

# House Bill 2652

Sponsored by Representative DOHERTY; Representatives BOONE, BUCKLEY, CLEM, DEMBROW, GREENLICK, KOMP, MATTHEWS, NATHANSON, TOMEI, Senator ROBLAN (Presession filed.)

## SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure **as introduced**.

Prohibits contracting agency from entering into public contract for services with contractor that uses contact center located outside United States to perform all or part of services that are basis of public contract.

Becomes operative January 1, 2014.

Declares emergency, effective on passage.

## A BILL FOR AN ACT

1  
2 Relating to the use of contact centers in public contracts; and declaring an emergency.

3 **Be It Enacted by the People of the State of Oregon:**

4 **SECTION 1. Section 2 of this 2013 Act is added to and made a part of ORS chapter 279B.**

5 **SECTION 2. (1)(a) As used in this section, "contact center" means an organization or**  
6 **part of an organization, the purpose of which is to receive, process and respond to inquiries**  
7 **or requests for goods, services, information or assistance that members of the public com-**  
8 **municate personally to the organization by telephone, electronic or postal mail, facsimile or**  
9 **other means.**

10 **(b) "Contact center" does not include a warehouse, distribution center, factory, shipment**  
11 **center or other facility or location, the purpose of which is to provide services other than**  
12 **the services described in paragraph (a) of this subsection or to design, manufacture, process,**  
13 **assemble, package, distribute or ship goods or to receive goods that members of the public**  
14 **return to the organization.**

15 **(2) A contracting agency may not enter into a public contract for services with a con-**  
16 **tractor that uses a contact center located outside the United States to perform all or part**  
17 **of the services that are the basis of the public contract.**

18 **SECTION 3. Section 2 of this 2013 Act applies to procurements that a contracting agency**  
19 **advertises or otherwise solicits on or after the operative date specified in section 4 of this**  
20 **2013 Act or, if the contracting agency does not advertise or solicit the procurement, to public**  
21 **contracts that the contracting agency declares an intention to award or renew on or after**  
22 **the operative date specified in section 4 of this 2013 Act.**

23 **SECTION 4. (1) Section 2 of this 2013 Act becomes operative January 1, 2014.**

24 **(2) The Attorney General, the Director of the Oregon Department of Administrative**  
25 **Services, the Director of Transportation or a contracting agency that adopts rules under**  
26 **ORS 279A.065 may take any action before the operative date specified in subsection (1) of this**  
27 **section that is necessary to enable the Attorney General, the director or the contracting**  
28 **agency to exercise, on and after the operative date specified in subsection (1) of this section,**  
29 **all of the duties, functions and powers conferred on the Attorney General, the director or**

**NOTE:** Matter in **boldfaced** type in an amended section is new; matter *[italic and bracketed]* is existing law to be omitted. New sections are in **boldfaced** type.

1 the contracting agency by section 2 of this 2013 Act.

2 SECTION 5. This 2013 Act being necessary for the immediate preservation of the public  
3 peace, health and safety, an emergency is declared to exist, and this 2013 Act takes effect  
4 on its passage.

5

---