MEMORANDUM

Legislative Fiscal Office 900 Court St. NE, Room H-178 Salem, Oregon 97301 Phone 503-986-1828 FAX 503-373-7807

To: Human Services Subcommittee of the Joint Committee on Ways and Means

From: Kim To, Legislative Fiscal Office, 503-986-1830

Date: June 13, 2013

Subject: SB 450 Relating to improving the delivery of human services

Work Session Recommendation

SB 450 establishes the 20-member Task Force on the Delivery of Human Services charged with:

- Studying the delivery of human services in Oregon to streamline case management, and to help individuals who need assistance to access and navigate the systems.
- Investigating models for delivery of human services in other states.
- Identifying existing regulatory barriers that prevent a unified human services delivery system.
- Determining which human services programs and services are conducive to a unified delivery system and which must remain separate.
- Investigating how to improve information systems, and how to increase the efficiency of facilities usage.

The measure previously had hearings in the Senate Committee on Health Care and Human Services on 3/21/2013, 4/8/2013, and 4/12/2013.

Staff measure summary, the – A5 amendment, and fiscal impact statement are attached to this memo, and are available on the Oregon Legislative Information System (OLIS).

The amendment

The -A5 amendment allows the task force more time to carry out its duties by: (1) extending the sunset date from the convening of the 2015 to the 2016 Legislative Assembly; (2) changing the reporting date for the preliminary report from October 1, 2013 to February 15, 2014; and (3) changing the reporting date for the final report from June 1, 2014 to February 15, 2015.

Fiscal impact with the - A5 amendment

House:

The fiscal impact of this bill is anticipated to be minimal for Legislative Administration, the Department of Human Services (DHS), the Housing and Community Services Department, the Department of Corrections, the Oregon Health Authority, the Association of Oregon Counties, and the Early Learning Council. LFO assumes that these agencies will use existing staff and resources to support the work of the task force.

The Department of Administrative Services (DAS) is directed to provide staff support to the task force, and is required to pay for expense reimbursements. Members of the task force are entitled to reimbursements for travel and other expenses. The bill allows the task force to meet at times and places specified by the call of the chair or the majority of the voting members. The fiscal impact of meeting expenses is indeterminate depending on the geographic location of task force members, as well as the locations and frequencies of meetings. The fiscal assumes that DAS will use existing staff and resources to support the work of the task force. However, if staffing and reimbursement requirements of this task force, or if the cumulative effect of the enactment of other bills, exceed expectations, DAS may need to return to the Emergency Board or Legislative Assembly to seek additional funding and position authority.

SB 450-A5 (LC 1674) 6/11/13 (LHF/ps)

PROPOSED AMENDMENTS TO A-ENGROSSED SENATE BILL 450

- On page 3 of the printed A-engrossed bill, line 12, delete "October 1,
- 2 2013" and insert "February 15, 2014".
- In line 14, delete "interim" and delete "June 1, 2014" and insert "February
- 4 15, 2015".
- In line 26, delete "2015" and insert "2016".

FISCAL IMPACT OF PROPOSED LEGISLATION

Seventy-Seventh Oregon Legislative Assembly – 2013 Regular Session Legislative Fiscal Office

Only Impacts on Original or Engrossed Versions are Considered Official

Measure: SB 450 - A5

Prepared by: Kim To

Reviewed by: Paul Siebert, Laurie Byerly, Linda Ames, Michelle Deister

Date: 6/12/2013

Measure Description:

Establishes Task Force on the Delivery of Human Services.

Government Unit(s) Affected:

Department of Administrative Services (DAS), Legislative Assembly, Department of Human Services (DHS), Housing and Community Services Department, Department of Corrections (DOC), Oregon Health Authority (OHA), Association of Oregon Counties, Early Learning Council

Local Government Mandate:

This bill does not affect local governments' service levels or shared revenues sufficient to trigger Section 15, Article XI of the Oregon Constitution.

Analysis:

Senate Bill 450 A-Engrossed establishes the 20-member Task Force on the Delivery of Human Services charged with:

- Studying the delivery of human services in Oregon to streamline case management, and to help individuals who need assistance to access and navigate the systems.
- Investigating models for delivery of human services in other states.
- Identifying existing regulatory barriers that prevent a unified human services delivery system.
- Determining which human services programs and services are conducive to a unified delivery system and which must remain separate.
- Investigating how to improve information systems, and how to increase the efficiency of facilities usage.

The bill requires the task force to submit a preliminary report to an interim legislative committee by no later than October 1, 2013, and a final report by June 1, 2014. The task force sunsets on the convening of the 2015 Legislative Assembly. The bill contains an emergency clause, and takes effect on passage.

The – A5 amendment allows the task force more time to carry out its duties by: (1) extending the sunset date from the convening of the 2015 to the 2016 Legislative Assembly; (2) changing the reporting date for the preliminary report from October 1, 2013 to February 15, 2014; and (3) changing the reporting date for the final report from June 1, 2014 to February 15, 2015. The – A5 amendment does not change the fiscal determination.

The Department of Administrative Services (DAS) is directed to provide staff support to the task force, and is required to pay for expense reimbursements. Members of the task force are entitled to reimbursements for travel and other expenses. The bill allows the task force to meet at times and places specified by the call of the chair or the majority of the voting members. The fiscal impact of meeting expenses is indeterminate depending on the geographic location of task force members, as well as the locations and frequencies of meetings. This fiscal assumes that DAS will use existing staff and resources to support the work of getting this task force started. However, it is likely that the staffing and reimbursement requirements of this task force, as well as the possible cumulative effect of the enactment of other task force bills that require DAS support, will require DAS to seek funding and position authority from the Legislative Assembly during the February 2014 session.

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The Legislative Assembly, the Department of Human Services (DHS), the Housing and Community Services Department, the Department of Corrections, the Oregon Health Authority, the Association of Oregon Counties, and the Early Learning Council are required to appoint representatives to serve as members of the task force. Each of these entities anticipates reprioritizing duties and responsibilities of existing staff to allow participation on the task force.

77th OREGON LEGISLATIVE ASSEMBLY – 2013 Regular Session **MEASURE: SB 450 A CARRIER:**

STAFF MEASURE SUMMARY

Senate Committee on Health Care & Human Services

REVENUE: No revenue impact **FISCAL:** Fiscal statement issued

Action: Do Pass as Amended and Be Printed Engrossed and Be Referred to the Committee on Ways and

Means by Prior Reference

5 - 0 - 0Vote:

> Knopp, Kruse, Shields, Steiner Hayward, Monnes Anderson Yeas:

Nays: Exc.:

Prepared By: Sandy Thiele-Cirka, Administrator

Meeting Dates: 3/21, 4/8

WHAT THE MEASURE DOES: Establishes 20-member Task Force on Delivery of Human Services. Specifies membership, duties, powers and functions. Sunsets on convening date of 2015 Legislative Session. Declares emergency, effective on passage.

ISSUES DISCUSSED:

- Current delivery system inefficient
- Person centered delivery model
- Diverse membership
- Limited resources and increasing caseloads

EFFECT OF COMMITTEE AMENDMENT: Increases membership from 13 to 20. Identifies specific membership representation. Requires preliminary report no later than October 1, 2013 and final report by June 1, 2014. Changes sunset date from 2014 convening date to 2015.

BACKGROUND: Oregon is a national leader in health care delivery. Proponents assert that the human services delivery system has not received the same attention. Additionally, they assert that the current human services delivery system remains fragmented, bureaucratic, and difficult to navigate, leaving many Oregonians, who often need assistance from multiple programs, spending time filling out paperwork and talking with multiple caseworkers and that caseworkers are spending significant time with paper work and data entry rather than positive outcomes for clients.

Senate Bill 450-A establishes a task force with the goal to create a true single point entry system and is client centered.