

**Item 46: Construction Contractors Board  
Staffing Levels and Quality of Services**

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The General Government Subcommittee recommends the Interim Joint Committee on Ways and Means acknowledge receipt of a report from the Construction Contractors Board on staffing levels and quality of services provided.

The 2015-17 legislatively adopted budget for the Board eliminated seven positions and represented a 10% reduction in expenditure limitation from the previous biennium. Since the budget was adopted, the Board has reported that all internal performance measures are either improving or holding steady at historical levels.

Furthermore, the Board is currently undertaking two significant projects: The first is a plan to amend continuing education requirements for residential contractors and the associated fee structures to better serve contractors and industry stakeholders. The second is that the Board is partnering with the Building Codes Division to implement a joint licensing system which is anticipated to provide customers with a more user-friendly resource for license applications, as well as improve tools for license verification and reporting of unlicensed construction activity.

The Board believes that further staffing efficiencies will be realized in its call center once continuing education requirements have been revised and the new licensing system is implemented.

The General Government Subcommittee recommends acknowledging receipt of the report.