

# Office of Developmental Disabilities Program Overview

Ways and Means Presentation – March 14, 2013

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# Presentation Outline

- Where Oregon's System is Today
- Who Are the Oregonians Receiving Lifetime Services?
- Challenges in Today's World
- Key Initiatives for Creating A Sustainable System



# Our Mission

To support people with intellectual and developmental disabilities (I/DD) to live safe and healthy lives where and how they choose, with all the rights and responsibilities enjoyed by all citizens of Oregon.



# Next Generation of Services

- Moving from an institutional model to a community model.
- Staley Lawsuit Settlement in 2000



# Goals

- Support Individuals with I/DD to have the same life as all Oregonians.
- Provide support to families
- Provide support to provider organizations



# Guiding Principles

- The developmental disability program must continue to prevent and delay access into 24-hour comprehensive care
- Support Services for Adults and Children are the first service options considered.
- Effectively support individuals in crisis status to assure health, safety, and timely access to needed services.



# What Success Will Look Like

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## People with I/DD:

- are safe/free from abuse
- are healthy
- experience stability of services
- receive improved service; quality-based, equitable access and culturally competent service delivery.
- are fully engaged in their community

# Who We Serve

Today we serve nearly 21,000 people who experience Intellectual and/or Developmental Disabilities.

This includes: down syndrome, cerebral palsy, autism spectrum, acquired brain injury, drug and alcohol affected children.





# People We Serve

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- All eligible children and adults with I/DD receive case management services
- 7,460 adults with I/DD receive in-home support services
- 1,500 – 1,700 children with I/DD receive family support services
- 7,000 children and adults with I/DD receive comprehensive services

# What Brings People into Service?





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- Broad variety of reasons
  - change in status of caregivers
  - community safety
  - referrals by physicians or schools
- Families need respite, advice, community resources
- Post-school options for young adults

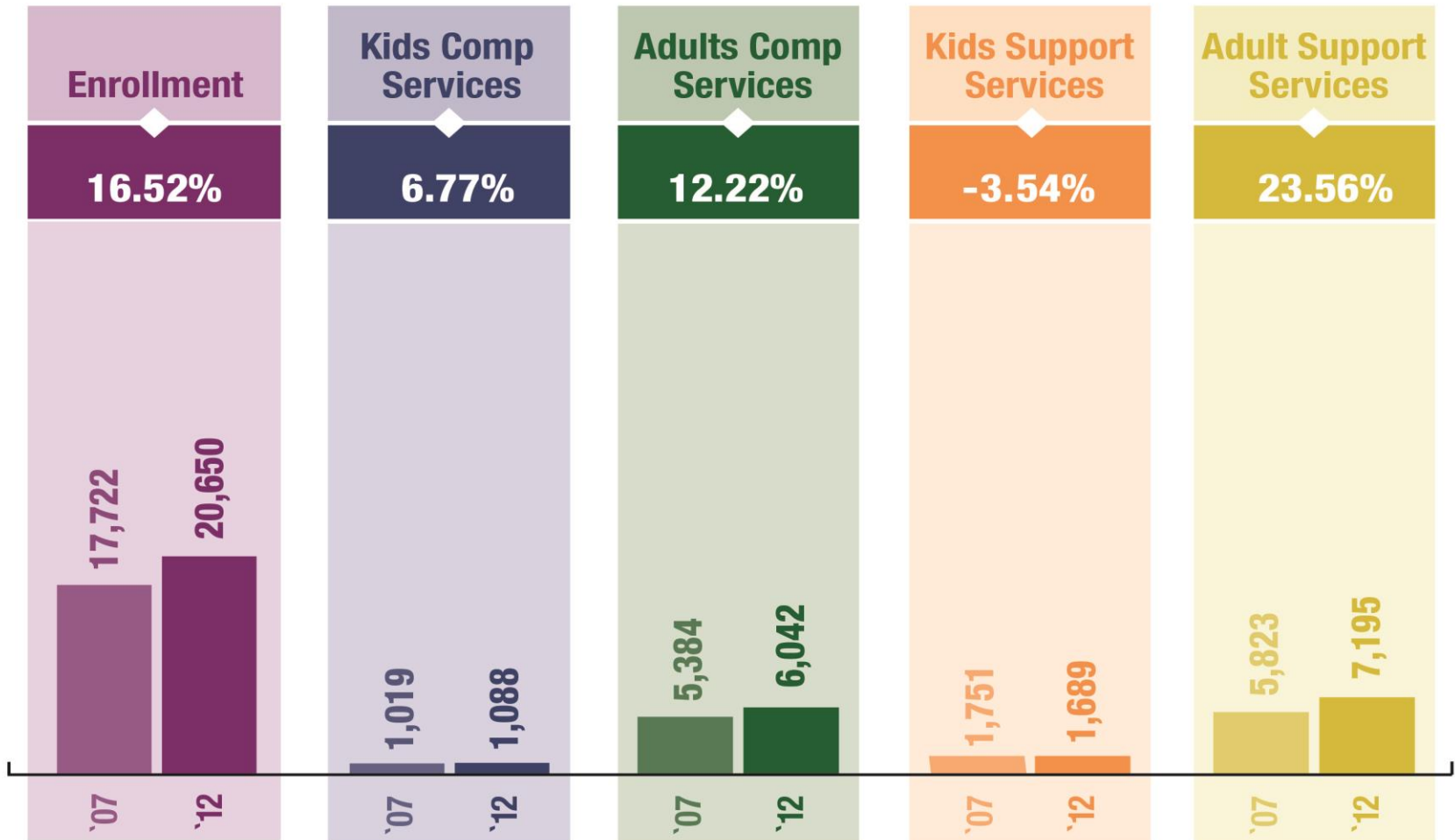
# Typical Adult Profile

	Who we serve	How we serve	Outcomes
	Has an intellectual disability and under 40 years of age	<ul style="list-style-type: none"> <li>• Case Management</li> <li>• Long-term, non-24 hour, in-home supports</li> <li>• Maximum use of community and natural supports</li> <li>• Support if goes into crisis status</li> </ul>	<ul style="list-style-type: none"> <li>• Improved paid employment outcomes</li> <li>• Increased community presence and contribution</li> <li>• Increased levels of independence</li> <li>• Avoidance of 24-hour care service models</li> <li>• Maintenance of health &amp; safety</li> </ul>
	Eligible for SSI		
	Unemployed and has health related issues		
	Live with family, friends or on their own		
	Limited transportation options		
	Utilizes a variety of public resources		

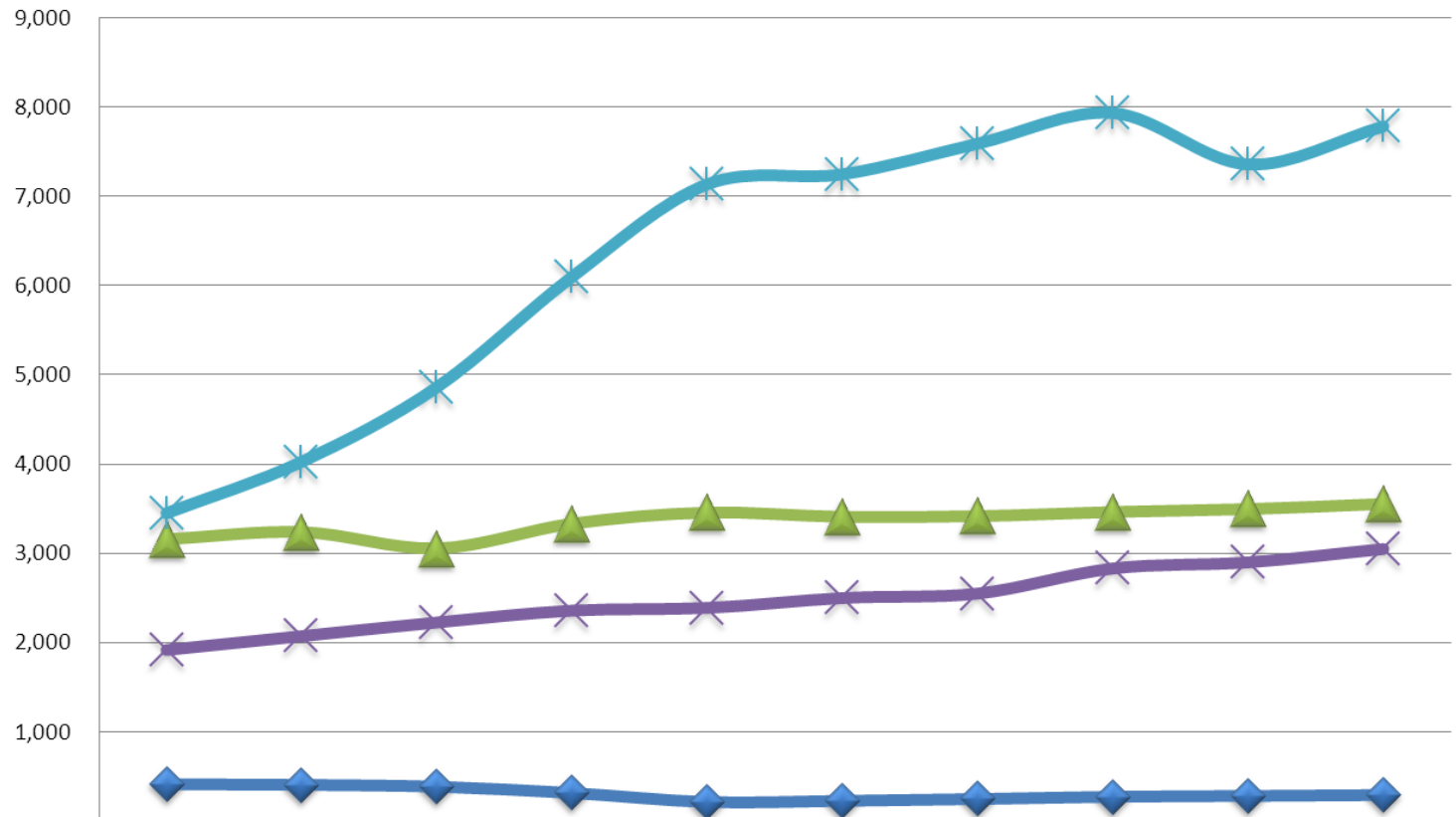
# Typical Child Profile

	Who we serve	How we serve	Outcomes
	Has a developmental disability	<ul style="list-style-type: none"> <li>• Case management</li> <li>• Maximum use of community and natural supports</li> <li>• Support of family as caregivers</li> <li>• Intermittent in-home supports, if needed (e.g. respite care)</li> <li>• Support if goes into crisis status</li> <li>• Coordination with public school program</li> </ul>	<ul style="list-style-type: none"> <li>• Needs met while staying in family home</li> <li>• Increased levels of skill acquisition and independence</li> <li>• Effective transition from school to adult life/services</li> <li>• Avoidance of 24-hour care service models</li> <li>• Maintenance of health &amp; safety</li> </ul>
	School age		
	Health and/or behavior support related issues		
	Live with family		

# Caseload Comparison



## Developmental Disabilities Case Load



	2004	2005	2006	2007	2008	2009	2010	2011	2012	*2013 forecasted
<span style="color: blue;">◆</span> In Home Comp	414	406	386	315	214	227	247	273	282	292
<span style="color: green;">▲</span> Residential	3,158	3,239	3,056	3,333	3,457	3,409	3,417	3,464	3,496	3,554
<span style="color: purple;">✕</span> Foster Care	1,918	2,073	2,226	2,359	2,389	2,500	2,550	2,831	2,899	3,049
<span style="color: cyan;">✱</span> In Home Supports	3,450	4,027	4,861	6,099	7,136	7,247	7,591	7,934	7,358	7,783

# Statewide Provider Capacity

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- 86 Residential Provider Agencies, capacity to serve 3,400
- 986 Foster Care Providers, capacity to serve 2,900
- 7,000 Personal Support Workers

# Safety and Protection

## Office of Licensing and Regulatory Oversight (OLRO)

- Licensure, certification and endorsement
- Renewal/site visits
- Investigation of complaints and/or technical assistance
- Corrective actions
- Accountability to CMS
- Monitors over 2000 facilities serving I/DD population





# Safety and Protection

- Office of Adult Abuse Prevention and Investigation (OAAPI)\*
  - 1,611 investigations of I/DD related abuse in 2011. Of those investigations, 675 (42%) were substantiated
  - Neglect and financial abuse represents over half of all substantiated abuse in I/DD settings
  - Provide multi-pronged approach to abuse prevention through community outreach and education

\*2011 OAAPI Annual Report

<http://www.oregon.gov/dhs/data/publications/oit-report11.pdf>



# Challenges

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- Continued increase in overall forecasted cases
- People entering have more complex needs than those leaving
- Need for smaller home settings increases rates
- Aging population in comprehensive services require increased levels of care
- Aging caregivers will put more people at risk of out-of-home placement
- CMS expectations
- Disability Rights Oregon (DRO) Employment Lawsuit

# Accomplishments Since Staley

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- Over 7,500 adults have access to resources helping them live at home, get a job and be a part of their community.
- We are building on the successes of natural supports.
- In the last 3 years people receiving short-term crisis/diversion has dropped by nearly 90%
- Oregon ranks among the top 1/3 of states in providing integrated employment opportunities for working age adults with I/DD

# Sustainability and Innovation

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- Assuring people with intellectual/developmental disabilities living in their own homes or family homes have the supports in place to live fulfilling and meaningful lives.
- Making sure services are culturally specific and centered on the individual, that they are flexible, community inclusive and supportive of the development of each individual's unique gifts, talents and abilities.

# Key Goals

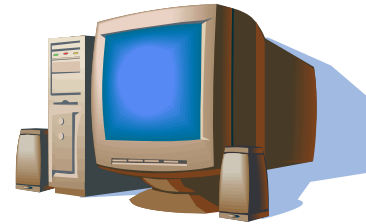
- Improve Employment Outcomes
- Improve Quality Assurance
- Continue to support families by increasing Family-to-Family Networks
- Realign and Expand Support Services



# I/DD System Strategies

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- Better utilize technology advancements
- Improve and implement new models of services
- Integration and structural alignment of services
- Increase collaboration with associated service systems; Office of Vocational Rehabilitation, Child Welfare, Education, Mental Health, Housing and Transportation
- Strategic use of Fairview Housing Trust Fund
- Improve efficiencies in business practices



# DHS Breakthroughs

**Employment:** Enhanced employment opportunities for DHS customers

**Performance-based Contracting:** A shift from process to outcomes, increasing accountability for both programs and providers

**Service Equity:** DHS customers have equal access to culturally and linguistically appropriate services



# Key Assumptions in GRB

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- Continues basic framework of delivery system (CDDP's, Brokerages, Comprehensive Services, Support Services, etc.)
- Continued growth in caseloads
- Assumes revenue from the new "K" Medicaid state plan option for funding of recommended investments.
- Continued work on key innovations and initiatives targeted at long range system improvements.



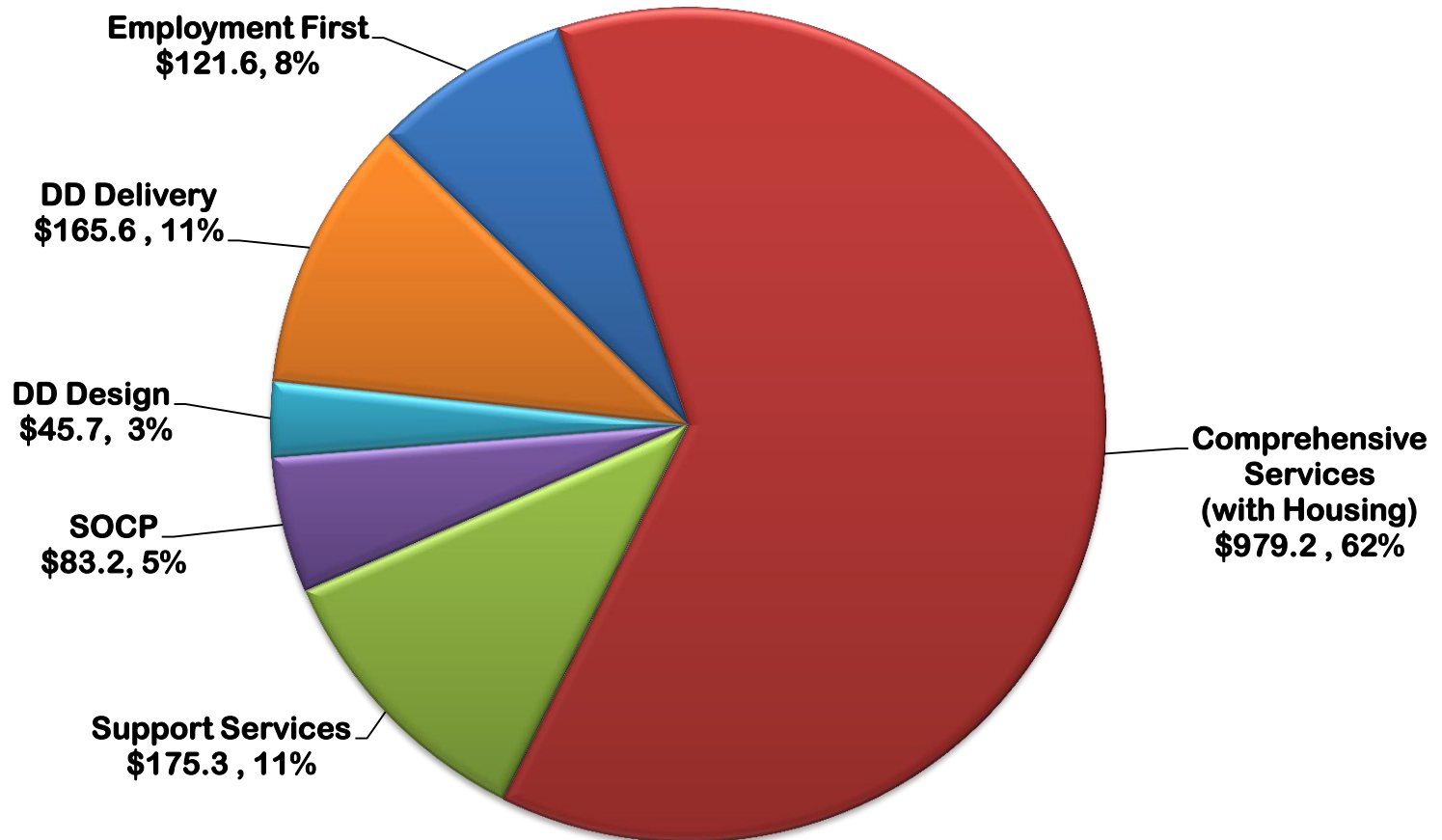
# GRB Strategic Investments

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- Adds support for the Employment First Initiative in partnership with Office of Vocational Rehabilitation Services (OVRS)
- Increases the number of family to family networks
- Implements an electronic case management and client record system
- Reinstates Fairview Housing Trust Fund to 09-11 levels

# DD Budget by Program

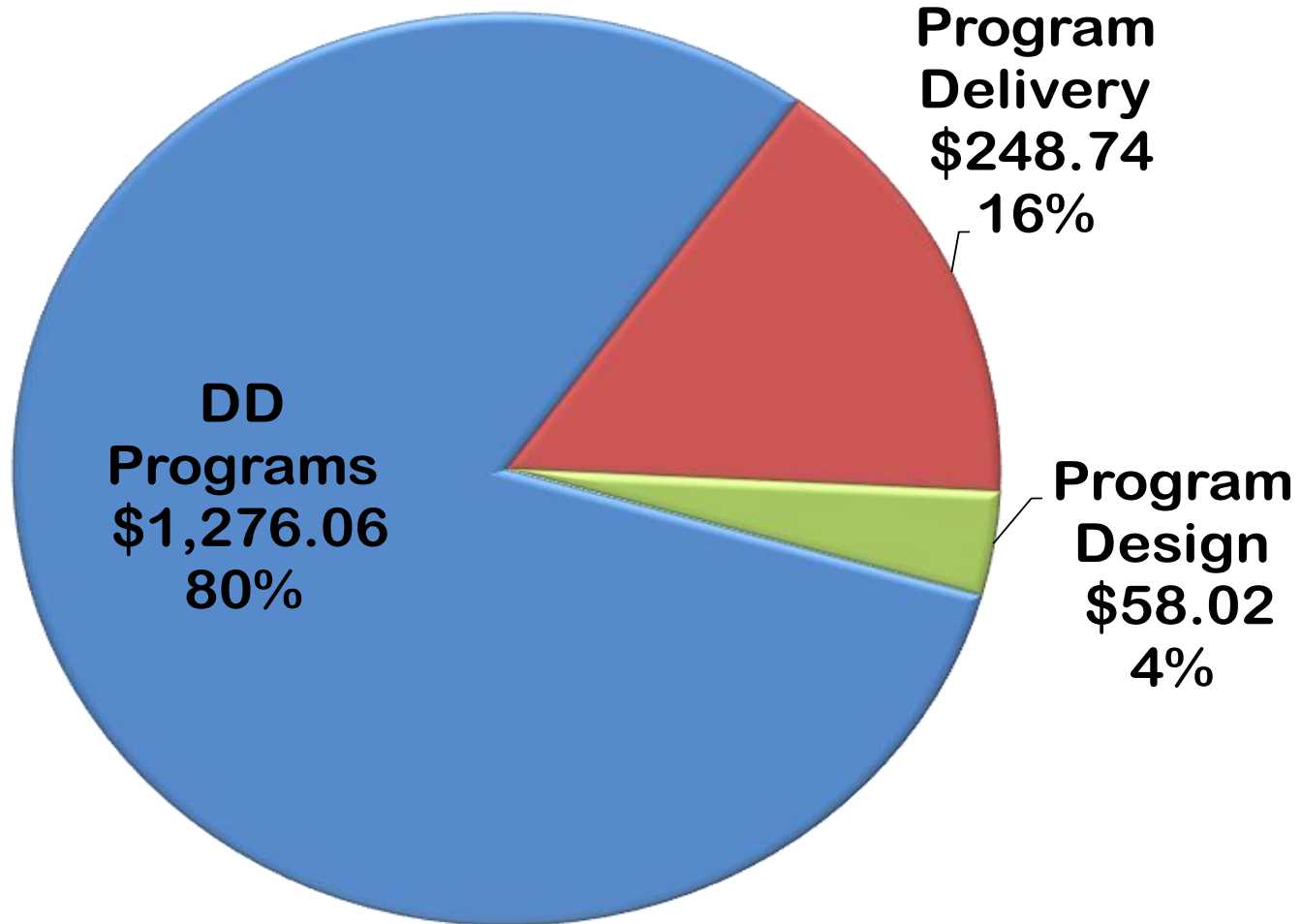
## \$1,570.5 Million Total Dollars



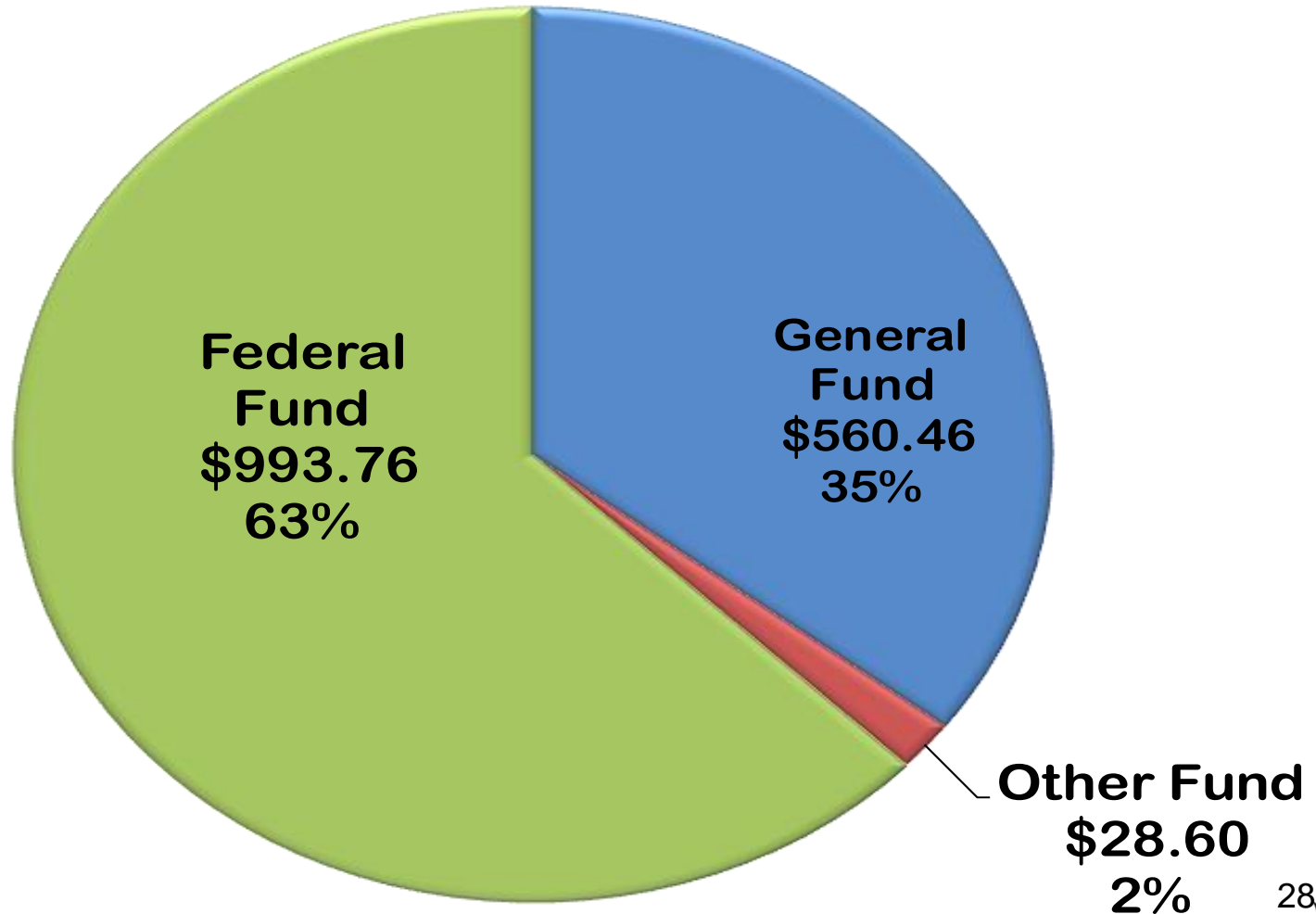
# Developmental Disabilities Budget

## 96% in Direct Payments and Services

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# Developmental Disabilities Budget by Fund Type - 63% Federal Funds



# Developmental Disabilities Program Summary

We are:

- Serving nearly 21,000 people with I/DD
- Moving from an institutional model to a community model
- Focusing efforts on:
  - Employment
  - Technology
  - Creating a sustainable system
  - Youth transition



We will:

Create a self-directed, sustainable system of supports for children, families and adults with I/DD throughout their life span

# Wrap Up

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**Questions** regarding Intellectual/Developmental Disabilities?

**Coming Up Next Week:**

***March 18 & 19*** – Office of Child Welfare

**Thank you!**