



JUDICIAL BRANCH

Oregon Judicial Department

Chief Justice's
Recommended Budget 2013-15
Phase II Presentation: Day 2

Judicial Department – Phase II

- Tuesday
 - eCourt Program Status:
 - OJD
 - LFO
 - HB 2561 – Chief Justice eFee authority
 - OJD
 - Public Testimony

Where we are now

The Oregon eCourt Program successfully completed implementation of the Odyssey system in five courts – Yamhill, Linn, Crook, Jefferson and Jackson County Circuit Courts. Subject to continued funding, Clatsop, Columbia, and Tillamook are scheduled for August 2013, Benton and Polk in January 2014, Multnomah in May 2014, and eight more courts later in the biennium.

1. Have met court implementation schedules.
2. Continue to run slightly under budget.
3. Implementation processes continuously improved through lessons learned and after-action review processes.
4. Continue to improve data migration and issue management processes.
5. Completed build-out of redundant systems to protect court data and operations.
6. Continue to roll out eServices to attorneys and the public.
7. Completed 36 of 37 Legislative deliverables (37th in final stages).

Where we are now

Some Numbers:

1. Successfully migrated 1,866,876 cases from OJIN to Odyssey.
2. Successfully migrated 638,274 legacy documents composed of 7,517,212 images.
3. Continuing to reduce go-live issues.
 - Yamhill: 264
 - Linn/Crook/Jefferson: 166
 - Jackson: 109
4. To date, 98% of all go-live issues have been addressed.
5. To date, 90% of 2,900 help tickets have been resolved.
6. To date, 539 OJD staff and judges have been trained on the Odyssey system.

Where we are now

The Oregon eCourt Program is now providing significant eServices.

1. ePayment of citation and post-adjudication debt is available statewide. To date, the system has processed 120,681 transactions for \$12.13 million.
2. eCitations is available statewide. To date, 68,626 eCitations have been received by the courts, with a 98.7% acceptance rate.
3. eFiling will be in all five Odyssey courts by June 1, 2013. eFiling will be part of the standard roll-out process in future implementations.
4. The court case register is scheduled to be available to the public for free in late 2013.
5. Document access for designated government users is scheduled for late 2013, followed by access for attorneys later in 2013, and for the public by mid-2014.

Where we are now

Initial automated integrations with justice partners are complete:

1. Oregon State Bar - daily inbound file containing attorney validation.
2. LEDS driver history - driving records for violation defendants.
3. Collections - DOR Restricted (tax intercept), DOR Unrestricted (collections), and outside collection agencies.
4. Department of Motor Vehicles - license suspension/reinstatement.
5. Department of Corrections – Uniform Criminal Judgment.
6. RSTARS - monthly report of all revenue collected by OJD.
7. Oregon State Police – disposition reporting.
8. Treasury check reconciliation - information regarding redeemed checks.
9. DA Notification – if requested, messages sent to the county DA every time a hearing or trial is scheduled or updated.

Where we are now

Data is being provided to business partners in a timely manner for their core business functions. OJD has made significant changes to accommodate business partner requests:

1. Increased the number of search returns from 200 to 400. Will add 'page' function to further increase search capacity.
2. Allowed multiple concurrent connections to improve performance.
3. Changed search parameters to meet business requests (separate cases by criminal or civil, by defendant, by SID/case number, etc.)
4. Requested vendor to develop additional search capability.
5. Provide daily overnight updates to bulk data purchasers.
6. Examining "mirror" system to make available for large-volume data users.
7. Modified judgment index report based on title company requests.
8. Modified register of actions based on title company, data purchasers, government partners, and State Bar requests.

Oregon eCourt Program Court Roll-Out Schedule

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Quarter	2012	2013	2014	2015	2016
1st	Yamhill (June)	Jackson (March)	Benton Polk	Lane Lincoln	Washington Tax Court
2nd			Multnomah	Deschutes Klamath Lake	Morrow Umatilla Wallowa Union Grant Harney Baker Malheur
3rd		Clatsop Columbia Tillamook		Coos Curry Wheeler Wasco Sherman Gilliam Hood River	
4th	Crook Jefferson Linn (December)		Douglas Josephine Marion	Clackamas	

Critical Policy Option Packages

Package 202 – Oregon eCourt Program (\$24.3M OF, 37.96 FTE): Funds continuation of the program through 2013-15 biennium

Package 201 – Debt Service (\$5.2M GF \$0.5M OF, 0.0 FTE): This could possibly be delayed depending on timing of bond sale

Package 206 – Statewide Improvement, Education and Standardization (\$0.6M GF, 2.64 FTE): Provides post-implementation training for courts

Package 207 – Technical Operations and Training (\$1.1M GF, 5.28 FTE): Provides ongoing technical infrastructure and technical training support

Package 208 – Centralization (partial package) (\$0.5M GF, 3.57 FTE): Provides resources for centralized accounting

Expected Outcomes of Packages: Will support existing systems, upgrades, and court business practices. Will augment development and rollout capabilities to 14 circuit courts during 2013-15 (including Multnomah). New functionality, services and access for Oregonians

2013 House Bill 256 I

- Received unanimous do-pass recommendation from House Judiciary Committee.
- Provides explicit authority for Chief Justice to establish reasonable fees for all electronic court systems.
- Current statute authorizes any fees for OJIN, which is not defined.
- OJD charges fees to private users to defray maintenance, access, and use costs.

Oregon eCourt Transition Period

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Legacy System
(OJIN Online)



Implementation
Transition Period



Oregon eCourt
Case Information
(OEI)

← OJIN now being used in 31 counties. Replaced by Odyssey in five pilot/early adopter courts.

- ←
- Maintain two court information systems
 - Revenue decreasing for OJIN-Online and increasing for OEI as new products/services go live

← New Services

- ePay – pay debts online
- eFile and Serve online
- Document access – case documents online
- Bulk data for commercial customers

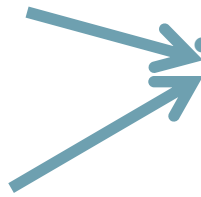
OJIN & Odyssey Products

OJIN System Products

- **OJIN Online** – Remote viewing of the Register of Actions
- **ePay** – Online application for paying post-adjudicated debt
- **VPN** – Commercial application for querying OJIN Online information
- **Bulk Data exports** – Monthly and yearly exports of all OJIN Online data. (Daily export format now being tested)

Oregon eCourt Products

- **OECI** – Remote viewing of the Register of Actions
- **Document Access** – *Remote viewing of court case documents*
- **ePay** – Online application for paying post-adjudicated debt
- **Web Services** - Real-time database of register of actions
- **eFile and Serve** – *File cases/motions remotely and electronically serve documents*



OJIN Online Customers

- Attorneys, title companies, information brokers, background check companies, other public users – More than 1,500 companies subscribe to OJIN Online with 2,300+ user profiles
- State and local government – 635 agencies with 3,404 user profiles use OJIN Online (state and local governments are not charged for OJIN use)
- High-volume customers - 13 companies receive information in two ways:
 - Connect to a Virtual Private Network (VPN) in real time to do high-volume searches
 - Subscribe to bulk data exports

Current OJIN Online Fees

Start-up Fee \$295.00

User ID Fee \$10.00

Variable Usage Fees

Bulk exports \$575 per month

Current OJIN Online Revenue

Web-Based Public Access \$3.2M → To OJD

VPN Real-Time Access \$900,000 → To OJD OF

Bulk Data Exports \$150,000 → To OJD OF

Total: \$4.4 million per biennium

Oregon eCourt (OECl) Product/Fee Model – The OJIN Online Equivalent

Current OJIN Online subscribers receive access to OECl for a \$10 user profile fee.

OJD recommends developing a new tiered billing model based on:

- 1) Free web-based access for basic searches and the Register of Actions (ROA)
- 2) Monthly subscription or on-demand purchase of documents online
- 3) Web services for large-volume customers

OEI Projected Adoption Rates

- The general public will be able to obtain free online access to court register and other public court information without a courthouse visit
- Based on feedback from the Bar, title companies and other interested parties – OJD estimates document access subscribers would range from 2,250 to 5,000
- Individual document sales could be as high as 10,000/biennium upon full statewide implementation
- High-Volume Customers – OJD expects these customers to stay the same, between 11-13 customers

New Fee Model continues recovery of costs

Authority to Set Reasonable Fees for OEI Products

Opportunity to Fund eCourt Costs or Subsidize eFile

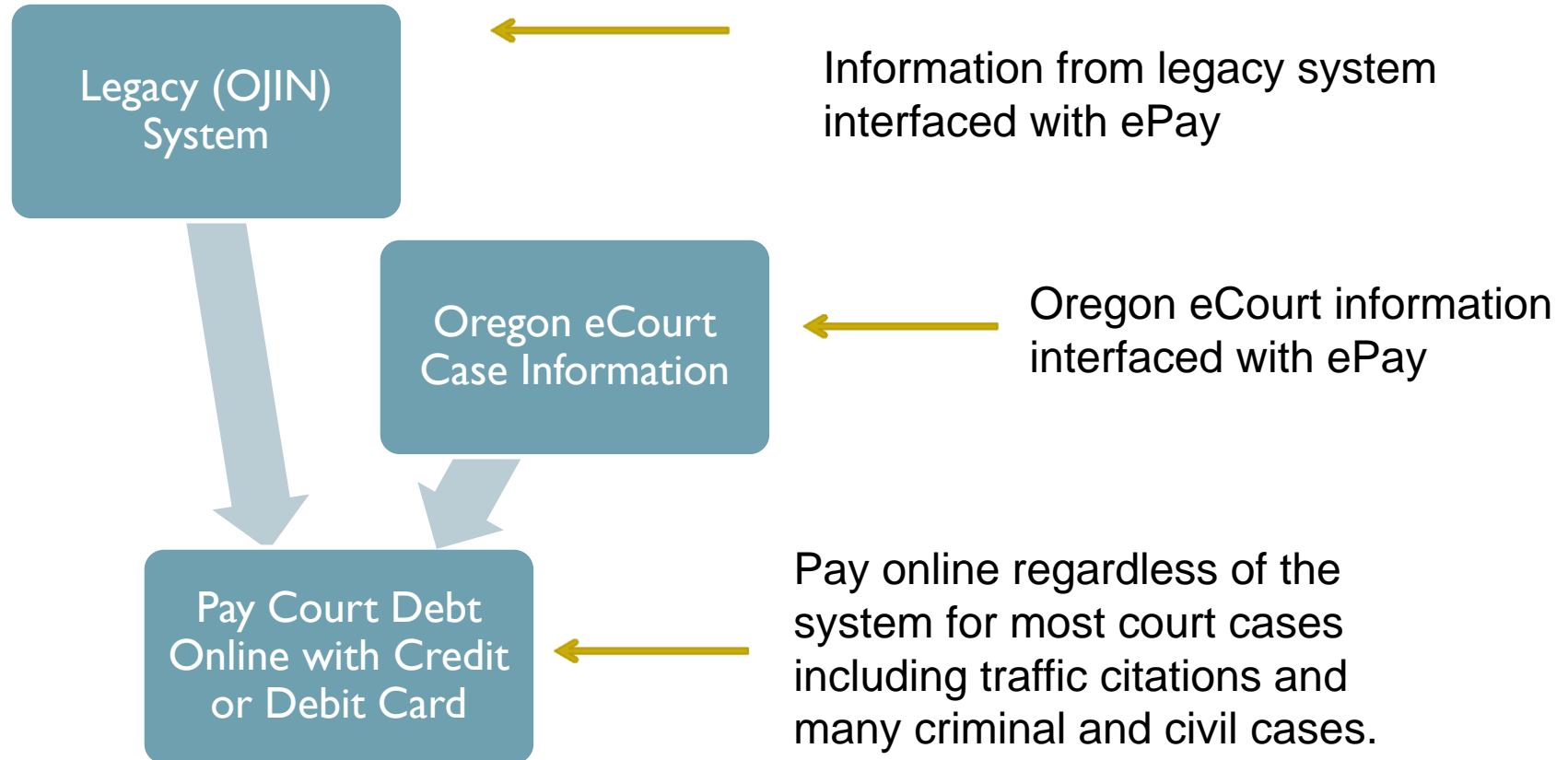
OJD Courts ePay



**No more waiting
in line!**

- Pay online
- Secure web site
- Use credit card or debit card
- No need to go to the courthouse

Oregon eCourt: ePay



Credit card fee: \$2.00. Paid to state, which pays bank. \$61,000 in 11-13

Transaction fee: \$1.50. Paid to state, which pays Tyler. \$149,000

Fines/Deferred Fees. To State GF/CFA

OJD eFiling using Odyssey File & Serve



Tired of carrying all those documents to the courthouse?

OJD eFiling
using Odyssey File & Serve

Save time. Save money. Save paper.

OJD eFiling allows you to electronically file, serve, distribute, and deliver court documents for many types of court cases in Oregon circuit courts. You will save time, money, and paper with the convenience of anytime, anywhere online filing. OJD eFiling utilizes Odyssey File & Serve technology to:

- Shorten the time it takes to file - average online filing time is one minute, and no traveling to or waiting in line at the courthouse.
- Streamline law office document processing, copying, filing, storage, and associated costs.
- Provide convenient online payment of filing fees with a credit card.

Start Now

NOTE: Only available in select counties. A processing fee will be assessed per transaction.

Quick Links

- [OJD eFiling User Guide](#)
- [Administrator Guide](#)
- [Quick Reference Guide](#)
- [Frequently Asked Questions \(FAQs\)](#)
- [Other Ways to File a Case](#)

Availability

OJD eFiling using Odyssey File & Serve is currently available in the following court:

- Yamhill

Technical Support

Phone: 800.297.5377

Email: efiling.support@tylertech.com

Chat: [Support Chat](#)

Oregon eFile and Serve

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Oregon eCourt
Case
Information



File and Serve
Early Adopters



File and Serve
Statewide

3 Phases:

- 1) Pilot (Yamhill) = Done
- 2) Early Adopters = In Process
- 3) Full Rollout

Live in Yamhill, Crook, Jefferson, and Linn Counties

- Jackson County = June 2013
- Full Rollout:
 - Voluntary eFile 45 days after each Odyssey go-live
 - Planned mandatory eFile (for attorneys) 6 months after voluntary go-live

eFile Fees and Potential Revenues

eFile Fees:

Credit Card Processing Fee 2-3%

\$10 Transaction Fee for eFile and eService

Court Fees: Statutory Filing Fees, if applicable

No transaction fee if eFile at courthouse kiosk

Potential eFile Revenue

Credit Card Processing Fee 2-3% → To Tyler Technologies

\$10 Transaction Fee → \$5.00 Revenue to State

\$5.00 to Tyler Tech.

\$722,090 (2013-15 projected)

\$1,370,712 (2015-17 projected)

\$1,958,160 (2017-19 projected)

Court Fees: Statutory Filing Fees, if applicable → To State