



<b>Recommendation #2</b> To help improve efficiency, assure compliance and	2012 Q 2 April-June	2012 Q3 July-Sept			2012 Q 4 Oct-Dec		2013 Q 1 Jan-March		2013 Q 2 April-June	2013 Q 3 July-Sept	2013 Q 4 Oct - Dec
<b>1A. Biennial Licensing</b>	<i>Begin review of fee analysis by license type</i> <b>TBD</b>										
<b>Status:</b>											
<b>2B. Staggered licensing</b>								<i>Execute a cost benefit anyalsis on biennial licensure &amp; staggered licensina</i> <b>TBD</b>			
<b>Status:</b>											
<b>2C. On-line renewals for all license types</b>			<i>Devlop online renewals for interns</i>		<i>10/1/12 roll out Intern online renewals</i>	<i>Develop renewals for non-prescription drug outlets</i>			<i>Evaluate online renewals for W &amp; M's</i>		
<b>Status:</b>			<i>Chrisy &amp; Grant</i>		<i>Chrisy &amp; Grant</i>	<i>Chrisy &amp; Grant</i>			<i>Karen &amp; Chrisy</i>		
<b>Recommendation #3</b> The Board should develop: formal, written procedures for all operational activities.	2012 Q 2 April-June	2012 Q3 July-Sept			2012 Q 4 Oct-Dec		2013 Q 1 Jan-March		2013 Q 2 April-June	2013 Q 3 July-Sept	2013 Q 4 Oct - Dec
<b>3A. Formal, written procedures for all operational activities.</b>	<i>Licensing continue to work on desk manuals.</i>	<i>Management review of Licensing desk manuals</i>	<i>Finalize manuals</i>	<i>Review annually, set schedule</i>	<i>Mgmt staff to begin documenting written procedures for operational</i>		<i>Finalize written procedures</i>	<i>Establish policies as needed</i>	<i>Review licensing desk manuals</i>	<i>Review compliance policies &amp; procedures</i>	<i>Review operational policies &amp; procedures</i>
<b>Status:</b>	<i>Courtney &amp; Karen</i>	<i>Mgmt Team</i>	<i>Courtney/ Karen</i>	<i>Courtney/ Karen</i>	<i>Mgmt Team</i>		<i>Mgmt Team</i>	<i>Mgmt Team</i>	<i>Karen</i>	<i>GM</i>	<i>Mgmt Team</i>





<b>Recommendation #7</b> The Board should give consideration to modifying its current approach to using only licensed pharmacists as its investigators.	2012 Q 2  April-June	2012 Q3  July-Sept		2012 Q 4  Oct-Dec		2013 Q 1  Jan-March		2013 Q 2  April-June	2013 Q 3  July-Sept	2013 Q 4  Oct - Dec	
		<i>Research other BOP's to see how and if non RPh investigators are utilized</i>				<i>Evaluate w/ other Oregon Bds how using unlicensed professionals worked i.e. cdds etc.</i>		<i>Mgmt staff to provide an update to the Board</i>			
<b>Status:</b>		<b>Mgmt Team</b>				<b>Mgmt Team</b>		<b>Mgmt Team</b>			
		<i>Review Survey of Pharmacy Law to see if info is accessible or possibly a NABP mail bag survey</i>									
<b>Status:</b>		<b>GS</b>									

<b>Recommendation #8</b> The Board's Compliance Management should be more proactive in its management of its resources with the Compliance Department.	2012 Q 2  April-June	2012 Q3  July-Sept			2012 Q 4  Oct-Dec	2013 Q 1  Jan-March		2013 Q 2  April-June	2013 Q 3  July-Sept	2013 Q 4  Oct - Dec	
	Establish monthly review of case completion										
<b>Status:</b>	GM										
	Establish monthly review of complaints that fall w/in the 120 days requirement										
<b>Status:</b>	GM										
					Establish criteria for staff performance of inspections & investigations						
<b>Status:</b>	GM										
<b>Recommendation #9</b> The Board should enforce the probationer policy as written or modify it to reflect practices being implemented.	2012 Q 2  April-June	2012 Q3  July-Sept			2012 Q 4  Oct-Dec	2013 Q 1  Jan-March		2013 Q 2  April-June	2013 Q 3  July-Sept	2013 Q 4  Oct - Dec	
	Policy revised. For review at June meeting, get final input	Review final revisions to policy at August Board meeting and implement for all existing and new probationers		Policy implemented				Review policy at Annual Strategic Planning			
<b>Status:</b>	GM	GM					Mgmt Team				

