

**REVENUE:** No revenue impact

**FISCAL:** No fiscal impact

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<b>Action:</b>	Do Pass the A-Engrossed Measure
<b>Vote:</b>	5 - 0 - 0
<b>Yeas:</b>	Bates, Kruse, Morse, Shields, Monnes Anderson
<b>Nays:</b>	0
<b>Exc.:</b>	0
<b>Prepared By:</b>	Brian Nieubuurt, Administrator
<b>Meeting Dates:</b>	5/9

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**WHAT THE MEASURE DOES:** Modifies provisions for the development and maintenance of the 2-1-1 telephone services that provides referral information regarding health and human services and services after an emergency. Specifies that 2-1-1 system facilitator develop and maintain a statewide resources database. Directs system facilitator to establish standards to solicit, review and evaluate designated regional information center applicants. Requires designated regional information center to collect, input and maintain regional resource information.

**ISSUES DISCUSSED:**

- Purpose of 2-1-1 service
- Access and use of 2-1-1 service
- Funding of 2-1-1 service

**EFFECT OF COMMITTEE AMENDMENT:** No amendment.

**BACKGROUND:** The 2-1-1 telephone service connects callers to information about critical health and human services available in their community. The service was first introduced in Portland in 2004 and currently covers 65 percent of the state's population in nine counties: Clackamas, Washington, Lane, Lincoln, Multnomah, Deschutes, Crook, Jefferson and Yamhill. The service will be expanding to nine additional counties this year with full coverage in the state projected by 2013. The service also operates in four Washington counties: Clark, Cowlitz, Skamania and Wahkiakum. The 2-1-1 service is run by an independent nonprofit organization and is funded by foundations, local governments and large agencies like the United Way.