

Senate Bill 5524
Oregon Health Licensing Agency

Senate Bill 5524 is the budget bill for the Oregon Health Licensing Agency. The agency provides centralized regulatory oversight of ten different boards and one advisory council.

The Subcommittee on Education approved a total Other Fund budget of \$7,657,718 and 35 positions (35.00 FTE). The budget is a 16% increase from the 2011-13 legislatively approved budget.

The subcommittee approved the reclassification of six positions and establishment of two positions to provide increased support in the licensing and regulatory divisions of the agency and to better address the demand for services and increased consumer protection. The subcommittee also approved the abolishment of one administrative position and establishment of an Investigator position dedicated to inspecting body art practitioner facilities.

The subcommittee approved the agency's Key Performance Measures.

The Education Subcommittee recommends Senate Bill 5524 be reported out do pass.

**77th OREGON LEGISLATIVE ASSEMBLY – 2013 Session
BUDGET REPORT AND MEASURE SUMMARY**

JOINT COMMITTEE ON WAYS AND MEANS

MEASURE: SB 5524

Carrier – House: Rep. Komp

Carrier – Senate: Sen. Monroe

Action: Do Pass

Vote:

House

Yeas:

Nays:

Exc:

Senate

Yeas:

Nays:

Exc:

Prepared By: Jim Carbone, Department of Administrative Services

Reviewed By: John Terpening, Legislative Fiscal Office

Meeting Date: May 17, 2013

Agency

Oregon Health Licensing Agency

Biennium

2013-15

Budget Summary*

	2011-13 Legislatively Approved Budget ⁽¹⁾	2013-15 Current Service Level	2013-15 Committee Recommendation	Committee Change from 2011-13 Leg. Approved	
				\$\$ Change	% Change
Other Funds	\$ 6,607,687	\$ 7,524,737	\$ 7,657,718	\$ 1,050,031	15.9%
Total	\$ 6,607,687	\$ 7,524,737	\$ 7,657,718	\$ 1,050,031	15.9%

Position Summary

Authorized Positions	33	33	35	2
Full-time Equivalent (FTE) positions	33.00	33.00	35.00	2.00

(1) Includes adjustments through December 2012.

* Excludes Capital Construction expenditures

Summary of Revenue Changes

The Oregon Health Licensing Agency (OHLA) is funded entirely with Other Funds primarily derived from licensing fees. Revenue from the agency is collected from over 70,000 authorizations among ten boards and one advisory council. The total revenue expected for 2013-15 is \$7,250,038. The recommended budget leaves an ending balance of \$1,344,520, approximately four months operating expenses.

Summary of Education Subcommittee Action

OHLA’s mission is to protect the health, safety and rights of Oregon consumers by ensuring that only qualified applicants are authorized to practice in twenty-one different professions. It provides the administrative infrastructure for ten boards and one advisory council: The Board of Athletic Trainers, the Sex Offender Treatment Board, the Board of Direct Entry Midwifery, the Board of Cosmetology, the Nursing Home Administrators’ Board, the Board of Denture Technology, the Board of Body Art Practitioners, the Environmental Health Registration Board, the Board of Licensed Dietitians, the Respiratory Therapist and Polysomnographic Technologist Licensing Board, and the Advisory Council on Hearing Aids.

The Subcommittee approved a budget for OHLA of \$7,657,718 Other Funds and 35 positions (35.00 Full Time Equivalent). This is a 15.9 percent increase from the 2011-13 Legislatively Approved Budget.

The Subcommittee approved the following packages:

- Package 091 – Statewide Administrative Savings: This package eliminates \$73,984 Other Funds expenditure limitation as a placeholder for administrative efficiencies in finance, information technology, human resources, and accounting, payroll, and procurement expenditures. The Department of Administrative Services will continue to work on details of these reductions with agencies and report back during the 2014 session.
- Package 092 – PERS Tax Policy: This package eliminates \$13,531 Other Funds expenditure limitation and reflects the policy change in SB 822 that eliminates the increased retirement benefits resulting from Oregon income taxation of payments if the person receiving payments does not pay Oregon income tax on those benefits and is not an Oregon resident. This change reduces state employer contribution rates by approximately 0.30 percent.
- Package 093 – Other PERS Adjustments: This package eliminates \$108,117 Other Funds expenditure limitation and reflects the policy change in SB 822 that modifies the cost-of-living adjustment under the Public Employees Retirement System. This change reduces state employer contribution rates by approximately 2.2 percent. An administrative action by the PERS Board, as directed by a budget note in the SB 822 budget report, will reduce state employer contribution rates by up to an additional 1.9 percent. However, no employer rate is reduced below its 2011-13 biennium rate.
- Package 101 – Personnel Adjustments: This package adds \$287,005 Other Funds limitation to establish two new permanent positions and reclassifies six positions to provide increased support in the licensing and regulatory divisions of the agency.
- Package 102 – Board of Body Art Practitioners Inspector: This package includes \$41,608 Other Funds limitation, abolishes an Accounting Tech 2 position and establishes and Investigator 1 positions that will be dedicated to inspecting Body Art Practitioner facilities. Included in the package is an increase in Services and Supplies costs for in-state travel and telecommunication needs of the new position.

Summary of Performance Measure Action

See attached Legislatively Adopted 2013-15 Key Performance Measures form.

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

SB 5524

Oregon Health Licensing Agency
Jim Carbone - 503-378-3619

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2011-13 Legislatively Approved Budget at Dec 2012 *	\$ 0	\$ 0	\$ 6,607,687	\$ 0	\$ 0	\$ 0	\$ 6,607,687	33	33.00
2013-15 ORBITS printed Current Service Level (CSL)*	\$ 0	\$ 0	\$ 7,524,737	\$ 0	\$ 0	\$ 0	\$ 7,524,737	33	33.00
SUBCOMMITTEE ADJUSTMENTS (from CSL)									
SCR 001 - Oregon Health Licensing Agency									
Package 91: Statewide Administrative Savings									
Personal Services	\$ 0	\$ 0	\$ (50,309)	\$ 0	\$ 0	\$ 0	\$ (50,309)	0	0.00
Services and Supplies	\$ 0	\$ 0	\$ (23,675)	\$ 0	\$ 0	\$ 0	\$ (23,675)	0	0.00
Package 92: PERS Taxation Policy									
Personal Services	\$ 0	\$ 0	\$ (13,531)	\$ 0	\$ 0	\$ 0	\$ (13,531)	0	0.00
Package 93: Other PERS Adjustments									
Personal Services	\$ 0	\$ 0	\$ (108,117)	\$ 0	\$ 0	\$ 0	\$ (108,117)	0	0.00
Package 101: Personnel Adjustments									
Personal Services	\$ 0	\$ 0	\$ 353,872	\$ 0	\$ 0	\$ 0	\$ 353,872	2	2.00
Services and Supplies	\$ 0	\$ 0	\$ (66,867)	\$ 0	\$ 0	\$ 0	\$ (66,867)	0	0.00
Package 102: Brd of Body Art Pract. Inspector									
Personal Services	\$ 0	\$ 0	\$ 6,965	\$ 0	\$ 0	\$ 0	\$ 6,965	0	0.00
Services and Supplies	\$ 0	\$ 0	\$ 34,643	\$ 0	\$ 0	\$ 0	\$ 34,643	0	0.00
TOTAL ADJUSTMENTS	\$ 0	\$ 0	\$ 132,981	\$ 0	\$ 0	\$ 0	\$ 132,981	2	2.00
SUBCOMMITTEE RECOMMENDATION *	\$ 0	\$ 0	\$ 7,657,718	\$ 0	\$ 0	\$ 0	\$ 7,657,718	35	35.00
% Change from 2011-13 Leg Approved Budget	0.0%	0.0%	15.9%	0.0%	0.0%	0.0%	15.9%	6.1%	6.1%
% Change from 2013-15 Current Service Level	0.0%	0.0%	1.8%	0.0%	0.0%	0.0%	1.8%	6.1%	6.1%

Legislatively Approved 2013-2015 Key Performance Measures

Agency: OREGON HEALTH LICENSING AGENCY

Mission: <p>The Oregon Health Licensing Agency (OHLA) protects the health, safety and rights of Oregon consumers by ensuring only qualified applicants are authorized to practice. OHLA establishes, communicates and ensures compliance of regulatory standards for multiple health and related professions. In addition, OHLA conducts inspections of licensed facilities, responds to and investigates consumer complaints, and disciplines practitioners found in violation of state law and administrative rule.</p>

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2014	Target 2015
1 - Percent of high risk health complaints with an investigation initiated within two business days of receipt.		Approved KPM		90.00	90.00
2 - Percent of online renewals compared to total renewals processed by agency.		Approved KPM	49.00	50.00	50.00
3 - Percent of customers rating their satisfaction with the agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Accuracy	Approved KPM	94.00	90.00	90.00
3 - Percent of customers rating their satisfaction with the agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Availability of Information	Approved KPM	95.00	90.00	90.00
3 - Percent of customers rating their satisfaction with the agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Expertise	Approved KPM	92.00	90.00	90.00
3 - Percent of customers rating their satisfaction with the agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Helpfulness	Approved KPM	93.00	90.00	90.00
3 - Percent of customers rating their satisfaction with the agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Overall	Approved KPM	93.00	90.00	90.00

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3 - Percent of customers rating their satisfaction with the agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Timeliness	Approved KPM	95.00	90.00	90.00
1 - Percent of critical status complaints investigated within one week of receipt (unlicensed activity and high risk health issues).		Legislative Delete	0.00		

LFO Recommendation:

Approve the requested Key Performance Measures and associated targets.

Sub-Committee Action:

Approve the requested Key Performance Measures and associated targets.