



# CITY OF PORTLAND

OFFICE OF MANAGEMENT AND FINANCE

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February 13, 2015

Representative Shemia Fagan, Chair  
House Committee on Consumer Protection and Government Effectiveness  
Oregon State Legislature  
900 Court St. NE, Hearing Room D  
Salem, OR 97301

RE: HB 2794

Dear Chair Fagan and Members of the Committee:

I am writing to you today in support of House Bill 2794, which provides important protections for people attending theatrical, sporting, and entertainment events in Oregon.

The City of Portland owns several spectator and performing arts facilities and has established successful, long term agreements with community partners to operate these facilities to meet City, community, and customer needs. This bill is important to help our operators, Portland's Centers for the Arts, Portland Arena Management, and Peregrine Sports LLC, ensure that potential customers are protected from financial loss and disappointment.

A family wanting to see the Portland Trailblazers compete against Houston, should know that the tickets they're buying will get them in the door. The grandmother taking her grand-daughter to the Nutcracker Ballet as part of a holiday tradition, should know where their seats are. A group of soccer fans, wanting to attend an MLS All Star event, should be able to see the face value of the ticket.

This bill will ensure that all sellers and resellers are required to have information about the tickets being sold to ensure that customers receive the services and goods that they are purchasing.

Thank you for your consideration.

Sincerely,

Susan Hartnett, Spectator Facilities and Development Manager  
Office of Management and Finance, City of Portland

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