
MEMORANDUM

Legislative Fiscal Office
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To: Members of the Education Subcommittee

From: Doug Wilson, Legislative Fiscal Office
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Date: June 4, 2013

Subject: Department of Community Colleges and Workforce Development
HB 5019 Work Session Recommendations

Community College and workforce Development –Totals

| | 2009-11 Actual | 2011-13 Legislatively Approved | 2013-15 Current Service Level | 2013-15 LFO Recommended |
|--------------------|----------------------|--------------------------------------|-------------------------------------|-------------------------------|
| General Fund | 444,663,139 | 418,489,968 | 458,376,927 | 481,723,827 |
| Lottery Funds | 8,307,548 | 7,144,080 | 9,779,594 | 9,521,027 |
| Other Funds | 137,636,049 | 16,674,093 | 6,164,804 | 7,337,883 |
| Federal Funds | 142,433,655 | 118,161,396 | 116,068,422 | 107,240,541 |
| Nonlimited Federal | 16,431,823 | 18,968,832 | 18,968,832 | 18,968,832 |
| Total Funds | \$749,472,214 | \$579,438,369 | \$609,358,579 | \$624,792,110 |
| Positions | 63 | 62 | 59 | 59 |
| FTE | 60.58 | 61.45 | 58.70 | 58.70 |

Background Information

The Department of Community College and Workforce Development (CCWD) has two major program areas of responsibility – statewide administration of the Community College system and statewide administration of the workforce development system. Both program areas have local delivery systems – the 17 Community College Districts and the local Workforce Investment Boards.

Almost 95% of the General Fund in the CCWD's 2013-15 LFO recommended budget is distributed to the 17 Community Colleges through the Community College Support Fund. The other major uses of General Fund and Lottery Funds are debt service for the state share of building projects at the Community Colleges and for the proposed workforce initiative. General Fund does not make up a large amount of funding for the staff – only 8.65 FTE out of the total FTE for the agency is funded with General Fund 2011-13.

The Governor had proposed transferring all of the programs and budget of CCWD to a new Department of Post-Secondary Education along with the funding for OHSU, the University System and the Student Access Commission. That proposal does not seem to be moving forward at this time, but the current version of HB 3120 does transfer the responsibilities currently held by the State Board of Education as it relates to Community Colleges and CCWD to the Higher Education Coordinating Commission (HECC).

The Governor's budget did propose capital construction and bonding authority for state financial assistance for projects at ten Community Colleges. The Capital Construction Subcommittee is reviewing these projects and others from Community Colleges and the approved projects will be addressed in other bills.

Attached are the recommendations from the Legislative Fiscal Office for the Department of Community Colleges and Workforce Development. It contains the following:

- Work Session Presentation Report – LFO Analyst Recommended
- Legislatively Proposed 2013-15 Key Performance Measures

Adjustments to Current Service Level:

Major changes to this budget in relation to the Current Service Level (CSL) are:

- The Governor had proposed a budget adding \$4.9 million General Fund to the state support for Community Colleges after adjustments made for the PERS related changes resulting from SB 822. The LFO recommendation adds another \$21.6 million General Fund to the amount proposed by the Governor bringing the total to \$450 million, over \$50 million more than the 2011-13 level.
- A workforce development initiative is recommended adding \$7.5 million General Fund for expansion of a number of programs, some of which have lost federal funding.
- \$600,000 General Fund is added to fund two Skills Center – the Sabin Center in Clackamas County and one at Portland Community College.
- Almost \$675,000 General Fund is included for expanding and coordinating training programs at Community Colleges for community healthcare workers to support Community Care Organizations.
- The PERS changes reflected in the passage of SB 822 generate almost \$45,000 General fund savings relating to CCWD employees and another \$9.3 million General Fund in savings representing the savings from the state's share of community college costs.

See attached "Work Session Presentation Report" dated 6/3/2013

Accept LFO Recommendation

Sen. /Rep. _____ moves the LFO recommendation to HB 5019.

Performance Measures

See attached "Legislatively Proposed 2013-15 Key Performance Measures" form.

Accept LFO Recommendation

Sen. /Rep. _____ moves the LFO recommendation on Key Performance Measures.

Budget Notes

There are no recommended Budget Notes.

Recommended Changes to Appropriation Bill:

The Legislative Fiscal Office recommends a budget of \$481,723,827 General Fund, \$9,521,027 Lottery Funds, \$7,337,883 Other Funds, \$107,240,541 Federal Funds, and \$18,968,832 Nonlimited Federal Funds; and that HB 5019 be amended accordingly.

Sen. /Rep. _____ moves the LFO recommended changes to HB 5019.

HB 5019 Final Subcommittee Action:

Final Motion:

Sen./Rep. _____ moves HB 5019 to the full committee as amended with a "do pass" recommendation.

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|--------------------|------------------|-------------------|--------------------|------------------------|--------------------------|--------------------|-----------|----------------------------|
| 2011-13 Agy. Leg. Adopted | 418,390,515 | 6,882,643 | 6,869,643 | 117,309,583 | - | 18,968,832 | 568,421,216 | 62 | 61.45 |
| 2011-13 Ebds, SS & Admin Act | 99,453 | 261,437 | 9,804,450 | 851,813 | - | - | 11,017,153 | - | - |
| Ways & Means Actions | - | - | - | - | - | - | - | - | - |
| 2011-13 Leg Approved Budget | 418,489,968 | 7,144,080 | 16,674,093 | 118,161,396 | - | 18,968,832 | 579,438,369 | 62 | 61.45 |
| 2011-13 Leg Approved Budget (Base) | 418,489,968 | 7,144,080 | 16,674,093 | 117,309,583 | - | 18,968,832 | 578,586,556 | 62 | 61.45 |
| Summary of Base Adjustments | 3,687,027 | 2,635,514 | (9,763,985) | 326,540 | - | - | (3,114,904) | (3) | (2.75) |
| 2013-15 Base Budget | 422,176,995 | 9,779,594 | 6,910,108 | 117,636,123 | - | 18,968,832 | 575,471,652 | 59 | 58.70 |
| 010: Non-PICS Pers Svc/Vacancy Factor | (7,001) | - | 727 | (8,482) | - | - | (14,756) | - | - |
| 020: Phase In / Out Pgm & One-time Cost | 13,389,851 | - | (840,485) | (4,108,040) | - | - | 8,441,326 | - | - |
| 030: Inflation & Price List Adjustments | 32,001,534 | - | 94,454 | 2,548,821 | - | - | 34,644,809 | - | - |
| 050: Fundshifts and Revenue Reductions | (9,184,452) | - | - | - | - | - | (9,184,452) | - | - |
| 2013-15 Current Service Level | 458,376,927 | 9,779,594 | 6,164,804 | 116,068,422 | - | 18,968,832 | 609,358,579 | 59 | 58.70 |
| 070: Revenue Reductions/Shortfall | - | - | - | (8,805,197) | - | - | (8,805,197) | - | - |
| 080: E-Boards | (40,862) | - | (20,432) | 810,950 | - | - | 749,656 | (1) | (1.00) |
| Adjusted 2013-15 Current Service Level | 458,336,065 | 9,779,594 | 6,144,372 | 108,074,175 | - | 18,968,832 | 601,303,038 | 58 | 57.70 |
| Total LFO Recommended Packages | 23,387,762 | (258,567) | 1,193,511 | (833,634) | - | - | 23,489,072 | 1 | 1.00 |
| 2013-15 Legislative Actions | 481,723,827 | 9,521,027 | 7,337,883 | 107,240,541 | - | 18,968,832 | 624,792,110 | 59 | 58.70 |
| Net change from 2011-13 Leg Approved Budget | 63,233,859 | 2,376,947 | (9,336,210) | (10,920,855) | - | - | 45,353,741 | (3) | (2.75) |
| Percent change from 2011-13 Leg Approved Budget | 15.1% | 33.3% | (56.0%) | (9.2%) | 0.0% | 0.0% | 7.8% | (4.8%) | (4.5%) |
| Net change from 2013-15 Current Service Level | 23,387,762 | (258,567) | 1,193,511 | (833,634) | - | - | 23,489,072 | 1 | 1.00 |
| Percent change from 2013-15 Current Service Level | 5.1% | (2.6%) | 19.4% | (0.8%) | 0.0% | 0.0% | 3.9% | 1.7% | 1.7% |

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|-------------------|---------------|------------------|-------------------|------------------------|--------------------------|-------------------|-----------|----------------------------|
| 2011-13 Agy. Leg. Adopted | 6,738,733 | - | 3,967,304 | 14,671,785 | - | - | 25,377,822 | 59 | 58.45 |
| 2011-13 Ebds, SS & Admin Act | (233,262) | - | - | - | - | - | (233,262) | - | - |
| Ways & Means Actions | - | - | - | - | - | - | - | - | - |
| 2011-13 Leg Approved Budget | 6,505,471 | - | 3,967,304 | 14,671,785 | - | - | 25,144,560 | 59 | 58.45 |
| 2011-13 Leg Approved Budget (Base) | 6,505,471 | - | 3,967,304 | 14,671,785 | - | - | 25,144,560 | 59 | 58.45 |
| Summary of Base Adjustments | 282,083 | - | 14,145 | 326,540 | - | - | 622,768 | (3) | (2.75) |
| 2013-15 Base Budget | 6,787,554 | - | 3,981,449 | 14,998,325 | - | - | 25,767,328 | 56 | 55.70 |
| 010: Non-PICS Pers Svc/Vacancy Factor | (7,001) | - | (91) | (8,482) | - | - | (15,574) | - | - |
| 020: Phase In / Out Pgrm & One-time Cost | (318,699) | - | (840,485) | (197,164) | - | - | (1,356,348) | - | - |
| 030: Inflation & Price List Adjustments | 89,175 | - | 47,037 | 179,376 | - | - | 315,588 | - | - |
| 2013-15 Current Service Level | 6,551,029 | - | 3,187,910 | 14,972,055 | - | - | 24,710,994 | 56 | 55.70 |
| 070: Revenue Reductions/Shortfall | - | - | - | (1,079,676) | - | - | (1,079,676) | - | - |
| 080: E-Boards | (40,862) | - | (20,432) | (40,863) | - | - | (102,157) | (1) | (1.00) |
| Adjusted 2013-15 Current Service Level | 6,510,167 | - | 3,167,478 | 13,851,516 | - | - | 23,529,161 | 55 | 54.70 |
| Total LFO Recommended Packages | 7,305,120 | - | 898,515 | (833,634) | - | - | 7,370,001 | 1 | 1.00 |
| 2013-15 Legislative Actions | 13,815,287 | - | 4,065,993 | 13,017,882 | - | - | 30,899,162 | 56 | 55.70 |
| Net change from 2011-13 Leg Approved Budget | 7,309,816 | - | 98,689 | (1,653,903) | - | - | 5,754,602 | (3) | (2.75) |
| Percent change from 2011-13 Leg Approved Budget | 112.4% | 0.0% | 2.5% | (11.3%) | 0.0% | 0.0% | 22.9% | (5.1%) | (4.7%) |
| Net change from 2013-15 Current Service Level | 7,305,120 | - | 898,515 | (833,634) | - | - | 7,370,001 | 1 | 1.00 |
| Percent change from 2013-15 Current Service Level | 112.2% | 0.0% | 28.4% | (6.0%) | 0.0% | 0.0% | 31.3% | 1.8% | 1.8% |

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 070 Revenue Shortfalls

Package Description This package reduces the Federal Funds expenditure limitation to reflect expected lower revenues from the WIA Title IB program. The reduction is taken in the professional services category in Services & Supplies. A related reduction is taken in the Federal and Other Support budget unit also reflecting lower revenues expected from this federal workforce program.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|---|---|---|-------------|---|---|-------------|---|---|
| LFO Recommended | - | - | - | (1,079,676) | - | - | (1,079,676) | - | - |
|-----------------|---|---|---|-------------|---|---|-------------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 081 May 2012 E-Board

Package Description This package eliminates a position in the agency (Office Specialist) which was reviewed for elimination by the Emergency Board in May 2012. This package has been adjusted for final 2013-15 PERS rates.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|----------|---|----------|----------|---|---|-----------|-----|--------|
| LFO Recommended | (40,862) | - | (20,432) | (40,863) | - | - | (102,157) | (1) | (1.00) |
|-----------------|----------|---|----------|----------|---|---|-----------|-----|--------|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 090 Analyst Adjustments

Package Description

This package eliminates two positions that are vacant -- a Policy Analyst 3 and a Program Analyst 3 which had been funded with federal funds. Funding for an Accountant 2 position is shifted from General Fund to a mixture of Other and Federal Funds. In addition, the General Fund expenditures were reduced for temporary employees by \$75,000 and various Services & Supplies categories by \$25,000. The position related actions in this budget were adjusted for the changes in the PERS rates.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|-----------|---|-------|-----------|---|---|-----------|-----|--------|
| LFO Recommended | (109,704) | - | 4,852 | (384,583) | - | - | (489,435) | (2) | (2.00) |
|-----------------|-----------|---|-------|-----------|---|---|-----------|-----|--------|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 091 Statewide Administrative Savings

Package Description This package is a placeholder for administrative efficiencies in finance, information technology, human resources, accounting, payroll, and procurement expenditures. The Executive Branch had intended for these reductions to be specified in the Governor's 2013-15 recommended budget. The Department of Administrative Services will continue to work on details of these reductions with agencies and report back during the 2014 session.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|----------|---|----------|-----------|---|---|-----------|---|---|
| LFO Recommended | (39,363) | - | (55,892) | (262,589) | - | - | (357,844) | - | - |
|-----------------|----------|---|----------|-----------|---|---|-----------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 092 PERS Taxation Policy

Package Description This package reflects the policy change in SB 822 that eliminates the increased retirement benefits resulting from Oregon income taxation of payments if the person receiving payments does not pay Oregon income tax on those benefits and is not an Oregon resident. This change reduces state employer contribution rates by approximately 0.30%.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|---------|---|---------|----------|---|---|----------|---|---|
| LFO Recommended | (4,932) | - | (3,498) | (20,740) | - | - | (29,170) | - | - |
|-----------------|---------|---|---------|----------|---|---|----------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 093 Other PERS Adjustments

Package Description This package reflects the policy change in SB 822 that modifies the cost-of-living adjustment under the Public Employees Retirement System. This change reduces state employer contribution rates by approximately 2.2%.

An administrative action by the PERS Board, as directed by a budget note in the SB 822 budget report, will reduce state employer contribution rates by up to an additional 1.9%. However, no employer rate is reduced below its 2011-13 biennium rate.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|----------|---|----------|-----------|---|---|-----------|---|---|
| LFO Recommended | (39,411) | - | (27,947) | (165,722) | - | - | (233,080) | - | - |
|-----------------|----------|---|----------|-----------|---|---|-----------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 102 Community College Capital Construction

Package Description This package increases the Other Funds limitation by \$150,000 for the monitoring and oversight of the various capital construction projects at the 17 Community Colleges that are funded with state bonds. This monitoring and oversight is contracted out to a firm with experience in project management. The individual Community Colleges provide the funding for this function.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|---|---|---------|---|---|---|---------|---|---|
| LFO Recommended | - | - | 150,000 | - | - | - | 150,000 | - | - |
|-----------------|---|---|---------|---|---|---|---------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 201 Workforce Initiative

Package Description This Governor proposed \$10 million General Fund for a workforce initiative and it is reduced to \$7.5 million due to General Fund constraints. It has the following components:

1. Expands the Back to Work Oregon program by \$2.8 million General Fund which will be administered at the local level by the workforce Investment Boards in cooperation with the Employment Department. The program has two components -- on-the-job training and Oregon's national Career Readiness Certificate. It is anticipated that with this increase over 500 unemployed workers will find long term jobs. The base budget includes over \$3 million for this program.
2. \$1.5 million General Fund is proposed to support the National Career Readiness Certificate program which is a "portable" certificate which verifies a worker's qualifications. This amount backfills almost all of the federal funding lost from 2011-13 for this activity.
3. \$750,000 General Fund for the Certified Work Ready Communities program "certifies" that counties or regions work ready. It shows that a community wants to change its economic base and attract new businesses and jobs.
4. \$1.45 million General Fund for Supporting Sector Strategies which are employer-driven partnerships to match the needs and skill sets of key industries within a regional labor market.
5. \$525,000 million General Fund is for contract techincial assistance to local workforce programs to assist in evaluation, marketing and outreach.

The package also includes funding for two positions (a Program Analysts and an Admin Specialist) and other spending to support these initiatives.

LFO Recommendation The package must also be adjusted to line up the spending categories so \$1.8 million is moved from Special Payments to Services & Supplies (Professional Services) since this funding will be spent through a contract.

| | | | | | | | | | |
|-----------------|-----------|---|---|---|---|---|-----------|---|------|
| LFO Recommended | 7,498,530 | - | - | - | - | - | 7,498,530 | 2 | 2.00 |
|-----------------|-----------|---|---|---|---|---|-----------|---|------|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 400 Transfer to Dept of Post-Sec Ed

Package Description The Governor proposed to transfer the programs within this agency to a new Department of Post-Secondary Education along with other units including the Oregon University System and the Oregon Student Access Commission. This package had been included in all budget units for the agency.

LFO Recommendation Do not approve the packages since the proposed new agency is not going forward. It should be noted that some elements of the proposal are going forward including the transfer of the governing and oversight responsibilities of the State Board of Education for Community Colleges to the Higher Education Coordinating Commission.

LFO Recommended - - - - -

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 811 Grant Related Adjustments

Package Description This package provides additional Other Funds limitation for grants received in 2011-13 but where spending will continue in 2013-15. Grants include National Career Readiness Certificate, Core to College Lumina grant, and the Credit When Due Lumina grant. The package includes the continuation of a limited duration Operations and Policy Analyst 4 position for the 2013-15 biennium.

This package also includes \$11,000 Other Funds limitation increase for the GED exam fee revenue. The agency has proposed and had approved by the Department of Administrative Services a change in the fee structure. The change will move from a single comprehensive fee for all components of the exam to a series of smaller fees. The need for the limitation increase is primarily due to anticipated increase in the number of people taking the exam.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|---|---|---------|---|---|---|---------|---|------|
| LFO Recommended | - | - | 831,000 | - | - | - | 831,000 | 1 | 1.00 |
|-----------------|---|---|---------|---|---|---|---------|---|------|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|--------------------|---------------|---------------|---------------|------------------------|--------------------------|--------------------|-----------|----------------------------|
| 2011-13 Agy. Leg. Adopted | 396,310,700 | - | 25,308 | - | - | - | 396,336,008 | - | - |
| 2011-13 Ebds, SS & Admin Act | (19,250) | - | - | - | - | - | (19,250) | - | - |
| Ways & Means Actions | - | - | - | - | - | - | - | - | - |
| 2011-13 Leg Approved Budget | 396,291,450 | - | 25,308 | - | - | - | 396,316,758 | - | - |
| 2011-13 Leg Approved Budget (Base) | 396,291,450 | - | 25,308 | - | - | - | 396,316,758 | - | - |
| Summary of Base Adjustments | - | - | - | - | - | - | - | - | - |
| 2013-15 Base Budget | 396,291,450 | - | 25,308 | - | - | - | 396,316,758 | - | - |
| 020: Phase In / Out Pgm & One-time Cost | 13,708,550 | - | - | - | - | - | 13,708,550 | - | - |
| 030: Inflation & Price List Adjustments | 31,912,359 | - | - | - | - | - | 31,912,359 | - | - |
| 050: Fundshifts and Revenue Reductions | (9,184,452) | - | - | - | - | - | (9,184,452) | - | - |
| 2013-15 Current Service Level | 432,727,907 | - | 25,308 | - | - | - | 432,753,215 | - | - |
| Adjusted 2013-15 Current Service Level | 432,727,907 | - | 25,308 | - | - | - | 432,753,215 | - | - |
| Total LFO Recommended Packages | 18,545,893 | - | - | - | - | - | 18,545,893 | - | - |
| 2013-15 Legislative Actions | 451,273,800 | - | 25,308 | - | - | - | 451,299,108 | - | - |
| Net change from 2011-13 Leg Approved Budget | 54,982,350 | - | - | - | - | - | 54,982,350 | - | - |
| Percent change from 2011-13 Leg Approved Budget | 13.9% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 13.9% | 0.0% | 0.0% |
| Net change from 2013-15 Current Service Level | 18,545,893 | - | - | - | - | - | 18,545,893 | - | - |
| Percent change from 2013-15 Current Service Level | 4.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 4.3% | 0.0% | 0.0% |

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 092 PERS Taxation Policy

Package Description This package reflects the policy change in SB 822 that eliminates the increased retirement benefits resulting from Oregon income taxation of payments if the person receiving payments does not pay Oregon income tax on those benefits and is not an Oregon resident. This change reduces state employer contribution rates by approximately 0.30%.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|-----------|---|---|---|---|---|-----------|---|---|
| LFO Recommended | (594,081) | - | - | - | - | - | (594,081) | - | - |
|-----------------|-----------|---|---|---|---|---|-----------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 093 Other PERS Adjustments

Package Description This package reflects the policy change in SB 822 that modifies the cost-of-living adjustment under the Public Employees Retirement System. This change reduces state employer contribution rates by approximately 2.2%.

An administrative action by the PERS Board, as directed by a budget note in the SB 822 budget report, will reduce state employer contribution rates by up to an additional 1.9%. However, no employer rate is reduced below its 2011-13 biennium rate.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|-------------|---|---|---|---|---|-------------|---|---|
| LFO Recommended | (8,713,195) | - | - | - | - | - | (8,713,195) | - | - |
|-----------------|-------------|---|---|---|---|---|-------------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 101 State Support to Community Colleges

Package Description The Governor proposed increasing the amount of state support for the 17 Community College districts by \$4.9 million General Fund from CSL after adjusting for the SB 822 related PERS changes.

LFO Recommendation LFO recommends a further increase of \$21.6 million General Fund for state support to Community Colleges to a level of \$450 million. These additions increase the general support the state provides from under \$400 million in 2011-13 to \$450 million for 2013-15.

| | | | | | | | | | |
|-----------------|------------|---|---|---|---|---|------------|---|---|
| LFO Recommended | 26,579,369 | - | - | - | - | - | 26,579,369 | - | - |
|-----------------|------------|---|---|---|---|---|------------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 202 Community Care Worker Training

Package Description This package provides funding to Community Colleges to expand and coordinate programs for training of community healthcare workers to support the newly formed Community Care Organizations. This is related to the Medicaid waiver Oregon was recently granted by the federal government which is expected to provide overall healthcare savings in the future. This package is expected to assist in training 300 or more community healthcare workers by 2015.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|---------|---|---|---|---|---|---------|---|---|
| LFO Recommended | 673,800 | - | - | - | - | - | 673,800 | - | - |
|-----------------|---------|---|---|---|---|---|---------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 810 LFO Analyst Adjustments

Package Description This package adds \$600,000 to provide funding to the two Skills Centers located in Clackamas and Portland.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|---------|---|---|---|---|---|---------|---|---|
| LFO Recommended | 600,000 | - | - | - | - | - | 600,000 | - | - |
|-----------------|---------|---|---|---|---|---|---------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
| 2011-13 Agy. Leg. Adopted | - | - | 415,128 | 101,234,208 | - | 18,968,831 | 120,618,167 | - | - |
| 2011-13 Ebds, SS & Admin Act | - | - | - | - | - | - | - | - | - |
| Ways & Means Actions | - | - | - | - | - | - | - | - | - |
| 2011-13 Leg Approved Budget | - | - | 415,128 | 101,234,208 | - | 18,968,831 | 120,618,167 | - | - |
| 2011-13 Leg Approved Budget (Base) | - | - | 415,128 | 101,234,208 | - | 18,968,831 | 120,618,167 | - | - |
| Summary of Base Adjustments | - | - | - | - | - | - | - | - | - |
| 2013-15 Base Budget | - | - | 415,128 | 101,234,208 | - | 18,968,831 | 120,618,167 | - | - |
| 020: Phase In / Out Pgm & One-time Cost | - | - | - | (2,733,786) | - | - | (2,733,786) | - | - |
| 030: Inflation & Price List Adjustments | - | - | - | 2,364,009 | - | - | 2,364,009 | - | - |
| 2013-15 Current Service Level | - | - | 415,128 | 100,864,431 | - | 18,968,831 | 120,248,390 | - | - |
| 070: Revenue Reductions/Shortfall | - | - | - | (7,725,521) | - | - | (7,725,521) | - | - |
| Adjusted 2013-15 Current Service Level | - | - | 415,128 | 93,138,910 | - | 18,968,831 | 112,522,869 | - | - |
| Total LFO Recommended Packages | - | - | - | - | - | - | - | - | - |
| 2013-15 Legislative Actions | - | - | 415,128 | 93,138,910 | - | 18,968,831 | 112,522,869 | - | - |
| Net change from 2011-13 Leg Approved Budget | - | - | - | (8,095,298) | - | - | (8,095,298) | - | - |
| Percent change from 2011-13 Leg Approved Budget | 0.0% | 0.0% | 0.0% | (8.0%) | 0.0% | 0.0% | (6.7%) | 0.0% | 0.0% |
| Net change from 2013-15 Current Service Level | - | - | - | - | - | - | - | - | - |
| Percent change from 2013-15 Current Service Level | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 070 Revenue Shortfalls

Package Description This package reduces the Federal Funds expenditure limitation by \$7.7 million to reflect expected lower revenues from the WIA Title IB program. The reduction is taken in the Special Payments category meaning there will be fewer resources sent out to the Workforce Investment Councils. A related reduction is taken in the Operatons budget unit also reflecting lower revenues expected from this federal workforce program.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|---|---|---|-------------|---|---|-------------|---|---|
| LFO Recommended | - | - | - | (7,725,521) | - | - | (7,725,521) | - | - |
|-----------------|---|---|---|-------------|---|---|-------------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
| 2011-13 Agy. Leg. Adopted | - | - | 2,461,903 | 1,403,590 | - | - | 3,865,493 | 3 | 3.00 |
| 2011-13 Ebds, SS & Admin Act | - | - | - | 851,813 | - | - | 851,813 | - | - |
| Ways & Means Actions | - | - | - | - | - | - | - | - | - |
| 2011-13 Leg Approved Budget | - | - | 2,461,903 | 2,255,403 | - | - | 4,717,306 | 3 | 3.00 |
| 2011-13 Leg Approved Budget (Base) | - | - | 2,461,903 | 1,403,590 | - | - | 3,865,493 | 3 | 3.00 |
| Summary of Base Adjustments | - | - | 26,320 | - | - | - | 26,320 | - | - |
| 2013-15 Base Budget | - | - | 2,488,223 | 1,403,590 | - | - | 3,891,813 | 3 | 3.00 |
| 010: Non-PICS Pers Svc/Vacancy Factor | - | - | 818 | - | - | - | 818 | - | - |
| 020: Phase In / Out Pgm & One-time Cost | - | - | - | (1,177,090) | - | - | (1,177,090) | - | - |
| 030: Inflation & Price List Adjustments | - | - | 47,417 | 5,436 | - | - | 52,853 | - | - |
| 2013-15 Current Service Level | - | - | 2,536,458 | 231,936 | - | - | 2,768,394 | 3 | 3.00 |
| 080: E-Boards | - | - | - | 851,813 | - | - | 851,813 | - | - |
| Adjusted 2013-15 Current Service Level | - | - | 2,536,458 | 1,083,749 | - | - | 3,620,207 | 3 | 3.00 |
| Total LFO Recommended Packages | - | - | (12,055) | - | - | - | (12,055) | - | - |
| 2013-15 Legislative Actions | - | - | 2,524,403 | 1,083,749 | - | - | 3,608,152 | 3 | 3.00 |
| Net change from 2011-13 Leg Approved Budget | - | - | 62,500 | (1,171,654) | - | - | (1,109,154) | - | - |
| Percent change from 2011-13 Leg Approved Budget | 0.0% | 0.0% | 2.5% | (51.9%) | 0.0% | 0.0% | (23.5%) | 0.0% | 0.0% |
| Net change from 2013-15 Current Service Level | - | - | (12,055) | - | - | - | (12,055) | - | - |
| Percent change from 2013-15 Current Service Level | 0.0% | 0.0% | (0.5%) | 0.0% | 0.0% | 0.0% | (0.3%) | 0.0% | 0.0% |

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 081 May 2012 E-Board

Package Description This package increases the Federal Funds expenditure limitation by over \$850,000 for grants from Bureau of Land Management for youth employment opportunities on natural resource projects. The package includes the same amount awarded by May 2012 Emergency Board for 2011-13. CCWD receives these funds periodically and with limited notice so the agency may need to return to the Legislature or Emergency Board for increases in Federal Funds limitation in the future.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|---|---|---|---------|---|---|---------|---|---|
| LFO Recommended | - | - | - | 851,813 | - | - | 851,813 | - | - |
|-----------------|---|---|---|---------|---|---|---------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 092 PERS Taxation Policy

Package Description This package reflects the policy change in SB 822 that eliminates the increased retirement benefits resulting from Oregon income taxation of payments if the person receiving payments does not pay Oregon income tax on those benefits and is not an Oregon resident. This change reduces state employer contribution rates by approximately 0.30%.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|---|---|---------|---|---|---|---------|---|---|
| LFO Recommended | - | - | (1,341) | - | - | - | (1,341) | - | - |
|-----------------|---|---|---------|---|---|---|---------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 093 Other PERS Adjustments

Package Description This package reflects the policy change in SB 822 that modifies the cost-of-living adjustment under the Public Employees Retirement System. This change reduces state employer contribution rates by approximately 2.2%.

An administrative action by the PERS Board, as directed by a budget note in the SB 822 budget report, will reduce state employer contribution rates by up to an additional 1.9%. However, no employer rate is reduced below its 2011-13 biennium rate.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|---|---|----------|---|---|---|----------|---|---|
| LFO Recommended | - | - | (10,714) | - | - | - | (10,714) | - | - |
|-----------------|---|---|----------|---|---|---|----------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|---|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
| 2011-13 Agy. Leg. Adopted | 15,341,082 | 6,882,643 | - | - | - | 1 | 22,223,726 | - | - |
| 2011-13 Ebds, SS & Admin Act | 351,965 | 261,437 | 200,000 | - | - | - | 813,402 | - | - |
| Ways & Means Actions | - | - | - | - | - | - | - | - | - |
| 2011-13 Leg Approved Budget | 15,693,047 | 7,144,080 | 200,000 | - | - | 1 | 23,037,128 | - | - |
| 2011-13 Leg Approved Budget (Base) | 15,693,047 | 7,144,080 | 200,000 | - | - | 1 | 23,037,128 | - | - |
| Summary of Base Adjustments | 3,404,944 | 2,635,514 | (200,000) | - | - | - | 5,840,458 | - | - |
| 2013-15 Base Budget | 19,097,991 | 9,779,594 | - | - | - | 1 | 28,877,586 | - | - |
| 2013-15 Current Service Level | 19,097,991 | 9,779,594 | - | - | - | 1 | 28,877,586 | - | - |
| Adjusted 2013-15 Current Service Level | 19,097,991 | 9,779,594 | - | - | - | 1 | 28,877,586 | - | - |
| Total LFO Recommended Packages | (2,463,251) | (258,567) | 307,051 | - | - | - | (2,414,767) | - | - |
| 2013-15 Legislative Actions | 16,634,740 | 9,521,027 | 307,051 | - | - | 1 | 26,462,819 | - | - |
| Net change from 2011-13 Leg Approved Budget | 941,693 | 2,376,947 | 107,051 | - | - | - | 3,425,691 | - | - |
| Percent change from 2011-13 Leg Approved Budget | 6.0% | 33.3% | 53.5% | 0.0% | 0.0% | 0.0% | 14.9% | 0.0% | 0.0% |
| Net change from 2013-15 Current Service Level | (2,463,251) | (258,567) | 307,051 | - | - | - | (2,414,767) | - | - |
| Percent change from 2013-15 Current Service Level | (12.9%) | (2.6%) | 100.0% | 0.0% | 0.0% | 0.0% | (8.4%) | 0.0% | 0.0% |

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 090 Analyst Adjustments

Package Description Two capital construction projects approved by a previous Legislature have been delayed and the bonds for the two projects have not been sold. The projects are at the Umpqua Community College and the Clackamas Community Colleges. This means that there is not a need for the corresponding debt service for the projects until the bonds have been issued. This results in a \$2.2 million reduction in the amount of estimated General Fund debt service necessary to meet the State's obligations.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|-------------|---|---|---|---|---|-------------|---|---|
| LFO Recommended | (2,156,200) | - | - | - | - | - | (2,156,200) | - | - |
|-----------------|-------------|---|---|---|---|---|-------------|---|---|

| | General Fund | Lottery Funds | Other Funds | Federal Funds | Nonlimited Other Funds | Nonlimited Federal Funds | Total Funds | Positions | Full-Time Equivalent (FTE) |
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|
|--|--------------|---------------|-------------|---------------|------------------------|--------------------------|-------------|-----------|----------------------------|

Package 810 LFO Analyst Adjustments

Package Description This package makes the necessary adjustments to align how the budget with the most recent estimate of debt service costs for the 2013-15 for currently issued bonds. The agency has identified excess bond proceeds and one of the uses of these excess proceeds is to offset General Fund debt service costs. In addition due to Lottery Bond refunding and the most recent sale the debt service needs for Lottery Bonds have been lowered by \$258,567 for this agency.

LFO Recommendation Approve the package.

| | | | | | | | | | |
|-----------------|-----------|-----------|---------|---|---|---|-----------|---|---|
| LFO Recommended | (307,051) | (258,567) | 307,051 | - | - | - | (258,567) | - | - |
|-----------------|-----------|-----------|---------|---|---|---|-----------|---|---|

Legislatively Proposed 2013-2015 Key Performance Measures

Agency: COMMUNITY COLLEGES and WORKFORCE DEVELOPMENT, DEPT. of

Mission: The mission of the Department of Community Colleges and Workforce Development is to contribute leadership and resources to increase the skills, knowledge and career opportunities of Oregonians.

| Legislatively Proposed KPMs | Customer Service Category | Agency Request | Most Current Result | Target 2014 | Target 2015 |
|---|---------------------------|---------------------|---------------------|-------------|-------------|
| - Adult Basic Skills Students Successfully Transitioning to a post-secondary program of study: Percentage of previous years ABS students successfully transitioning into a post-secondary program of study during the current academic year | | Proposed New KPM | | | |
| - Adult Basic Skills (ABS) Students Successfully Transitioning to the Workforce: Percentage of previous years ABS students successfully transitioning into Oregon's workforce during the current academic year | | Proposed New KPM | | | |
| - Adult Basic Skills Student (ABS) Retention: Percent of ABS students retained | | Proposed New KPM | | | |
| 7 - COMPLETION OF BASIC SKILLS/ESL – Percentage of students enrolled in a basic skills or ESL program who complete successfully. | | Proposed Delete KPM | 65.40 | | |
| 1 - SUCCESSFUL GED APPLICANTS – Percentage of GED certificate applicants successful. | | Approved KPM | 81.50 | 82.00 | 82.00 |
| 2 - AT-RISK YOUTH EXIT SUCCESSFULLY – Percentage of enrolled at-risk youth who remained in or returned to school, or obtained their high school diploma/equivalent upon exiting the program. | | Approved KPM | 66.70 | 70.00 | 70.00 |
| 3 - YOUTH EMPLOYED UPON EXIT – Percentage of enrolled older at-risk youth who obtained employment upon exiting the program. | | Approved KPM | 60.40 | 62.00 | 62.00 |
| 4 - ADULTS EMPLOYED UPON EXIT – Percentage of clients served in adult workforce programs who obtained employment upon exiting the program. | | Approved KPM | 50.20 | 60.00 | 60.00 |
| 5 - DISLOCATED WORKER WAGES – Percentage of dislocated workers who obtained employment with at least 80% of prior earnings. | | Approved KPM | 75.80 | 76.00 | 76.00 |
| 6 - CURRENT/INCUMBENT WORKER EMPLOYMENT – Percentage of current/incumbent workers who retained employment after exit. | | Approved KPM | 81.00 | 82.00 | 82.00 |

Agency: COMMUNITY COLLEGES and WORKFORCE DEVELOPMENT, DEPT. of

Mission: The mission of the Department of Community Colleges and Workforce Development is to contribute leadership and resources to increase the skills, knowledge and career opportunities of Oregonians.

| Legislatively Proposed KPMs | Customer Service Category | Agency Request | Most Current Result | Target 2014 | Target 2015 |
|---|---------------------------|----------------|---------------------|-------------|-------------|
| 8 - NURSING COMPLETION – Percentage of students who successfully complete a Nursing program. | | Approved KPM | 92.40 | 96.00 | 96.00 |
| 10 - BITS COMPANY SATISFACTION – Percent of companies ranking training they received through community college Business and Industry Training System (BITS) as good or better. | | Approved KPM | 95.80 | 96.00 | 96.00 |
| 11 - LICENSING/CERTIFICATION RATES – Oregon community college students’ pass rates for national licensing tests compared to national pass rates. | | Approved KPM | 93.03 | 94.00 | 94.00 |
| 12 - PROFESSIONAL TECHNICAL DEGREE/CERTIFICATE COMPLETION – Number of professional-technical degrees and certificates awarded. | | Approved KPM | 7,439.00 | 7,600.00 | 7,600.00 |
| 13 - ASSOCIATE DEGREE COMPLETION – Percentage of students in Associates degree programs who obtain an Associates degree. | | Approved KPM | 24.70 | 32.00 | 32.00 |
| 14 - STUDENT TRANSFERS TO OUS – Percentage of students attending an Oregon community college during one academic year who transfer to an OUS institution the following academic year. | | Approved KPM | 14.70 | 18.00 | 18.00 |
| 15 - PROGRESS OF TRANSFER STUDENTS – Percentage of community college transfer students who demonstrate progress by returning for the second year. | | Approved KPM | 77.70 | 82.00 | 82.00 |
| 16 - TUITION/FEES – Oregon's rank for college tuition and fees among all western states. | | Approved KPM | 3.00 | 5.00 | 5.00 |
| 17 - HIGH SCHOOL PARTICIPATION – Number of high school students enrolled in community college credit programs. | | Approved KPM | 24,930.00 | 27,000.00 | 27,000.00 |
| 18 - MINORITY ENROLLMENT – Each minority's proportion of total community college enrollment as a percentage of each minority's proportion of the general population, by racial/ethnic group. A. African/American, B. Asian/Pacific Islander, C. Hispanic/Latino, D. Native American | | Approved KPM | 126.00 | 100.00 | 100.00 |
| 19 - CUSTOMER SERVICE – Percentage of customers rating their satisfaction with the agency’s customer service as “good” or “excellent”: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information. | Accuracy | Approved KPM | 80.00 | 70.00 | 70.00 |

Agency: COMMUNITY COLLEGES and WORKFORCE DEVELOPMENT, DEPT. of

Mission: The mission of the Department of Community Colleges and Workforce Development is to contribute leadership and resources to increase the skills, knowledge and career opportunities of Oregonians.

| Legislatively Proposed KPMs | Customer Service Category | Agency Request | Most Current Result | Target 2014 | Target 2015 |
|--|-----------------------------|----------------|---------------------|-------------|-------------|
| 19 - CUSTOMER SERVICE – Percentage of customers rating their satisfaction with the agency’s customer service as “good” or “excellent”: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information. | Availability of Information | Approved KPM | 80.00 | 70.00 | 70.00 |
| 19 - CUSTOMER SERVICE – Percentage of customers rating their satisfaction with the agency’s customer service as “good” or “excellent”: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information. | Expertise | Approved KPM | 80.00 | 70.00 | 70.00 |
| 19 - CUSTOMER SERVICE – Percentage of customers rating their satisfaction with the agency’s customer service as “good” or “excellent”: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information. | Helpfulness | Approved KPM | 80.00 | 70.00 | 70.00 |
| 19 - CUSTOMER SERVICE – Percentage of customers rating their satisfaction with the agency’s customer service as “good” or “excellent”: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information. | Overall | Approved KPM | 80.00 | 70.00 | 70.00 |
| 19 - CUSTOMER SERVICE – Percentage of customers rating their satisfaction with the agency’s customer service as “good” or “excellent”: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information. | Timeliness | Approved KPM | 80.00 | 70.00 | 70.00 |
| 20 - BEST PRACTICES - Percent of total best practices met by the Board. | | Approved KPM | 94.00 | 100.00 | 100.00 |

LFO Recommendation:

LFO and the agency worked together to update many of the targets for 2014 and 2015 to better reflect the most recent history for each measure. LFO also agrees with the proposed deletion of KPM #7 and the addition of the proposed three new KPMs outlined in the table above.

As with other education related agencies, LFO recommends that the agency review its KPMs in light of the Oregon Education Investment Board's goals and associated metrics when preparing for the 2015-17 budget cycle.

Sub-Committee Action: