



# CHEHALEM YOUTH & FAMILY SERVICES

501 E. First Street

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Newberg, OR 97132

April 4th, 2013

To Whom it may concern:

Chehalem Youth and Family Services serves individuals from the entire state of Oregon in their Residential Treatment Program. Over the past 40 years we have served youth from every county, and now CCO region. The youth that are served range in age from 11-21 with an average age of 16; and are considered high risk for mental health, trauma and extreme behavioral needs. We consistently serve youth who have averaged 6 previous placements within the state.

In this amount of placement changes, some of these youth have moved through multiple counties and regions. As the CCO's have been working with each other to navigate this – it means that services for these high risk youth are often disrupted significantly. For instance, we have worked with a youth that was from Klamath County who was moved to Linn County and then to us in Yamhill County. During this transition the youth was transferred from one CCO to another. Unfortunately, we were not authorized to work with that CCO yet, and his mental health services were disrupted. We were able after one month to create one time agreements for him to see our providers. If we did not create these agreements – we, here in Yamhill County, would have to drive to the nearest provider from his home CCO for his mental health care. The nearest provider for that CCO is in Douglas County. If CCO's accepted each other's authorization we would be able to serve these high risk clients seamlessly.

Due to the statewide nature of our program – we anticipate working with every CCO. We will have to be credentialed with all CCO's in order to provide Mental Health and Behavioral Health to these extremely high risk youth. The credentialing process for the CCO's varies from region to region.

Once we have acquired all of the documentation from the CCO, which takes approximately 5 business days from the start of the process, it takes approximately 3 hours of staff time per CCO to complete the process – per provider. Currently CYFS has 3 Psychologists, 5 psychology trainees, and a Psychiatric Mental Health Nurse Practitioner that we will need to credential through all of the CCO's. After completing all of the credentialing materials, we often do not hear back from the CCO's for approximately 3 months. During this time they may require documentation or clarification on any specific item – thus an approximate of 5 hours per CCO would be added to our total cost. The information provided to the CCO's are very similar, but each CCO's paperwork, priority and policy vary, so as a statewide organization we will require a significant amount of time and staffing to complete these tasks.

Activity	Hours for activity	Per provider	Per CCO	Cost per hour	Total cost
Preparation for Credentialing	3	27	405	10	4,050
Before Credentialed	5	22.5	337.5	15	5,062.5
Final Credentialing	1	9	135	15	2,025
				Total Cost	11,137.5

It is imperative that the CCO's accept the credentialing of Mental Health Treatment Providers and Chemical Dependency treatment providers from other CCO's to provide the services needed.

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