
MEMORANDUM

Legislative Fiscal Office
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To: *Subcommittee on Education*

From: *Tim Walker, Legislative Fiscal Office*
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Date: May 1, 2013

Subject: *Board of Licensed Social Workers*
Work Session Recommendations

Board of Licensed Social Workers – Agency Totals

	2009-11 Actual	2011-13 Legislatively Approved	2013-15 Current Service Level	2013-15 LFO Recommended
General Fund	0	0	0	0
Lottery Funds	0	0	0	0
Other Funds	1,013,929	1,244,968	1,260,516	1,359,094
Federal Funds	0	0	0	0
Total Funds	\$1,013,929	\$1,244,968	\$1,260,516	\$1,359,094
Positions	5	6	5	6
FTE	4.18	5.45	5.45	6.00

Attached are the recommendations from the Legislative Fiscal Office for the Board of Licensed Social Workers. It contains the following:

- LFO recommends approval of policy option package 100 for a fulltime Investigator 2 position (1.00 FTE) due to growth in the investigations workload.

Adjustments to Current Service Level:

See attached "Work Session Presentation Report" dated 05/01/13.

Accept LFO Recommendation

Move the LFO recommendation to SB 5510.

OR

Change LFO recommendation

Move the LFO recommendation to SB 5510, with modifications.

Performance Measures

See attached “Legislatively Proposed 2013-15 Key Performance Measures” form.

Accept LFO Recommendation

Move the LFO recommendation on Key Performance Measures

OR

Change LFO recommendation

Move the LFO recommendation on Key Performance Measures, with modifications.

Budget Notes (if needed)

None.

Recommended Changes to Appropriation Bill:

The Legislative Fiscal Office recommends a budget of \$1,359,094 *Other Funds and 6 positions (6.00 FTE) Senate Bill 5510* does not need to be amended.

SB 5510 Final Subcommittee Action:

Final Motion:

If the bill requires no changes

Move SB 5510 to the full committee with a “do pass” recommendation

LFO102 - Work Session Presentation Report
 Version: L - 01 - LFO Analyst Recommended
 2013-15 Biennium
 Cross Reference: 12400-000-00-00-000000

Clinical Social Workers, Board of

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2011-13 Agy. Leg. Adopted	-	-	1,244,968	-	-	-	1,244,968	6	5.45
2011-13 Ebds, SS & Admin Act	-	-	-	-	-	-	-	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2011-13 Leg Approved Budget	-	-	1,244,968	-	-	-	1,244,968	6	5.45
2011-13 Leg Approved Budget (Base)	-	-	1,244,968	-	-	-	1,244,968	6	5.45
Summary of Base Adjustments	-	-	(27,659)	-	-	-	(27,659)	(1)	(0.45)
2013-15 Base Budget	-	-	1,217,309	-	-	-	1,217,309	5	5.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	8,263	-	-	-	8,263	-	-
030: Inflation & Price List Adjustments	-	-	34,944	-	-	-	34,944	-	-
2013-15 Current Service Level	-	-	1,260,516	-	-	-	1,260,516	5	5.00
Adjusted 2013-15 Current Service Level	-	-	1,260,516	-	-	-	1,260,516	5	5.00
Total LFO Recommended Packages	-	-	98,578	-	-	-	98,578	1	1.00
2013-15 Legislative Actions	-	-	1,359,094	-	-	-	1,359,094	6	6.00
Net change from 2011-13 Leg Approved Budget	-	-	114,126	-	-	-	114,126	-	0.55
Percent change from 2011-13 Leg Approved Budget	0.0%	0.0%	9.2%	0.0%	0.0%	0.0%	9.2%	0.0%	10.1%
Net change from 2013-15 Current Service Level	-	-	98,578	-	-	-	98,578	1	1.00
Percent change from 2013-15 Current Service Level	0.0%	0.0%	7.8%	0.0%	0.0%	0.0%	7.8%	20.0%	20.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2011-13 Agy. Leg. Adopted	-	-	1,244,968	-	-	-	1,244,968	6	5.45
2011-13 Ebds, SS & Admin Act	-	-	-	-	-	-	-	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2011-13 Leg Approved Budget	-	-	1,244,968	-	-	-	1,244,968	6	5.45
2011-13 Leg Approved Budget (Base)	-	-	1,244,968	-	-	-	1,244,968	6	5.45
Summary of Base Adjustments	-	-	(27,659)	-	-	-	(27,659)	(1)	(0.45)
2013-15 Base Budget	-	-	1,217,309	-	-	-	1,217,309	5	5.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	8,263	-	-	-	8,263	-	-
030: Inflation & Price List Adjustments	-	-	34,944	-	-	-	34,944	-	-
2013-15 Current Service Level	-	-	1,260,516	-	-	-	1,260,516	5	5.00
Adjusted 2013-15 Current Service Level	-	-	1,260,516	-	-	-	1,260,516	5	5.00
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Net change from 2011-13 Leg Approved Budget	-	-	114,126	-	-	-	114,126	-	0.55
Percent change from 2011-13 Leg Approved Budget	0.0%	0.0%	9.2%	0.0%	0.0%	0.0%	9.2%	0.0%	10.1%
Net change from 2013-15 Current Service Level	-	-	98,578	-	-	-	98,578	1	1.00
Percent change from 2013-15 Current Service Level	0.0%	0.0%	7.8%	0.0%	0.0%	0.0%	7.8%	20.0%	20.0%

Version: L - 01 - LFO Analyst Recommended
 Cross Reference: 12400-001-00-00-000000

LFO102 - Work Session Presentation Report
 2013-15 Biennium

Operations

General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 091 Statewide Administrative Savings

Package Description This package is a placeholder for administrative efficiencies to be created in Finance, IT, HR, Accounting, Payroll, and Procurement activities. Data from the Administrative Baseline 2.0 project will be used to set statewide targets for each of the functional areas. The Improving Government subcommittee of the Executive Leadership Team will sponsor functional teams to determine how best to provide these administrative services statewide with less total resources.

LFO Recommendation

LFO Recommended

(1,677) - (1,677)

Operations

General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)

Package 093 Other PERS Adjustments

Package Description This package supports policy changes that reduce the PERS employer rate by approximately 320 basis points.

LFO Recommendation

LFO Recommended	(16,793)	(16,793)						
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LFO102 - Work Session Presentation Report
 2013-15 Biennium

Version: L - 01 - LFO Analyst Recommended
 Cross Reference: 12400-001-00-00-00000

Operations

Package 100 Investigator 2	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
<p><u>Package Description</u> The Agency is seeking to make its limited duration part time (0.5 FTE) Investigator 2 position permanent full time (1.0 FTE).</p> <p>The analyst has modified this package to reflect a reduction in the budgeted PERS employer rate of 55-60 basis points by the PERS Board.</p> <p><u>LFO Recommendation</u> Approve Package 101.</p> <p><u>LFO Analyst Notes</u> The need for the permanent full time Investigator 2 position is largely due to growth in the level of complaints handled by the agency. In January 2011 the Board was expanded to include certifying registered bachelors of social work, licensing master's of social work and the Boards authority was also expanded to enforce and protect the term "Social Worker". The combination of these changes lead to an increase in complaint load that is projected to continue increasing over the biennium before leveling off. Consumers and licensees have an expectation of timely resolution of complaints which has been a recent struggle for the Agency with the increase in workload.</p>							119,150	1	1.00
LFO Recommended							119,150	1	1.00

Legislatively Proposed 2013-2015 Key Performance Measures

Agency: SOCIAL WORKERS, BOARD OF LICENSED

Mission: To protect the citizens of Oregon by setting a strong standard of practice and ethics through the regulation of social workers.

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2014	Target 2015
1 - TIMELY COMPLAINT RESOLUTION - Percent of complaints upon which the Board makes a decision within six months of when the complaint is received in the Board office.		Approved KPM	67.00	85.00	85.00
2 - CE AUDITS - Percent of license renewal Continuing Education audits that meet the requirement for accredited coursework.		Approved KPM	99.90	99.00	99.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Accuracy	Approved KPM	95.00	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Availability of Information	Approved KPM	94.00	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Expertise	Approved KPM	96.00	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Helpfulness	Approved KPM	96.00	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Overall	Approved KPM	95.00	98.00	98.00

Agency: SOCIAL WORKERS, BOARD OF LICENSED

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Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2014	Target 2015
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Timeliness	Approved KPM	94.00	98.00	98.00
5 - BOARD BEST PRACTICES - Percent of total best practices met by the Board.		Approved KPM	100.00	100.00	100.00

LFO Recommendation:

LFO recommends no changes to KPM's.

Sub-Committee Action: