# House Bill 2123

Introduced and printed pursuant to House Rule 12.00. Presession filed (at the request of House Interim Committee on Health Care)

## SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure as introduced.

Requires State Board of Pharmacy to license pharmacy benefit managers.

Imposes limits on audits of pharmacies by pharmacy benefit managers and other entities. Requires pharmacy benefit managers that have contracted with provider of health care plan or that are under control of provider of health care plan to permit covered individuals to fill mail order prescriptions at retail community pharmacy in same manner and at similar price that individuals fill orders at mail order pharmacies.

Places restrictions on use of maximum allowable cost pricing index by pharmacy benefit managers.

#### 1 A BILL FOR AN ACT 2 Relating to prescription drugs. 3 Be It Enacted by the People of the State of Oregon: SECTION 1. (1)(a) As used in this section and sections 2 to 4 of this 2013 Act, "pharmacy 4 $\mathbf{5}$ benefit manager" means a nongovernmental entity that: 6 (A) Processes claims for pharmacies or pharmacists; 7 (B) Makes payments for claims for prescribed drugs to pharmacies or pharmacists; or 8 (C) Negotiates rebates with drug manufacturers for drugs paid for as described in sub-9 paragraphs (A) and (B) of this paragraph. 10 (b) "Pharmacy benefit manager" does not include a provider of a health benefit plan, as 11 defined in ORS 743.730, that performs a service described in paragraph (a) of this subsection. 12 (2) To conduct business in this state, a pharmacy benefit manager must obtain a license 13from and annually renew a license with the State Board of Pharmacy. 14 (3) To obtain a license under this section, a pharmacy benefit manager must: 15 (a) Submit an application on a form prescribed by the board by rule. (b) Pay a license fee adopted by the board by rule. 16 17 (4) To renew a license under this section, a pharmacy benefit manager must pay a re-18 newal fee adopted by the board by rule. (5) The board may refuse to issue or renew, or may suspend, revoke or restrict, the li-19 20 cense of a pharmacy benefit manager that violates this section or sections 2 to 4 of this 2013 21Act. 22 (6) The board shall deposit all moneys collected under this section into the State Board 23of Pharmacy Account established in ORS 689.139. Moneys collected under this section may 24 be used only for the purpose of administering this section and sections 2 to 4 of this 2013 25Act. 26 SECTION 2. (1) For purposes of this section: 27 (a) "Audit" means a review of the records of a pharmacy by or on behalf of an entity that

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1	finances or reimburses the cost of health care services or prescription drugs.
2	(b) "Entity" includes:
3	(A) A pharmacy benefit manager;
4	(B) A health benefit plan as defined in ORS 743.730;
5	(C) A third party administrator as defined in ORS 414.841;
6	(D) A state agency or person that has contracted with a state agency; or
7	(E) An entity that represents or is employed by one of the entities described in subpar-
8	agraphs (A) to (D) of this paragraph.
9	(2) When an entity conducts an audit under this section, the entity must conduct the
10	audit in consultation with a licensed pharmacist.
11	(3) An entity may not conduct an audit:
12	(a) If a claim that is the subject of the audit was submitted more than 18 months prior
13	to the date of the audit.
14	(b) Of more than 200 claims.
15	(4) If an entity is conducting an audit at a pharmacy, the entity:
16	(a) Must give the pharmacy 10 days advanced written notice of the audit. Written notice
17	under this paragraph must include the range of prescription numbers subject to the audit
18	or the date on which prescriptions subject to the audit were dispensed.
19	(b) May not conduct the audit during the first five business days of a month unless the
20	pharmacy agrees to the audit being conducted during that period of time.
21	(5) An entity may not:
22	(a) In conducting an audit, include dispensing fees in the calculation of an overpayment
23	unless the prescription was filled incorrectly;
24	(b) Recoup costs associated with clerical or recordkeeping errors; or
25	(c) Charge the pharmacy for a denied or disputed claim until the audit and the appeals
26	process described in subsection (11) of this section are final.
27	(6) Information obtained during an audit is confidential and an entity may not disclose
28	such information.
29	(7) For purposes of this section, a pharmacy may use the following records to validate a
30	claim for filling or refilling a prescription or making a change to a prescription:
31	(a) An electronic or physical copy of the prescription from the health care provider that
32	prescribed the drug; or
33	(b) Any prescription that complies with ORS chapter 689.
34	(8)(a) After conducting an audit, an entity must provide the pharmacy that is the subject
35	of the audit with a preliminary report of the audit. The report must be received by the
36	pharmacy no later than 60 days after the date on which the audit was completed. A report
37	may be sent by mail with return receipt requested or electronically with receipt confirmation
38	requested.
39	(b) After receiving a report under paragraph (a) of this subsection, a pharmacy may re-
40	spond to the report. In its response, the pharmacy may provide additional validating records
41	and comment on or clarify the findings of the audit. The response must be sent by the
42	pharmacy to the entity no later than 30 days after the date on which the pharmacy receives
43	the report.
44	(9) If an audit results in a dispute or denial of a claim, the entity conducting the audit
45	must allow the pharmacy to resubmit the claim using any commercially reasonable method

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so long as the period of time during which the claim may be submitted under the terms of
the health benefit plan has not expired.

3 (10) No later than 120 days after receiving a response under subsection (8)(b) of this 4 section or, if a pharmacy makes an appeal under subsection (11) of this section, after the 5 completion of the appeal process, an entity must provide the pharmacy that is the subject 6 of the audit with a final report of the audit. The report must include a final accounting of 7 all moneys to be recovered by the entity.

8 (11) An entity that conducts an audit under this section shall, prior to conducting an 9 audit, establish a written appeal process by which a pharmacy may appeal a denied or dis-10 puted claim. At the time of conducting an audit, the entity shall provide the pharmacy with 11 written notice of the appeal process.

(12) Notwithstanding this section, an entity may file an action for fraud against a phar macy as otherwise allowed under the laws of this state.

(13) This section does not apply to a state agency that is conducting audits or a person
 that has contracted with a state agency to conduct audits of pharmacy records of pre scription drugs dispensed under the state Medicaid program.

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SECTION 3. (1) As used in this section,

(a) "Covered individual" means an individual receiving prescription drug coverage under
 a health benefit plan, as defined in ORS 743.730, or from a government program or pharmacy
 benefit manager.

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(b) "Mail order pharmacy" means a pharmacy that:

(A) Has the primary business of receiving prescriptions by mail or electronic trans mission as defined in ORS 689.005;

(B) Dispenses prescribed drugs to patients through the use of the mail or a private de livery service; and

(C) Primarily consults with patients by mail or electronic means.

(c) "Retail community pharmacy" means a pharmacy that is open to the public, serves
walk-in customers and allows individuals to whom a prescription drug is being dispensed the
opportunity to consult with a pharmacist face to face.

30 (2) A pharmacy benefit manager that has contracted with the provider of a health benefit 31 plan or that is under the control of a provider of a health benefit plan:

32 (a) Shall permit a covered individual to fill a mail order prescription at:

33 (A) Any mail order pharmacy; or

(B) Any retail community pharmacy that is part of the network of pharmacies served
by the pharmacy benefit manager if the retail community pharmacy agrees to dispense the
prescription drug for a price that is substantially the same as the price offered by a mail
order pharmacy.

(b) May not impose a copayment, fee or other condition on a covered individual who
elects to fill a prescription at a retail community pharmacy that is part of the network of
pharmacies served by the pharmacy benefit manager that is different from a copayment, fee
or other condition that the pharmacy benefit manager imposes on a covered individual who
elects to fill a prescription at a mail order pharmacy.

(c) Shall utilize the same benchmarks, including the same average wholesale price, maximum allowable cost pricing index and prescription drug codes, to reimburse all pharmacies
that are to be reimbursed under the same terms of a contract entered into between a phar-

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1 macy and a provider of a health benefit plan regardless of whether the pharmacy is a mail 2 order pharmacy or a retail community pharmacy.

3 (d) If the pharmacy benefit manager has entered into a contract with the provider of a 4 health benefit plan, shall expressly disclose to the provider whether the pharmacy benefit 5 manager, for prescription drugs dispensed through a mail order pharmacy owned by the 6 pharmacy benefit manager:

(A) Retains a greater portion of a drug manufacturer rebate than for prescription drugs
 dispensed through a retail community pharmacy; or

9 (B) Receives additional remuneration from a third party.

10 **SECTION 4.** (1) As used in this section:

(a) "Maximum allowable cost" means the maximum amount that a pharmacy benefit
 manager will pay toward the cost of a drug.

(b) "Nationally available" means that all pharmacies in this state can purchase the drug,
without limitation, from regional or national wholesalers and that the product is not obsolete
or temporarily available.

(c) "Therapeutically equivalent" means the drug is identified as therapeutically or
 pharmaceutically equivalent or "A" rated by the United States Food and Drug Adminis tration.

(2) A pharmacy benefit manager may not place a prescription drug on a maximum al lowable cost pricing index or create for a prescription drug a maximum allowable cost rate
 if the prescription drug does not have three or more nationally available and therapeutically
 equivalent drug substitutes.

(3) A pharmacy benefit manager shall remove a prescription drug from a maximum al lowable cost pricing index, or modify maximum allowable cost rates, as such eliminations and
 modifications are necessary to remain consistent with changes in the national marketplace
 for prescription drugs. Eliminations and modifications made under this subsection must be
 made in a timely fashion.

(4)(a) A pharmacy benefit manager shall disclose to a pharmacy for which the pharmacy
 benefit manager processes claims, makes payment of claims or procures drugs:

(A) At the beginning of each calendar year, the basis of the methodology and the sources
used to create the maximum allowable cost pricing index or maximum allowable cost rates
used by the pharmacy benefit manager.

(B) At least once every seven business days, the maximum allowable cost pricing index
 or maximum allowable cost rates used by the pharmacy benefit manager.

(b) A pharmacy benefit manager shall give prompt written notification to a pharmacy
 described in paragraph (a) of this subsection of any change made to a maximum allowable
 cost pricing index or maximum allowable cost rates.

(5) A pharmacy benefit manager shall establish a procedure by which a pharmacy may contest a maximum allowable cost rate. A procedure established under this subsection must require a pharmacy benefit manager to respond to a pharmacy that has contested a maximum allowable cost within 15 calendar days. If the pharmacy benefit manager changes the rate, the change must:

43 (a) Become effective on the date on which the pharmacy initiated proceedings under this
 44 subsection; and

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(b) Apply to all pharmacies in the network of pharmacies served by the pharmacy benefit

1 manager.

2 (6) A pharmacy benefit manager shall disclose to a provider of a health benefit plan, as 3 defined in ORS 743.730, with which the pharmacy benefit manager has entered into a con-4 tract:

(a) At the beginning of each calendar year, the basis of the methodology and the sources
used to create the maximum allowable cost pricing index or maximum allowable cost rates
used by the pharmacy benefit manager;

8 (b) As soon as practicable, any change made to a maximum allowable cost pricing index
9 or maximum allowable cost rates;

(c) Not later than 21 business days after implementing the practice, the utilization of a
maximum allowable cost pricing index or maximum allowable cost rates for prescription
drugs dispensed at a retail community pharmacy, as defined in section 3 of this 2013 Act; and
(d) Whether the pharmacy benefit manager used identical maximum allowable cost rates
for billing the provider of the health benefit plan and for reimbursing a pharmacy and, if the
pharmacy benefit manager used different maximum allowable cost rates, the difference between the amount billed and the amount reimbursed.