## OREGON VEHICLE DEALERS ASSN TESTIMONY IN SUPPORT OF HB 4149



Before the Senate Transportation Committee / February 18, 2014 By: Darrell Fuller / 971-388-1786 / fuller darrell@yahoo.com

Chair Beyer and members of the Committee:

In 2013 this bill passed unanimously out of this committee and out of the Senate with 26 aye votes. Then, it was Senate Bill 612-A. It came out of the House committee unanimously and was then referred to the Joint Committee on Ways & Means where the clock ran out. I've had the opportunity to visit with one of the Cochairs of Ways & Means and I'm comfortable in asserting that it has a much better chance of reporting out this year. There is no known organized opposition to the bill.

All motor vehicle titles in Oregon are processed the same way. It takes about three weeks to receive a new title in the mail from DMV. There are no other options.

In the private sector, it is common when making online purchases to have "standard shipping" and "express shipping" for an additional fee. HB 4149 brings DMV into the world of twenty-first century customer service by permitting them to offer customers of vehicle dealers "express title processing" for an additional fee of \$100.

The fee is set at \$100 to intentionally create a barrier to use. The proponents and DMV don't want the express title process to be used in ordinary circumstances. Express processing is designed for customers who have an urgent, legitimate need to receive their title in less than three weeks. Examples include people moving out of state or retired citizens leaving on an extended vacation in a newly purchased recreational vehicle.

The voluntary fee for the express title service also more than covers the estimated cost of creating and administering the program.

The fee is NOT a tax. It is completely voluntary. And it will help people needing an expedited titled.

This is a good customer service bill that will help a small number of Oregonians who have a legitimate need for an "express title processing" service from DMV.

Oregon Dealers urge the Senate Transportation Committee to report HB4149 out of committee with a "do pass" recommendation to the floor of the Senate. I am happy to answer any questions you have. Thank you.