

House Bill 2493

Ordered printed by the Speaker pursuant to House Rule 12.00A (5). Pre-session filed (at the request of House Interim Committee on Consumer Protection and Government Accountability)

SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure **as introduced**.

Prohibits cable television provider, competitive telecommunications provider, consumer-owned utility, public utility or telecommunications utility from charging customer for repair related to disruption of service when disruption was not caused by customer.

A BILL FOR AN ACT

1
2 Relating to residential service disruption.

3 **Be It Enacted by the People of the State of Oregon:**

4 **SECTION 1. (1) For the purposes of this section:**

5 (a) **“Competitive telecommunications provider” has the meaning given that term in ORS**
6 **759.005.**

7 (b) **“Consumer-owned utility” has the meaning given that term in ORS 757.600.**

8 (c) **“Public utility” has the meaning given that term in ORS 757.005.**

9 (d) **“Telecommunications utility” has the meaning given that term in ORS 759.005.**

10 (2) **A cable television provider, competitive telecommunications provider, consumer-**
11 **owned utility, public utility or telecommunications utility may not impose a service charge**
12 **on a retail customer for a repair related to a disruption of service if the disruption was not**
13 **caused by or the result of an act or omission by the retail customer.**

14 (3) **The Public Utility Commission may adopt rules to carry out the provisions of this**
15 **section.**

16 **SECTION 2. Section 1 of this 2011 Act applies to disruptions of service occurring on or**
17 **after the effective date of this 2011 Act.**

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NOTE: Matter in **boldfaced** type in an amended section is new; matter [*italic and bracketed*] is existing law to be omitted. New sections are in **boldfaced** type.