LC 2597 2015 Regular Session 11/25/14 (LHF/ps)

# DRAFT

#### **SUMMARY**

Requires governing body of coordinated care organization to include representative from at least one dental care organization that contracts with coordinated care organization.

Declares emergency, effective on passage.

#### 1 A BILL FOR AN ACT

- 2 Relating to dental care organizations; creating new provisions; amending
- 3 ORS 414.625; and declaring an emergency.

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- 4 Be It Enacted by the People of the State of Oregon:
  - **SECTION 1.** ORS 414.625 is amended to read:
- 6 414.625. (1) The Oregon Health Authority shall adopt by rule the quali-
- 7 fication criteria and requirements for a coordinated care organization and
- 8 shall integrate the criteria and requirements into each contract with a co-
- 9 ordinated care organization. Coordinated care organizations may be local,
- 10 community-based organizations or statewide organizations with community-
- 11 based participation in governance or any combination of the two. Coordi-
- 12 nated care organizations may contract with counties or with other public or
- 13 private entities to provide services to members. The authority may not
- 14 contract with only one statewide organization. A coordinated care organiza-
- 15 tion may be a single corporate structure or a network of providers organized
- 16 through contractual relationships. The criteria adopted by the authority un-
- 17 der this section must include, but are not limited to, the coordinated care
- 18 organization's demonstrated experience and capacity for:
  - (a) Managing financial risk and establishing financial reserves.
  - (b) Meeting the following minimum financial requirements:

**NOTE:** Matter in **boldfaced** type in an amended section is new; matter [*italic and bracketed*] is existing law to be omitted. New sections are in **boldfaced** type.

- 1 (A) Maintaining restricted reserves of \$250,000 plus an amount equal to 50 percent of the coordinated care organization's total actual or projected liabilities above \$250,000.
- 4 (B) Maintaining a net worth in an amount equal to at least five percent 5 of the average combined revenue in the prior two quarters of the partic-6 ipating health care entities.
- 7 (c) Operating within a fixed global budget.
- 8 (d) Developing and implementing alternative payment methodologies that 9 are based on health care quality and improved health outcomes.
- 10 (e) Coordinating the delivery of physical health care, mental health and 11 chemical dependency services, oral health care and covered long-term care 12 services.
- 13 (f) Engaging community members and health care providers in improving 14 the health of the community and addressing regional, cultural, socioeconomic 15 and racial disparities in health care that exist among the coordinated care 16 organization's members and in the coordinated care organization's commu-17 nity.
- (2) In addition to the criteria specified in subsection (1) of this section, the authority must adopt by rule requirements for coordinated care organizations contracting with the authority so that:
- 21 (a) Each member of the coordinated care organization receives integrated 22 person centered care and services designed to provide choice, independence 23 and dignity.
- 24 (b) Each member has a consistent and stable relationship with a care 25 team that is responsible for comprehensive care management and service 26 delivery.
- (c) The supportive and therapeutic needs of each member are addressed in a holistic fashion, using patient centered primary care homes or other models that support patient centered primary care and individualized care plans to the extent feasible.
  - (d) Members receive comprehensive transitional care, including appropri-

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- ate follow-up, when entering and leaving an acute care facility or a long term care setting.
- (e) Members receive assistance in navigating the health care delivery system and in accessing community and social support services and statewide resources, including through the use of certified health care interpreters, as defined in ORS 413.550, community health workers and personal health navigators who meet competency standards established by the authority under ORS 414.665 or who are certified by the Home Care Commission under ORS 410.604.
- 10 (f) Services and supports are geographically located as close to where 11 members reside as possible and are, if available, offered in nontraditional 12 settings that are accessible to families, diverse communities and underserved 13 populations.
- 14 (g) Each coordinated care organization uses health information technol-15 ogy to link services and care providers across the continuum of care to the 16 greatest extent practicable and if financially viable.
- 17 (h) Each coordinated care organization complies with the safeguards for 18 members described in ORS 414.635.
- 19 (i) Each coordinated care organization convenes a community advisory 20 council that meets the criteria specified in ORS 414.627.
- (j) Each coordinated care organization prioritizes working with members who have high health care needs, multiple chronic conditions, mental illness or chemical dependency and involves those members in accessing and managing appropriate preventive, health, remedial and supportive care and services to reduce the use of avoidable emergency room visits and hospital admissions.
- (k) Members have a choice of providers within the coordinated care organization's network and that providers participating in a coordinated care organization:
- 30 (A) Work together to develop best practices for care and service delivery 31 to reduce waste and improve the health and well-being of members.

- 1 (B) Are educated about the integrated approach and how to access and 2 communicate within the integrated system about a patient's treatment plan 3 and health history.
- 4 (C) Emphasize prevention, healthy lifestyle choices, evidence-based practices, shared decision-making and communication.
  - (D) Are permitted to participate in the networks of multiple coordinated care organizations.
- 8 (E) Include providers of specialty care.

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- 9 (F) Are selected by coordinated care organizations using universal appli-10 cation and credentialing procedures[,] **and** objective quality information and 11 are removed if the providers fail to meet objective quality standards.
- 12 (G) Work together to develop best practices for culturally appropriate 13 care and service delivery to reduce waste, reduce health disparities and im-14 prove the health and well-being of members.
- 15 (L) Each coordinated care organization reports on outcome and quality 16 measures adopted under ORS 414.638 and participates in the health care data 17 reporting system established in ORS 442.464 and 442.466.
- 18 (m) Each coordinated care organization uses best practices in the man-19 agement of finances, contracts, claims processing, payment functions and 20 provider networks.
- 21 (n) Each coordinated care organization participates in the learning 22 collaborative described in ORS 442.210 (3).
- 23 (o) Each coordinated care organization has a governing body that in-24 cludes:
- 25 (A) Persons that share in the financial risk of the organization who 26 must:
- 27 (i) Constitute a majority of the governing body; and
- 28 (ii) Include at least one representative of a dental care organization 29 that contracts with the coordinated care organization;
  - (B) The major components of the health care delivery system;
- 31 (C) At least two health care providers in active practice, including:

- 1 (i) A physician licensed under ORS chapter 677 or a nurse practitioner 2 certified under ORS 678.375, whose area of practice is primary care; and
- 3 (ii) A mental health or chemical dependency treatment provider;
- 4 (D) At least two members from the community at large, to ensure that the organization's decision-making is consistent with the values of the members and the community; and
- 7 (E) At least one member of the community advisory council.
- 8 (p) Each coordinated care organization's governing body establishes 9 standards for publicizing the activities of the coordinated care organization 10 and the organization's community advisory councils, as necessary, to keep 11 the community informed.
- 12 (3) The authority shall consider the participation of area agencies and 13 other nonprofit agencies in the configuration of coordinated care organiza-14 tions.
- 15 (4) In selecting one or more coordinated care organizations to serve a 16 geographic area, the authority shall:
- 17 (a) For members and potential members, optimize access to care and 18 choice of providers;
- 19 (b) For providers, optimize choice in contracting with coordinated care 20 organizations; and
- (c) Allow more than one coordinated care organization to serve the geographic area if necessary to optimize access and choice under this subsection.
- (5) On or before July 1, 2014, each coordinated care organization must have a formal contractual relationship with any dental care organization that serves members of the coordinated care organization in the area where they reside.
- SECTION 2. The amendments to ORS 414.625 by section 1 of this 29 2015 Act apply to any contract entered into, extended or renewed be-30 tween the Oregon Health Authority and a coordinated care organiza-31 tion on and after the effective date of this 2015 Act.

SECTION 3. This 2015 Act being necessary for the immediate preservation of the public peace, health and safety, an emergency is declared to exist, and this 2015 Act takes effect on its passage.