

April 1, 2013

To Whom It May Concern,

My name is Page Gianella, and I am a resident of Hubbard. I teach 3rd grade in Silverton. I love the areas that I live and work in. When possible I like to support local businesses that give back to these communities.

A while back, for my grandmother's 90th birthday, I wanted to send flowers. Like usual, I was in a hurry and figured the easiest way to get them ordered was on line. I knew I could trust Valley Pacific Floral to get it taken care of because they always do a fine job. After doing a Google search with the name of my favorite florist and the city it was located in, Valley Pacific Floral-Woodburn Oregon, I found what I thought was Cindy Kelly's flower shop. I proceeded to pick an arrangement and place my order. The following day, when I called to wish my grandma a Happy Birthday, I was surprised that the flowers had not been delivered. I called Cindy to make sure she had received the order, and she had not. At that point she helped me figure out that my order went to an out of state florist in California. The flowers were not delivered because Grandma did not hear her phone. It was too late to do anything about the order that day, and Grandma did not get her flowers on her birthday.

The online floral companies that steal business from our local small businesses are hurting Oregon's economy and not providing good service to our people. I hope you will consider my story and decide to support HB 3447.

Thank you,

Page Gianella
9964 Broadacres Rd
Hubbard, OR 97032
503-951-1979