## OREGON VEHICLE DEALERS ASSN TESTIMONY IN SUPPORT OF SB 612-A

Before the House Transportation Committee / April 12, 2013 By: Darrell Fuller / 971-388-1786 / fuller\_darrell@yahoo.com



Chair Read and members of the Committee:

All motor vehicle titles in Oregon are processed the same way. It takes about three weeks to receive a new title in the mail from DMV. There are no other options.

In the private sector, it is common when making online purchases to have "standard shipping" and "express shipping" for an additional fee. HB 612-A brings DMV into the world of twenty-first century customer service by permitting them to offer customers of vehicle dealers "express title processing" for an additional fee of \$100.

The fee is set at \$100 to intentionally create a barrier to use. The proponents and DMV don't want the express title process to be used in ordinary circumstances. Express processing is designed for customers who have an urgent, legitimate need to receive their title in less than three weeks. Examples include people moving out of state or retired citizens leaving on an extended vacation in a newly purchased recreational vehicle.

The voluntary fee for the express title service also more than covers the estimated cost of creating and administering the program.

The fee is NOT a tax. It is completely voluntary. And it will help people needing an expedited titled.

This is a good customer service bill that will help a small number of Oregonians who have a legitimate need for an "express title processing" service from DMV.

There is no known organized opposition. The bill passed the Senate 26-2-2.

Oregon Dealers urge the House to vote "aye" on Senate Bill 612-A. I am happy to answer any questions you have. Thank you.