



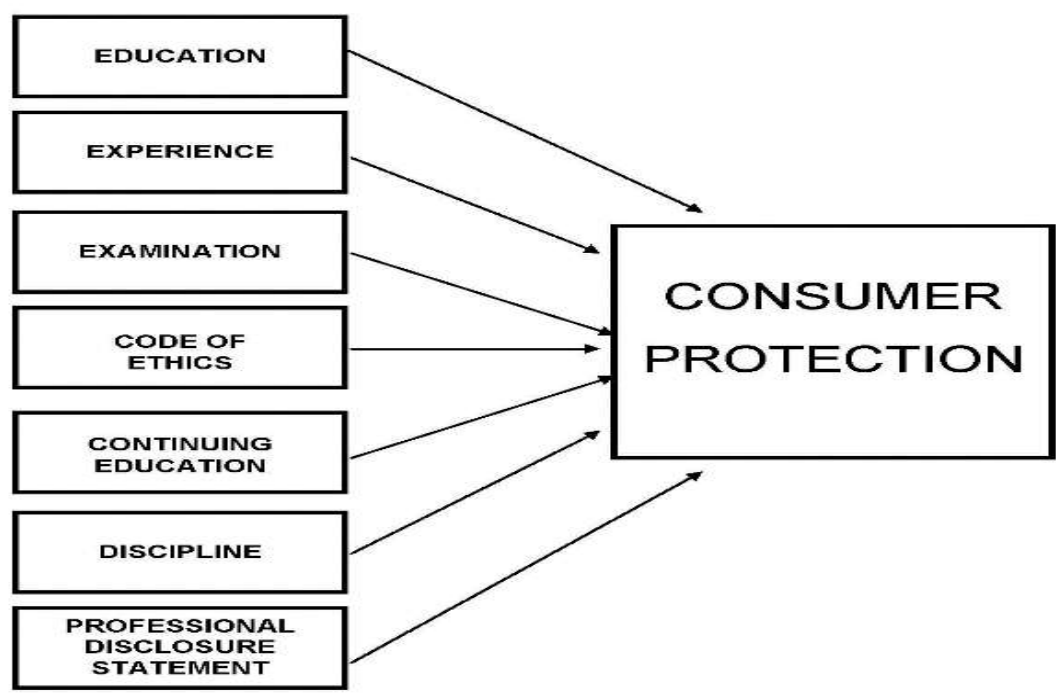
# Oregon Board of Licensed Professional Counselors & Therapists

**CONSUMER PROTECTION**

# Board Membership

- **8 members**
- **Appointed by the Governor**
- **Confirmed by the Oregon State Senate**
  - **3 LPCs**
  - **2 LMFTs**
  - **2 public members**
  - **1 faculty member**

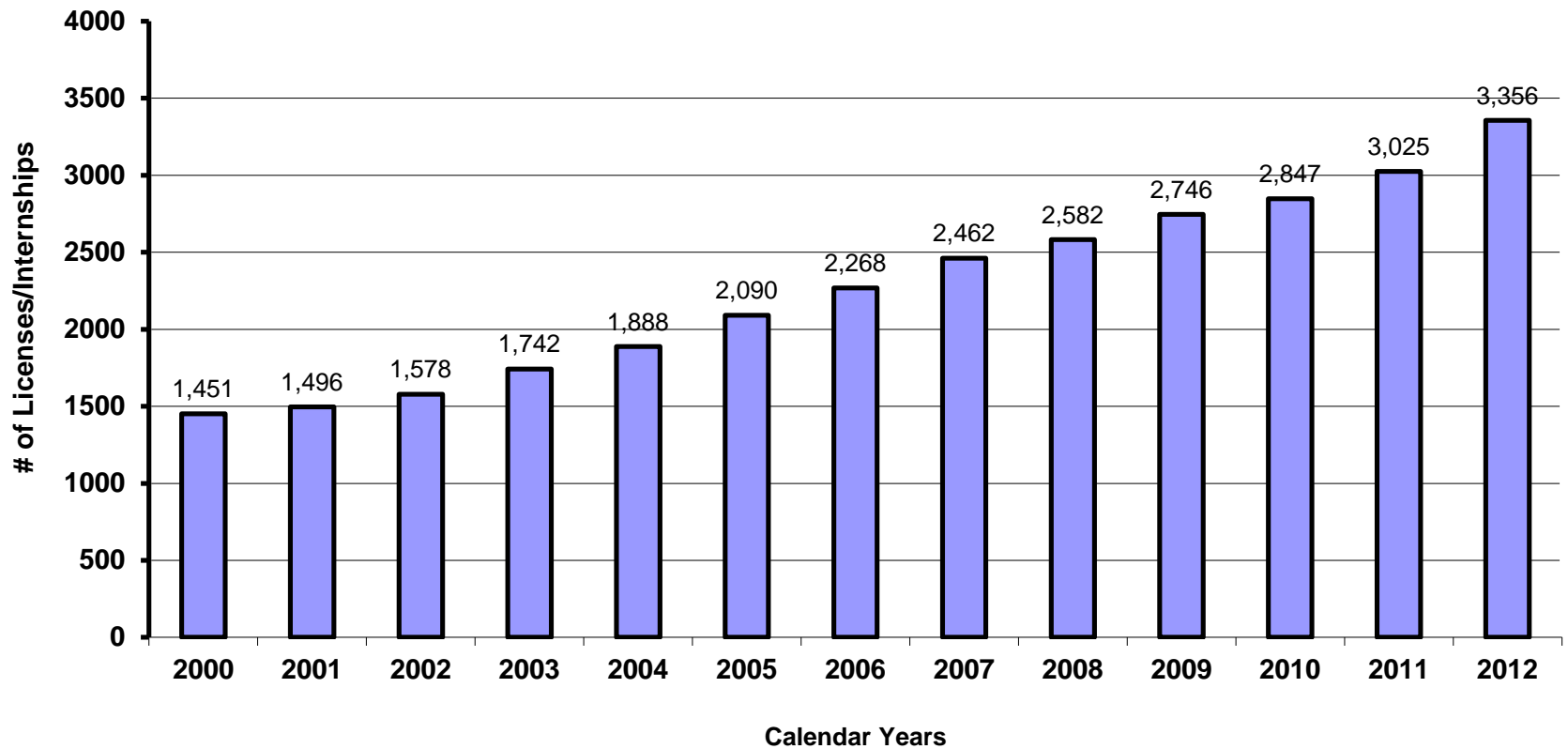
**OREGON BOARD OF LICENSED  
PROFESSIONAL COUNSELORS & THERAPISTS**  
**Elements of Consumer Protection**

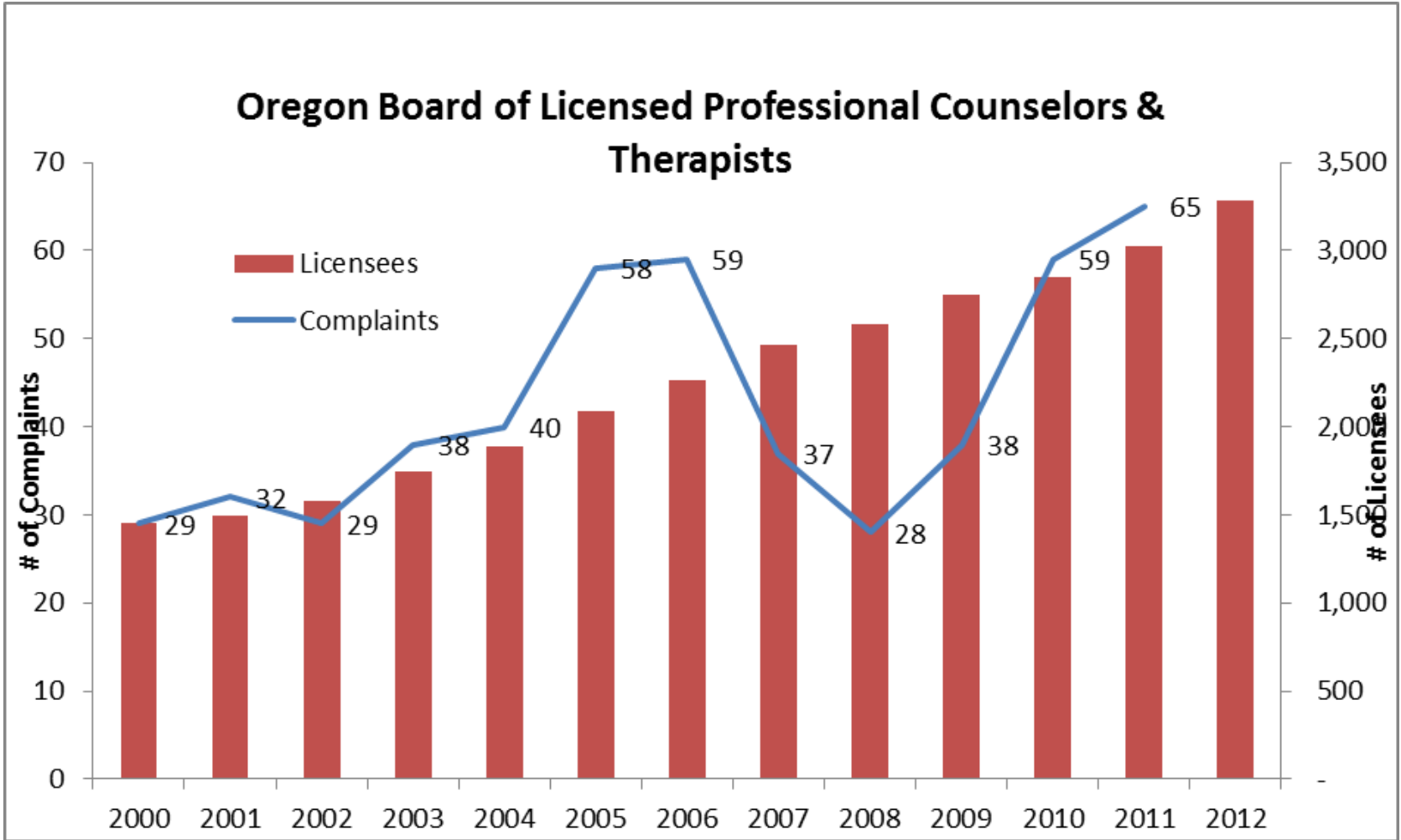


# Applying for Licensure

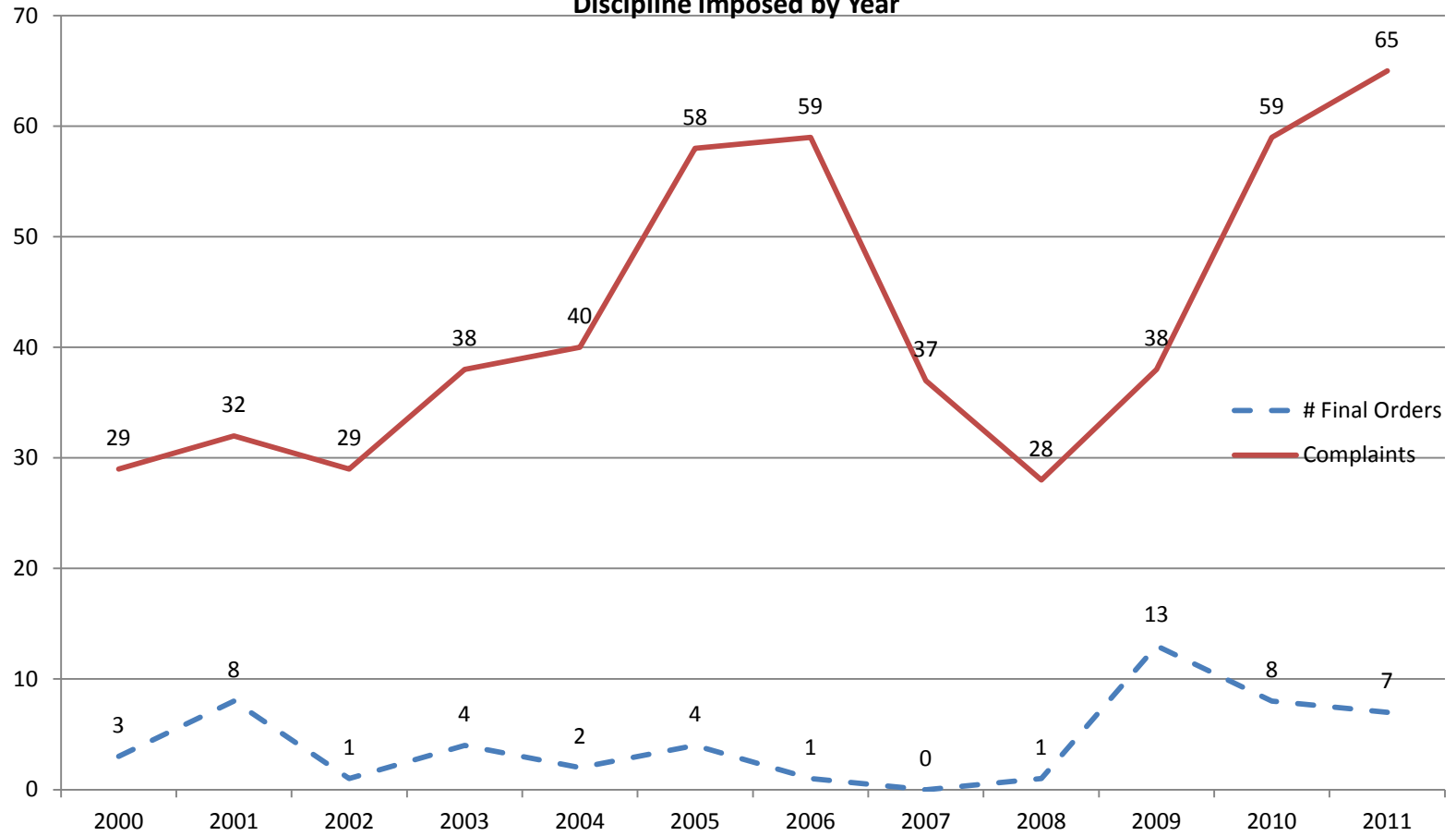
- **Education**
  - Graduate degree in mental health field
  - Specific coursework
- **Experience – Post Graduate**
  - LPC 2,400 supervised direct client hours
  - LMFT 2,000 supervised direct client hours
    - Half with couples and families
- **Examination**
  - National competency and state laws and rules

**OREGON BOARD OF LICENSED  
PROFESSIONAL COUNSELORS & THERAPISTS  
Average Number of Licenses/Internships by Year**





**Oregon Board of Licensed Professional Counselors & Therapists**  
**# of Complaints and**  
**Discipline Imposed by Year**



# CUSTOMER SERVICE

	2008	2009	2010	2011	2012
<b>Overall</b>	59%	77%	84%	85%	90%
<b>Timeliness</b>	57%	78%	84%	83%	90%
<b>Accuracy</b>	69%	81%	85%	88%	92%
<b>Helpfulness</b>	64%	78%	84%	87%	90%
<b>Expertise</b>	73%	84%	88%	91%	92%
<b>Availability of Information</b>	56%	72%	77%	79%	84%
<b>Comparison with Other</b>	58%	73%	74%	75%	81%
<b># of Responses</b>	573	460	461	625	459



# Oregon Board of Licensed Professional Counselors & Therapists

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