

**77th OREGON LEGISLATIVE ASSEMBLY – 2013 Session
BUDGET REPORT AND MEASURE SUMMARY**

JOINT COMMITTEE ON WAYS AND MEANS

MEASURE: SB 5529-A

**Carrier – House: Rep. Nathanson
Carriers – Senate: Sen. Bates
Sen. Steiner Hayward**

Action: Do Pass as Amended and as Printed A-Engrossed

Vote: 22 – 4 – 0

House

Yeas: Barker, Buckley, Frederick, Huffman, Jenson, Komp, McLane, Nathanson, Read, Richardson, Smith, Tomei, Williamson

Nays: Freeman, Hanna

Exc:

Senate

Yeas: Bates, Devlin, Edwards, Hansell, Johnson, Monroe, Steiner Hayward, Thomsen, Winters

Nays: Girod, Whitsett

Exc:

Prepared By: Blake Johnson and Kate Nass, Department of Administrative Services

Reviewed By: Laurie Byerly, Legislative Fiscal Office

Meeting Date: June 28, 2013

Agency

Department of Human Services

Biennium

2013-15

Budget Summary*

	2011-13 Legislatively Approved Budget ⁽¹⁾	2013-15 Current Service Level	2013-15 Committee Recommendation	Committee Change from 2011-13 Leg. Approved	
				\$ Change	% Change
General Fund	\$ 2,163,567,997	\$ 2,548,082,896	\$ 2,278,320,161	\$ 114,752,164	5.3%
General Fund Debt Service	\$ 16,869,093	\$ 13,289,151	\$ 14,167,748	\$ (2,701,345)	-16.0%
Other Funds	\$ 514,095,196	\$ 419,141,257	\$ 473,929,802	\$ (40,165,394)	-7.8%
Federal Funds	\$ 3,378,868,122	\$ 3,640,031,799	\$ 3,816,132,008	\$ 437,263,886	12.9%
Federal Funds Nonlimited	\$ 2,514,345,331	\$ 2,514,345,331	\$ 2,514,345,331	\$ 0	0.0%
Total	\$ 8,587,745,739	\$ 9,134,890,434	\$ 9,096,895,050	\$ 509,149,311	5.9%

Position Summary

Authorized Positions	7,405	7,466	7,630	225
Full-time Equivalent (FTE) positions	7,311.44	7,364.14	7,480.61	169.17

⁽¹⁾ Includes adjustments through December 2012

* Excludes Capital Construction expenditures

Summary of Revenue Changes

The Department of Human Services (DHS) is funded with a mix of General Fund, Other Funds and Federal Funds revenues. Almost all of the General Fund is used as match or to meet state maintenance of effort requirements to receive Federal Funds. Other Funds revenues come from a wide variety of sources such as nursing home provider taxes, grants, unitary tax assessment, estate collections, third party recoveries, fees, and charges for services. The largest single Federal Funds source is the Supplemental Nutrition Assistance Program (SNAP); the benefits are reflected in the budget as Nonlimited Federal Funds. Federal Funds subject to expenditure limitation include the Title XIX Medicaid program, Temporary Assistance to Needy Families (TANF), Title IV-E Foster Care and Adoption Assistance, Child Welfare Services, Title XX Social Services Block Grant, and Basic 110 Rehabilitation funds. Some of these sources are capped block grants (e.g., TANF, Social Services Block Grant); others provide federal matching funds as partial reimbursement of state costs (e.g., Medicaid, Foster Care, and Adoption Assistance).

Several of the agency's federal funding streams have been affected by federal sequestration action in the first quarter of the biennium. To keep programs intact, General Fund is used to backfill the lost revenue for that quarter. However, there continues to be risk related to the uncertainty of continued federal sequestration reductions and the agency may need to revisit this issue in a rebalance report.

Major revenue changes include \$61.5 million Other Funds tied to House Bill 2216, which reauthorizes the Long Term Care Facility Assessment (i.e., nursing home provider tax) and extends it through June 30, 2020. The budget assumes the agency is successful in its request for a federal waiver under the Community First Choice Option State Plan (K Plan). Under the K Plan, the state would draw down an additional six percent in federal medical assistance percentage (FMAP) for services provided through the Aging and People with Disabilities and Developmental Disabilities programs; when coupled with match on maintenance of efforts expenditures, the enhanced rate is expected to generate over \$200 million Federal Funds in 2013-15. Also included in the budget is \$14 million of federal fiscal year 2014 TANF contingency funds.

Summary of Human Services Subcommittee Action

DHS supports children, families, seniors and people with physical and developmental disabilities by providing a range of services through 170 field offices and community partners. Toward more clearly defining roles and improving accountability, the Department reorganized in early 2012 and this restructure is shown in the 2013-15 budget. Central, Shared Services, and State Assessments and Enterprise-wide Costs budget structures continue to reflect DHS administrative and agency-wide support services and, for some shared functions, services provided to the Oregon Health Authority (OHA). In addition, certain cross-program activities, such as licensing and protective services, were consolidated and moved into these structures. On the program side, budget displays were modified to distinguish between five separate program budgets: Self Sufficiency, Child Welfare, Vocational Rehabilitation, Aging and People with Disabilities, and Developmental Disabilities.

The Subcommittee approved a budget of \$9,096,895,050 total funds for DHS, which is 5.9 percent above the 2011-13 Legislatively Approved Budget (LAB). However, without the transfer of Medicare Buy-in (Part A & B) and nursing facility extended care programs to OHA, the budget is a 7.4 percent total funds increase from the 2011-13 biennium. The budget consists of \$2,292,487,909 General Fund, \$473,929,802 Other Funds, \$3,816,132,008 Federal Funds, \$2,514,345,331 Nonlimited Federal Funds, and 7,630 positions (7,480.61 FTE).

The Subcommittee reviewed the packages used to build the Governor's budget, and the agency's repricing ("reshoot") adjustments for caseload, cost-per-case, and other changes since the Governor's budget was developed. Also included in the Subcommittee's recommended budget are 2011-13 interim actions that have an impact on the agency's 2013-15 budget.

The Subcommittee approved two packages related to Senate Bill 822 (2013) policy changes and Public Employment Retirement System (PERS) costs that affect the entire agency. Package 092 (PERS Taxation Policy) reflects savings from eliminating increased retirement benefits resulting from Oregon income taxation of payments if the person receiving payments does not pay Oregon income tax on those benefits and is not an Oregon resident. This change reduces state employer contribution rates by approximately 0.30 percent. The agency-wide reduction is \$1,238,150 General Fund, \$299,146 Other Funds, and \$1,323,746 Federal Funds (\$2,861,042 total funds). Package 093 (Other PERS Adjustments) captures savings from modifying PERS cost-of-living adjustments; this change reduces state employer contribution rates by approximately 2.2 percent. The package also accounts for savings related to an administrative action by the PERS Board expected to reduce state employer contribution rates by up to an additional 1.9 percent. The agency-wide reduction for Package 093 is \$9,893,402 General Fund, \$2,390,315 Other Funds, and \$10,577,365 Federal Funds (\$22,861,082 total funds).

The Subcommittee reviewed and approved the agency's budget by program; major elements of each program and its recommended budget are summarized below in the following report sections.

Central Services, Shared Services, State Assessments and Enterprise-wide Costs

Central Services supports DHS only and includes agency-specific functions directly related to policy and program in the agency, such as the director's office, client relations, parts of budget and human resources, and the Governor's Advocacy Office. Shared Services between DHS and OHA include support services which are housed in one agency but which provide services to both agencies. Joint governance through a board and service-level agreements define the relationship between DHS and OHA for these shared services. DHS' Shared Services budget includes the Shared Services Administration; Budget Center; Office of Forecasting, Research and Analysis; Office of Financial Services; Office of Human Resources; Office of Facilities; Office of Imaging and Records Management; Office of Contracts and Procurement; Office of Investigations and Training; Internal Audit and Consulting Unit; Office of Payment Accuracy and Recovery; Performance Excellence Office; Rules Coordinator; and the Office of Adult Abuse Prevention and Investigations.

The budget for State Assessments and Enterprise-wide Costs contains statewide assessments including various Department of Administrative Services' assessments/charges (e.g., State Data Center, Risk Management, Chief Financial Office), Central Government Services Charges, Oregon State Library, and Secretary of State audits. It also includes the budgets for rent, debt service, and computer replacements.

The Subcommittee approved a budget for Central Services, Shared Services, and State Assessments and Enterprise-wide Costs of \$477,027,901 total funds and 745 positions (724.86 FTE); this funding level is 4.2 percent below the 2011-13 LAB. The General Fund budget of \$195,117,465 is 10.8 percent above the 2011-13 LAB. This General Fund increase is due primarily to correcting a budget hole that was an artifact of separating the DHS and OHA budgets during the development of the 2011-13 budget.

The budget includes standard PERS changes and adjustments related to 2011-13 interim budget actions. Package 081 (May 2012 Eboard) eliminates \$3.2 million total funds and 13 positions (17.04 FTE) to implement staffing reductions driven by HB 4131 (2011.) Package 094 (December 2012 Rebalance) reduces expenditures by \$3.8 million total funds which includes a fund shift of \$3.4 million from Other Funds to General Fund to true up revenue sources. The package also includes a net increase of 49 positions (50.21 FTE) to implement fully the shared services model and to support a realignment of positions between direct program and program support functions for the retained programs. These positions, when added, will formally budget work currently being performed through doublefills and other temporary actions. The positions are funded in the budget by moving expenditures from Service and Supplies to Personal Services.

Another statewide standard adjustment is included for this program, Package 091 (Statewide Administrative Savings). The package is a placeholder for administrative efficiencies in finance, information technology, human resources, accounting, payroll, and procurement expenditures. The Department of Administrative Services (DAS) will continue to work on details of these reductions with agencies and report back during the 2014 session. The package eliminates \$4.1 million General Fund (\$14.9 million total funds) and includes a reallocation of the package target between DHS and OHA due to effects on shared activities.

The Subcommittee approved Package 101 (Central and Shared POP) and Package 102 (Healthy People) in the combined amount of \$2.3 million General Fund (\$3.8 million total funds) and three positions (2.76 FTE). The funding supports two positions for complex project management and one position for client safety, allows the agency to replace computers on a five year cycle, and covers debt service on the next phase of the Self Sufficiency Modernization project.

Additional budget changes were approved by the Subcommittee in Package 810 (LFO Analyst Adjustments). These include expenditure limitation and limited duration positions for a federal grant, a fund shift to capture a federal percentage increase (from 62.86 percent to 63.06 percent) in the FMAP rate, and technical adjustments and transfers. As part of those transfers, six positions are moved in from other programs.

The largest component of the package is an increase of \$17,552,968 General Fund, a decrease of \$17,707,476 Other Funds, and an increase of \$7,375,118 Federal Funds (\$7,220,610 total funds net increase) to correct a budget hole that was an artifact of separating DHS and OHA budgets during 2011-13 budget development. After a biennium of operations and with refinement of a cost allocation model for the “new” DHS, it became clear the programs retained within DHS rely more heavily on General Fund than the programs that had moved to OHA. The correction replaces empty Other Funds expenditure limitation with General Fund and updates the portion expected to be covered by federal dollars.

The Subcommittee added one position (0.75 FTE) and \$87,412 General Fund (\$183,332 total funds) to cover a position (dedicated hotline staff) and other costs associated with Senate Bill 123 (Oregon Foster Children’s Bill of Rights). Two more positions (0.59 FTE) at \$107,117 Other Funds were added in DHS Shared Services to support accounting and investigations work related to Package 403 in OHA. That package implements the next phase of the Oregon State Hospital replacement project.

During the discussion and review of several agency programs, the Subcommittee noted that there seemed to be a potential disconnect between increases in services rates paid to providers and associated increases in direct care worker salaries. An agency-wide budget note (below) was developed and approved to support information gathering and reporting regarding this concern.

Budget Note:

The Department of Human Services shall provide a report to the Joint Committee on Ways and Means during the 2015 legislative session on services, providers, and rates for each agency program relying on direct care workers for service delivery. Dependent on the project’s final scope and expertise required, the Department may contract with a third party to complete the report. The report will include a description of the services, provider type, number of direct care workers, and worker turnover rates.

In addition, the report will show provider rates for the 2009-11, 2011-13, and 2013-15 biennia and the relationship between those rates and direct care worker wages. Where possible, the report will also show comparisons between the 2013-15 rates and what those rates would be if 2003-05 rates had been indexed to inflation from that biennium forward.

Within programs or specific services, the report will also describe how worker wages are determined, for example, whether by the employer or through a collective bargaining agreement. The Department will also identify any current data gaps, attempt to resolve them if possible, and outline strategies to resolve them for future reporting. Finally, the report will explore other options – beyond simply

increasing rates – for ensuring that funding increases translate into wage increases for direct care workers. Some recognized strategies include implementing wage pass through legislation, providing enhanced reimbursements tied to workforce outcomes, specifying a minimum allocation of rate to direct care labor costs, and revising contract language. It is the intent of the Joint Committee on Ways & Means that provider rate increases in the 2013-15 budget have as a priority salary and benefit increases for direct care workers in order to reduce turnover rates.

Self Sufficiency

The Self-Sufficiency program provides assistance for low-income families to promote family stability and help them become self-supporting. The program helps clients meet basic needs, such as food and shelter. Other program services include job training, employment assistance, parenting supports, health care, and childcare. Programs include the Supplemental Nutrition Assistance Program (SNAP/food stamps), Temporary Assistance for Needy Families (TANF), and related programs including Job Opportunity and Basic Skills (JOBS) services, Employment Related Day Care (ERDC), Refugee Assistance, and youth prevention services. Staff in Self Sufficiency field offices also provides eligibility services for the Oregon Health Plan and other non-OHP programs offered through the Oregon Health Authority.

The Subcommittee recommended a budget of \$3,513,858,333 total funds, of which \$380,534,225 is General Fund. The recommended budget is a 3.0 percent total funds and a 25.2 percent General Fund increase over the 2011-13 LAB. The General Fund increase is primarily due to the use of \$65 million non-General Fund resources to balance the 2011-13 budget. The 2013-15 recommended budget includes one-time resources again, but at about half that level; these include TANF federal fund carry-forward, federal TANF Contingency Fund resources, and Child Care Development Fund carry-forward.

The Subcommittee approved budget includes standard PERS changes and adjustments related to 2011-13 interim budget actions. Package 081 (May 2012 Eboard) eliminates \$2.2 million total funds and 13 positions (12.45 FTE) to implement staffing reductions driven by House Bill 4131 (2011.) Package 094 (December 2012 Rebalance) adds \$11.8 million total funds associated with increased TANF costs and expenditure limitation to access funding available for the Self Sufficiency Modernization project.

Package 090 (Analyst Adjustments) and Package 102 (SS – Economy and Jobs) were recommended by the Subcommittee. The packages continue temporary, cost-saving modifications made to the TANF program in 2011-13. These include up-front eligibility process changes, denying aid based on a “job quit” period, post TANF payments, eliminating enhanced payments for clients applying for federal Supplemental Security Income benefits, and setting an income eligibility limit equal to 185 percent of federal poverty guidelines for non-parent caretaker relatives of dependent children. The JOBS program is also flat funded at 2011-13 levels; a partial restoration is made in a separate action. Supporting statutory adjustments for the continued temporary program suspensions will be included in the program change bill. Altogether these changes, along with an inflation reduction used as a funding strategy in the Governor’s budget, generate \$51.8 million in General Fund savings. The Governor’s budget also included a policy change establishing a 36-month time limit for TANF; that change is reversed in a subsequent package.

The Subcommittee approved Package 102 (SS – Healthy People), which has two components. The first is a series of internal staffing changes converting vacant eligibility positions to case management positions to prioritize getting TANF families stable and back to work. The associated

budget adjustments net to zero with respect to dollars, while driving a net position decrease of 13 (15.15 FTE). The overall program budget supports Self Sufficiency staffing levels at 71 percent of the workload model.

The second package component continues the Self Sufficiency Modernization project with a General Fund investment of \$7.1 million (\$56.1 million total funds). DHS is transitioning from program-oriented processes and duplicative systems to more efficient and streamlined systems. One expected project outcome is workers having fewer business processes and less paperwork, giving them more time to spend with clients. Along with General and Federal Funds, the funding package relies on \$14.4 million in XI-Q bond proceeds. The recommended budget also includes 15 permanent positions (15.00 FTE). These positions will be responsible for ongoing activities associated with the project which include defining business-centric data management strategies, developing new approaches to service delivery from caseworker/field perspective, running core business analytics, and managing updates and changes to the business rules required due to legislative and other policy actions.

Budget adjustments to the Employment Related Day Care (ERDC) program, which provides childcare subsidies to employed parents, were approved in Package 105 (SS – Education). An additional \$6.9 million General Fund supports increasing caseload capacity to an average of 9,000 cases over the biennium, which is above the 2011-13 average of 8,500. The package also includes a small inflation reduction and continuation of 2011-13 ERDC policy changes that save \$5.3 million General Fund. One action closes program access to those families where the adult has declared they are self-employed, while the other retains higher co-pays for families in the ERDC program.

Additional budget changes were approved by the Subcommittee in Package 810 (LFO Analyst Adjustments). These include reshoot/”repricing” adjustments to account for caseload and cost per case changes based on the Spring 2013 forecast; an \$11.5 million General Fund increase is driven primarily by the TANF unemployed caseload. The package also adds \$125,500 General Fund for backfill of the first quarter federal sequestration action and reflects technical adjustments, including a transfer of Attorney General funding to Child Welfare.

The package also adds one-time revenues to offset General Fund expenditures: \$7.5 million in TANF carryover, \$4.0 million in current fiscal year TANF contingency funds, \$7.9 million in CCDF carry-forward funding, and \$14 million in federal fiscal year 2014 TANF contingency funds. While some risk is associated with the last component, funding has already been allocated at the federal level. Lastly, the package includes \$2 million General Fund to help increase childcare provider rates; a modest reduction in the average caseload target of 9,000 may also be needed to implement rate increases within available program funding. The last provider rate increase was in 2007.

The Subcommittee approved Package 814 (TANF and JOBS Restorations) which adds \$10 million General Fund to maintain the current TANF 60-month time limit that was proposed at 36 months in the Governor’s budget. Also in the package is a restoration of \$5 million General Fund to the JOBS program; the increased funding will allow the agency to serve more people but the program will still be limiting services to those clients that are most “job ready” and “near job ready”.

Child Welfare Program

Child Welfare programs provide prevention, protection, and regulatory programs for Oregon’s vulnerable children. This includes programs that provide safe and permanent families for children that have been abused or neglected through child protective services, in-home services, out-of-home services, and adoptions.

The Subcommittee approved budget for Child Welfare is \$906,903,176 total funds, which is a 12.8 percent increase from the 2011-13 LAB. The approved General Fund budget of \$446,625,835 is 13.5 percent above the LAB. Along with caseload and cost per case adjustments, this funding level includes the full phase-in of the Strengthening, Reunifying, and Preserving Families program as enacted by Senate Bill 964 (2011). Funding for the program, which focuses on providing services to allow children to remain safely with their families and avoid foster care, at \$11.2 million General Fund (\$23.7 million total funds) is captured within the current service level budget. The Subcommittee adopted a budget note to provide for an interim legislative update and more detailed reporting as the program grows in 2013-15.

Budget Note:

The Department of Human Services shall report, to the Interim Joint Committee on Ways and Means in September 2013, on the following information concerning implementation of the Strengthening, Preserving, and Reunifying Families program under Senate Bill 964 (2011):

- 1) An accounting of program funds spent during the 2011-2013 biennium. For contracted activities, for each contract report should include information on the contractor, services provided, amount of funds expended, specified outcomes, and extent to which those outcomes were achieved.
- 2) An accounting of any contracts issued under Senate Bill 964 (2011) in the 2013-15 biennium including information on the contractor, services provided, contract amount, and a delineation of expected outcomes in each contract.
- 3) For the remaining 2013-15 contracts, information on issuance timelines, services provided, and expected outcomes.

The recommended budget includes standard PERS changes and adjustments related to 2011-13 interim budget actions. Package 081 (May 2012 Eboard) eliminates \$1.5 million total funds and eight positions (7.71 FTE) to implement staffing reductions driven by House Bill 4131 (2011.) Package 094 (December 2012 Rebalance) adds \$11.6 million Federal Funds to reflect expenditures allowed under OHA's Designated State Health Program (DSHP) waiver, along with expenditure authority and positions to support federal grants.

Package 090 (Analyst Adjustments) was approved by the Subcommittee. The package makes a \$750,000 General Fund investment in the Homeless and Runaway Youth program, which supports local programs providing services such as street outreach, day drop-in, and overnight shelter; the amount equates to a 69 percent increase over the 2011-13 program funding level.

The Subcommittee approved Package 106 (CW – Safety) in the amount of \$19 million General Fund (\$25.3 million total funds) and 126 positions (95.87 FTE). The package, which eliminates program inflation as a funding strategy, includes several other changes as follows:

- The addition of \$11.3 million General Fund (\$11.5 million total funds), to comply with an ongoing eligibility rate methodology change that allows the state to retain Title IV-E federal funding for foster care. Three positions (3.00 FTE) are included with this component to ensure ongoing and timely compliance.
- An increase of \$199,273 General Fund (\$614,942 total funds) and one position (0.88 FTE) support ongoing efforts to stabilize post adoption services, including crisis response and consultation, and client care for children in residential care.

- Funding of \$1.0 million General Fund (\$1.4 million total funds) and nine positions (6.75 FTE) to improve state compliance with the federal Indian Child Welfare Act. This includes one position for coordination with each tribe in Oregon.
- The budget includes an investment of \$10.7 million General Fund (\$20.4 million total funds) and 113 positions (85.24 FTE) that will improve Child Welfare staffing by bringing it up to 75 percent of the workload model. This investment will provide for implementation of differential response, which is a design for child welfare intervention that allows for more than one way of responding to reports of suspected child abuse or neglect. The additional capacity also supports improvements in the Oregon Safety Model, statewide expansion of Senate Bill 964 efforts, and compliance with federal requirements.

The following budget note was approved regarding the increase in Child Welfare staff and allocation of resources:

Budget Note:

The Department of Human Services shall report to the Interim Joint Committee on Ways in Means in September 2013 on its plan to allocate or reallocate new and vacant Child Welfare positions to target activities that have been understaffed in recent biennia while continuing to protect children to the fullest extent possible. Focus areas should include implementation of the differential response model, family finding efforts and efforts to ensure that children move from foster care to permanency as quickly as possible. The report should be by DHS Child Welfare district, display both current and augmented positions by role, and describe how the positions will help the agency meet desired outcomes. The Department will also report to the Joint Committee on Ways and Means during the 2015 Legislative Session regarding progress toward program outcomes.

Additional budget changes were approved by the Subcommittee in Package 810 (LFO Analyst Adjustments). These include reshoot/”repricing” adjustments related to the Spring 2013 forecast, which decrease General Fund by \$2.6 million but result in an overall increase of \$4.5 million total funds. Changes are primarily associated with foster care and residential caseload costs. The General Fund savings is offset by an investment of \$2.7 million General Fund (\$5.6 million total funds) to restore permanently 48 residential treatment beds. The forecast for this particular caseload had been artificially constrained because of decreased capacity due to previous budget reduction actions.

The package also contains a fund shift to capture a federal percentage increase in the FMAP rate and \$405,125 General Fund for backfill of the first quarter federal sequestration action. The package includes technical adjustments and transfers that move a position to Shared Services and reprioritize the Attorney General budget by transferring funding into Child Welfare from other programs.

Vocational Rehabilitation Program

The Office of Vocational Rehabilitation Services (OVRs) works with businesses, schools and community program to assist youth and adults with disabilities other than blindness to obtain, maintain or advance in employment. The Subcommittee approved a budget of \$91,459,880 total funds for OVRs, which is a 14.8 percent increase from the 2011-13 LAB. This approved budget includes \$17,716,441 General Fund, an 11.6 percent increase from the LAB.

The Subcommittee approved budget includes standard PERS changes and adjustments in Package 810 (LFO Analyst Adjustments). This package includes \$311,750 General Fund for backfill of the first quarter federal sequestration impact, an increase of \$7.2 million Federal Funds to align the program's budget with a five-year spending plan, and technical adjustments.

In Package 811 (Centers for Independent Living) the Subcommittee approved an additional \$1.0 million General Fund for distribution to Centers for Independent Living (CILs). This increase is expected to bring budgets for Eastern Oregon Center for Independent Living (EOCIL) and Lane Independent Living Alliance (LILA) up to minimum operating level. The funding also covers a portion of the requested increase in overall base funding to CILs.

Aging and People with Disabilities Program

The Aging and People with Disabilities (APD) program provides long-term care services to seniors and people with physical disabilities. Clients receive services in their own homes, in community based care settings, and in nursing facilities. The APD budget supports local Area Agencies on Aging (AAAs) staff, county and state Medicaid field staff, and the disability determination services unit that determines eligibility for Social Security Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) benefits. The budget also includes Oregon Project Independence and federal Older Americans Act funding. The Subcommittee approved a \$2,425,682,990 total funds budget for APD, which is 3.6 percent more than the 2011-13 LAB. The approved General Fund budget of \$705,265,861 is 6.4 percent less than LAB. However, this is a bit misleading as \$125.9 million General Fund (\$347.8 million total funds) was transferred to OHA with the Medicare Part A and B and the nursing facility extended care programs. Without this transfer, which is approved in Package 201, the recommended budget would be 10.3 percent General Fund and 18.4 percent total funds higher than the 2011-13 LAB.

The Subcommittee approved budget includes standard PERS changes and adjustments related to 2011-13 interim budget actions. Package 081 (May 2012 Eboard) eliminates \$2.6 million total funds and 14 positions (14.00 FTE) to implement staffing reductions driven by House Bill 4131 (2011.) Package 094 (December 2012 Rebalance) adds \$8.4 million Federal Funds to reflect expenditures allowed under OHA's Designated State Health Program (DSHP) waiver.

The Subcommittee approved Package 108 (APD – Healthy People) in the amount of \$23.7 million General Fund (\$59.7 million total funds) and seven positions (6.40 FTE). The package includes several components outlined below.

- An increase of \$1.6 million General Fund for research and development funding to support pilot projects to develop new approaches to long term care services. The package add \$2.0 million General Fund (\$4.0 total funds) and two positions (2.00 FTE) to help replace APD's aging infrastructure to support changes that are anticipated to come about due to future planning efforts underway through its Long Term Care 3.0 initiative.
- Includes \$9.1 million General Fund (\$29.2 million total funds) to increase home and community based care rates that have been flat since July 2008.

- The budget includes funding to serve more seniors with severe mental illness in the community instead of at the more costly Oregon State Hospital, at a cost of \$7.3 million General Fund (\$10.7 million total funds). Another \$1.9 million General Fund (\$5.3 million total funds) will support community capacity needed to serve hard to place clients requiring specialized care. The Subcommittee approved \$675,000 General Fund (\$2.0 million total funds) to implement the final phase of the Certified Nursing Assistant (CNA) staffing study, which achieves a staffing standard of 2.46 hours per resident each day for CNAs.
- The Subcommittee approved funding for a new design and restart for the Money Follows the Person program. The budget also adds \$1.8 million General Fund (\$6.8 million total funds) and five positions (4.40 FTE) to improve care coordination between local APD and Area Agencies on Aging (AAA) offices and Coordinated Care Organizations (CCOs). The investment also supports the statewide Aging and Disability Resource Connection (ADRC) program to assist seniors, all individuals with disabilities, and veterans in navigating their options for long-term services and supports.

The Subcommittee approved the following budget note, which is also included in the OHA budget.

Budget Note:

The Department of Human Services (DHS) and the Oregon Health Authority (OHA) are directed to submit reports to the 2015 Legislature on how they have each responded with plans and/or actions that address the recommendations for the agencies contained in the 2013 *Report on Senior and Disability Mental Health and Addictions* in regards to the following:

- Create greater access to mental health and addiction services geared to the needs of seniors and persons with disabilities.
- Increase the capacity of the OHA Addictions and Mental Health program and providers to serve severely impaired seniors and persons with disabilities.
- In the health care transformation process, clarify the collaboration between the Coordinated Care Organizations and the DHS Aging and People with Disabilities (APD) program to develop best practices in dealing with the dual-eligible populations.
- Establish the role that senior and disability mental health and addictions will play in the re-definition of community-based long-term care through APD.
- Provide for greater geriatric training for professionals in the system.
- Create greater public awareness of mental health and addictions issues among seniors and persons with disabilities.
- Create ability to track and report on Mental Health and Addiction.
- Services to elderly and persons with disabilities.

Additional budget changes were approved by the Subcommittee in Package 810 (LFO Analyst Adjustments). These include reshoot/”repricing” adjustments related to the spring 2013 forecast that decrease General Fund by \$23.3 million (\$68.3 total funds), changes driven by updated FMAP rates, and repricing under the approved APD workload model. The Subcommittee added \$311,625 General Fund for backfill of the first

quarter federal sequestration impact and Other Funds expenditure limitation and limited duration positions to support DHS work under the Oregon Health Authority's State Innovation Grant.

The package also contains technical adjustments and transfers, including the transfer of two positions to Shared Services and correcting a double count of funding and positions related to mandated caseload that occurred during budget development. Also included is a fund shift of \$1 million from General Fund to Other Funds to support one-time use of the Quality Care Fund balance.

The budget approved by the Subcommittee is predicated on the agency's successful request for a federal waiver under the Community First Choice State Plan Option (K Plan). Package 812 (State Plan K Option) builds in required and ongoing maintenance of effort (MOE) expenditures at \$16.1 million General Fund. Coupled with the federal matching component, the funding is used to increase rates, increase the in-home housing allowance to support consumers being served in their own homes, and convert the relative adult foster care program to an in-home program. A portion of the investment is also targeted for home care worker collective bargaining. For this program under the K Plan the state is expected to draw down an additional \$92.9 million Federal Funds.

The Subcommittee approved Package 813 (House Bill 2216 – NF Assess and Caseload Reduction) which reflects another underlying assumption in the budget plan, which is continuation of the Long Term Care Facility Assessment. This change allows \$21.6 million General Fund to be freed up for other uses. House Bill 2216 (2013), which contains the extension, also will provide for higher reimbursement rates and outlines a strategy for helping providers reach a goal of reducing Oregon's long term care bed capacity by 1,500 beds by the end of 2015.

The Subcommittee also approved the following budget note associated with the potential repurposing of excess bed capacity.

Budget Note:

The Legislative Assembly is invested in ensuring that local resources exist to serve seniors, people with disabilities, individuals with mental illness, and individuals with physical or mental health needs in need of community transitions or placement. More capacity is needed to divert or transition individuals currently residing in the Oregon State Hospital or other costly inpatient settings.

As the Department conducts regional meetings required under House Bill 2216, the Department of Human Services should consult at the state level and with local communities regarding the need for more community based settings for these populations. The Department shall also engage with local nursing facility providers that are considering taking advantage of the capacity reduction initiatives contained in HB 2216 to assess opportunities for more residential and supported housing capacity development for the afore-mentioned populations.

The Department, in partnership with the provider community, shall track and report on discussions about capacity reduction and transition. The first report will be to the Joint Committee on Ways and Means during the 2014 Legislative Session. The second report will be to the Interim Joint Committee on Ways and Means or the Emergency Board, during or near November 2014.

Developmental Disabilities Program

The Developmental Disabilities (DD) program provides services for Oregonians with intellectual and developmental disabilities of all ages. DD offers supports to children and families ranging from in-home family support, intensive in-home supports, and out of home, 24-hour services delivered by proctor/foster care or residential care providers. Services for adults range from brokerage support services to assist an individual to live in their own home or with family or friends, to 24-hour comprehensive services. The Subcommittee approved a \$1,681,962,770 total funds budget for DD, which is 15.8 percent more than the 2011-13 LAB. The approved General Fund budget of \$547,228,082 is 1.8 percent more than the LAB. The Subcommittee approved the following specific budget adjustments:

The Subcommittee approved budget includes standard PERS changes and adjustments related to 2011-13 interim budget actions. Package 081 (May 2012 Eboard) eliminates \$1.0 million total funds and five positions (5.00 FTE) to implement staffing reductions driven by House Bill 4131 (2011.) Package 094 (December 2012 Rebalance) adds \$12.0 million total funds to reflect federal expenditures allowed under OHA's Designated State Health Program (DSHP) waiver and to leverage additional local match resources.

The Subcommittee approved Package 109 (DD – Healthy People) in the amount of \$26.2 million General Fund (\$64.8 million total funds) and 42 positions (28.06 FTE). The package includes several adjustments as follows:

- Adds \$1.2 million General Fund to support four additional Family to Family networks, making services available to more families across the state with a particular focus on eastern Oregon.
- As part of implementing an electronic web-based central client record and case management system, \$2.4 million General Fund (\$4.8 million total funds) and two positions (1.66 FTE).
- Adds \$4.8 million General Fund (\$13 million total funds) to cover roll-up costs associated a 1.25 percent wage increase for Personal Support Workers (PSW) effective April 1, 2013. The budget also includes \$7.4 million General Fund (\$19.9 million total funds) as a placeholder for costs that will remain indeterminate until the conclusion of collective bargaining.
- At a total of \$10.3 million General Fund (\$25.7 million total funds) and 40 positions (26.40 FTE), the budget supports the Employment First Initiative and associated Quality Assurance efforts. These resources will allow the program, in partnership with Vocational Rehabilitation and the Department of Education, to carry out activities under the Governor's Executive Order #13-04. That directive sets out a process for moving people with developmental disabilities out of sheltered workshops and into integrated employment.

The Subcommittee in Package 810 (LFO Analyst Adjustments) approved additional budget changes. These include reshoot/"repricing" adjustments to account for caseload and cost per case changes based on the Spring 2013 forecast. It also includes changes driven by updated FMAP rates, a correction to the FMAP rate for the State Operated Community Programs (SOCP), and \$16,625 General Fund for backfill of the first quarter federal sequestration action. The package also contains technical adjustments and transfers, including the transfer of three positions to APD and a \$250,000 from General Fund to Other Funds to support one-time use of the Quality Care Fund balance.

The budget approved by the Subcommittee assumes the agency's successful request for a federal waiver under the Community First Choice State Plan Option (K Plan). Package 812 (State Plan K Option) builds in the required and ongoing MOE expenditures at \$29.5 million General Fund, which are used primarily to restore six percent rate reductions taken by programs in previous biennia. These include group homes, specialized living, transportation, and adult foster care. About \$13.5 million General Fund is set aside to fund a bargaining pot for health care insurance for Personal Support Workers. Under the K Plan for this program the state is expected to draw down an additional \$126.6 million Federal Funds.

The Subcommittee also approved the following two budget notes for this program.

Budget Note:

By January 2015, the Department of Human Services will implement a uniform needs assessment tool for individuals receiving developmental disabilities services. Any assessment tool used by the Department must be evidence-based and consider broad stakeholder input. Implementation of the uniform needs assessment tool should be done equitably and with stakeholder input.

Budget Note:

As the Department of Human Services implements CMS approved Medicaid State Plan 1915(K) Option in Developmental Disability Services, the Department shall eliminate program wide monetary caps on brokerage consumer's individual service dollars. The Department shall base access and amount of an individual's brokerage personal service budget on needs identified through a functional needs assessment and the individual's goals identified through the person centered planning process. The department will continue to develop an individual service plan that is based upon the individual's goals and is designed to provide individualized supports necessary to further the achievement of those goals. Funding for all services will be in accordance with regulations established by the Centers for Medicare and Medicaid Services. The department is directed to keep person centered planning and self-determination as foundations of the DD system.

Summary of Performance Measure Action

See attached Legislatively Adopted 2013-15 Key Performance Measures form.

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

SB 5529-A

Department of Human Services
 Blake Johnson - 503-378-3195
 Kate Nass - 503-378-3742

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2011-13 Legislatively Approved Budget at Dec 2012 *	\$ 2,180,437,090	\$ 0	\$ 514,095,196	\$ 0	\$ 3,378,868,122	\$ 2,514,345,331	\$ 8,587,745,739	7,405	7,311.44
2013-15 ORBITS printed Current Service Level (CSL)*	\$ 2,561,372,047	\$ 0	\$ 419,141,257	\$ 0	\$ 3,640,031,799	\$ 2,514,345,331	\$ 9,134,890,434	7,466	7,364.14
Total Subcommittee Adjustments (from CSL)	\$ (268,884,138)	\$ 0	\$ 54,788,545	\$ 0	\$ 176,100,209	\$ 0	\$ (37,995,384)	164	116.47
TOTAL ADJUSTMENTS	\$ (268,884,138)	\$ 0	\$ 54,788,545	\$ 0	\$ 176,100,209	\$ 0	\$ (37,995,384)	164	116.47
SUBCOMMITTEE RECOMMENDATION *	\$ 2,292,487,909	\$ 0	\$ 473,929,802	\$ 0	\$ 3,816,132,008	\$ 2,514,345,331	\$ 9,096,895,050	7,630	7,480.61
% Change from 2011-13 Leg Approved Budget	5.1%	0.0%	-7.8%	0.0%	12.9%	0.0%	5.9%		
% Change from 2013-15 Current Service Level	-10.5%	0.0%	13.1%	0.0%	4.8%	0.0%	-0.4%		

*Excludes Capital Construction Expenditures

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

SB 5529-A

**Department of Human Services - Central, Shared Services, State Assessments and Enterprise-wide Costs
Blake Johnson - 503-378-3195**

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2011-13 Legislatively Approved Budget at Dec 2012 *	\$ 176,119,643	\$ 0	\$ 161,775,551	\$ 0	\$ 160,177,494	\$ 0	\$ 498,072,688	693	673.00
2013-15 ORBITS printed Current Service Level (CSL)*	\$ 176,789,390	\$ 0	\$ 138,018,549	\$ 0	\$ 177,168,114	\$ 0	\$ 491,976,053	700	680.09
<u>SUBCOMMITTEE ADJUSTMENTS (from CSL)</u>									
Package 081: May 2012 E-Board	\$ (702,421)	\$ 0	\$ (1,796,773)	\$ 0	\$ (703,561)	\$ 0	\$ (3,202,755)	(18)	(17.04)
Package 091: Statewide Administrative Savings	\$ (4,127,636)	\$ 0	\$ (6,891,887)	\$ 0	\$ (3,933,926)	\$ 0	\$ (14,953,449)	0	0.00
Package 092: PERS Taxation Policy	\$ (26,020)	\$ 0	\$ (251,964)	\$ 0	\$ (24,094)	\$ 0	\$ (302,078)	0	0.00
Package 093: Other PERS Adjustments	\$ (207,909)	\$ 0	\$ (2,013,310)	\$ 0	\$ (192,524)	\$ 0	\$ (2,413,743)	0	0.00
Package 094: December 2012 Rebalance	\$ 3,380,581	\$ 0	\$ (5,592,155)	\$ 0	\$ (1,636,603)	\$ 0	\$ (3,848,177)	49	50.21
Package 101: Central and Shared POP									
Strategic Workforce Investment	\$ 193,065	\$ 0	\$ 0	\$ 0	\$ 191,832	\$ 0	\$ 384,897	2	1.76
Office of Investigations and Training	\$ 135,564	\$ 0	\$ 188,391	\$ 0	\$ 53,464	\$ 0	\$ 377,419	1	1.00
Computer Replacement	\$ 1,071,139	\$ 0	\$ 7,068	\$ 0	\$ 1,071,139	\$ 0	\$ 2,149,346	0	0.00
Package 102: Healthy People	\$ 878,597	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 878,597	0	0.00
Package 810: LFO Analyst Adjustments									
OHA State Innovation Grant	\$ 0	\$ 0	\$ 281,386	\$ 0	\$ 0	\$ 0	\$ 281,386	2	1.50
FMAP Change (Federal percentage increase)	\$ (13,026)	\$ 0	\$ 0	\$ 0	\$ 13,026	\$ 0	\$ 0	0	0.00
Assessments & Shared Services Funding True-up	\$ 17,552,968	\$ 0	\$ (17,707,476)	\$ 0	\$ 7,375,118	\$ 0	\$ 7,220,610	0	0.00
Technical adjustments and transfers	\$ 105,761	\$ 0	\$ 1,464,539	\$ 0	\$ (3,380,954)	\$ 0	\$ (1,810,654)	6	6.00
Senate Bill 123	\$ 87,412	\$ 0	\$ 0	\$ 0	\$ 95,920	\$ 0	\$ 183,332	1	0.75
OSH Replacement Project Next Phase (OHA Pkg 403)	\$ 0	\$ 0	\$ 107,117	\$ 0	\$ 0	\$ 0	\$ 107,117	2	0.59
TOTAL ADJUSTMENTS	\$ 18,328,075	\$ 0	\$ (32,205,064)	\$ 0	\$ (1,071,163)	\$ 0	\$ (14,948,152)	45	44.77
SUBCOMMITTEE RECOMMENDATION *	\$ 195,117,465	\$ 0	\$ 105,813,485	\$ 0	\$ 176,096,951	\$ 0	\$ 477,027,901	745	724.86
% Change from 2011-13 Leg Approved Budget	10.8%	0.0%	-34.6%	0.0%	9.9%	0.0%	-4.2%		
% Change from 2013-15 Current Service Level	10.4%	0.0%	-23.3%	0.0%	-0.6%	0.0%	-3.0%		

*Excludes Capital Construction Expenditures

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

SB 5529-A

Department of Human Services - Self Sufficiency Programs
Kate Nass - 503-378-3742

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2011-13 Legislatively Approved Budget at Dec 2012 *	\$ 303,855,060	\$ 0	\$ 145,684,999	\$ 0	\$ 446,953,925	\$ 2,514,345,331	\$ 3,410,839,315	2,068	2,065.71
2013-15 ORBITS printed Current Service Level (CSL)*	\$ 450,524,645	\$ 0	\$ 125,947,009	\$ 0	\$ 414,594,306	\$ 2,514,345,331	\$ 3,505,411,291	2,089	2,071.59
<u>SUBCOMMITTEE ADJUSTMENTS (from CSL)</u>									
Package 081: May 2012 E-Board	\$ (1,077,007)	\$ 0	\$ (37,499)	\$ 0	\$ (1,124,566)	\$ 0	\$ (2,239,072)	(13)	(12.45)
Package 090: Analyst Adjustments (DAS - CFO)									
Continue Pre-SSI Enhanced Rate Reduction	\$ (2,351,103)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (2,351,103)	0	0.00
Continue Post TANF Reduction	\$ (3,046,627)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (3,046,627)	0	0.00
TANF Time-Limit @ 36 months	\$ (10,431,840)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (10,431,840)	0	0.00
Hold JOBS @ 2011-13 Levels (no backfill)	\$ (31,470,224)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (31,470,224)	0	0.00
Package 092: PERS Taxation Policy	\$ (333,720)	\$ 0	\$ (35,331)	\$ 0	\$ (313,167)	\$ 0	\$ (682,218)	0	0.00
Package 093: Other PERS Adjustments	\$ (2,666,582)	\$ 0	\$ (282,313)	\$ 0	\$ (2,502,352)	\$ 0	\$ (5,451,247)	0	0.00
Package 094: December 2012 Rebalance	\$ 1,313,905	\$ 0	\$ 5,592,155	\$ 0	\$ 4,916,409	\$ 0	\$ 11,822,469	0	0.00
Package 102: SS - Healthy People									
Internal Staffing Adjustments	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(13)	(15.15)
Self Sufficiency Modernization	\$ 7,121,232	\$ 0	\$ 14,360,000	\$ 0	\$ 34,655,471	\$ 0	\$ 56,136,703	15	15.00
Package 103: SS - Economy & Jobs									
Remove Inflation	\$ (4,059,518)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (4,059,518)	0	0.00
Non-needy Caretaker Relative	\$ (6,838,272)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (6,838,272)	0	0.00
Job Quit	\$ (910,234)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (910,234)	0	0.00
Up Front Eligibility	\$ (3,079,764)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (3,079,764)	0	0.00
Package 105: SS - Education									
ERDC Caseload	\$ 6,900,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,900,000	0	0.00
Remove Inflation	\$ (31,521)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (31,521)	0	0.00
Continue 2011-13 ERDC Policy Changes	\$ (5,385,713)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (5,385,713)	0	0.00
Package 810: LFO Analyst Adjustments									
Caseload and Cost per Case (Spring 2013 Forecast)	\$ 11,510,266	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,510,266	0	0.00
First Quarter Sequestration Impact	\$ 125,500	\$ 0	\$ (66,875)	\$ 0	\$ (58,625)	\$ 0	\$ 0	0	0.00
True-up expenditure sourced by housing revenue	\$ 0	\$ 0	\$ (678,206)	\$ 0	\$ 0	\$ 0	\$ (678,206)	0	0.00
Apply TANF Carryover	\$ (7,497,257)	\$ 0	\$ 0	\$ 0	\$ 7,497,257	\$ 0	\$ 0	0	0.00
Apply TANF Contingency Funds	\$ (4,013,009)	\$ 0	\$ 0	\$ 0	\$ 4,013,009	\$ 0	\$ 0	0	0.00
Technical adjustments and transfers	\$ (8,868,932)	\$ 0	\$ (98,952)	\$ 0	\$ (9,298,953)	\$ 0	\$ (18,266,837)	0	0.00
Use 2011-13 CCDF Carryforward	\$ (7,900,000)	\$ 0	\$ 7,900,000	\$ 0	\$ 0	\$ 0	\$ 0	0	0.00
FFY14 TANF Contingency Funds	\$ (14,000,000)	\$ 0	\$ 0	\$ 0	\$ 14,000,000	\$ 0	\$ 0	0	0.00
Employment Related Day Care (Provider Rates)	\$ 2,000,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,000,000	0	0.00

Department of Human Services - Self Sufficiency Programs
 Kate Nass - 503-378-3742

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
Package 814: TANF and JOBS Restorations									
Keep TANF Time Limit @ 60 months	\$ 10,000,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 10,000,000	0	0.00
JOBS Partial Restoration	\$ 5,000,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,000,000	0	0.00
TOTAL ADJUSTMENTS	\$ (69,990,420)	\$ 0	\$ 26,652,979	\$ 0	\$ 51,784,483	\$ 0	\$ 8,447,042	(11)	(12.60)
SUBCOMMITTEE RECOMMENDATION *	\$ 380,534,225	\$ 0	\$ 152,599,988	\$ 0	\$ 466,378,789	\$ 2,514,345,331	\$ 3,513,858,333	2,078	2,058.99
% Change from 2011-13 Leg Approved Budget	25.2%	0.0%	4.7%	0.0%	4.3%	0.0%	3.0%		
% Change from 2013-15 Current Service Level	-15.5%	0.0%	21.2%	0.0%	12.5%	0.0%	0.2%		

*Excludes Capital Construction Expenditures

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

SB 5529-A

Department of Human Services - Child Welfare Program
Kate Nass - 503-378-3742

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE	
			LIMITED	NONLIMITED	LIMITED	NONLIMITED				
2011-13 Legislatively Approved Budget at Dec 2012 *	\$ 393,526,597	\$ 0	\$ 23,378,065	\$ 0	\$ 386,982,115	\$ 0	\$ 803,886,777	2,376	2,326.09	
2013-15 ORBITS printed Current Service Level (CSL)*	\$ 429,229,748	\$ 0	\$ 20,175,569	\$ 0	\$ 411,084,530	\$ 0	\$ 860,489,847	2,380	2,332.40	
<u>SUBCOMMITTEE ADJUSTMENTS (from CSL)</u>										
Package 081: May 2012 E-Board	\$ (768,771)	\$ 0	\$ (805)	\$ 0	\$ (760,590)	\$ 0	\$ (1,530,166)	(8)	(7.71)	
Package 090: Analyst Adjustments (DAS - CFO)	\$ 750,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 750,000	0	0.00	
Package 092: PERS Taxation Policy	\$ (528,128)	\$ 0	\$ (9,629)	\$ 0	\$ (440,149)	\$ 0	\$ (977,906)	0	0.00	
Package 093: Other PERS Adjustments	\$ (4,219,991)	\$ 0	\$ (76,940)	\$ 0	\$ (3,516,999)	\$ 0	\$ (7,813,930)	0	0.00	
Package 094: December 2012 Rebalance	\$ 291,667	\$ 0	\$ 0	\$ 0	\$ 12,986,340	\$ 0	\$ 13,278,007	2	1.26	
Package 106: CW - Safety										
Remove inflation	\$ (4,186,523)	\$ 0	\$ (381,087)	\$ 0	\$ (4,071,607)	\$ 0	\$ (8,639,217)	0	0.00	
Post Adoption Program Buy-back	\$ 108,480	\$ 0	\$ 0	\$ 0	\$ 325,439	\$ 0	\$ 433,919	0	0.00	
IV-E Foster Care Eligibility Rate	\$ 11,302,586	\$ 0	\$ 3,063	\$ 0	\$ 232,479	\$ 0	\$ 11,538,128	3	3.00	
Licensing	\$ 90,793	\$ 0	\$ 0	\$ 0	\$ 90,230	\$ 0	\$ 181,023	1	0.88	
Indian Child Welfare Act Compliance	\$ 978,948	\$ 0	\$ 0	\$ 0	\$ 445,326	\$ 0	\$ 1,424,274	9	6.75	
Workload/Differential Response	\$ 10,737,641	\$ 0	\$ 2,087,768	\$ 0	\$ 7,562,739	\$ 0	\$ 20,388,148	113	85.24	
Package 810: LFO Analyst Adjustments										
First Quarter Sequestration Impact	\$ 405,125	\$ 0	\$ 0	\$ 0	\$ (405,125)	\$ 0	\$ 0	0	0.00	
FMAP Change (Federal percentage increase)	\$ (369,291)	\$ 0	\$ 0	\$ 0	\$ 369,291	\$ 0	\$ 0	0	0.00	
Foster Care Caseload/Cost per Case	\$ 3,384,290	\$ 0	\$ 452,863	\$ 0	\$ 1,998,080	\$ 0	\$ 5,835,233	0	0.00	
Adoptions Caseload/Cost per Case	\$ (758,463)	\$ 0	\$ 41,696	\$ 0	\$ (457,314)	\$ 0	\$ (1,174,081)	0	0.00	
Residential Care Cost per Case	\$ (5,240,134)	\$ 0	\$ 1,910,211	\$ 0	\$ 3,160,083	\$ 0	\$ (169,840)	0	0.00	
Increase Residential Capacity by 48 Beds	\$ 2,746,956	\$ 0	\$ 25,717	\$ 0	\$ 2,821,012	\$ 0	\$ 5,593,685	0	0.00	
Technical adjustments and transfers	\$ 2,670,902	\$ 0	\$ (34,333)	\$ 0	\$ 4,659,483	\$ 0	\$ 7,296,052	(1)	(1.00)	
TOTAL ADJUSTMENTS	\$ 17,396,087	\$ 0	\$ 4,018,524	\$ 0	\$ 24,998,718	\$ 0	\$ 46,413,329	119	88.42	
SUBCOMMITTEE RECOMMENDATION *	\$ 446,625,835	\$ 0	\$ 24,194,093	\$ 0	\$ 436,083,248	\$ 0	\$ 906,903,176	2,499	2,420.82	
% Change from 2011-13 Leg Approved Budget	13.5%	0.0%	3.5%	0.0%	12.7%	0.0%	12.8%			
% Change from 2013-15 Current Service Level	4.1%	0.0%	19.9%	0.0%	6.1%	0.0%	5.4%			

*Excludes Capital Construction Expenditures

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

SB 5529-A

Department of Human Services - Vocational Rehabilitation Program
Kate Nass - 503-378-3742

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2011-13 Legislatively Approved Budget at Dec 2012 *	\$ 15,879,444	\$ 0	\$ 2,269,521	\$ 0	\$ 61,506,963	\$ 0	\$ 79,655,928	224	220.28
2013-15 ORBITS printed Current Service Level (CSL)*	\$ 16,617,227	\$ 0	\$ 2,324,474	\$ 0	\$ 65,274,269	\$ 0	\$ 84,215,970	224	220.28
<u>SUBCOMMITTEE ADJUSTMENTS (from CSL)</u>									
Package 092: PERS Taxation Policy	\$ (19,130)	\$ 0	\$ (452)	\$ 0	\$ (71,892)	\$ 0	\$ (91,474)	0	0.00
Package 093: Other PERS Adjustments	\$ (152,858)	\$ 0	\$ (3,610)	\$ 0	\$ (574,450)	\$ 0	\$ (730,918)	0	0.00
Package 810: LFO Analyst Adjustments									
First Quarter Sequestration Impact	\$ 311,750	\$ 0	\$ 0	\$ 0	\$ (311,750)	\$ 0	\$ 0	0	0.00
Adjust Federal Funds to 5 year spending plan	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,160,776	\$ 0	\$ 7,160,776	0	0.00
Technical adjustments and transfers	\$ (40,548)	\$ 0	\$ (2,357)	\$ 0	\$ (51,569)	\$ 0	\$ (94,474)	0	0.00
Package 811: Centers for Independent Living	\$ 1,000,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000,000	0	0.00
TOTAL ADJUSTMENTS	\$ 1,099,214	\$ 0	\$ (6,419)	\$ 0	\$ 6,151,115	\$ 0	\$ 7,243,910	0	0.00
SUBCOMMITTEE RECOMMENDATION *	\$ 17,716,441	\$ 0	\$ 2,318,055	\$ 0	\$ 71,425,384	\$ 0	\$ 91,459,880	224	220.28
% Change from 2011-13 Leg Approved Budget	11.6%	0.0%	2.1%	0.0%	16.1%	0.0%	14.8%		
% Change from 2013-15 Current Service Level	6.6%	0.0%	-0.3%	0.0%	9.4%	0.0%	8.6%		

*Excludes Capital Construction Expenditures

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

SB 5529-A

Department of Human Services - Aging and People with Disabilities Program
Blake Johnson - 503-378-3195

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2011-13 Legislatively Approved Budget at Dec 2012 *	\$ 753,342,731	\$ 0	\$ 142,607,411	\$ 0	\$ 1,446,384,921	\$ 0	\$ 2,342,335,063	1,198	1,185.35
2013-15 ORBITS printed Current Service Level (CSL)*	\$ 926,166,377	\$ 0	\$ 106,723,038	\$ 0	\$ 1,654,976,503	\$ 0	\$ 2,687,865,918	1,266	1,255.45
<u>SUBCOMMITTEE ADJUSTMENTS (from CSL)</u>									
Package 081: May 2012 E-Board	\$ (1,270,991)	\$ 0	\$ 0	\$ 0	\$ (1,329,871)	\$ 0	\$ (2,600,862)	(14)	(14.00)
Package 092: PERS Taxation Policy	\$ (204,672)	\$ 0	\$ (1,406)	\$ 0	\$ (289,741)	\$ 0	\$ (495,819)	0	0.00
Package 093: Other PERS Adjustments	\$ (1,635,423)	\$ 0	\$ (11,234)	\$ 0	\$ (2,315,173)	\$ 0	\$ (3,961,830)	0	0.00
Package 094: December 2012 Rebalance	\$ 0	\$ 0	\$ 0	\$ 0	\$ 8,457,706	\$ 0	\$ 8,457,706	0	0.00
Package 108: APD - Healthy People									
Innovations, Research, and Development	\$ 1,600,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,600,000	0	0.00
Home and Community Based Funding	\$ 9,100,000	\$ 0	\$ 0	\$ 0	\$ 20,120,628	\$ 0	\$ 29,220,628	0	0.00
Mental Health - Community Based instead of OSH	\$ 7,300,000	\$ 0	\$ 0	\$ 0	\$ 3,433,056	\$ 0	\$ 10,733,056	0	0.00
Community Options for Special Populations	\$ 1,983,845	\$ 0	\$ 0	\$ 0	\$ 3,324,523	\$ 0	\$ 5,308,368	0	0.00
Reinstate Money Follow s the Person	\$ (770,180)	\$ 0	\$ 0	\$ 0	\$ 770,180	\$ 0	\$ 0	0	0.00
Care Coordination (APD-AAAs-CCOs) and ADRCs	\$ 1,800,000	\$ 0	\$ 0	\$ 0	\$ 5,022,752	\$ 0	\$ 6,822,752	5	4.40
Lont Term Care 3.0 Infrastructure	\$ 2,000,000	\$ 0	\$ 0	\$ 0	\$ 2,000,000	\$ 0	\$ 4,000,000	2	2.00
Increase Certified Nursing Assistant Staffing	\$ 675,000	\$ 0	\$ 120,000	\$ 0	\$ 1,215,309	\$ 0	\$ 2,010,309	0	0.00
Package 201: Medicare Buy-in/NF Acute Services to OHA	\$ (125,968,532)	\$ 0	\$ 0	\$ 0	\$ (221,783,403)	\$ 0	\$ (347,751,935)	0	0.00
Package 810: LFO Analyst Adjustments									
First Quarter Sequestration Impact	\$ 311,625	\$ 0	\$ 0	\$ 0	\$ (311,625)	\$ 0	\$ 0	0	0.00
FMAP Change (Federal percentage increase)	\$ (3,856,962)	\$ 0	\$ (9,837)	\$ 0	\$ 3,866,799	\$ 0	\$ 0	0	0.00
Caseload/Cost per Case (Spring 2013 Forecast)	\$ (23,332,189)	\$ 0	\$ (3,529,837)	\$ 0	\$ (41,369,940)	\$ 0	\$ (68,231,966)	12	12.00
Repricing under w orkload model	\$ 1,080,916	\$ 0	\$ 0	\$ 0	\$ 190,190	\$ 0	\$ 1,271,106	2	1.92
OHA State Innovation Grant	\$ 0	\$ 0	\$ 1,725,631	\$ 0	\$ 0	\$ 0	\$ 1,725,631	6	5.50
Double Count Correction	\$ (4,685,004)	\$ 0	\$ 0	\$ 0	\$ (1,279,875)	\$ 0	\$ (5,964,879)	(34)	(34.00)
Use Quality Care Fund	\$ (1,000,000)	\$ 0	\$ 1,000,000	\$ 0	\$ 0	\$ 0	\$ 0	0	0.00
Technical adjustments and transfers	\$ (650,201)	\$ 0	\$ (2,592)	\$ 0	\$ (202,176)	\$ 0	\$ (854,969)	(2)	(2.00)
Package 812: State Plan K Option Required Maintenance of Effort (\$29.5 million GF)									
Increase HCBS Rates (augments Pkg 108 increase)	\$ 6,080,000	\$ 0	\$ (1,353,208)	\$ 0	\$ 12,884,155	\$ 0	\$ 17,610,947	0	0.00
IN-Home Housing Allow ance	\$ 1,140,000	\$ 0	\$ (253,726)	\$ 0	\$ 2,415,779	\$ 0	\$ 3,302,053	0	0.00
Convert Relative Adult Foster Home to In-Home	\$ 2,990,000	\$ 0	\$ (665,476)	\$ 0	\$ 6,336,122	\$ 0	\$ 8,660,646	0	0.00
Increase in bargaining pool	\$ 5,876,038	\$ 0	\$ (1,307,815)	\$ 0	\$ 12,451,939	\$ 0	\$ 17,020,162	0	0.00

Department of Human Services - Aging and People with Disabilities Program
Blake Johnson - 503-378-3195

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
Savings resulting from higher K FMAP%	\$ (58,825,510)	\$ 0	\$ 0	\$ 0	\$ 58,825,510	\$ 0	\$ 0	0	0.00
Package 813: HB 2216 - NF Assess & Caseload Reduction									
Reinstate NF Assessment and Rates	\$ (21,595,022)	\$ 0	\$ 59,642,098	\$ 0	\$ 68,353,351	\$ 0	\$ 106,400,427	0	0.00
Decrease Nursing Facility Caseload	\$ (19,043,254)	\$ 0	\$ (1,826,568)	\$ 0	\$ (35,594,637)	\$ 0	\$ (56,464,459)	0	0.00
TOTAL ADJUSTMENTS	\$ (220,900,516)	\$ 0	\$ 53,526,030	\$ 0	\$ (94,808,442)	\$ 0	\$ (262,182,928)	(23)	(24.18)
SUBCOMMITTEE RECOMMENDATION *	\$ 705,265,861	\$ 0	\$ 160,249,068	\$ 0	\$ 1,560,168,061	\$ 0	\$ 2,425,682,990	1,243	1,231.27
% Change from 2011-13 Leg Approved Budget	-6.4%	0.0%	12.4%	0.0%	7.9%	0.0%	3.6%		
% Change from 2013-15 Current Service Level	-23.9%	0.0%	50.2%	0.0%	-5.7%	0.0%	-9.8%		

*Excludes Capital Construction Expenditures

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

SB 5529-A

**Department of Human Services - Developmental Disabilities Program
Blake Johnson - 503-378-3195**

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2011-13 Legislatively Approved Budget at Dec 2012 *	\$ 537,713,615	\$ 0	\$ 38,379,649	\$ 0	\$ 876,862,704	\$ 0	\$ 1,452,955,968	846	841.01
2013-15 ORBITS printed Current Service Level (CSL)*	\$ 562,044,660	\$ 0	\$ 25,952,618	\$ 0	\$ 916,934,077	\$ 0	\$ 1,504,931,355	807	804.33
SUBCOMMITTEE ADJUSTMENTS (from CSL)									
Package 081: May 2012 E-Board	\$ (449,426)	\$ 0	\$ 0	\$ 0	\$ (588,113)	\$ 0	\$ (1,037,539)	(5)	(5.00)
Package 092: PERS Taxation Policy	\$ (126,480)	\$ 0	\$ (364)	\$ 0	\$ (184,703)	\$ 0	\$ (311,547)	0	0.00
Package 093: Other PERS Adjustments	\$ (1,010,639)	\$ 0	\$ (2,908)	\$ 0	\$ (1,475,867)	\$ 0	\$ (2,489,414)	0	0.00
Package 094: December 2012 Rebalance	\$ 0	\$ 0	\$ 2,649,699	\$ 0	\$ 9,380,098	\$ 0	\$ 12,029,797	0	0.00
Package 109: DD - Healthy People									
Family to Family Network Expansion	\$ 1,200,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,200,000	0	0.00
Employment First Initiative	\$ 8,603,538	\$ 0	\$ 0	\$ 0	\$ 13,641,968	\$ 0	\$ 22,245,506	10	8.80
Contracted Services	\$ 4,856,426	\$ 0	\$ 0	\$ 0	\$ 8,219,574	\$ 0	\$ 13,076,000	0	0.00
In-Home Support Services	\$ 7,426,020	\$ 0	\$ 0	\$ 0	\$ 12,568,648	\$ 0	\$ 19,994,668	0	0.00
Electronic Record Keeping System	\$ 2,445,998	\$ 0	\$ 0	\$ 0	\$ 2,444,866	\$ 0	\$ 4,890,864	2	1.66
Quality Assurance	\$ 1,714,080	\$ 0	\$ 0	\$ 0	\$ 1,703,800	\$ 0	\$ 3,417,880	30	17.60
Package 810: LFO Analyst Adjustments									
First Quarter Sequestration Impact	\$ 16,625	\$ 0	\$ 0	\$ 0	\$ (16,625)	\$ 0	\$ 0	0	0.00
FMAP Change (Federal percentage increase)	\$ (3,868,318)	\$ 0	\$ (125,190)	\$ 0	\$ 3,993,508	\$ 0	\$ 0	0	0.00
Correct SOCP Fund Split	\$ (4,576,060)	\$ 0	\$ 0	\$ 0	\$ 4,576,060	\$ 0	\$ 0	0	0.00
Participation rates/Caseload/Cost per Case	\$ 5,970,953	\$ 0	\$ 34,707	\$ 0	\$ 8,483,500	\$ 0	\$ 14,489,160	0	0.00
Use Quality Care Fund	\$ (250,000)	\$ 0	\$ 250,000	\$ 0	\$ 0	\$ 0	\$ 0	0	0.00
Technical adjustments and transfers	\$ (560,463)	\$ 0	\$ (3,449)	\$ 0	\$ (295,977)	\$ 0	\$ (859,889)	(3)	(3.00)
Package 812: State Plan K Option Required Maintenance of Effort (\$29.5 million GF)									
Residential Care	\$ 9,220,000	\$ 0	\$ 0	\$ 0	\$ 19,070,815	\$ 0	\$ 28,290,815	0	0.00
Supportive Living (non-brokerage)	\$ 1,190,000	\$ 0	\$ 0	\$ 0	\$ 2,461,418	\$ 0	\$ 3,651,418	0	0.00
Transportation (non-medical)	\$ 150,000	\$ 0	\$ 0	\$ 0	\$ 310,263	\$ 0	\$ 460,263	0	0.00
Adult & Child Foster Care	\$ 5,420,000	\$ 0	\$ 0	\$ 0	\$ 11,210,826	\$ 0	\$ 16,630,826	0	0.00
Personal Support Worker Health Insurance	\$ 13,476,849	\$ 0	\$ 0	\$ 0	\$ 27,875,758	\$ 0	\$ 41,352,607	0	0.00
Savings resulting from higher K FMAP %	\$ (65,665,681)	\$ 0	\$ 0	\$ 0	\$ 65,665,681	\$ 0	\$ 0	0	0.00
TOTAL ADJUSTMENTS	\$ (14,816,578)	\$ 0	\$ 2,802,495	\$ 0	\$ 189,045,498	\$ 0	\$ 177,031,415	34	20.06
SUBCOMMITTEE RECOMMENDATION *	\$ 547,228,082	\$ 0	\$ 28,755,113	\$ 0	\$ 1,105,979,575	\$ 0	\$ 1,681,962,770	841	824.39
% Change from 2011-13 Leg Approved Budget	1.8%	0.0%	-25.1%	0.0%	26.1%	0.0%	15.8%		
% Change from 2013-15 Current Service Level	-2.6%	0.0%	10.8%	0.0%	20.6%	0.0%	11.8%		

*Excludes Capital Construction Expenditures

Legislatively Approved 2013-2015 Key Performance Measures

Agency: HUMAN SERVICES, DEPARTMENT of

Mission: Assisting people to become independent, healthy and safe.

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2014	Target 2015
1 - OVRS CLOSED - EMPLOYED – The percentage of Office of Vocational Rehabilitation Services (OVRS) consumers with a goal of employment who are employed.		Approved KPM	57.00	66.00	66.00
2 - TANF FAMILY STABILITY – The percentage of children entering foster care who had received TANF cash assistance within the prior two months.		Approved KPM	37.10	30.00	30.00
3 - TANF RE-ENTRY - The percentage of Temporary Assistance for Needy Families (TANF) cases who have not returned within 18 months after exit due to employment.		Approved KPM	64.20	65.00	65.00
4 - SNAP (Supplemental Nutrition Assistance Program) UTILIZATION - The ratio of Oregonians served by SNAP to the number of low-income Oregonians.		Approved KPM	91.70	85.00	85.00
5 - SNAP (Supplemental Nutrition Assistance Program) ACCURACY - The percentage of accurate SNAP payments		Approved KPM	96.01	96.00	96.00
6 - ENHANCED CHILD CARE - The percentage of children receiving care from providers who are receiving the enhanced or licensed rate for child care subsidized by DHS		Approved KPM	54.40	60.00	60.00
7 - ABSENCE OF REPEAT MALTREATMENT - The percentage of abused/neglected children who were not subsequently victimized within 6 months of prior victimization.		Approved KPM	95.00	96.00	96.00
8 - TIMELINESS AND PERMANENCY OF REUNIFICATION OF CHILDREN		Approved KPM	116.80	125.00	125.00
9 - TIMELINESS OF FOSTER CARE RELATED ADOPTIONS		Approved KPM	97.90	104.40	104.40
10 - LTC NEED PREVENTION - Percentage of seniors (65+) needing publicly-funded long term care services.		Approved KPM		5.00	5.00

Agency: HUMAN SERVICES, DEPARTMENT of

Mission: Assisting people to become independent, healthy and safe.

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2014	Target 2015
11 - LTC RECIPIENTS LIVING OUTSIDE OF NURSING FACILITIES – The percentage of Oregonians accessing publicly-funded long-term care services who are living outside of nursing facilities.		Approved KPM		85.09	85.96
12 - DEVELOPMENTAL DISABILITY SUPPORT SERVICES - The percentage of eligible adults who are receiving adult support services within 90 days of request.		Approved KPM	80.40	98.00	98.00
13 - PEOPLE WITH DISABILITIES IN COMMUNITY SETTINGS – The percentage of individuals with developmental disabilities who live in community settings of five or fewer.		Approved KPM	98.50	98.60	98.60
14 - INTEGRATED EMPLOYMENT SETTINGS - The percentage of adults with developmental disabilities who receive ODDS services who are working in integrated employment settings.		Approved KPM	23.50		
15 - ABUSE OF PEOPLE WITH DEVELOPMENTAL DISABILITIES - The percentage of people with developmental disabilities experiencing abuse.		Approved KPM	2.23	2.20	2.20
16 - PLACEHOLDER: ADULT PROTECTIVE SERVICES		Approved KPM	0.59		
17 - CUSTOMER SERVICE - Percentage of customers rating their satisfaction with DHS above average or excellent: overall, timeliness, accuracy, helpfulness, expertise, availability of information.	Accuracy	Approved KPM	75.00	75.00	75.00
17 - CUSTOMER SERVICE - Percentage of customers rating their satisfaction with DHS above average or excellent: overall, timeliness, accuracy, helpfulness, expertise, availability of information.	Availability of Information	Approved KPM	75.00	75.00	75.00
17 - CUSTOMER SERVICE - Percentage of customers rating their satisfaction with DHS above average or excellent: overall, timeliness, accuracy, helpfulness, expertise, availability of information.	Expertise	Approved KPM	75.00	75.00	75.00
17 - CUSTOMER SERVICE - Percentage of customers rating their satisfaction with DHS above average or excellent: overall, timeliness, accuracy, helpfulness, expertise, availability of information.	Helpfulness	Approved KPM	75.00	75.00	75.00
17 - CUSTOMER SERVICE - Percentage of customers rating their satisfaction with DHS above average or excellent: overall, timeliness, accuracy, helpfulness, expertise, availability of information.	Overall	Approved KPM	75.00	75.00	75.00

Agency: HUMAN SERVICES, DEPARTMENT of

Mission: Assisting people to become independent, healthy and safe.

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2014	Target 2015
17 - CUSTOMER SERVICE - Percentage of customers rating their satisfaction with DHS above average or excellent: overall, timeliness, accuracy, helpfulness, expertise, availability of information.	Timeliness	Approved KPM	75.00	75.00	75.00
18 - PLACEHOLDER: SERVICE EQUITY		Approved KPM			

LFO Recommendation:

Approve KPMs #1 through 9, 12, 13, 17, and 18 with targets as shown. Approve delete/new (replacement) requests for current KPMs #10 and 11, with targets as displayed. Modify requested change for KPM #14 as follows: Retain the old KPM but change the wording slightly, to: "Integrated Employment Settings: The percentage of adults with developmental disabilities who receive ODDS services who are working in integrated employment settings. Also, for KPM #14, show the most current result but leave the targets blank. Executive Order (EO) #13-04 establishes a policy group that is to recommend employment outcome metrics; that group is expected to evaluate this KPM and develop targets that fit EO objectives. Targets can be communicated to the Legislative Fiscal Office after review. Retitle KPM #15 to "ABUSE OF PEOPLE WITH DEVELOPMENTAL DISABILITIES" and approve the targets as presented. Direct the agency to reconsider this measure as it works to develop the Adult Protective Services KPM. Deny request to delete/replace KPM #16. Retain KPM #16 as a placeholder performance measurement for Adult Protective Services and direct the agency to develop an alternative KPM for 2015-17, with the understanding that DHS will continue to capture, analyze, and report on abuse-related data as part of the agency's overall program management responsibilities. Approve the customer service performance measure elements with targets as shown. Approve the placeholder request for Service Equity as KPM #18; specific measure and targets to be included with requested KPMs for 2015-17. Direct the Department of Human Services, as the agency works to align KPMs with its performance-based management system for the 2015-17 budget cycle, to improve the consistency of measurement components, displays, and comparisons.

Sub-Committee Action:

Approved the LFO Recommendation.