

Core Systems Replacement Update

House Revenue Committee

February 18, 2015

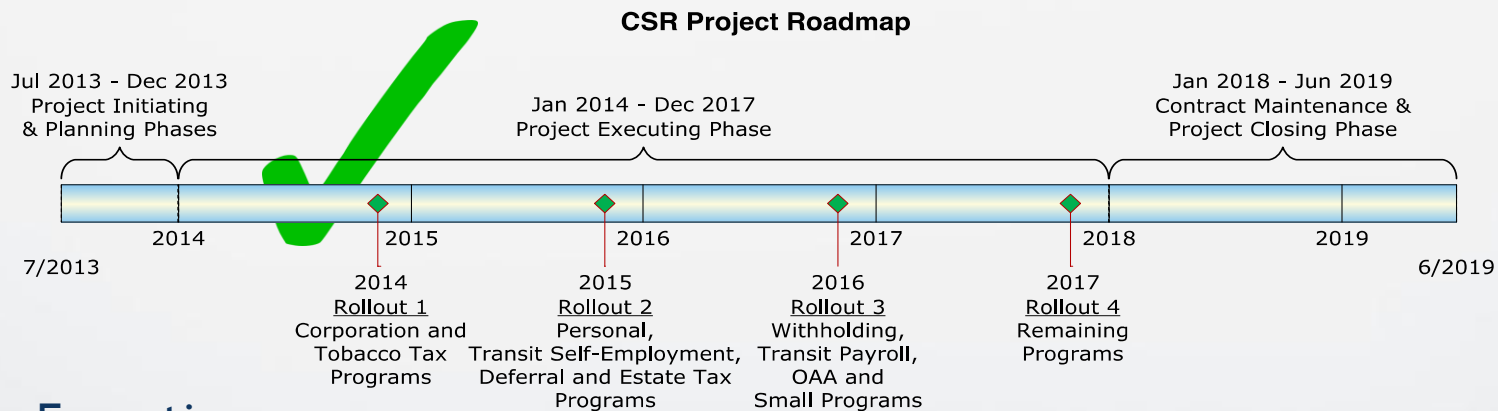


Agenda

- Overview
- Business drivers
- Rollout 1
 - Effects of GenTax
 - Keys to success
- Rollout 2 status update
- Questions

Project Overview

- Business Case
 - Avoid risk and improve performance.
 - Commercial off-the-shelf solution (COTS)—most viable.



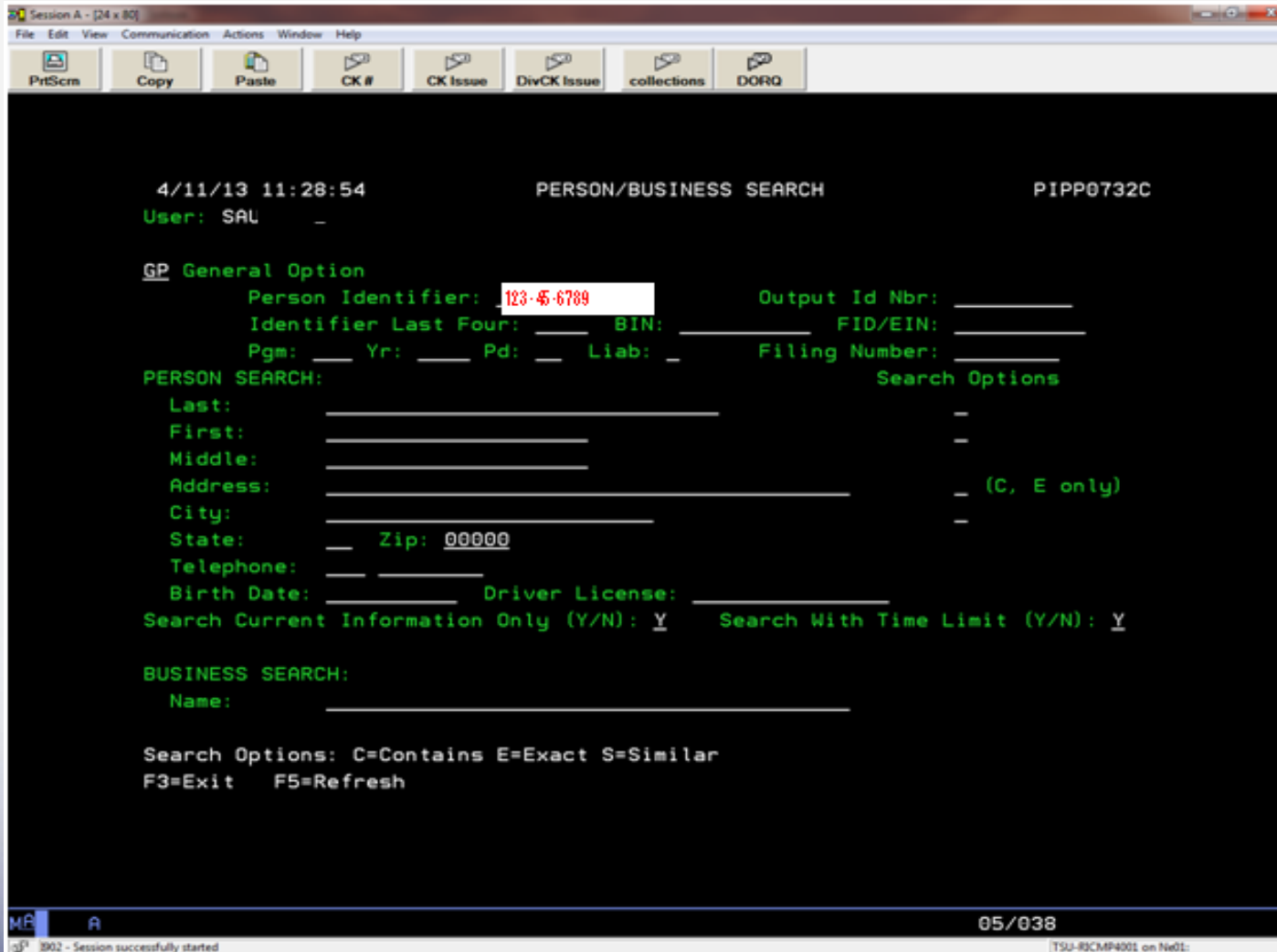
- Execution
 - Implement GenTax integrated tax system & data warehouse.
 - Replaces two-thirds of our core systems.
 - Estimated cost: \$81 million (bonds and General Fund).
 - \$65 million implementation costs.
 - \$9 million finance cost; \$7 million readiness.

Business drivers for new system

- Avoid risk
 - Reinvest in application infrastructure.
 - Maintain current revenue streams.
- Improve performance
 - Enhanced compliance and revenue.
 - Increased efficiency.
 - Improved customer experience.
 - Increased flexibility in tax administration.



Legacy System



New System—GenTax (Mock Data)

Account
🏠 ● 📄 ⚙️ ⭐ 🔄 ? ✕

V9D Toggle Log ✕

Data: tap
RunDate: 11-Apr-2013
[Decode Info](#)

dalderson Log Off ✕

[Search](#) ✕

[Individual: *8688](#) ✕

[New Manager](#)

Accept a Payment

ACCOUNT: INDIVIDUAL INCOME TAX Update P&I Collapse

Balance : 2,123.57

Account Id : 01-173618688

Filing : Individual Annual

Commence : 24-Feb-2010

Active : Close

Next Activity : 24-Jan-2013

Account : 01-173618688

KATE AUSTEN

113 S MAIN ST DENISON IA 51442-1958

Taxpayer : ***-**-6515

KATE AUSTEN

113 S MAIN ST DENISON IA 51442-1958

RECENT NOTES: USER NOTES Add View All 🔄

OPEN TASKS View All 🔄

FINANCIAL CRM TASK COLLECTION AUDIT ADJUSTMENT FEDERAL REGISTRATION ACTIVITY OTHER

PERIODS RETURNS PAYMENTS⁰ REFUNDS⁰ INTERCEPTS⁰ INVOICES⁰ TRANSACTIONS PAY OFF ACTIVITY

PERIODS 2,123.57 Period Maintenance Hide Invalid Filter 🔄

Period	Activity	Tax	Penalty	Interest	Other	Credit	Balance	Active
31-Dec-2013		0.00	0.00	0.00	0.00	0.00	0.00	<input checked="" type="checkbox"/>
31-Dec-2012		0.00	0.00	0.00	0.00	0.00	0.00	<input checked="" type="checkbox"/>
31-Dec-2011		0.00	0.00	0.00	0.00	0.00	0.00	<input checked="" type="checkbox"/>
31-Dec-2010	24-Feb-2012	1,680.00	336.00	107.57	0.00	0.00	2,123.57	<input checked="" type="checkbox"/>
		1,680.00	336.00	107.57	0.00	0.00	2,123.57	

Rollout 1 Review

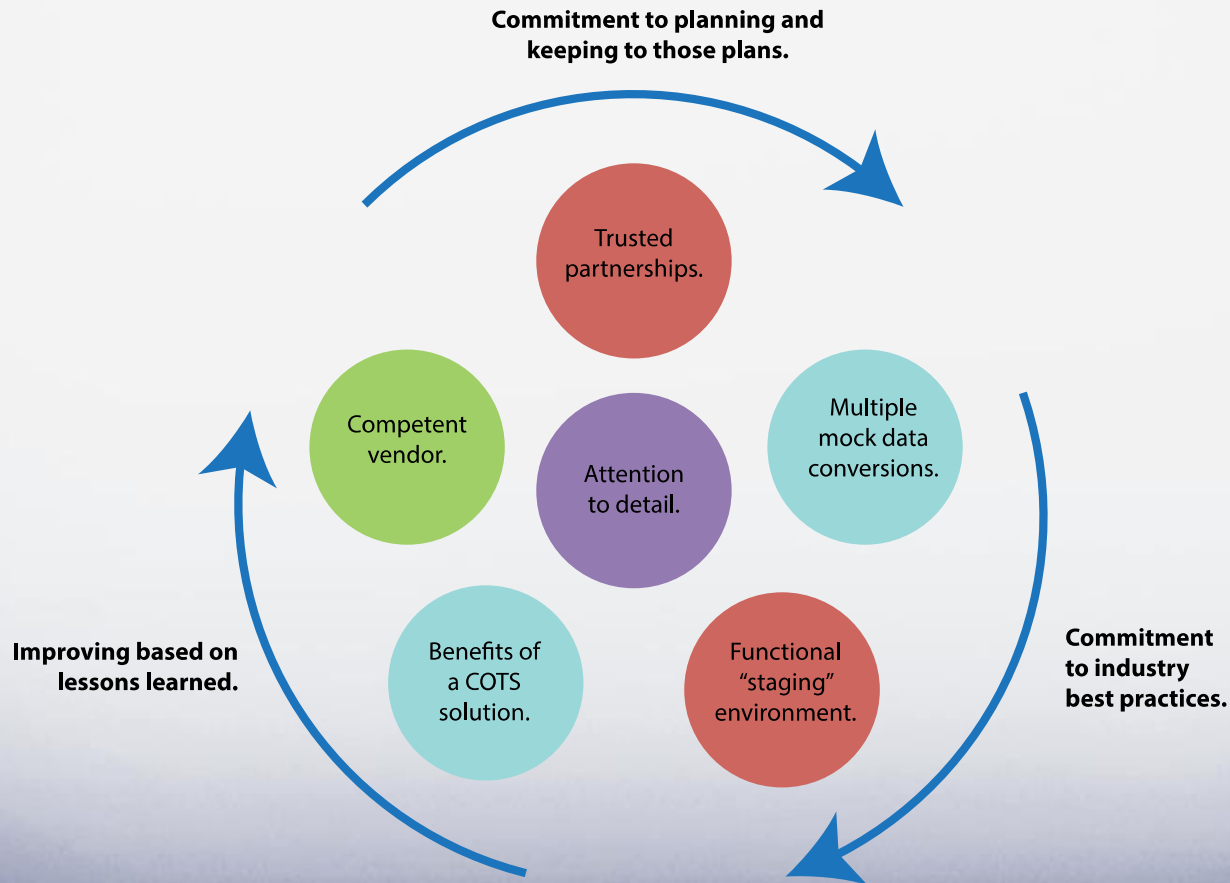
- All relevant scope requirements met for Rollout 1.
 - All necessary data converted to new system.
 - Appropriate legacy systems retired, or partially retired, and synchronized with new system.
 - All functionality in new system to administer programs.
 - No customization of GenTax.
- Went live on schedule November 12, 2014.
 - All systems (new and old) working as planned.
 - Corporation, Cigarette, and Tobacco now in production.
- Under budget

Effects of GenTax

- In addition to our existing requirements, GenTax allows additional functionality, including:
 - Real time processing.
 - Risk scoring (refund review).
 - View exact copy of correspondence.
 - Enhanced online services.
 - Drill down features from multiple screens.
 - View original and amended returns.
- System is complex which requires us to do some work differently (e.g. exporting data out of GenTax).

Keys to Success for Rollout 1

Keys to rollout success



Rollout 2 Status Update

- Scope requirements being identified for Rollout 2.
 - Personal Income,
 - Self-Employed Transit,
 - Estate and Trust,
 - Senior and Disabled Deferral, and
 - Emergency Communications.
- Goal to avoid customization of GenTax if possible.
- Scheduled to go live this fall.
- Budget looks good if 2015 request is approved.

Questions?

If you have additional questions after today please contact:

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