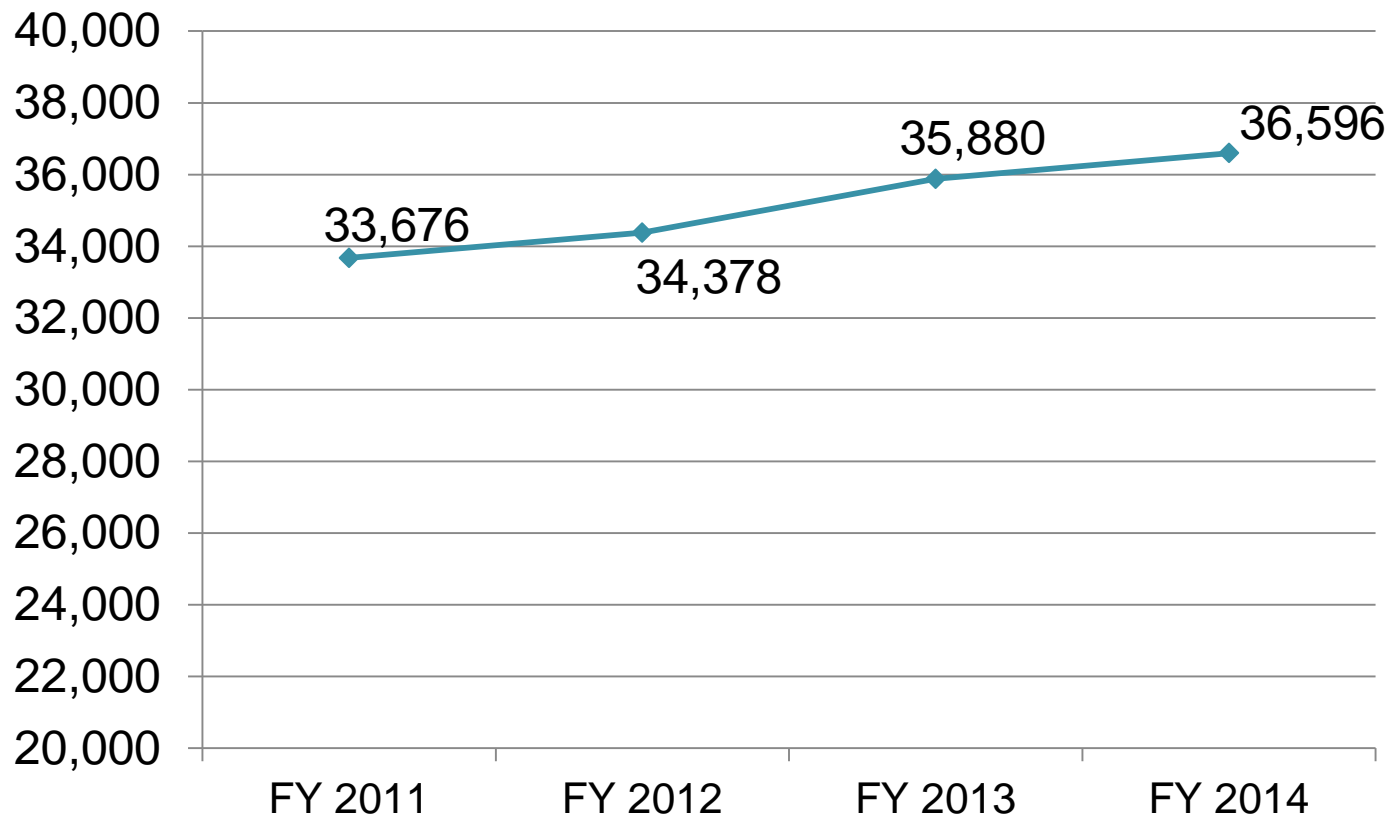
Key Statistics

- **Number of New Applicants Processed**



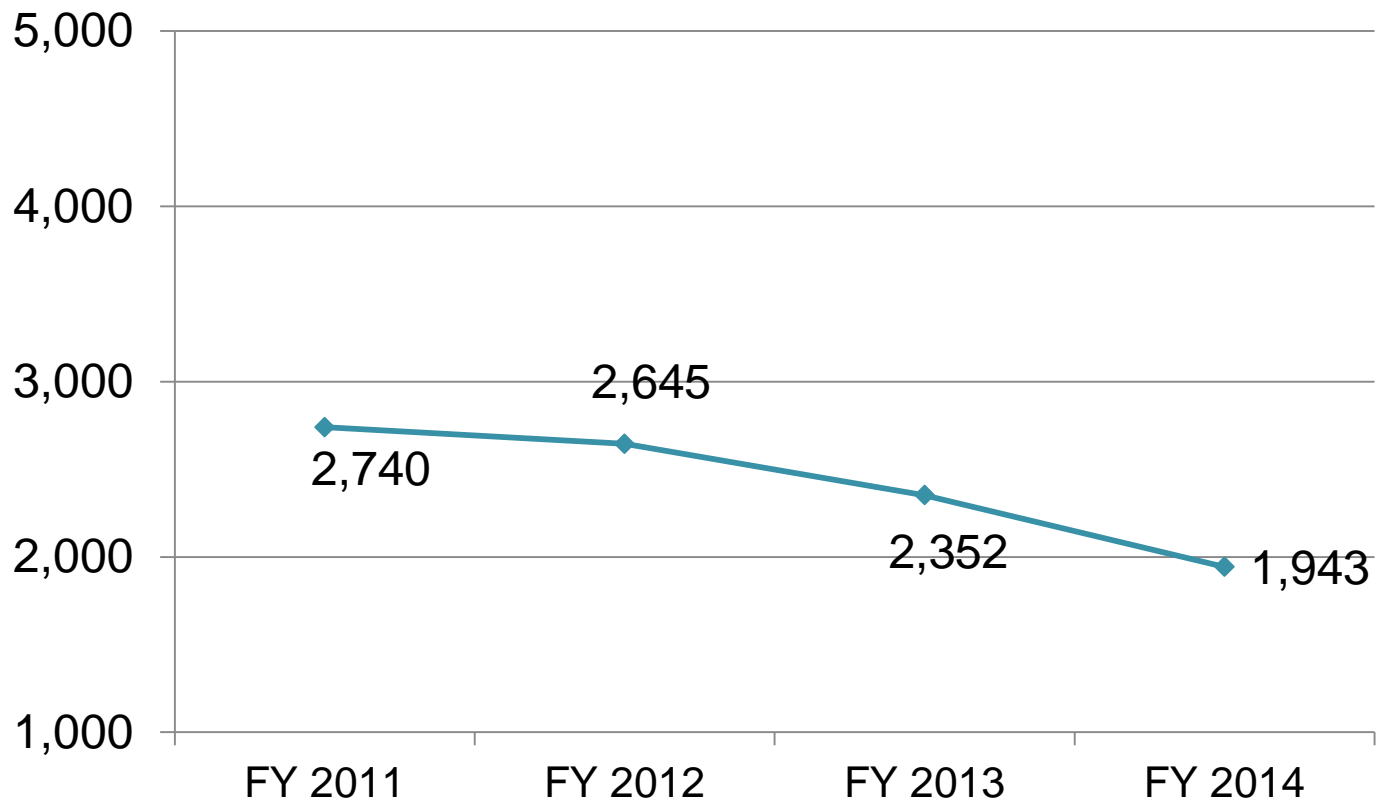
Key Statistics

- **Number of Renewal Applications Processed**

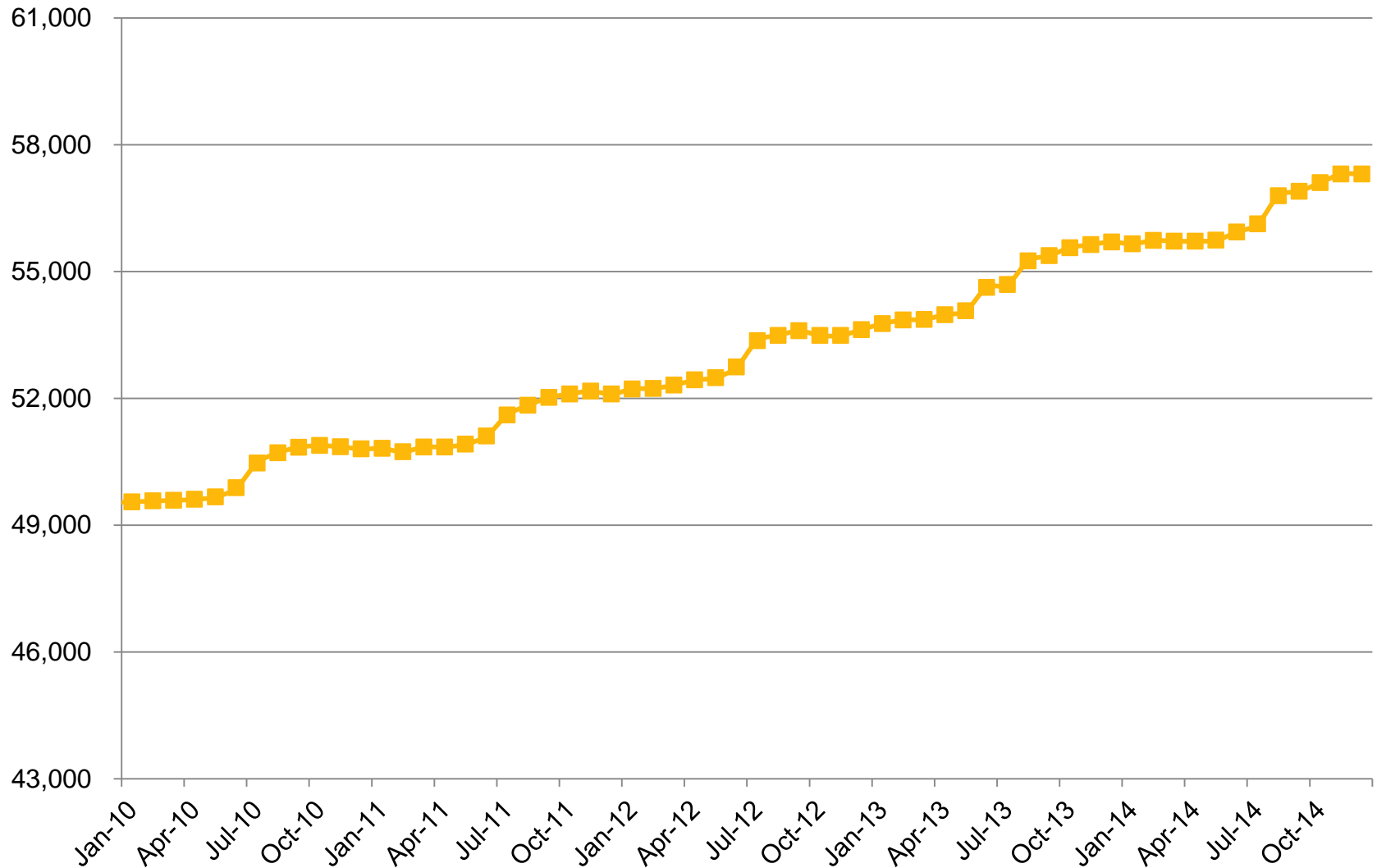


Key Statistics

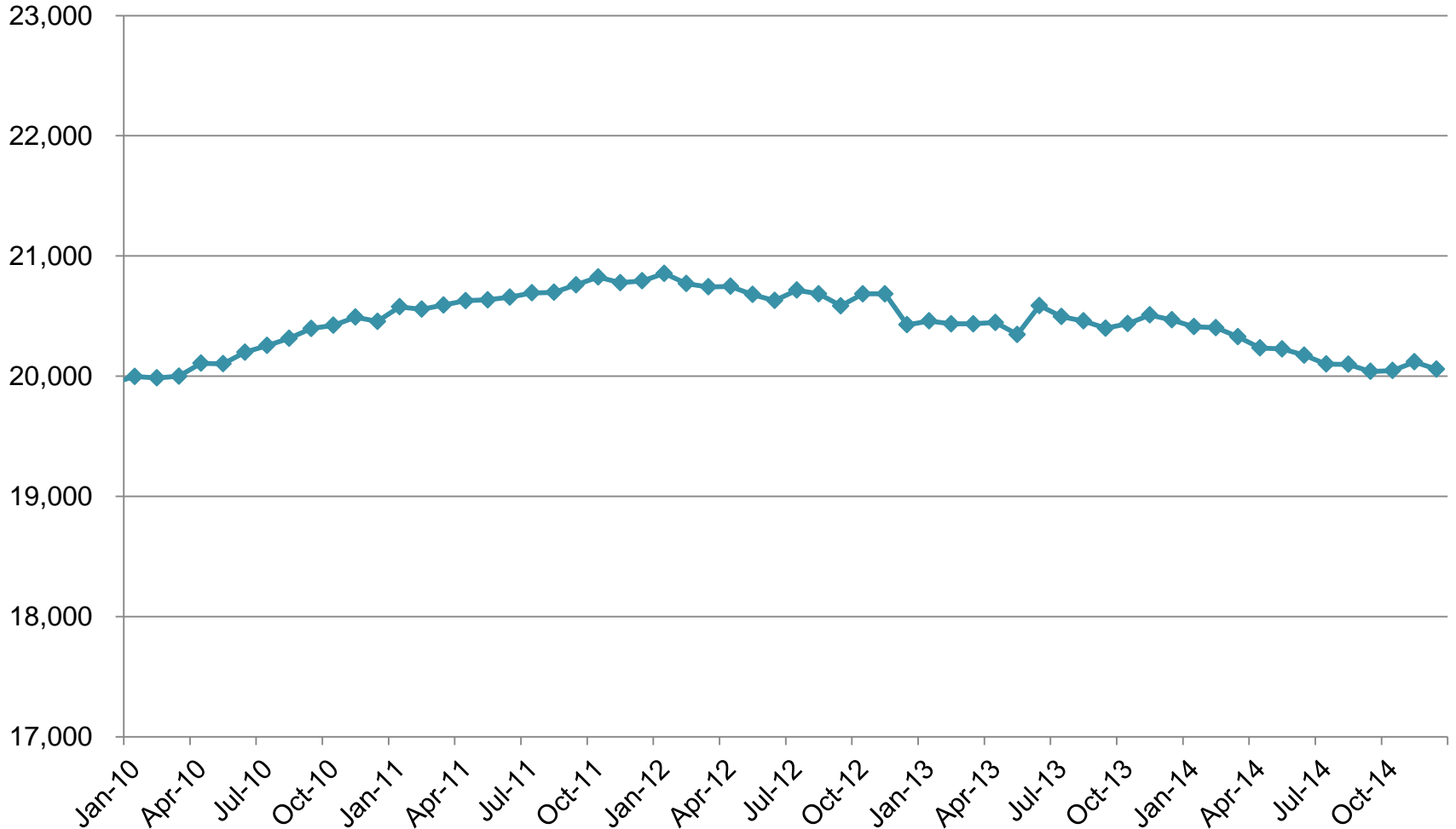
- **Number of Complaints Investigated**



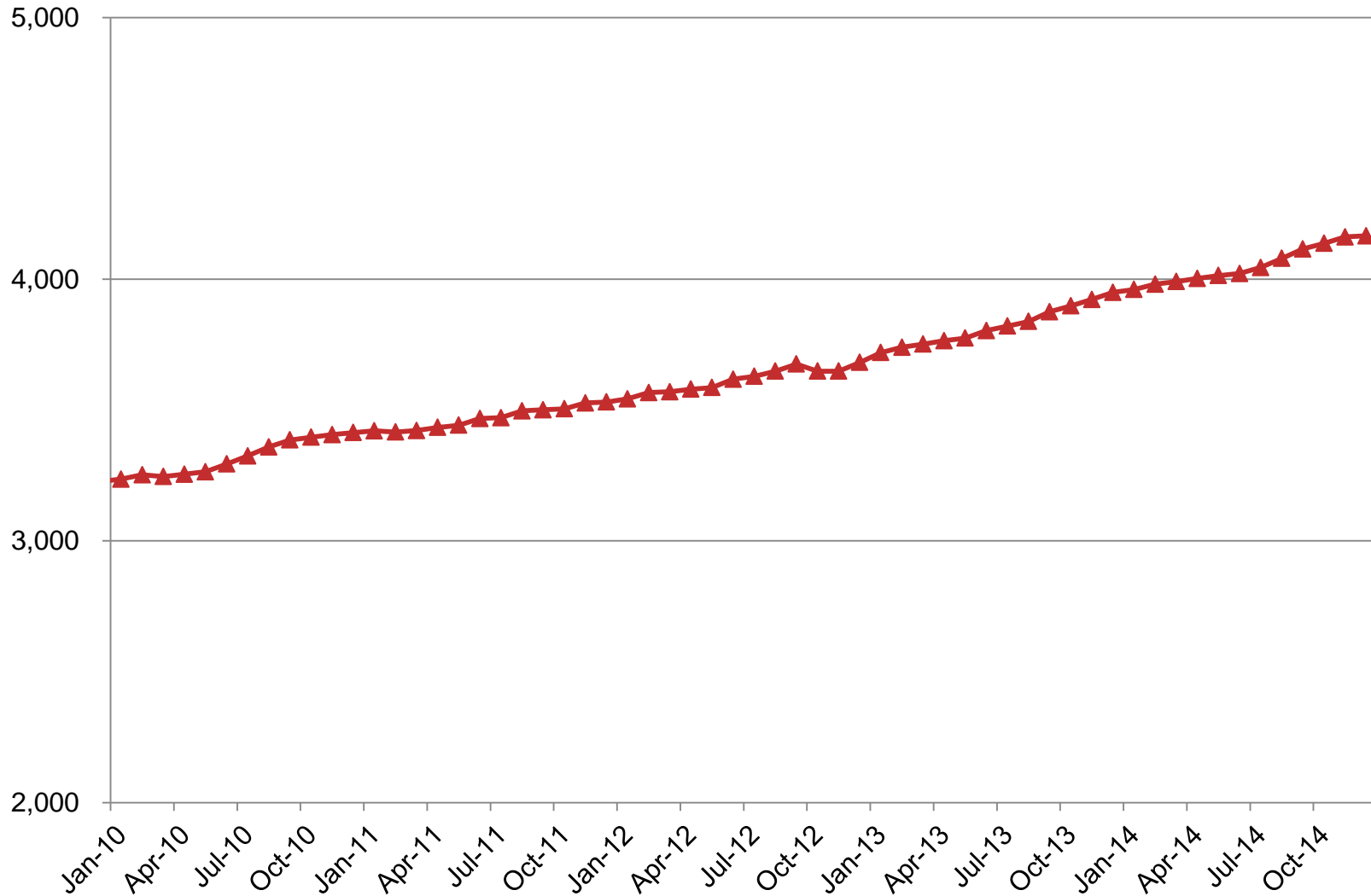
Key Statistics: RN/LPN Licenses



Key Statistics: CNA/CMA Certificates



Key Statistics: APRN Licenses



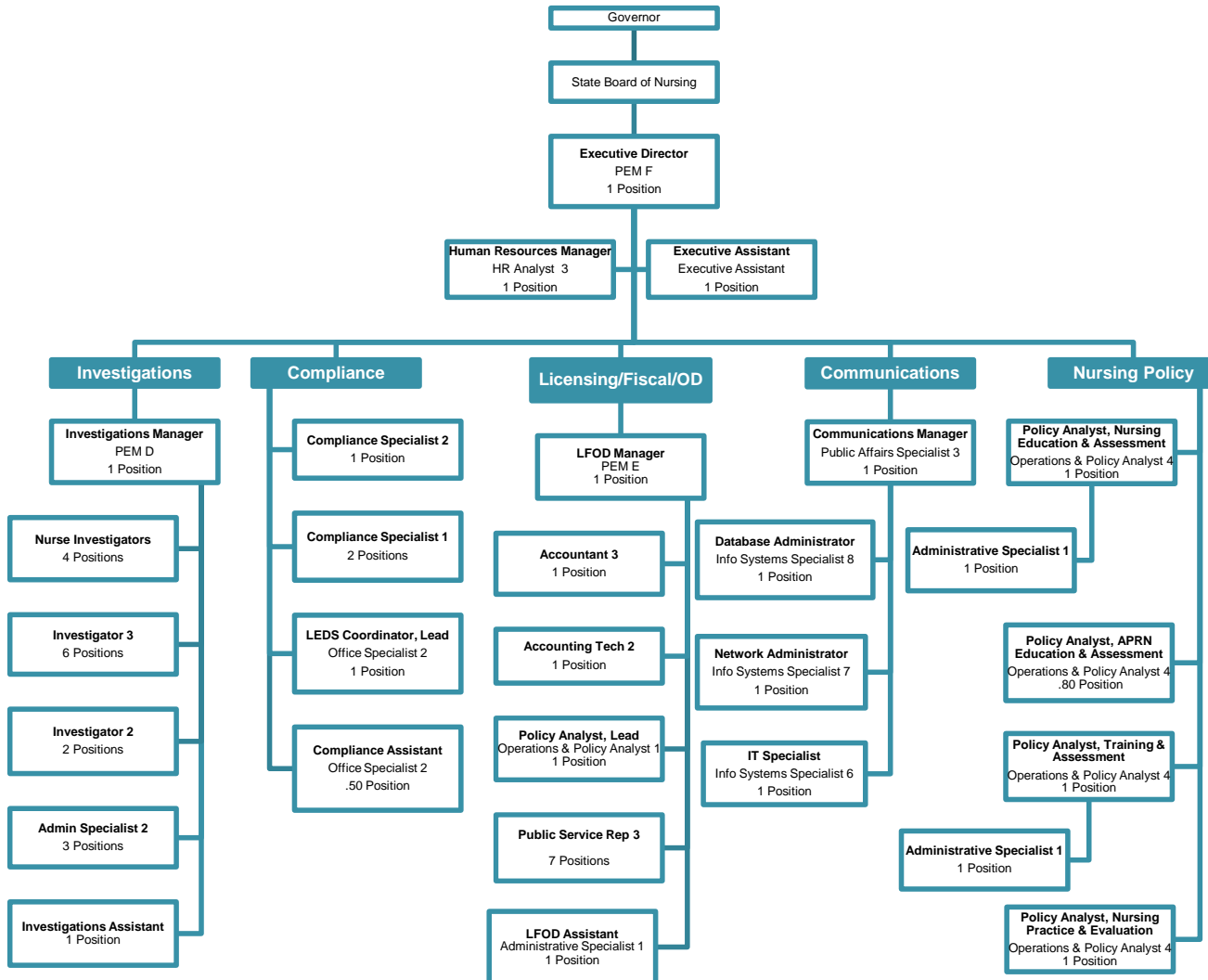
- **Number of FTEs**

	FTEs Reported	Positions
2009-11	47.75	49
2011-13	46.75	47
2013-15	47.8	48
2015-17	47.8	47

- **Policy Option Package**

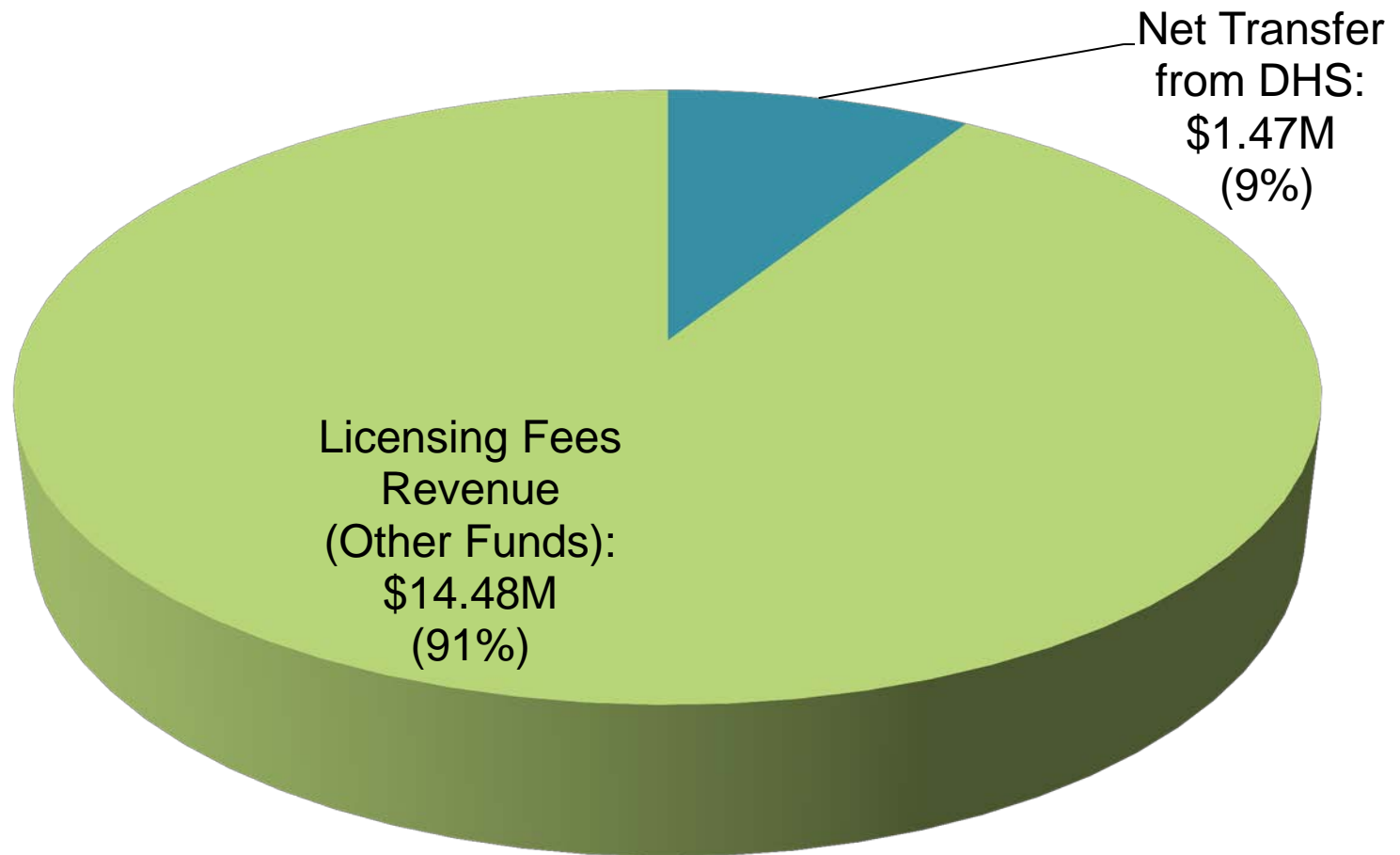
- Pkg 100 – Virtual Environment Server & Software Upgrade \$74,095
- **TOTAL** **\$74,095**

OSBN Organizational Chart



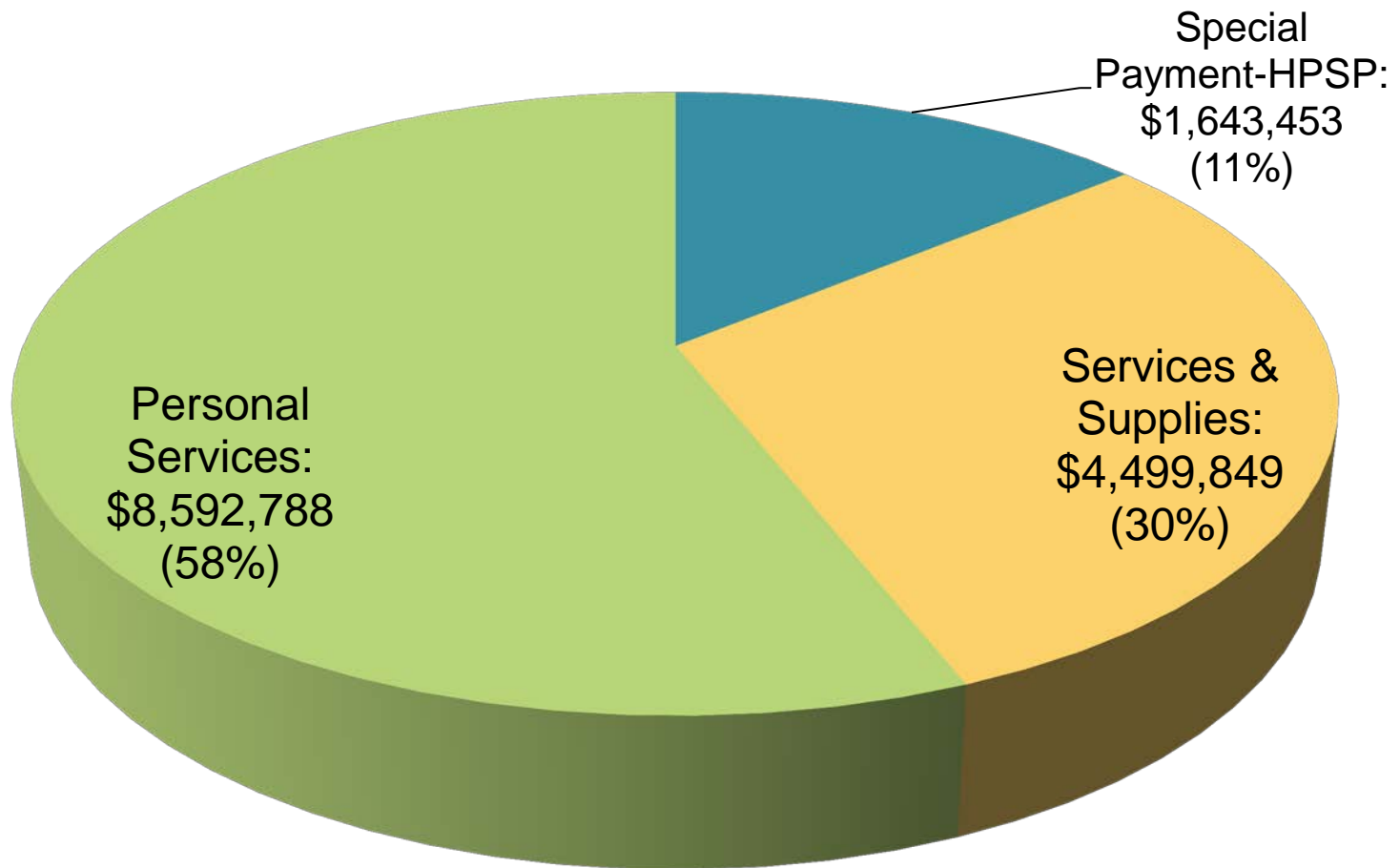
Revenue 2015-17 GBB

\$15,957,211



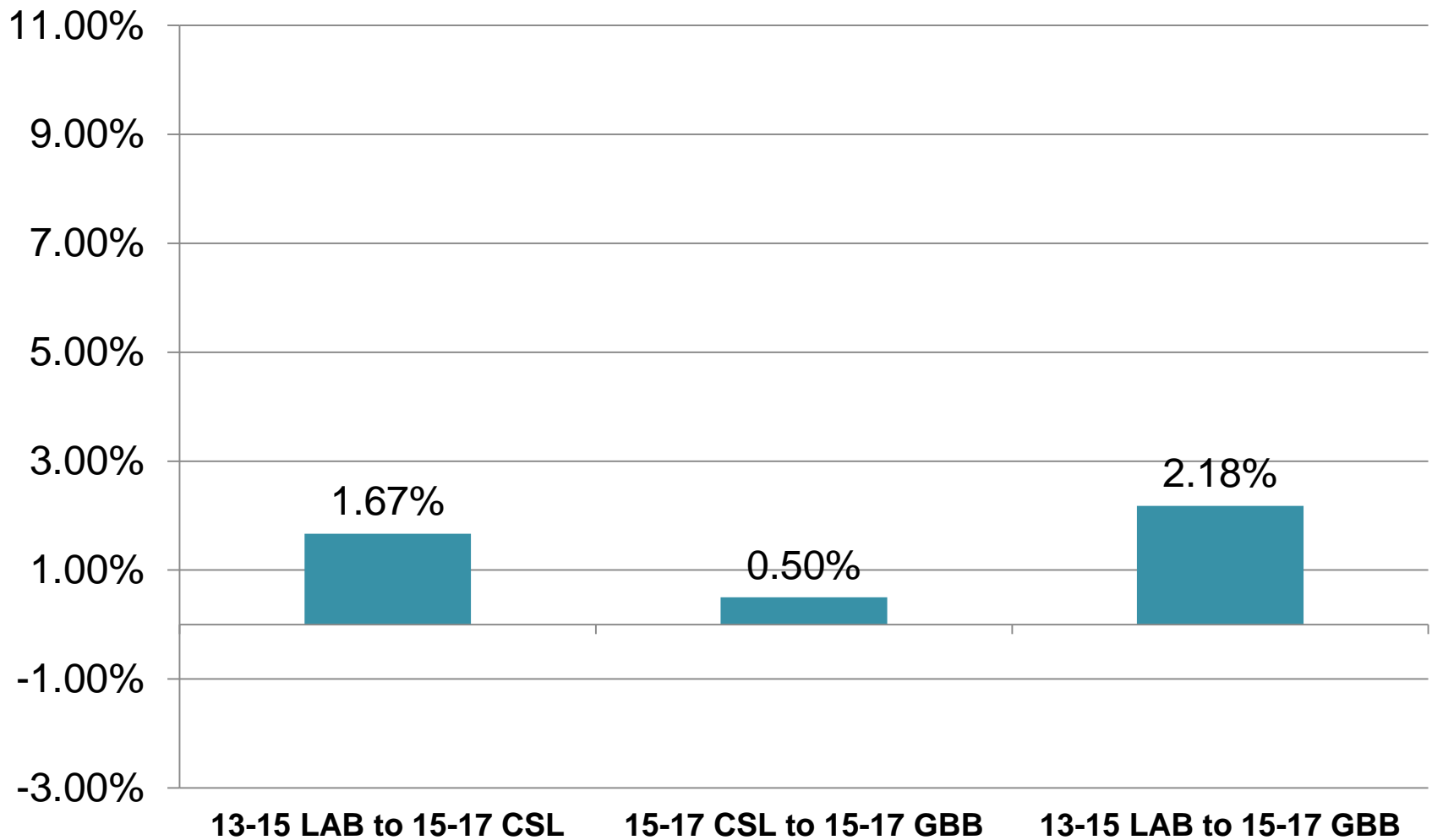
Expenditures 2015-17 GBB

\$14,810,185



Percentage Change

13-15 LAB through 15-17 GBB



Key Performance Measure Summary

KPM Title	Description	Target	FY2012	FY2013	FY2014
1. Timely Resolution of Complaints	% of complaints referred to the Board within 120 days of receipt	60%	58%	78%	79%
2. Reduction of Recidivism	% of disciplined cases w/ new complaint within three years of closing the original case	3%	3%	2%	1%
3. Customer Service	% of customers rating their overall satisfaction with the agency's customer service as "good" or "excellent"	90%	98%		93%
4. Online Transactions	% of business transactions completed online	80%	91%	92%	76%
5. Timely Licensing	% of licensing applications processed within 5 business days	90%	98%	98%	84%
6. Effective Governance	% of total best practices met by Board	100%	100%	93%	93%