

**Department of Administrative Services
211info Services Report**

The General Government Subcommittee recommends that the Joint Committee on Ways and Means acknowledge receipt of a report on 211info services.

A budget note from the 2013 session directed the Department of Administrative Services to report on increasing state agency usage of 211info services. 211info is a non-profit that provides a single point call line for information and referral for community resources.

DAS reported that there are eight programs at five state agencies with existing contracts with 211info. The total Fiscal Year 2014 budget for the 211info organization is about \$2.5 million, of which over \$1 million comes from Oregon state agency contracts. The DAS report concluded that 211info is meeting their mission and organization objectives. DAS reported the state would have to invest in operations and administration of 211info to ensure any future transition of state programs is successful. DAS recommended that only programs that closely match 211info's current mission should be considered for transition.

The General Government Subcommittee recommends approval of the request.