

Feb 12, 2013

Representative Mitch Greenick, Chair  
Representative Eliza Keng-Guyer, Vice-Chair  
Representative Jim Thompson, Vice-Chair  
House Health Care Committee  
Oregon Legislative Assembly.


Re: <sup>HB</sup> 2611

Dear Chair Greenick, Vice-Chairs Keng-Guyer and Thompson and Members of the Committee

I am writing in support of HB 2611. I believe this bill will help break down difficulties Oregonians have in accessing good health outcomes. Oregonians of Color, in particular, face many challenges interacting with health care providers and receiving appropriate health care. By requiring health care professionals to receive on-going training, health care providers in Oregon will be able to address the ever changing needs of Oregonians as Oregon continues to grow and diversify.

By focusing on patient centered care, cultural competency training, shift the focus and power structure to the patients I request your support for HB 2611.

Thank you for your consideration.

  
Kyle Weismann-Teo  
1315 N Jessup St.  
Portland OR 97217

FEBRUARY 12, 2013

Representatives Mitch Greenlick, Chair  
Alisa Keny-Gryer, Vice-Chair  
Jim Thompson, Vice-Chair

Home Health Care Committee  
Oregon Legislative Assembly

Re: HB ~~2611~~

Dear Mitch Greenlick, Vice-Chairs Keny-Gryer and  
Thompson,

And Members of the Committee,

I am writing to you today to support  
HB 2611 "Cultural Competency". I believe in an  
Oregon where everyone has access to healthcare,  
and specifically, the care they need to be  
healthy. Oregon today lacks standards and funding  
that address the barriers of inefficient, devalued,  
compassionate health.

HB 2611 will create a path toward more patient-  
centered health care, facilitating cultural competency  
for providers and ensuring that culture  
and process do not intercept care  
out road to better health.

Please support HB 2611 - for Cultural Competency  
in Oregon.



Sokelo Eaton

121 NW 21st St Apt 23

Corvallis Oregon 97331

February 12, 2013

Representative Mitch Greenlick, Chair  
Representative Alisa Keny-Guyer, Vice-Chair  
Representative Jim Thompson, Vice-Chair  
House Health Care Committee  
Oregon Legislative Assembly

Re: HB 2611

Dear Chair Greenlick, Vice-Chairs Keny-Guyer and Thompson  
and Members of the Committee,

I am a member of the Asian Pacific American Network  
of Oregon (APANO) which advocates for the pan Asian + Pacific  
Islanders in Oregon.

I believe in a just Oregon where everyone has  
equitable access to health care to be healthy and happy.  
Unfortunately there are many barriers for some Oregonians  
resulting in disparities in health outcomes. Research  
shows that cultural competency training for health care  
workers is a proven way to improve health.

Please vote yes on HB 2611 and support our  
work to improve provider-patient communication,  
increase the rate of accurate diagnosis + patient  
compliance and reduce costs by decreasing duplication  
of services + unnecessary + harmful medical  
treatments.

Sincerely,

Jean Yamamoto  
12850 Rogers Rd.

Lake Oswego, OR 97035

503/624-7236

February 12, 2013

Representative Mitch Greenlick, Chair

Representative Alisa Keny-Huyer, Vice Chair

Representative Jim Thompson, Vice Chair

House Health Care Committee

Oregon Legislative Assembly

RE: HB 2611

Dear Chair Greenlick, Vice Chairs Keny-Huyer and Thompson, and Members of the Committee:

I am writing to ~~you~~ urge you to support and pass HB 2611. Oregonians come from a variety of cultures and backgrounds and we know that certain communities have varying degrees of health access depending on a language, ethnicity and race. Medical providers have a great responsibility to understand the communities that they serve which in turn has been proven to ~~have~~ help these communities feel like they belong and that their medical provider is not just brushing them aside. Doctors and other health care providers should be required to have training in cultural competency, so that together we can begin to remove barriers and build a better Oregon.

Sincerely  
Zhu Nya

9905 SE Long St.  
Portland, OR 97266  
503.954.4982

February 12, 2013

Representative Mitch Greenlick, Chair  
Representative Alisa Keny-Guyer, Vice-Chair  
Representative Jim Thompson, Vice-Chair  
House Health Care Committee  
Oregon Legislative Assembly

Re: HB 2611

Dear Chair Greenlick, Vice-Chairs Keny-Guyer + Thompson, and Members of the Committee:

I am a Filipino woman, a nurse, a public health student, and a member of the Health Equity and Reform Team of the Asian Pacific American Network of Oregon (APANO). It is for all of these reasons that I am writing to you today in support of HB 2611 and cultural competency for health professionals.

Access to healthcare is a human right, yet it is evident that not everyone receives the same quality of care, if they receive care at all. In addition, even though there is plenty of research that demonstrates improvements in health outcomes, there is still a lack of standardized cultural competency training.

Oregon is in an exciting place of healthcare reform, where we are striving toward truly patient-centered health. HB 2611 will help us create a system to support that journey and transition. This is important because patient-centered care = just good healthcare. Patient-centered care means a provider needs to understand their patient, including linguistically and culturally. HB 2611 ensures standardized training that informs patient-centered care. Please join us and show your support, vote Yes on HB 2611.

Thank you very much for your time!

Maileh  
Marilou Carrera  
5588 NE Sandycrest Terrace  
Portland, OR  
97213

February 12, 2013

representative Mitch Greenlick  
Alisa Kemy Guyer,  
Jim Thompson

house health care committee  
Oregon Legislative Assembly

Re: HB 2611 - cultural competency

Dear Chair Greenlick, Vice Chairs Kemy-Guyer & Thompson,  
and members of the Committee:

I believe in Oregon where everyone has access to  
the healthcare they need to be healthy.

I am an RN and worked as a mental health  
counselor for some years now specifically  
for the Asian community in Oregon. I see  
my patients not progressing or even get worse  
due to health care providers' lack of understanding  
of their culture & language, and often see  
them not taking this matter seriously. Oregon  
is becoming more diverse each day, and to  
ensure promoting good health to not only  
the ethnic community but to all Oregonians,  
healthcare providers must understand the culture &  
those they serve. All healthcare professionals  
should be required to have training in cultural  
competency, so that together we can begin to  
remove these barriers & build a healthier Oregon.

Please vote YES on HB 2611 and increase cultural competency to assure health care quality, decrease medical costs by improving provider-patient communication, increase the rate of accurate diagnosis and patient compliance, and decrease duplication of services and unnecessary emergency room visits.

Thank you for your consideration.

Sincerely,

Julee Kim APANO member.



2340 SW Hoffman ave.  
Portland, OR 97201  
617. 935. 5296

February 12, 2013

Representative Mitch Greenlick, Chair  
Representative Alisa Keny-Gruyer, Vice-Chair  
Representative Jim Thompson, Vice-Chair  
House Health Care Committee  
Oregon Legislative Assembly

Re: HB 2611

Dear Chair Greenlick, Vice-Chairs Keny-Gruyer and Thompson, and  
Members of the Committee:

I am the community health worker at Asian Health & Service Center. I have helped  
lot of Chinese speaking clients to communicate and navigate the health system.  
I see so much barriers ~~of them~~ that my clients have encountered when they seek  
for health care, talked to health care providers. A lot of barriers came from the  
health care providers are lack of cultural competency training and background.  
All people should have equal access to a basic level of quality health care,  
and ensuring that all licensed health care providers in Oregon receive  
cultural competency training will help ensure all Oregonians receive quality  
care, better care. Here is Oregon there is so much good work happening  
around health system transformation, but when it comes right down to it,  
the most important relationship is between the individual patient and  
his or her health care providers.

Please vote Yes on HB 2611 and support our work to have meaningful,  
consistent, and accurate ~~quality~~ quality of care in health care.

Chenya Chiu

2340 SW Hoffman ave.  
Portland, OR 97201

503.799.7412



February 12, 2013

Rep. Mitch Greenlick

Rep. Alisa Keny-Guyer

Rep. Jim Thompson

House Health Care Committee

Oregon Legislative Assembly

Re: HB 2611

Dear Chair Greenlick, Vice-chairs Keny-Guyer and Thompson,  
and Members of the Committee:

As a Filipino immigrant and member of the Asian & Pacific Islander communities, I am keenly aware how my cultural background shapes and affects my health behaviors AND the way health care providers act towards me. Some providers are aware of this and ask me respectfully, how was my first pregnancy treated back in the Philippines, where in my country will I and my children travel to and what will our exposure be to certain prevalent diseases (they will then recommend appropriate vaccines for my children). Other times, providers will ask NOT a SINGLE question about my cultural background even as I learn afterwards, Filipinos and Asians have a disproportionate prevalence for certain health conditions (eg Hep B).

As an Oregonian, I would like to expect and assume that every healthcare provider I meet is bringing a strong

February 12, 2013

Representative Mitch Greenlick, Chair  
Representative Alisa Keny-Gruyer, Vice Chair  
Representative Jim Thompson, Vice-Chair  
House Health Care Committee  
Oregon Legislature Assembly

RE: HB 2611 - CULTURAL COMPETENCY

Dear Chair Greenlick, Vice-Chairs Keny-Gruyer  
and Thompson, and Members of the Committee:

I heartfully support HB-2611 and ask  
for your support to start us down the path  
towards a truly patient-centered health  
care system. This bill would facilitate  
cultural competency training to providers.  
This training would assure that every provider  
is aware of the impact of culture to health.  
Without supporting this bill, barriers  
will continue to exist and impact the lives  
of all those in Oregon.

Please support HB-2611.

Sincerely,



CARMEN MADRID  
8656 SW Talawa Dr  
Tualatin, OR 97062

February 12, 2013

Representative Mitch Greenlich, Chair  
Representative Alisa Keny-Gruyer, Vice-Chair  
Representative Jim Thompson, Vice-Chair  
House Health Care Committee  
Oregon Legislature Assembly

Re: HB 2134

Dear Chair Greenlich, Vice-Chairs Keny-Gruyer and Thompson, and Members of the Committee:

In today's society all Oregonians should have equal access to healthcare and that means great quality healthcare. It's time that we as a state educate and train our healthcare workers about the vast diverse communities and how to approach their differences.

Understanding how a patient goes about their daily lives and their cultural beliefs can have major impact on the quality of care they receive. If healthcare workers and providers are too ignorant of these differences and the role they play in helping their patients money can be wasted and precious time.

To ensure that money is wisely spent, patients receive adequate care and healthcare workers are using their time efficiently the issue of cultural competency needs to be addressed.