

REVENUE: No revenue impact

FISCAL: Minimal fiscal impact, no statement issued

Action: Do Pass the A-Engrossed Measure
Vote: 6 - 0 - 0
Yeas: Atkinson, Burdick, Edwards, Girod, Starr, Beyer
Nays: 0
Exc.: 0
Prepared By: Richard Berger, Administrator
Meeting Dates: 5/23

WHAT THE MEASURE DOES: Exempts individuals from requirement to obtain an adjuster’s license if they collect and furnish claim information and conduct data entry, including those who enter data into an automated claims adjudication system, under the supervision of a licensed adjuster or insurance producer. Clarifies that the exemption applies to employees of a licensed adjuster or its affiliate that employs no more than 25 individuals that perform similar duties under the supervision of one licensed adjuster or one licensed insurance producer.

ISSUES DISCUSSED:

- Supervision by a licensed adjuster
- Relative importance of the measure
- Provisions of the measure

EFFECT OF COMMITTEE AMENDMENT: No amendment.

BACKGROUND: When a consumer purchases or obtains a portable electronic item, such as a camera or smartphone, they have the option of purchasing portable electronic insurance that covers incidents such as accidental damage or theft. When the policyholder makes a claim, they contact the insurance company’s customer service center and provide pertinent information.

Current statute requires employees who enter this information on behalf of a customer requesting a claim to possess an adjuster’s license. House Bill 3619 A establishes that these employees are exempt from obtaining an adjuster’s license, if the employee collects and furnishes claim information and conduct data entry, including those who enter data into an automated claims adjudication system, under the supervision of a licensed adjuster or insurance producer, and if the employee is in a group of no more than 25 individuals who perform similar duties under the supervision of one licensed adjuster or insurance provider. An “automated claims adjudication system” is defined under the measure as a preprogrammed computer system designed for the collection, data entry, calculation and final resolution of portable electronic insurance claims that is utilized only by a licensed adjuster, licensed insurance producer or individuals supervised by a licensed adjuster or licensed insurance producer, and is compliant with all requirements of Oregon’s Insurance Code.

“Portable electronics insurance,” under the measure’s provisions, does not include service contracts, warranties, maintenance agreements, or insurance policies that cover the obligations of a vendor or a portable electronics manufacturer under a warranty.