A-Engrossed Senate Bill 373

Ordered by the Senate April 24 Including Senate Amendments dated April 24

Sponsored by Senator BATES (Presession filed.)

SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure.

Requires coordinated care organization, [to provide oral health care through contracts with dental care organizations unless no dental care organization provides care] by July 1, 2014, to contract with every dental care organization providing dental care in geographic area served by coordinated care organization, unless dental care organization agrees not to contract with coordinated care organization. Specifies that contract ends on earlier of July 1, 2017, or date dental care organization fails to meet coordinated care organization's outcome, quality and performance measures.

Authorizes dental care organizations to form limited liability corporation or enter into another business arrangement for purpose of contracting with coordinated care organization.

A BILL FOR AN ACT

Relating to oral health care delivered by coordinated care organizations; amending ORS 414.625.

Be It Enacted by the People of the State of Oregon:

SECTION 1. ORS 414.625, as amended by section 20, chapter 8, Oregon Laws 2012, is amended to read:

414.625. (1) The Oregon Health Authority shall adopt by rule the qualification criteria and requirements for a coordinated care organization and shall integrate the criteria and requirements into each contract with a coordinated care organization. Coordinated care organizations may be local, community-based organizations or statewide organizations with community-based participation in governance or any combination of the two. Coordinated care organizations may contract with counties or with other public or private entities to provide services to members. The authority may not contract with only one statewide organization. A coordinated care organization may be a single corporate structure or a network of providers organized through contractual relationships. The criteria adopted by the authority under this section must include, but are not limited to, the coordinated care organization's demonstrated experience and capacity for:

- (a) Managing financial risk and establishing financial reserves.
- (b) Meeting the following minimum financial requirements:
- (A) Maintaining restricted reserves of \$250,000 plus an amount equal to 50 percent of the coordinated care organization's total actual or projected liabilities above \$250,000.
- (B) Maintaining a net worth in an amount equal to at least five percent of the average combined revenue in the prior two quarters of the participating health care entities.
 - (c) Operating within a fixed global budget.
- (d) Developing and implementing alternative payment methodologies that are based on health care quality and improved health outcomes.

NOTE: Matter in **boldfaced** type in an amended section is new; matter [*italic and bracketed*] is existing law to be omitted. New sections are in **boldfaced** type.

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- (e) Coordinating the delivery of physical health care, mental health and chemical dependency services, oral health care and covered long-term care services.
- (f) Engaging community members and health care providers in improving the health of the community and addressing regional, cultural, socioeconomic and racial disparities in health care that exist among the coordinated care organization's members and in the coordinated care organization's community.
- (2) In addition to the criteria specified in subsection (1) of this section, the authority must adopt by rule requirements for coordinated care organizations contracting with the authority so that:
- (a) Each member of the coordinated care organization receives integrated person centered care and services designed to provide choice, independence and dignity.
- (b) Each member has a consistent and stable relationship with a care team that is responsible for comprehensive care management and service delivery.
- (c) The supportive and therapeutic needs of each member are addressed in a holistic fashion, using patient centered primary care homes or other models that support patient centered primary care and individualized care plans to the extent feasible.
- (d) Members receive comprehensive transitional care, including appropriate follow-up, when entering and leaving an acute care facility or a long term care setting.
- (e) Members receive assistance in navigating the health care delivery system and in accessing community and social support services and statewide resources, including through the use of certified health care interpreters, as defined in ORS 413.550, community health workers and personal health navigators who meet competency standards established by the authority under ORS 414.665 or who are certified by the Home Care Commission under ORS 410.604.
- (f) Services and supports are geographically located as close to where members reside as possible and are, if available, offered in nontraditional settings that are accessible to families, diverse communities and underserved populations.
- (g) Each coordinated care organization uses health information technology to link services and care providers across the continuum of care to the greatest extent practicable and if financially viable.
- (h) Each coordinated care organization complies with the safeguards for members described in ORS 414.635.
- (i) Each coordinated care organization convenes a community advisory council that meets the criteria specified in section 13, chapter 8, Oregon Laws 2012.
- (j) Each coordinated care organization prioritizes working with members who have high health care needs, multiple chronic conditions, mental illness or chemical dependency and involves those members in accessing and managing appropriate preventive, health, remedial and supportive care and services to reduce the use of avoidable emergency room visits and hospital admissions.
- (k) Members have a choice of providers within the coordinated care organization's network and that providers participating in a coordinated care organization:
- (A) Work together to develop best practices for care and service delivery to reduce waste and improve the health and well-being of members.
- (B) Are educated about the integrated approach and how to access and communicate within the integrated system about a patient's treatment plan and health history.
- (C) Emphasize prevention, healthy lifestyle choices, evidence-based practices, shared decision-making and communication.
- (D) Are permitted to participate in the networks of multiple coordinated care organizations.

(E) Include providers of specialty care.

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- (F) Are selected by coordinated care organizations using universal application and credentialing procedures, objective quality information and are removed if the providers fail to meet objective quality standards.
- (G) Work together to develop best practices for culturally appropriate care and service delivery to reduce waste, reduce health disparities and improve the health and well-being of members.
- (L) Each coordinated care organization reports on outcome and quality measures adopted under ORS 414.638 and participates in the health care data reporting system established in ORS 442.464 and 442.466.
- (m) Each coordinated care organization uses best practices in the management of finances, contracts, claims processing, payment functions and provider networks.
 - (n) Each coordinated care organization participates in the learning collaborative described in ORS 442.210 (3).
 - (o) Each coordinated care organization has a governance structure that includes:
- 15 (A) Persons that share in the financial risk of the organization who must constitute a majority 16 of the governance structure;
 - (B) The major components of the health care delivery system;
 - (C) At least two health care providers in active practice, including:
 - (i) A physician licensed under ORS chapter 677 or a nurse practitioner certified under ORS 678.375, whose area of practice is primary care; and
 - (ii) A mental health or chemical dependency treatment provider;
 - (D) At least two members from the community at large, to ensure that the organization's decision-making is consistent with the values of the members and the community; and
 - (E) At least one member of the community advisory council.
 - (3) The authority shall consider the participation of area agencies and other nonprofit agencies in the configuration of coordinated care organizations.
 - (4) In selecting one or more coordinated care organizations to serve a geographic area, the authority shall:
 - (a) For members and potential members, optimize access to care and choice of providers;
 - (b) For providers, optimize choice in contracting with coordinated care organizations; and
 - (c) Allow more than one coordinated care organization to serve the geographic area if necessary to optimize access and choice under this subsection.
 - [(5) On or before July 1, 2014, each coordinated care organization must have a formal contractual relationship with any dental care organization that serves members of the coordinated care organization in the area where they reside.]
 - (5)(a) On or before July 1, 2014, each coordinated care organization shall enter into a contract with each dental care organization that provides dental care in the geographic area served by a coordinated care organization unless the coordinated care organization and a dental care organization mutually agree not to enter into a contract.
 - (b) A coordinated care organization may not contract with dental care providers other than dental care organizations until the coordinated care organization has contracted with, or mutually agreed not to contract with, all of the dental care organizations providing dental care in the geographic area served by the coordinated care organization.
 - (c) A contract entered into under paragraph (a) of this subsection shall be for a term ending on the earlier of:

(A)	July	1,	2017;	or
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- (B) The date a coordinated care organization determines that a dental care organization is not meeting the coordinated care organization's outcome, quality and performance measures.
- (d) Two or more dental care organizations may jointly form a limited liability corporation or enter into another business arrangement for the purpose of contracting with a coordinated care organization.
