

SB 5510
Board of Licensed Social Workers

Senate Bill 5510 is the budget bill for the Board of Licensed Social Workers. The Board oversees licensing, certification and discipline of various Social Workers. The Board's authority extends to investigation of complaints and discipline. The agency is funded by revenue generated from application and license fees.

The Education Subcommittee approved an Other Funds budget of \$1,359,094 and 6 positions (6.00 FTE). The approved budget is a 9.2% increase over the 2011-13 Legislatively Approved Budget. The Subcommittee approved a package establishing a permanent full-time (1.00 FTE) Investigator 2 position to address increases in investigations due to expanded authority granted under SB 177 (2009). This budget will leave the Board with a projected ending balance of \$174,351 or approximately three months of operating capital. The Subcommittee approved the agency's performance measures.

The Education Subcommittee recommends Senate Bill 5510 be reported out do pass.

**77th OREGON LEGISLATIVE ASSEMBLY – 2013 Session
BUDGET REPORT AND MEASURE SUMMARY**

JOINT COMMITTEE ON WAYS AND MEANS

MEASURE: SB 5510

Carrier – House: Rep. Sprenger

Carrier – Senate: Sen. Girod

Action: Do Pass

Vote:

House

Yeas:

Nays:

Exc:

Senate

Yeas:

Nays:

Exc:

Prepared By: Dustin Ball, Department of Administrative Services

Reviewed By: Tim Walker, Legislative Fiscal Office

Meeting Date: May 24, 2013

Agency

Board of Licensed Social Workers

Biennium

2013-15

Budget Summary*

	2011-13 Legislatively Approved Budget ⁽¹⁾	2013-15 Current Service Level	2013-15 Committee Recommendation	Committee Change from 2011-13 Leg. Approved	
				\$\$ Change	% Change
Other Funds	\$ 1,244,968	\$ 1,260,516	\$ 1,359,094	\$ 114,126	9.2%
Total	\$ 1,244,968	\$ 1,260,516	\$ 1,359,094	\$ 114,126	9.2%

Position Summary

Authorized Positions	6	5	6	0
Full-time Equivalent (FTE) positions	5.45	5.00	6.00	0.55

(1) Includes adjustments through December 2012.

* Excludes Capital Construction expenditures

Summary of Revenue Changes

The Board of Licensed Social Workers is funded by Other Funds, primarily derived from application, background check, and licensing fees. The Board’s projected ending balance is \$174,351, approximately equivalent to 3.0 months operating expense.

Summary of Education Subcommittee Action

The mission of the Board of Licensed Social Workers is to protect the citizens of Oregon by setting a strong standard of practice and ethics through the regulation of social workers. The Governor appoints the seven-member board that includes four Licensed Clinical Social Workers and three public members. The Board sets policy, writes and adopts rules, renews licenses annually, and audits continuing education as part of the renewal process. Board staff is responsible for issuing and renewing licenses, investigating complaints, and monitoring disciplined licensees.

The Subcommittee recommended \$1,359,094 Other Funds budget for 2013-15, is 9.2 percent higher than the legislatively approved spending level for the 2011-13 biennium.

The Subcommittee approved the following statewide actions:

- Package 091, Statewide Administrative Savings, eliminates \$1,677 Other Funds expenditure limitation. This package is a placeholder for administrative efficiencies in finance, information technology, human resources, accounting, payroll, and procurement expenditures. The

Department of Administrative Services will continue to work on details of these reductions with agencies and report back during the 2014 session.

- Package 092, PERS Tax Policy, eliminates \$2,102 Other Funds expenditure limitation. This package reflects the policy change in SB 822 that eliminates the increased retirement benefits resulting from Oregon income taxation of payments if the person receiving payments does not pay Oregon income tax on those benefits and is not an Oregon resident. This change reduces state employer contribution rates by approximately 0.30 percent.
- Package 093, Other PERS Adjustments, eliminates \$16,793 Other Funds expenditure limitation. This package reflects the policy change in SB 822 that modifies the cost-of-living adjustment under the Public Employees Retirement System. This change reduces state employer contribution rates by approximately 2.2 percent.

An administrative action by the PERS Board, as directed by a budget note in the SB 822 budget report, will reduce state employer contribution rates by up to an additional 1.9 percent. However, no employer rate is reduced below its 2011-13 biennium rate.

The Subcommittee also approved the following actions:

- Package 100, Investigator 2, adds \$119,150 Other Funds expenditure limitation. This package adds one full-time Investigator 2 position (1.00 FTE) to the agency. In the previous biennium, this position was classified as part-time limited duration. Adding this position will provide the agency with the necessary resources to respond to an increasing number of complaints in a timely manner.

Summary of Performance Measure Action

See attached Legislatively Adopted 2013-15 Key Performance Measures form.

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

SB 5510

**Board of Licensed Social Workers
Dustin Ball -- 503-378-3119**

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2011-13 Legislatively Approved Budget at Dec 2012 *	\$ 0	\$ 0	\$ 1,244,968	\$ 0	\$ 0	\$ 0	\$ 1,244,968	6	5.45
2013-15 ORBITS printed Current Service Level (CSL)*	\$ 0	\$ 0	\$ 1,260,516	\$ 0	\$ 0	\$ 0	\$ 1,260,516	5	5.00
SUBCOMMITTEE ADJUSTMENTS (from CSL)									
SCR 001 - Operations									
Package 091: Statewide Administrative Savings									
Personal Services	\$ 0	\$ 0	\$ (1,070)	\$ 0	\$ 0	\$ 0	\$ (1,070)	0	0.00
Services and Supplies	\$ 0	\$ 0	\$ (607)	\$ 0	\$ 0	\$ 0	\$ (607)	0	0.00
Package 092: PERS Taxation Policy									
Personal Services	\$ 0	\$ 0	\$ (2,102)	\$ 0	\$ 0	\$ 0	\$ (2,102)	0	0.00
Package 093: Other PERS Adjustments									
Personal Services	\$ 0	\$ 0	\$ (16,793)	\$ 0	\$ 0	\$ 0	\$ (16,793)	0	0.00
Package 100: Investigator 2									
Personal Services	\$ 0	\$ 0	\$ 119,150	\$ 0	\$ 0	\$ 0	\$ 119,150	1	1.00
TOTAL ADJUSTMENTS	\$ 0	\$ 0	\$ 98,578	\$ 0	\$ 0	\$ 0	\$ 98,578	1	1.00
SUBCOMMITTEE RECOMMENDATION *	\$ 0	\$ 0	\$ 1,359,094	\$ 0	\$ 0	\$ 0	\$ 1,359,094	6	6.00
% Change from 2011-13 Leg Approved Budget	0.0%	0.0%	9.2%	0.0%	0.0%	0.0%	9.2%	0.0%	10.1%
% Change from 2013-15 Current Service Level	0.0%	0.0%	7.8%	0.0%	0.0%	0.0%	7.8%	20.0%	20.0%

Legislatively Approved 2013-2015 Key Performance Measures

Agency: SOCIAL WORKERS, BOARD OF LICENSED

Mission: To protect the citizens of Oregon by setting a strong standard of practice and ethics through the regulation of social workers.

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2014	Target 2015
1 - TIMELY COMPLAINT RESOLUTION - Percent of complaints upon which the Board makes a decision within six months of when the complaint is received in the Board office.		Approved KPM	67.00	85.00	85.00
2 - CE AUDITS - Percent of license renewal Continuing Education audits that meet the requirement for accredited coursework.		Approved KPM	99.90	99.00	99.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Accuracy	Approved KPM	95.00	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Availability of Information	Approved KPM	94.00	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Expertise	Approved KPM	96.00	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Helpfulness	Approved KPM	96.00	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Overall	Approved KPM	95.00	98.00	98.00

Agency: SOCIAL WORKERS, BOARD OF LICENSED

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Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2014	Target 2015
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Timeliness	Approved KPM	94.00	98.00	98.00
5 - BOARD BEST PRACTICES - Percent of total best practices met by the Board.		Approved KPM	100.00	100.00	100.00

LFO Recommendation:

LFO recommends no changes to KPM's.

Sub-Committee Action: