



2015

# TRIMET AT-A-GLANCE

“I have a car, but I’d rather take TriMet.”

– Melvin, TriMet rider

I RIDE 

## We (really) get around.

Not only do more people ride transit here than in other metro areas our size, taking the bus or train has become part of our region’s culture and identity.

- **Transit’s big here.** Every weekday, Portland-area residents take more than 315,000 trips on TriMet to jobs, shopping, services and recreation.
- **More people ride TriMet** than any other transit system our size. We’re the 24th largest U.S. metro area, but 11th in transit ridership (and 9th in ridership per capita).
- **TriMet is a lifeline** for people who can’t drive due to age, income or a disability. Each year, 12 million rides are taken by seniors and people with disabilities who would otherwise be stuck at home.

**100 million trips** are taken on TriMet each year.

MAX carries nearly **1 in 3** Sunset/Banfield commuters at rush hour.

**45%** of Portland State students, faculty and visitors take transit to class.





**“We located our business in Downtown Portland in part because of access to great public transit. It’s a tremendously valuable benefit for recruiting and retention.”**

— Sam Blackman, CEO Elemental Technologies

Photo courtesy of GeekWire

## Our economy depends on transit.


TriMet delivers workers to jobs, brings shoppers to businesses, and connects students to opportunity. We ease congestion and help freight move more efficiently. Plus, our service has helped make the Portland area a top tourist destination.

- **Transit = good jobs.** As of February 2015, the Portland-Milwaukie Light Rail Transit Project has created more than 13,250 jobs in our region, with more to come.
- **Investing in our region.** Investing in transit and roads reduces projected congestion by half over the next 25 years, at the same time generating nearly \$1.1 billion in economic benefits and an additional 8,300 jobs per year by 2040—a return of \$2.40 for every \$1 spent.
- **MAX spurs development.** More than \$10 billion in development has occurred within walking distance of MAX stations.
- **Freight moves freely.** With less traffic congestion, freight can move more freely on our roads and highways, saving more than \$150 million per year.

Nearly **1,200** employer worksites offer transit passes as an employee benefit.

**45%** of rush-hour commuters going into Downtown Portland take transit.

Nearly **1 in 4** transit trips are for shopping and recreation.



**“Our transportation options are part of what makes this place great.”**

*Andy Duyck, Chairman, Washington County Board of Commissioners*

## Transit improves our quality of life.

Whether you ride or not, our entire community benefits from good transit. In addition to keeping people mobile, TriMet service protects our environment, takes cars off the road, and helps create vibrant, walkable neighborhoods.

- **There's less traffic.** We save on congestion costs, and our overall commute times are shorter here than in other metro areas.
- **We breathe easier.** With fewer cars on the road, the air in the Portland area is cleaner.
- **We're healthier.** Transit improves public health (and reduces associated costs) by encouraging walking and biking as part of riders' daily routine.
- **It's earth-friendly.** The more people ride, the less our carbon footprint and reliance on fossil fuels.

TriMet's MAX, WES and buses combined eliminate over **202,000** daily car trips.

For each mile taken on TriMet, **59%** less carbon is emitted compared to driving alone.

Westside MAX can carry the equivalent of more than **2½** lanes of traffic on the Sunset Highway.



# Who's on Board?

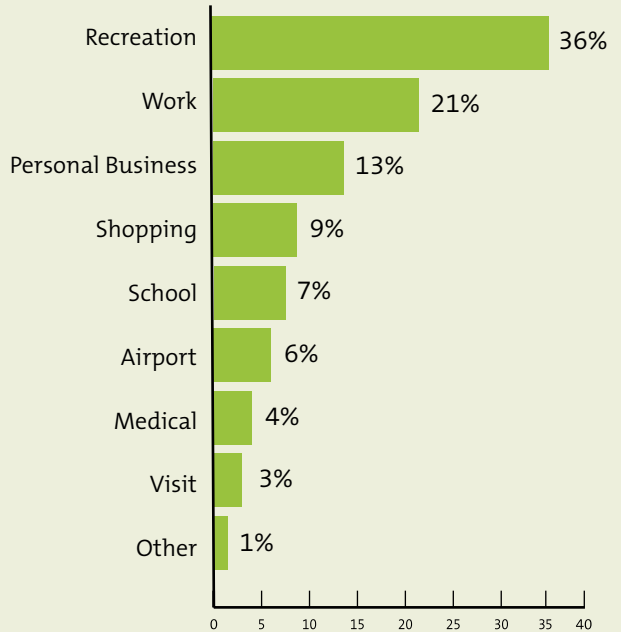
TriMet's ridership generally reflects the demographics of the Portland metro area. We serve all kinds of people, young and old, from all walks of life.

**80%** of adults in the region ride TriMet sometime during the year.

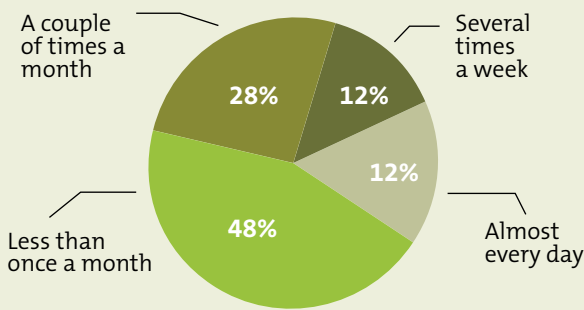
**41%** of adults in the region ride TriMet at least twice a month.

**78%** of our riders could drive but choose TriMet instead.

## PRIMARY TRIP PURPOSE



## FREQUENCY OF USE



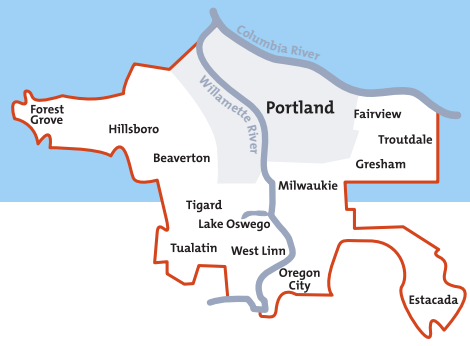
Source: TriMet Attitude & Awareness Study – February 2015



Commuters, families, students, seniors, people with disabilities, shoppers, job-seekers, sight-seers... All kinds of people in our community depend on TriMet to get around.



# Your Transit System At-a-Glance



**Service area:** 533 square miles  
**Population:** 1.5 million

TriMet provides bus, light rail and commuter rail transit services in the Portland, Oregon, metro area. We connect people with their community, while easing traffic congestion and reducing air pollution — making the Portland area a better place to live.

## BUSES



TriMet buses serve much of the Portland metro area. Many bus lines connect with MAX, WES and the Portland Streetcar.

- 79 bus lines
- 12 Frequent Service bus lines
- 6,670 bus stops
- 610 buses

**FY14 ridership: 60 million trips**

## MAX LIGHT RAIL



MAX connects the communities of Beaverton, Clackamas, Gresham, Hillsboro and Portland, as well as Portland International Airport.

- 4 MAX lines
- 127 vehicles
- 97 stations
- 52 miles of track

**FY14 ridership: 38 million trips**

## WES COMMUTER RAIL



WES Commuter Rail travels on existing freight tracks to serve the cities of Beaverton, Tigard, Tualatin and Wilsonville with weekday rush-hour service.

- 3 Diesel Multiple Units (DMUs) and 1 trailer
- 2 Rail Diesel Cars (RDCs)
- 5 stations
- 14.7 miles of track

**FY14 ridership: 512,000 trips**

## LIFT PARATRANSIT SERVICE



Our LIFT Paratransit Service provides door-to-door service for people with disabilities who are unable to ride regular buses or trains.

- 253 LIFT buses
- 15 LIFT vans

**FY14 ridership: 1 million trips**

## FARES

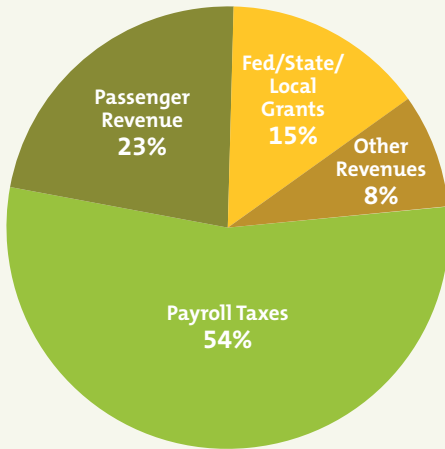
Fares are valid for travel on any combination of buses, MAX Light Rail, WES Commuter Rail and Portland Streetcar, anywhere TriMet goes.

	2½-Hour Ticket	1-Day Pass
Adult	\$2.50	\$5
Honored Citizen	\$1	\$2
Youth	\$1.25	\$2.50
LIFT	\$2.50	—

# Funding & Budget

We've adopted a Strategic Financial Plan dedicated to adding service, investing in our growing region and ensuring long-term financial health. This plan is supported by a new four-year labor agreement which brings wages and benefits to a competitive level while stabilizing our financial foundation.

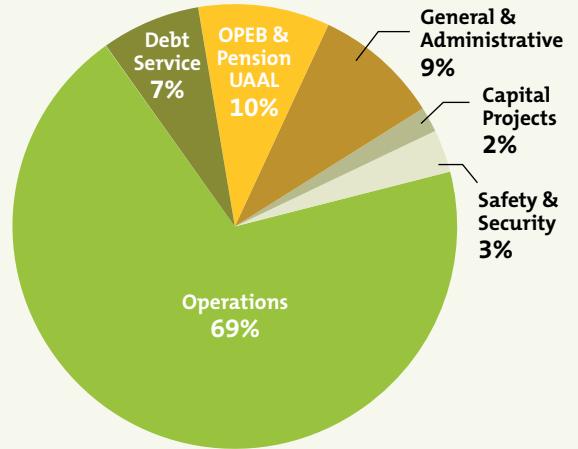
## Where our money comes from



### FY15 Budget Operating Revenue

We receive most of our funding from an employer payroll tax. Fares are another significant revenue source, making up 23% of our total funding.

## Where our money goes

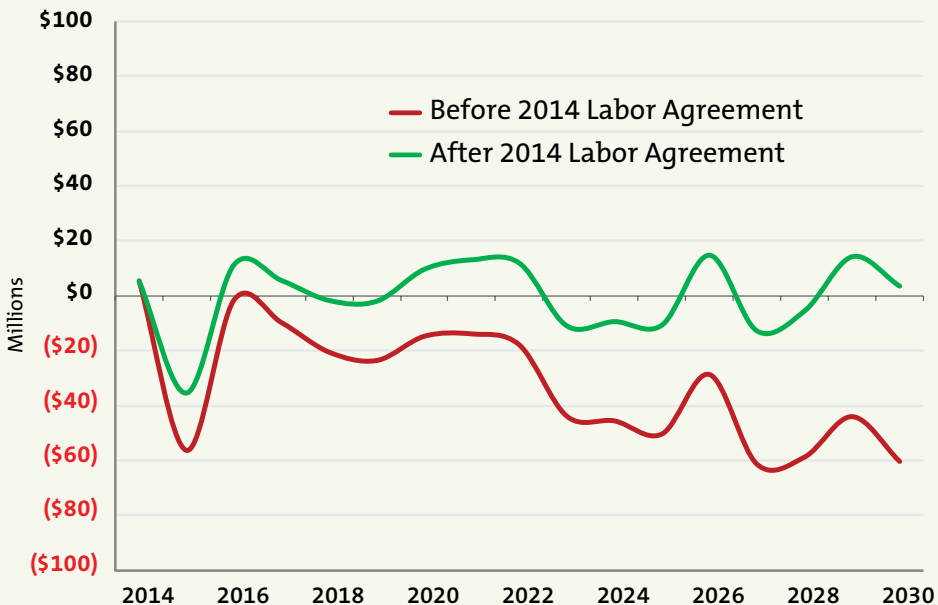


### FY15 Budget Operating Expenses

Most of our expenses are associated with providing daily transit service. This includes everything from the tires on the bus to an employee's salary to paying the electricity bill for MAX.

Total operating budget for Fiscal Year 2015: \$494 million

## Revenues minus expenditures (in millions) Before and After 2014 Labor Agreement



# We ♥ Where We Live

The quality of life we enjoy here is hard to come by. Our proximity to the ocean and mountains, mild climate, lush greenery, great food and drink, arts scene, parks and public spaces, farmers markets, vibrant neighborhoods... Good transit is just one of many reasons to love where we live!

**...and so does everyone else!** It's no wonder the Portland metro area is consistently ranked as one of the best places to live in the country.

**#1** Public  
Transportation  
*Travel + Leisure, 2007–14*

**#1** America's 10 Best  
Cities  
*Movoto, 2013*

**#1** Fittest  
U.S. City  
*Men's Fitness, 2014*



## What makes this place great

**#2** Best Cities  
to Live Car-Free  
*24/7 Wall St., 2011*

**#8** Smartest Cities in  
North America  
*Fast Company, 2013*

**#3** Trending  
Destinations  
*Kayak Travel Hacker, 2015*



# Transit Innovations

Here are some ways we're enhancing the rider experience and improving efficiency.



## MOBILE TICKETING

Our TriMet Tickets app for Android and iPhone lets riders pay their fare instantly—anywhere, anytime. We were the first U.S. transit agency to offer mobile ticketing system-wide. [trimet.org/mobileticketing](http://trimet.org/mobileticketing)

## OPEN DATA

Back in 2005, we were the first in the world to release our schedule and arrival data to the public, which paved the way for Google Transit. Using our open data, independent software developers have created dozens of useful apps for riders. [trimet.org/apps](http://trimet.org/apps)

## REAL-TIME SERVICE INFORMATION

Riders can get a better idea when their ride is coming using TransitTracker™, our real-time arrival information system available by phone, web, text message, arrival screens and smartphone apps. [trimet.org/transittracker](http://trimet.org/transittracker)



## SUSTAINABLE DEVELOPMENT

We built the MAX Orange Line with the environment in mind. The new line showcases the nation's first eco-track, eight eco-roofs and 286 bioswales to capture and filter stormwater, among many other sustainable elements. [trimet.org/pm](http://trimet.org/pm)



TriMet Riders Club members get the latest rider news and have an opportunity to weigh in a variety of transit topics. (Plus, enter to win some great prizes!) Sign up today at [trimet.org/club](http://trimet.org/club).

# Down the Road

## HOW WOULD YOU MAKE TRANSIT BETTER?

We want your input to help plan improvements to transit service, stops and crossings in your community. TriMet is asking riders, residents, neighborhood groups, governments, schools and businesses for their feedback to create a long-term vision for transit service. Together, we will identify and prioritize bus service improvements and opportunities to improve pedestrian and bike access to transit. [trimet.org/future](http://trimet.org/future)



## PORTLAND-MILWAUKIE LIGHT RAIL

Opening in 2015, the new MAX Orange Line, TriMet's fifth MAX line, will connect PSU and inner Southeast Portland to Milwaukie and Oak Grove in north Clackamas County. The project includes a first-of-its-kind transit bridge over the Willamette River in Downtown Portland. [trimet.org/pm](http://trimet.org/pm)

## ELECTRONIC FARES

We're planning a new, state-of-the-art electronic fare system that will make it faster, easier and more convenient to ride the bus or train. By 2017, you will be able to pay instantly with a fare card, debit/credit card or smartphone. Learn more at [trimet.org/efare](http://trimet.org/efare)

## POWELL-DIVISION CORRIDOR

Bus Rapid Transit (BRT) is currently being evaluated as a transit solution in the busy corridor that stretches from PSU and OHSU on the west side to Mt. Hood Community College on the east. [oregonmetro.gov/powelldivision](http://oregonmetro.gov/powelldivision)

## SOUTHWEST CORRIDOR

Light rail and Bus Rapid Transit are two options being considered to improve the transportation system in the corridor that runs north-south from Downtown Portland to Tualatin and east-west from Lake Oswego to Beaverton. [swcorridorplan.org](http://swcorridorplan.org)

## BOARD OF DIRECTORS

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For more details or to contact TriMet board members, visit [trimet.org/board](http://trimet.org/board).