

Rep Cameron

From: Leatha Cyphert <leathac@yahoo.com>
Sent: Sunday, April 14, 2013 11:26 PM
To: Rep Cameron
Subject: HB 2411

Hello Mr. Cameron, I would just like to say that I agree with your HB 2411. As a citizen of Oregon I do understand the budget cuts going on within state offices, but DMV needs change. Citizens of Salem have always had to accepted the long lines and at times rude employee's with DMV why, because by law we must do business with this agency. This said I believe the Director and Supervisors of the DMV agency didn't choose to come up with alternate schedules because it is not a popular idea. Its time we look at better ways to run State agency's especially ones that require the public to do business in person. With rotations and different work schedules this could be accomplished, it has been done for years in the private sector. It's 2013 you can do your banking, get a prescription even in some cases see your doctor or dentist on Saturday. With the discontent of the public regarding State Agencies isn't it time we change how the state does business?

Driving and permit test could be by appointment only and scheduled to allow time for helping other customers. When an agency is bringing money into the state coffers as I believe DMV is, we can't afford the luxury of being closed on Saturday. As for technical support it's amazing what just one technical support person working on Saturday can identified and on-going problems. These issues can then be addressed and many resolved. It's my belief that the DMV Director and the Legislators who represent the citizens of Oregon need to look at how it can better serve us the citizens of Oregon.

Sincerely, Leatha Cyphert
Small business owner
Salem Or.

PS: Mr Cameron I'm not against State employee I have several friends that have retired or are still employed with the State. I myself worked for the State for 10 years. I agree Mr Cameron it is time we rethink how the State does business for the betterment of all its citizens.