

HB 4047

Relating to the Task Force on Transportation and Customer Service Efficiency

House Bill 4047 creates the 11-member Task Force on Transportation and Customer Efficiency charged with studying the customer services provided by the Department of Transportation (ODOT) Department of Motor Vehicles (DMV) field offices in order to make recommendations on changes and improvements to existing customer service delivery methods. The task force is directed to submit a report to an interim committee by November 1, 2014.

The Department of Administrative Services (DAS) is directed to provide staff support to the task force. Members of the task force who are not legislators are entitled to reimbursement for travel and other expenses incurred. The bill requires ODOT to pay the reimbursements. DAS and ODOT anticipate using existing staff and resources to support the task force.

The Transportation and Economic Subcommittee recommends House Bill 4047 be reported out “do pass.”