77th OREGON LEGISLATIVE ASSEMBLY – 2013 Regular Session STAFF MEASURE SUMMARY

Senate Committee on Veterans and Emergency Preparedness

REVENUE: Minimal revenue impact, no statement issued

FISCAL: Fiscal statement issued

Action: Do Pass as Amended and Be Printed Engrossed

Vote: 4 - 0 - 0

Yeas: Monnes Anderson, Olsen, President Courtney, Boquist

Nays: 0 **Exc.:** 0

Prepared By: Cheyenne Ross, Administrator

Meeting Dates: 3/21, 4/11

WHAT THE MEASURE DOES: Requires operators to enable public safety answering points (PSAPs) to obtain street address and building name, at minimum, from automatic location identification database (ALID) for 9-1-1 calls. Exempts operators of key telephone systems, wireless telecommunications, and multiline systems serving single level, single tract structures of 10,000 square feet or less. Requires diligent efforts by managers to ensure user awareness of 9-1-1 call procedure. Requires operators to arrange ALID update upon installation of new phone system to enable PSAPs to obtain 9-1-1 caller address and callback number. Provides civil immunity for 9-1-1 jurisdictions and complying providers, manufacturers, managers, and operators. Defines terms. Applies to multiline telephone systems installed year or more after passage.

MEASURE: SB 598 A

CARRIER: Sen. Olsen

ISSUES DISCUSSED:

- Incomplete caller location information resulting in delayed emergency response
- Dependency on automated system, and its accuracy, due to caller inability and/or incapacity to provide location
- Exempting smaller locations and wireless telecommunications systems
- Possible amendment

EFFECT OF COMMITTEE AMENDMENT: Modifies definitions of "key telephone system" and "multiline telephone system." Broadens immunity from ordinary civil liability.

BACKGROUND: Public safety communications infrastructure has not kept pace with rapid advancements in communications technology generally, resulting in inconsistent ability to transmit information from a 9-1-1 caller's phone into the 911 reporting system. Ideally, an incoming 9-1-1 call should immediately and automatically transmit an accurate callback number and the specific location of the emergency, without undue reliance on conversation with a caller. When emergency responders are delayed due to incomplete and/or inaccurate information, the consequences can be grave.

Senate Bill 598A requires that certain multiline phone systems comply with requirements of the automatic location identification database accessed by public safety answering points, to provide immediate, accurate information to emergency responders.