

**PROPOSED AMENDMENTS TO  
SENATE BILL 382**

1 On page 1 of the printed bill, delete lines 5 through 28 and delete pages  
2 2 through 4 and insert:

3 **“SECTION 1. (1) The Department of Consumer and Business Ser-**  
4 **vices, in consultation with the Oregon Health Authority, shall develop**  
5 **by rule a form that providers in this state may use to request prior**  
6 **authorization for prescription drug benefits. The form must:**

7 **“(a) Be uniform for all providers;**

8 **“(b) Not exceed two pages; and**

9 **“(c) Be electronically available and transmissible.**

10 **“(2) If an insurer or a health benefit plan requires prior authori-**  
11 **zation for prescription drug benefits, the insurer must accept, and the**  
12 **health benefit plan must allow for the use of, the form developed un-**  
13 **der subsection (1) of this section.**

14 **“(3) An insurer described in subsection (2) of this section must**  
15 **grant a provider’s request for prior authorization for prescription drug**  
16 **benefits if the insurer:**

17 **“(a) Does not accept the form developed under subsection (1) of this**  
18 **section; or**

19 **“(b) Fails to respond to the request within two business days of re-**  
20 **ceiving the request.**

21 **“(4) A health benefit plan described in subsection (2) of this section**  
22 **must guarantee a provider’s request for prior authorization for pre-**

1 **scription drug benefits if the health benefit plan:**

2 **“(a) Does not allow for the use of the form developed under sub-**  
3 **section (1) of this section; or**

4 **“(b) Does not require a response to the request within two business**  
5 **days of receiving the request.**

6 **“SECTION 2.** ORS 743.801, as amended by section 5, chapter 24, Oregon  
7 Laws 2012, is amended to read:

8 “743.801. As used in this section and ORS 743.803, 743.804, 743.806, 743.807,  
9 743.808, 743.811, 743.814, 743.817, 743.819, 743.821, 743.823, 743.827, 743.829,  
10 743.831, 743.834, 743.837, 743.839, 743.854, 743.856, 743.857, 743.858, 743.859,  
11 743.861, 743.862, 743.863, 743.864, 743.894, 743.911, 743.912, 743.913, 743.917 and  
12 743.918 **and section 1 of this 2013 Act:**

13 “(1) ‘Adverse benefit determination’ means an insurer’s denial, reduction  
14 or termination of a health care item or service, or an insurer’s failure or  
15 refusal to provide or to make a payment in whole or in part for a health care  
16 item or service, that is based on the insurer’s:

17 “(a) Denial of eligibility for or termination of enrollment in a health  
18 benefit plan;

19 “(b) Rescission or cancellation of a policy or certificate;

20 “(c) Imposition of a preexisting condition exclusion as defined in ORS  
21 743.730, source-of-injury exclusion, network exclusion, annual benefit limit  
22 or other limitation on otherwise covered items or services;

23 “(d) Determination that a health care item or service is experimental,  
24 investigational or not medically necessary, effective or appropriate; or

25 “(e) Determination that a course or plan of treatment that an enrollee is  
26 undergoing is an active course of treatment for purposes of continuity of  
27 care under ORS 743.854.

28 “(2) ‘Authorized representative’ means an individual who by law or by the  
29 consent of a person may act on behalf of the person.

30 “(3) ‘Enrollee’ has the meaning given that term in ORS 743.730.

1 “(4) ‘Grievance’ means:

2 “(a) A communication from an enrollee or an authorized representative  
3 of an enrollee expressing dissatisfaction with an adverse benefit determi-  
4 nation, without specifically declining any right to appeal or review, that is:

5 “(A) In writing, for an internal appeal or an external review; or

6 “(B) In writing or orally, for an expedited response described in ORS  
7 743.804 (2)(d) or an expedited external review; or

8 “(b) A written complaint submitted by an enrollee or an authorized rep-  
9 resentative of an enrollee regarding the:

10 “(A) Availability, delivery or quality of a health care service;

11 “(B) Claims payment, handling or reimbursement for health care services  
12 and, unless the enrollee has not submitted a request for an internal appeal,  
13 the complaint is not disputing an adverse benefit determination; or

14 “(C) Matters pertaining to the contractual relationship between an  
15 enrollee and an insurer.

16 “(5) ‘Health benefit plan’ has the meaning given that term in ORS 743.730.

17 “(6) ‘Independent practice association’ means a corporation wholly owned  
18 by providers, or whose membership consists entirely of providers, formed for  
19 the sole purpose of contracting with insurers for the provision of health care  
20 services to enrollees, or with employers for the provision of health care ser-  
21 vices to employees, or with a group, as described in ORS 743.522, to provide  
22 health care services to group members.

23 “(7) ‘Insurer’ includes a health care service contractor as defined in ORS  
24 750.005.

25 “(8) ‘Internal appeal’ means a review by an insurer of an adverse benefit  
26 determination made by the insurer.

27 “(9) ‘Managed health insurance’ means any health benefit plan that:

28 “(a) Requires an enrollee to use a specified network or networks of pro-  
29 viders managed, owned, under contract with or employed by the insurer in  
30 order to receive benefits under the plan, except for emergency or other

1 specified limited service; or

2 “(b) In addition to the requirements of paragraph (a) of this subsection,  
3 offers a point-of-service provision that allows an enrollee to use providers  
4 outside of the specified network or networks at the option of the enrollee  
5 and receive a reduced level of benefits.

6 “(10) ‘Medical services contract’ means a contract between an insurer and  
7 an independent practice association, between an insurer and a provider, be-  
8 tween an independent practice association and a provider or organization of  
9 providers, between medical or mental health clinics, and between a medical  
10 or mental health clinic and a provider to provide medical or mental health  
11 services. ‘Medical services contract’ does not include a contract of employ-  
12 ment or a contract creating legal entities and ownership thereof that are  
13 authorized under ORS chapter 58, 60 or 70, or other similar professional or-  
14 ganizations permitted by statute.

15 “(11)(a) ‘Preferred provider organization insurance’ means any health  
16 benefit plan that:

17 “(A) Specifies a preferred network of providers managed, owned or under  
18 contract with or employed by an insurer;

19 “(B) Does not require an enrollee to use the preferred network of pro-  
20 viders in order to receive benefits under the plan; and

21 “(C) Creates financial incentives for an enrollee to use the preferred  
22 network of providers by providing an increased level of benefits.

23 “(b) ‘Preferred provider organization insurance’ does not mean a health  
24 benefit plan that has as its sole financial incentive a hold harmless provision  
25 under which providers in the preferred network agree to accept as payment  
26 in full the maximum allowable amounts that are specified in the medical  
27 services contracts.

28 “(12) ‘Prior authorization’ means a determination by an insurer prior to  
29 provision of services that the insurer will provide reimbursement for the  
30 services. ‘Prior authorization’ does not include referral approval for evalu-

1 ation and management services between providers.

2 “(13) ‘Provider’ means a person licensed, certified or otherwise authorized  
3 or permitted by laws of this state to administer medical or mental health  
4 services in the ordinary course of business or practice of a profession.

5 “(14) ‘Utilization review’ means a set of formal techniques used by an  
6 insurer or delegated by the insurer designed to monitor the use of or evalu-  
7 ate the medical necessity, appropriateness, efficacy or efficiency of health  
8 care services, procedures or settings.

9 **“SECTION 3. (1) Section 1 of this 2013 Act and the amendments to  
10 ORS 743.801 by section 2 of this 2013 Act become operative on July 1,  
11 2015.**

12 **“(2) The Department of Consumer and Business Services and the  
13 Oregon Health Authority may take any action before the operative  
14 date specified in subsection (1) of this section that is necessary to en-  
15 able the department and the authority to exercise, on and after the  
16 operative date specified in subsection (1) of this section, all the duties,  
17 functions and powers conferred on the department and the authority  
18 by section 1 of this 2013 Act and the amendments to ORS 743.801 by  
19 section 2 of this 2013 Act.**

20 **“SECTION 4. This 2013 Act being necessary for the immediate  
21 preservation of the public peace, health and safety, an emergency is  
22 declared to exist, and this 2013 Act takes effect on its passage.”.**

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