



May 13, 2013

House Rules Committee
State Capitol
Salem, OR 97301

Dear Chair Garrett and members of the House Rules Committee:

Metro and the performance venues under its management through the Portland Center for the Performing Arts support House Bill 3510 and efforts to protect patrons from purchasing tickets from unauthorized, third party ticket outlets.

Too often, we hear from consumers who have been misled into paying two and three times the actual ticket price for seats that either do not exist or are not the caliber advertised. This frequently occurs through illegitimate websites that are designed to trick the consumer into believing their purchase is through an authorized seller. The third party ticket reseller either sells speculative tickets in advance of the on-sale date and later attempts to purchase the actual tickets sold, or sells actual tickets for exorbitant prices. In either instance, the consumer loses.

We work hard to educate and inform our patrons on how to purchase legitimate tickets to performances at our venues, including the Arlene Schnitzer Concert Hall, Keller Auditorium, and the Brunish, Newmark and Winningstad Theatres. HB 3510 will assist us in the effort to make it difficult for unauthorized ticket resellers to operate in Oregon.

I urge you to support HB 3510.

Thank you for your consideration.

Sincerely:

Teri Dresler
General Manager
Metro Visitor Venues

Robyn Williams
Executive Director
Portland Center for the Performing Arts