

**REVENUE:** Minimal revenue impact, no statement issued

**FISCAL:** Fiscal statement issued

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**Action:** Do Pass  
**Vote:** 5 - 0 - 2  
**Yeas:** Boone, Esquivel, Huffman, Witt, Matthews  
**Nays:** 0  
**Exc.:** Fagan, Parrish  
**Prepared By:** Elizabeth Edwards, Administrator  
**Meeting Dates:** 5/7, 5/14

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**WHAT THE MEASURE DOES:** Requires operators to enable public safety answering points (PSAPs) to obtain street address and building name, at minimum, from automatic location identification database (ALID) for 9-1-1 calls. Exempts operators of key telephone systems, wireless telecommunications, and multiline systems serving single level, single tract structures of 10,000 square feet or less. Requires diligent efforts by managers to ensure user awareness of 9-1-1 call procedure. Requires operators to arrange ALID update upon installation of new phone system to enable PSAPs to obtain 9-1-1 caller address and callback number. Provides civil immunity for 9-1-1 jurisdictions and complying providers, manufacturers, managers, and operators. Defines terms. Applies to multiline telephone systems installed one year or more after passage.

**ISSUES DISCUSSED:**

- Similar legislation passed out of this committee in 2009
- Examples of impacted facilities include new dorms and hotels
- Enforcing “no sweep” of 9-1-1 account to cover system upgrades
- Expense of installing system initially versus retrofitting
- Where building owners will learn about requirement

**EFFECT OF COMMITTEE AMENDMENT:** No amendment.

**BACKGROUND:** Public safety communications infrastructure has not kept pace with rapid advancements in communications technology generally, resulting in inconsistent ability to transmit information from a 9-1-1 caller’s phone into the 9-1-1 reporting system. Ideally, an incoming 9-1-1 call should immediately and automatically transmit an accurate callback number and the specific location of the emergency, without undue reliance on conversation with a caller. When emergency responders are delayed due to incomplete and/or inaccurate information, the consequences can be grave. Senate Bill 598A requires that certain multiline phone systems comply with requirements of the automatic location identification database accessed by public safety answering points, to provide immediate, accurate information to emergency responders.