

PRELIMINARY STAFF MEASURE SUMMARY**CARRIER:**

Senate Committee on Veterans and Emergency Preparedness

REVENUE: May have revenue impact, statement not yet issued**FISCAL: May have fiscal impact, statement not yet issued****SUBSEQUENT REFERRAL TO: None****Action:****Vote:****Yeas:****Nays:****Exc.:****Prepared By:** Cheyenne Ross, Administrator**Meeting Dates:** 3/21, 4/4

WHAT THE MEASURE DOES: Applies to multiline telephone systems installed a year or more after passage. Requires operators to enable public safety answering points (PSAPs) to obtain street address and building name at minimum, from automatic location identification database (ALID) for 9-1-1 calls. Exempts operators of key telephone systems, wireless telecommunications, and multiline systems serving single level, single tract structures of 10,000 square feet or less. Requires diligent efforts by managers to ensure user awareness of 9-1-1 call procedure. Requires operators to arrange ALID update upon installation of new phone system to enable PSAPs to obtain 9-1-1 caller address and callback number. Provides civil immunity for 9-1-1 jurisdictions and complying providers, manufacturers, managers, and operators. Defines terms.

ISSUES DISCUSSED:

- Incomplete caller location information resulting in delayed emergency response
- Dependency on automated system, and its accuracy, because callers can't always say, and/or don't always know where they are
- Exempting smaller locations and wireless telecommunications systems
- Possible amendment

EFFECT OF COMMITTEE AMENDMENT:*[-1 amendment]**[-2 amendment]* Modifies definitions of "key telephone system" and "multiline telephone system." Provides broad immunity from ordinary civil liability.**BACKGROUND:**