

**76th OREGON LEGISLATIVE ASSEMBLY – 2011 Regular Session
BUDGET REPORT AND MEASURE SUMMARY**

MEASURE: SB 5516-A

JOINT COMMITTEE ON WAYS AND MEANS

**Carrier – House: Rep. Nolan
Carrier – Senate: Sen. Winters**

Action: Do Pass as Amended and as Printed A-Engrossed

Vote: 22 – 3 – 0

House – Yeas: Beyer, Buckley, Cowan, Freeman, Garrard, Komp, Kotek, McLane, Nathanson, Nolan, Richardson, G. Smith, Thatcher, Whisnant
– Nays:
– Exc:

Senate – Yeas: Bates, Devlin, Edwards, Girod, Johnson, Monroe, Nelson, Winters
– Nays: Thomsen, Verger, Whitsett
– Exc:

Prepared By: Linda Gilbert, Department of Administrative Services

Reviewed By: John Borden, Legislative Fiscal Office

Meeting Date: June 27, 2011

Agency
Oregon Judicial Department

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Biennium
2011-13

Budget Summary*

	2009-11		2011-13		2011-13		Committee Change from				
	Legislatively Approved		Current Service Level		Governor's Budget		2009-11 Leg Approved				
	Budget (1)										
							\$ Change	% Change			
General Fund	\$	273,189,189	\$	339,699,075	\$	276,436,716	\$	296,962,372	\$	23,773,183	+8.7%
General Fund Debt Service		10,662,324		16,380,873		20,778,511		20,249,238		9,586,914	+89.9%
Other Funds		80,639,820		46,680,285		70,675,474		53,595,688		(27,044,132)	-33.5%
Federal Funds		859,163		884,626		884,626		850,620		(8,543)	-1.0%
Total:	\$	365,350,496	\$	403,644,859	\$	368,775,327	\$	371,657,918	\$	6,307,422	+1.7%

Position Summary

Authorized Positions	1,891	1,982	2,138	1,878	(13)
Full-time Equivalent (FTE) Positions	1,833.14	1,844.93	1,954.71	1,739.20	(93.94)

(1) Includes adjustments through March 2011.

* Excludes Capital Construction expenditures

Summary of Revenue Changes

The Oregon Judicial Department's (Department) primary source of funding is General Fund. The Department generates fines, fees, and restitution associated with cases in the 36 Circuit Courts, the Tax Court, the Court of Appeals, and the Supreme Court. The Department retains a percentage of the total collected revenues to fund its collection program. The remaining revenue is transferred to the General Fund, the Criminal Fine and Assessment Account, and to state and local government agencies.

In 2009-11, House Bill 2287 generated Other Funds revenue from temporary surcharges, fees, and fines revenues. This revenue was primarily used to backfill General Fund reduction in the Judicial Department and the Public Defense Services Commission. The temporary surcharges and fees in House Bill 2287 sunset at the end of the 2009-11 biennium. The Department's 2011-13 budget shifts House Bill 2287 expenditures back to General Fund.

Part of the 2011-13 budget's General Fund depends on the passage of House Bills 2710 and 2712.

The Subcommittee made no changes to the following revenue sources:

- Other Fund revenue generated through the sale and distribution of court publications, manuals and forms, and providing online access to the Oregon Judicial Information Network. Revenue from these transactions is used to pay for the cost of these programs.
- Transfers from the State Office for Services to Children and Families to assist in funding the Citizen Review Board's review of child placements.
- Assessments to the State of Oregon Law Library and funds from the Public Defense Services Commission (PDSC) to pay for the services of court staff to verify indigence of persons seeking state-paid court-appointed counsel.
- Restitution and compensatory fines collected by the courts and distributed directly to victims.
- Certificates of Participation or other borrowed funds such as Article XI-Q bonds that support development of the eCourt project, a comprehensive business transformation and service delivery initiative.
- Federal Funds received from a Department of Health and Human Services grant to continue the Juvenile Court Improvement Project.

Summary of the Capital Construction Subcommittee Action

The Department operates 36 circuit courts located in 27 judicial districts statewide. It operates the Oregon Supreme Court, Court of Appeals, and the Tax Court. The Department administers the Mandated Payments Program that pays for the cost of jurors, transcript costs for certain indigents in civil appeals, Americans with Disabilities Act compliance, and interpreters for non-English-speaking and hearing-impaired persons in the courts.

The Subcommittee approved a budget of \$371.7 million total funds, \$317.2 million General Fund and 1,739.20 FTE for the Department. The approved budget is an increase of \$6.3 million total funds (1.7 percent) but a decrease of 13 positions (93.94 FTE) from the 2009-11 Legislatively Approved Budget as of March 2011 (LAB).

The Subcommittee approved the following standard budget adjustments in most divisions:

- Packages 086 and 087, which eliminate standard inflation and reduce Personal Services by 5.5 percent.
- Package 801: Targeted Statewide Adjustments further reduces General Fund Services and Supplies expenditures in the Department's requested budget by 6.5 percent. This is in addition to Package 086, which eliminates most Services and Supplies inflation originally built into the budget.
- Package 802: Vacant Position Savings eliminates vacant positions.

- Package 819: Supplemental Statewide Ending Balance. This reduction is intended to be applied against spending levels in the second year of the biennium and not to affect program delivery in the first year. To reinforce that intent, the agency's budget bill includes specific language allowing the agency to expend up to 54 percent of its total biennial General Fund appropriation in the first year of the biennium.

The amount of the reduction for the supplemental ending balance may be restored to the agency during the February 2012 session for the second year of the biennium, depending on economic conditions. Therefore, the Co-Chairs of the Joint Committee on Ways and Means expect the agency director to closely monitor the quarterly revenue forecast and other economic indicators to gauge adequacy of funding in the second year and manage the budget accordingly.

Judge Compensation

This budget division is for the Personal Service costs for statutorily established judgeships. The Subcommittee approved the supplemental ending balance package #819.

eCourt Debt Service

The Debt Service Program provides General Fund to make payments on principal and interest and Other Funds for financing costs associated with the issuance of certificates of participation (COPs) or Article XI-Q bonds. The Department's debt service is related exclusively to the eCourt Program.

For 2011-13, the Subcommittee approved \$20.2 million General Fund and \$20.8 million total funds for this program, just under \$10 million more than the 2009-11 budget.

In Package 101: Continue Oregon eCourt Project, the Subcommittee approved an additional \$4.4 million General Fund debt service and \$505,816 Other Funds for cost of issuance of additional bonding to continue the project.

The eCourt project program itself, discussed later in this report, includes several explicit legislative directions to the Department regarding future program's roll-out.

The Subcommittee also made a reduction for the supplemental ending balance.

Trial Courts

This division includes the resources for operating the circuit courts in Oregon. These courts adjudicate matters and disputes in the following cases: criminal; civil; domestic relations; traffic; juvenile; small claims; violations; abuse prevention act; probate; mental commitments; and, adoption and guardianship.

Trial court resources also include those related to revenue management and collections.

The Subcommittee approved a budget of \$162.6 million General Fund, \$182.1 million total funds and 1,385 positions. This is a 1.4 percent total reduction from the 2009-11 LAB.

In addition to the standard reductions in packages 86, 87, 801, 802 and 819, the Subcommittee made the following recommendations:

- Package 811: Fund Shift Adjustment was approved. Temporary court fee revenues established by House Bill 2287 (2009) were moved from Other Funds to General Fund in building the Department's current service level budget. This package reduces the fund shift to a level commensurate with the revenue actually raised by House Bill 2287 in the 2009-11 biennium.
- Package 813: Agency Reduction Plan provides a reduction needed to balance to the Co-Chairs' approved budget. The \$9.65 million General Fund reduction details are in the 2011-13 Department reduction plan. The package also eliminates 76 positions.
- Package 814: Co-Chairs' Supplemental General Fund was approved. It provides \$7.5 million General Fund and 59 positions to partially restore the reduction in Package 813. It is based on additional resources becoming available above the May 2011 revenue forecast. The additional resources arise from the updated fee and fine structure in House Bill 2710 and House Bill 2712.

Appellate/Tax Courts

This program funds the operations and staffing of the Supreme Court, Court of Appeals, and Tax Courts. The Supreme Court is established by the Oregon Constitution, and consists of seven justices elected to serve six-year terms. The Court of Appeals consists of 10 judges who hear appeals from trial courts, and state agencies and boards. The Tax Court consists of one judge, who hears matters arising from Oregon tax law, and a Tax Magistrate Division created in 1997 to replace the informal administrative tax appeals process conducted by the Department of Revenue.

The Subcommittee approved a budget of \$15.5 million total funds, of which \$14.6 million is General Fund, and 88 positions for these courts. This is an increase of \$5.7 million total funds or 76.0 percent from the 2009-11 LAB.

In addition to the standard reductions in packages 86, 87, 801, 802 and 819, the Subcommittee made the following recommendations:

- Package 811: Fund Shift Adjustment was approved. Temporary court fee revenues established by House Bill 2287 (2009) were moved from Other Funds to General Fund in building the Department's current service level budget. This package reduces the fund shift to a level commensurate with the revenue actually raised by House Bill 2287 in the 2009-11 biennium.
- Package 813: Agency Reduction Plan provides a reduction needed to balance to the Co-Chairs' approved budget. The \$1.2 million General Fund reduction details are in the 2011-13 Department reduction plan. The package also eliminates 10 positions.
- Package 814: Co-Chairs' Supplemental General Fund was approved. It provides \$0.9 million General Fund and seven positions to partially restore the reduction in Package 813. It is based on additional resources becoming available above the May 2011 revenue forecast. The additional resources arise from the updated fee and fine structure in House Bill 2710 and House Bill 2712.

Administration and Central Support

The Oregon State Court Administrator (OSCA) supports and assists the Chief Justice in exercising administrative authority and supervision over the trial and appellate courts of this state and in establishing statewide administrative policies and procedures. This division includes resources for the Revenue Management Program, budget and accounting, personnel, legal, audit, education, court programs and analytical services, pro tem services, and information technology. In addition the OSCA has responsibility for administrative management of the Appellate Court Records Section, State of Oregon Law Library, publications, interpreter and shorthand reporter certification programs, and state Citizen Review Board program.

The Subcommittee approved a budget of \$42.1 million General Fund, \$61.4 million total funds, and 152 positions. This is a reduction from the 2009-11 LAB of \$3.4 million total funds or 5.3 percent.

In addition to the standard reductions in packages 86, 87, 801, 802 and 819, the Subcommittee made the following recommendations:

- Package 085: 2009-11 Allotment Reduction Roll-ups makes permanent a temporary reduction that eliminates a contingency fund. The General Fund savings are \$1.1 million.
- Package 103: Shift CIS Program to Mandated transfers the four-position Court Interpreter Services Program from the Administration and Central Support division to the Mandated Payments Program area. The General Fund impact nets to \$0 and there is a small amount of Other Funds savings.
- Package 811: Fund Shift Adjustment was approved. Temporary court fee revenues established by House Bill 2287 (2009) were moved from Other Funds to General Fund in building the Department's current service level budget. This package reduces the fund shift by \$1.0 million General Fund to a level commensurate with the revenue actually raised by House Bill 2287 in the 2009-11 biennium.
- Package 813: Agency Reduction Plan provides a reduction needed to balance to the Co-Chairs' approved budget. The \$3.1 million General Fund reduction details are in the 2011-13 Department reduction plan. The package also eliminates 20 positions.
- Package 814: Co-Chairs' Supplemental General Fund was approved. It provides \$2.4 million General Fund and 15 positions to partially restore the reduction in Package 813. It is based on additional resources becoming available above the May 2011 revenue forecast. The additional resources arise from the updated fee and fine structure in House Bill 2710 and House Bill 2712.

Mandated Payments

The Mandated Payments Program funds the jury system and access to courts by all persons. This program finances costs associated with the administration of the trial and grand jury systems. Services include: foreign-language interpreters for court proceedings; provision of assistive devices required to provide reasonable accommodation to disabled persons; state-paid sign interpreters or real-time reporters for hearing-impaired jurors; mileage reimbursed to grand and trial jurors; payment of jurors' meals, lodging, and commercial transportation at the actual cost; per diem provided to grand and petit jurors; summoning and qualifying jurors and providing jurors' orientation programs and materials; and, payment of other miscellaneous costs.

The Subcommittee's approved budget is \$13.4 million total funds, of which \$12.9 million is General Fund, and 23 positions. This is a General Fund reduction of \$0.5 million or 3.5 percent from the 2009-11 LAB. The total fund reduction is \$0.4 million or 2.9 percent.

In addition to the standard reductions in packages 86, 87, 801, 802 and 819, the Subcommittee recommended:

- Package 085: 2009-11 Allotment Reduction Roll-ups continues a \$500,000 General Fund mandated payment reduction into the 2011-13 biennium.
- Package 103: Shift CIS Program to Mandated transfers the four-position Court Interpreter Services Program from the Administration and Central Support division to the Mandated Payments Program area. The General Fund impact nets to \$0 and there is a small amount of Other Funds savings.

State Court Facilities Security Account

This budget division was established with the 2009-11 budget. The division's responsibilities include statewide security improvements, emergency preparedness, business continuity training as well as the business continuity function for the Multnomah Circuit Court. It is funded by the State Court Facilities Security Account, an account supported by assessments on certain fines as listed in ORS 137.309.

The Subcommittee approved a \$3.0 million Other Funds budget and four positions. Of the standard reduction packages, the Subcommittee approved only packages 086 and 087 to reduce inflation and decrease Personal Services by 5.5 percent.

eCourt Program

The Oregon eCourt is the projected seven year program to modernize Oregon court business practices and information technology infrastructure. The complexity of revising court business practices equals, if not exceeds, its high technical complexity and risk.

ECourt is funded with a combination of General Fund, Other Funds, and proceeds from sales of COPs and Article XI-Q bonds, which are supported with General Fund debt service.

The Subcommittee approved a budget of \$12.5 million total funds of which \$2.0 million is General Fund. There are 35 limited duration positions associated with this program.

The Subcommittee approved two packages and added several budget notes to emphasize the Legislature's interest in and direction for how the eCourt project will proceed.

- Package 101: Continue Oregon eCourt Project provides Other Fund expenditure limitation for two purposes:
 - \$7.5 million to expend a portion of cash proceeds carried forward from the 2009-11 biennium, and
 - \$3.0 million for yet-to-be issued bond authority. The sale is scheduled in the Fall of 2011.

- Package 812: Oregon eCourt Program provides \$2 million of General Fund to support eCourt operations and maintenance costs.

Budget Note #1:

The Co-Chairs of Ways and Means and the Chief Justice of the Oregon Supreme Court have entered into an agreement on June 16, 2011 regarding the action that their respective staffs will take to address legislative concerns about the implementation of the Oregon eCourt Program and to form a basis for consideration for future funding for the Program in the 2012 Legislative Session. This agreement and the detail of the Oregon eCourt Program deliverables are attached as an addendum to this budget report.

Budget Note #2:

The Judicial Department has been provided \$3 million of Other Funds expenditure limitation related to a bond sale in the Fall of 2011. The Legislature does not authorize the Department to expend these funds until the Chief Justice and Co-Chairs' agreement on a remediation plan has been completed and submitted to the 2012 Legislature.

Budget Note #3:

The Judicial Department is to report to the 2012 Legislature on the expenditure of all General Fund dollars budgeted and/or expended on the Oregon eCourt Program, including the additional \$2 million General Fund appropriation for operations and maintenance.

Summary of Performance Measure Action

See attached Legislatively Adopted 2011-13 Key Performance Measures form.

Summary of Information Technology Action

See attached "Information Technology Program Deliverables – Oregon Judicial Department (OJD) Electronic Court (eCourt) Program."

**Information Technology Program Deliverables
Oregon Judicial Department (OJD) Electronic Court (eCourt) Program**

The Co Chairs of Ways and Means request that the Judicial Department (OJD), the legislature, and LFO complete the following deliverables by the dates specified, as a condition of the issuance of additional bond funding in the February 2012 Regular Legislative Session. The progress on these deliverables will be reported to a legislative committee as determined by legislative leadership, or the Emergency Board, and final documentation will also be provided to these Committees as requested by the Legislature.

Deliverables	Products	Due Date(s)
General & Planning		
1. OJD and the Legislature will abide by the general agreement between the W&M Co-Chairs and the Chief Justice dated June 15, 2011. This agreement spells out the terms and conditions for OJD to proceed with the eCourt Program through the 2012 Legislative Session.	<ul style="list-style-type: none"> • N/A 	<ul style="list-style-type: none"> • Ongoing
2. The Legislature authorizes OJD to use a maximum of \$200,000 for a statewide electronic payment system, so long as it requires only a limited interface with the existing information technology systems and will fully integrate with the Odyssey product.	<ul style="list-style-type: none"> • Expenditure plans • Collections results including all payments to, and revenue received by, Tyler Technologies, Inc. • Program performance reports 	<ul style="list-style-type: none"> • Ongoing
3. Based upon an assessment of the current state of the eCourt Program, and InfoSentry, Inc.'s latest quarterly quality assessment (QA) report, OJD should develop a high-level eCourt Program "Go-Forward" Plan (12 months).	<ul style="list-style-type: none"> • High-Level eCourt Program "Go-Forward" Plan 	<ul style="list-style-type: none"> • 08/15/11
Oversight & Reporting		
4. Legislative leadership will select two legislators to serve as part of the eCourt Program's oversight.	<ul style="list-style-type: none"> • Identified oversight legislators • eCourt Program legislative workgroup and charter 	<ul style="list-style-type: none"> • 08/01/11 • 08/01/11

**Information Technology Program Deliverables
Oregon Judicial Department (OJD) Electronic Court (eCourt) Program**

	<ul style="list-style-type: none"> • Legislator oversight approach & “charter of duties” 	<ul style="list-style-type: none"> • 08/01/11
5. OJD should develop an overall approach, methodology, and schedule of activities for how they will oversee, manage, and control Tyler Technologies, including Tyler’s contractual work products and services.	<ul style="list-style-type: none"> • eCourt Program Vendor Oversight & Management Methodology & Approach 	<ul style="list-style-type: none"> • 09/01/11
6. OJD and LFO will work together to develop a standardized eCourt Program reporting format. A key component will be a process for the mutual monthly exchange of information between OJD and LFO to keep OJD and LFO informed of program progress, planned vs. actual performance, risks, concerns, comments, and suggestions.	<ul style="list-style-type: none"> • Standardized eCourt Program reporting format 	<ul style="list-style-type: none"> • 09/15/11
7. OJD should develop and implement a budget execution and variance report that addresses issues raised by the QA and that provides eCourt Program governance, executive sponsors and the Legislature with auditable and understandable detail on the financial status of the Program.	<ul style="list-style-type: none"> • Budget execution and variance report 	<ul style="list-style-type: none"> • 09/15/11
8. OJD should provide LFO with a detailed eCourt Program expenditure plan through the 2012 Legislative Session.	<ul style="list-style-type: none"> • Detailed eCourt Program Expenditure Plan (thru 2012 legislative session) 	<ul style="list-style-type: none"> • 09/15/11
Remediation (QA Findings, Recommendations, & Risks)		
9. OJD should develop an approach, methodology, and schedule for addressing the recommendations, findings, & risks identified by the eCourt Program Quality Assurance vendor, InfoSentry, Inc.	<ul style="list-style-type: none"> • QA Recommendations, Findings, & Risks Remediation Approach, Methodology, and Schedule 	<ul style="list-style-type: none"> • 09/15/11
10. OJD should address all quality assurance (QA) and	<ul style="list-style-type: none"> • Verifiable documentation that the recommendations, 	<ul style="list-style-type: none"> • 12/01/11

**Information Technology Program Deliverables
Oregon Judicial Department (OJD) Electronic Court (eCourt) Program**

<p>Legislative concerns, recommendations, findings, and provide the Legislature with documentation of completion prior to beginning the implementation of Tyler Technologies, Inc’s Odyssey product in the test trial court. On an ongoing basis, OJD should provide the legislature with documentation showing that future QA recommendations, findings, and risks are being addressed in a timely manner.</p>	<p>findings, risks, and concerns identified by InfoSentry in its March 31, 2011 quality assurance report have been addressed.</p> <ul style="list-style-type: none"> • Verifiable documentation that future recommendations, findings, risks, and concerns identified by InfoSentry in its ongoing QA, QC, and lessons learned reports are addressed. 	<ul style="list-style-type: none"> • Ongoing
<p>Foundational Documents (LFO Concerns)</p>		
<p>11. OJD should develop a “foundational planning documentation update & review report” to make sure that all key foundational planning documents have been updated, reviewed, approved, and are in place and being use to help manage the eCourt Program.</p>	<ul style="list-style-type: none"> • Foundational Planning Documentation Update & Review Schedule and Report 	<ul style="list-style-type: none"> • 07/15/11
<p>12. OJD should provide the Legislature with verifiable documentation that all key foundational planning documents have been updated, are in place, and are being effectively utilized.</p>	<ul style="list-style-type: none"> • Updated foundational documentation including governance signoffs • Evidence of effective usage of each document 	<ul style="list-style-type: none"> • 12/15/11 • 12/15/11
<p>13. OJD should develop an integrated eCourt Program workplan that contains all key activities, milestones, and deliverables through the 2012 Legislative Session. This workplan and schedule should be fully integrated with the eCourt Program financial expenditure plan, resource plan, and risk management plan. Verifiable evidence of the completion of this task and the approval of this workplan by eCourt Program governance needs to be provided to the Legislature.</p>	<ul style="list-style-type: none"> • Finalized integrated eCourt Program Workplan • Finalized eCourt Program Financial Plan • Finalized eCourt Program Budget • Finalized eCourt Program Expenditure Plan • Finalized eCourt Program Risk Management Plan • Finalized eCourt Program Resource Management Plan 	<ul style="list-style-type: none"> • 12/15/11 • 12/15/11 • 12/15/11 • 12/15/11 • 12/15/11 • 12/15/11

**Information Technology Program Deliverables
Oregon Judicial Department (OJD) Electronic Court (eCourt) Program**

14. OJD should develop or acquire, and will implement, a robust issues management system.	<ul style="list-style-type: none"> • Implemented issues management system 	<ul style="list-style-type: none"> • 08/15/11
15. OJD should formally integrate all eCourt Program “scope” statements into a single document that will be used to manage the scope and change control functions throughout the life of the eCourt Program.	<ul style="list-style-type: none"> • Integrated eCourt Program Scope Statement 	<ul style="list-style-type: none"> • 08/15/11
16. OJD should provide a report on its Requirements Management Methodology and Approach that will explain how the current incomplete, non-standard requirements document will be finalized, managed, and utilized throughout the eCourt Program.	<ul style="list-style-type: none"> • Requirements Management Methodology & Approach 	<ul style="list-style-type: none"> • 08/15/11
17. OJD should provide a chart that identifies all key eCourt Program foundational strategies and assumptions, and develop a risk mitigation plan for each key strategy and assumption. LFO will provide the template for the “assessment” chart.	<ul style="list-style-type: none"> • Foundational Strategies and Risk Assessment • Risk Mitigation Plan 	<ul style="list-style-type: none"> • 09/01/11 • 09/01/11
18. OJD should validate the eCourt Program business case and its associated resource estimates (staff and financial). The estimating methodology and underlying assumptions need to be clearly defined. A plan for periodically re-validating the estimates throughout the life of the eCourt Program needs to be developed. LFO and OJD will jointly develop a scope of work statement.	<ul style="list-style-type: none"> • Scope of work statement • Validation Methodology & Schedule • Validation Report • Estimating methodology and underlying assumptions • Estimate Re-validation Plan 	<ul style="list-style-type: none"> • 08/01/11 • 10/01/11 (estimated) • 02/01/12 • 10/01/11 (estimated) • 02/01/12
19. OJD should evaluate the technical and court staffing levels and staff experience requirements necessary to manage the eCourt Program, and submit a request to the Legislature to address any deficiencies.	<ul style="list-style-type: none"> • Staffing level analysis report • Additional staffing request and budget impact analysis 	<ul style="list-style-type: none"> • 12/01/11 • 12/01/11
20. OJD should develop and implement a plan to ensure effective Program governance and decision-making.	<ul style="list-style-type: none"> • Updated eCourt Program Governance, Oversight, & Accountability Plan 	<ul style="list-style-type: none"> • 10/01/11

**Information Technology Program Deliverables
Oregon Judicial Department (OJD) Electronic Court (eCourt) Program**

21. OJD should develop a detailed implementation strategy and schedule for Identity and Access Management (IAM) Security and to have this product reviewed by industry IAM experts.	<ul style="list-style-type: none"> • IAM Implementation Strategy and Schedule • Independent external IAM expert review results 	<ul style="list-style-type: none"> • 01/01/12 • 04/01/12
22. OJD should develop a detailed plan for cleansing and converting OJIN trial court data for use by Tyler Technologies' Odyssey software.	<ul style="list-style-type: none"> • OJIN Data Cleansing and Conversion Plan 	<ul style="list-style-type: none"> • 12/15/11
23. OJD should develop a comprehensive "as-is" architectural model of the typical trial court business and data architecture prior to beginning the implementation of the Odyssey product into the test trial court. LFO will provide assistance as needed to clarify this requirement. LFO and OJD will jointly develop a scope of work statement.	<ul style="list-style-type: none"> • Scope of work statement • "As-is" business architectural model • "As-is" data architectural model 	<ul style="list-style-type: none"> • 08/01/11 • 12/01/11 • 12/01/11
24. OJD should develop a comprehensive Business Process Re-engineering Plan that clearly documents how business processes within the trial court are going to be changed/replaced before/during the implementation of the Odyssey product.	<ul style="list-style-type: none"> • Business Process Re-Engineering Plan 	<ul style="list-style-type: none"> • 12/01/11
25. OJD should develop a comprehensive User Acceptance Test Plan and associated strategies prior to beginning the implementation of the Odyssey product in the test trial court.	<ul style="list-style-type: none"> • User Acceptance testing approach and strategies • User Acceptance Test Plan 	<ul style="list-style-type: none"> • 10/01/11 • 03/01/12
26. OJD should provide, in a single document, detailed success measures and expectations for the eCourt Program. Governance committee signoff should be obtained.	<ul style="list-style-type: none"> • eCourt Program success measures • eCourt Program governance signoff 	<ul style="list-style-type: none"> • 01/01/12 • 01/01/12
27. OJD should update the eCourt Program off-ramps and "triggers" which should be integrated into the eCourt Program integrated workplan and schedule.	<ul style="list-style-type: none"> • Updated eCourt Program Off-Ramps Plan • Updated eCourt Integrated Schedule 	<ul style="list-style-type: none"> • 01/01/12 • 01/01/12

**Information Technology Program Deliverables
Oregon Judicial Department (OJD) Electronic Court (eCourt) Program**

<p>28. OJD should develop comprehensive organizational charts for the eCourt Program effort and for program governance.</p>	<ul style="list-style-type: none"> • eCourt Program organizational chart • eCourt Program governance organizational chart 	<ul style="list-style-type: none"> • 10/01/11 • 10/01/11
Pilot Court Test		
<p>29. OJD should minimize non-essential activities and expenditures related to implementing the Odyssey software product in any trial pilot court, other than the initial pilot test trial court. OJD's focus should be on correcting QA identified shortcomings, addressing legislative concerns, and planning for the initial test pilot court implementation. The eCourt sponsors should determine when, and if, additional expenditures and activities not related to the initial test pilot court should be undertaken.</p>	<ul style="list-style-type: none"> • Regular reports of eCourt Program expenditures for trial courts other than the initial test pilot court implementation. 	<ul style="list-style-type: none"> • monthly
<p>30. LFO will review Yamhill County Circuit Court to evaluate its status as a representative trial court to test the implementation of Tyler's Odyssey product. Results of this analysis will be provided to both OJD and the Legislature.</p>	<ul style="list-style-type: none"> • Yamhill Circuit Court Analysis 	<ul style="list-style-type: none"> • 08/15/11
<p>31. OJD should develop a Test Pilot Trial Court Implementation and Evaluation Plan that meets industry standards, including performance success measures, milestones and performance dates to allow project oversight to verify OJD's and Tyler Technologies' readiness and ability to implement the Odyssey product within all 36 trial courts consistent within the costs and schedule provided in the eCourt Business Case and the recently signed contract with Tyler Technologies, Inc.</p>	<ul style="list-style-type: none"> • Test Pilot Trial Court Implementation and Evaluation Plan 	<ul style="list-style-type: none"> • 12/01/11

**Information Technology Program Deliverables
Oregon Judicial Department (OJD) Electronic Court (eCourt) Program**

<p>32. Both the Yamhill Circuit Court Analysis and the “Test Pilot Trial Court Implementation and Evaluation Plan” will be reviewed by a legislative committee. The legislative committee may recommend further action based on this review.</p>	<ul style="list-style-type: none"> • Legislative committee review of Yamhill Circuit Court Analysis • Legislative committee review of Test Pilot Trial Court Implementation and Evaluation Plan 	<ul style="list-style-type: none"> • 09/23/11 • 01/15/12
<p>33. The legislative committee will review the remediation of all InfoSentry QA findings and foundational project management documents. The legislative committee may recommend further action based on its review.</p>	<ul style="list-style-type: none"> • Legislative committee review of QA recommendations, findings, and risks remediation • Legislative committee review of all foundational project management documents 	<ul style="list-style-type: none"> • 01/15/12 • 01/15/12
<p>34. Once legislative review has been completed, OJD should implement the Odyssey software product in the “test pilot trial court,” and provide the Legislature with performance results of the success and/or failure of the pilot implementation. If the test site implementation is completed by January 1, 2013, in time for the 2013 Legislative Session, OJD should provide the appropriate legislative committee(s) with the results of the pilot test implementation and if needed, a “remediation plan” for correcting problems and lessons learned during the initial pilot implementation of the Odyssey product.</p>	<ul style="list-style-type: none"> • Implemented Odyssey product in test trial court • Implementation results and lessons learned • LFO evaluation and recommendation to a legislative committee on test pilot court implementation effort. 	<ul style="list-style-type: none"> • 06/30/12 • 07/15/12 • 01/01/13
Quality Management		
<p>35. OJD should develop cost estimates for acquiring an independent, external quality control (QC) vendor.</p>	<ul style="list-style-type: none"> • QC vendor cost analysis 	<ul style="list-style-type: none"> • 11/15/11
<p>36. The QC vendor should conduct quality control reviews on all key eCourt Program planning deliverables including at a minimum, the business case, program estimates, project charter, project</p>	<ul style="list-style-type: none"> • Quality control reviews on key eCourt Program documents (subject to funding availability) 	<ul style="list-style-type: none"> • 04/01/12 (estimated)

**Information Technology Program Deliverables
Oregon Judicial Department (OJD) Electronic Court (eCourt) Program**

<p>integrated schedule and workplan, project risk management plan, financial plan, data conversion plan, IAM security implementation plan, program performance plan, funding release plan, program off-ramps and associated trigger events, and other issues as identified in the monthly reviews between OJD and LFO. Results of these quality control audits are to be provided on a timely basis to the Legislature.</p>		
Audits		
<p>37. OJD should obtain the services of an independent auditor to conduct a financial and performance audit of the Oregon eCourt Program and all eCourt Program expenditures from all fund sources, including the Appellate eCourt, from the beginning of the Appellate eCourt project through the 2009-11 biennium. OJD should provide a copy of these independent audit findings to the Legislature. It is the Legislature's expectation that the audit results will provide a clear understanding of all state resources that have been used to date, the value received, and that the audits will assist OJD to develop reporting processes to capture financial and program information. The audit results should be presented to the Legislature during the 2012 Legislative Session.</p>	<ul style="list-style-type: none"> • Performance Audit Report • Financial Audit Report 	<ul style="list-style-type: none"> • 02/01/12 (estimated) • 02/01/12 (estimated)

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

SB 5516-A

**Oregon Judicial Department
Linda Gilbert -- (503) 378-4588**

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2009-11 Legislatively Approved Budget at March 2011 *	\$ 283,851,513	\$ 0	\$ 80,639,820	\$ 0	\$ 859,163	\$ 0	\$ 365,350,496	1,891	1833.14
2011-13 ORBITS printed Current Service Level (CSL)*	\$ 356,079,948	\$ 0	\$ 46,680,285	\$ 0	\$ 884,626	\$ 0	\$ 403,644,859	1,982	1844.93
2011-13 Governor's Recommended Budget*	\$ 297,215,227	\$ 0	\$ 70,675,474	\$ 0	\$ 884,626	\$ 0	\$ 368,775,327	2,138	1954.71

SUBCOMMITTEE ADJUSTMENTS (from GRB)

SCR 010 Judicial Compensation

Package 104 New Court of Appeals Judicial Panel									
Personal Services	\$ (540,753)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (540,753)	(3)	(1.50)
Package 105 New Trial Court Judgeships and Pro Tem									
Personal Services	\$ (422,865)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (422,865)	(5)	(1.25)
Package 819 Supplemental Statewide Ending Balance									
Personal Services	\$ (2,099,270)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (2,099,270)	0	0.00

SCR 087 eCourt Debt Service

Package 819 Supplemental Statewide Ending Balance									
Debt Service - Interest	\$ (529,273)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (529,273)	0	0.00

SCR 100 Trial Courts

Package 086 Eliminate Inflation									
Services and Supplies	\$ (261,568)	\$ 0	\$ (43,891)	\$ 0	\$ 0	\$ 0	\$ (305,459)	0	0.00
Capital Outlay	\$ (2,118)	\$ 0	\$ (212)	\$ 0	\$ 0	\$ 0	\$ (2,330)	0	0.00
Package 087 Personal Service Adjustment									
Personal Services	\$ (9,944,563)	\$ 0	\$ (1,139,162)	\$ 0	\$ 0	\$ 0	\$ (11,083,725)	0	0.00
Package 102 OJD Partial Rebuild from 09-11 Reductions									
Personal Services	\$ (4,656,755)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (4,656,755)	(58)	(40.55)
Package 105 New Trial Court Judgeships and Pro Tem									
Personal Services	\$ (1,322,505)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (1,322,505)	(15)	(3.75)
Services and Supplies	\$ (824,088)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (824,088)	0	0.00
Package 801 Targeted Statewide Adjustments									
Services and Supplies	\$ (661,246)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ (661,246)	0	0.00
Package 802 Vacant Position Savings									

*Excludes Capital Construction Expenditures

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
Personal Services	\$ (7,806,883)	\$ 0	\$ (1,871,939)	\$ 0	\$ 0	\$ 0	(9,678,822)	(77)	(76.77)
Package 811 Fund Shift Adjustment									
Personal Services	\$ (2,274,299)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(2,274,299)	(18)	(18.00)
Package 813 Agency Reduction Plan									
Personal Services	\$ (9,650,814)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(9,650,814)	(76)	(76.00)
Package 814 Co-Chair's Supplemental General Fund									
Personal Services	\$ 7,497,222	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	7,497,222	59	59.00
Package 819 Supplemental Statewide Ending Balance									
Personal Services	\$ (5,842,050)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(5,842,050)	0	0.00
Services and Supplies	\$ (355,088)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(355,088)	0	0.00
Capital Outlay	\$ (2,920)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(2,920)	0	0.00
<u>SCR 101 Appellate/Tax Courts</u>									
Package 086 Eliminate Inflation									
Services and Supplies	\$ (11,625)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(11,625)	0	0.00
Package 087 Personal Service Adjustment									
Personal Services	\$ (972,655)	\$ 0	\$ (57,819)	\$ 0	\$ 0	\$ 0	(1,030,474)	0	0.00
Package 104 New Court of Appeals Judicial Panel									
Personal Services	\$ (998,824)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(998,824)	(13)	(7.25)
Services and Supplies	\$ (491,386)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(491,386)	0	0.00
Package 801 Targeted Statewide Adjustments									
Services and Supplies	\$ (29,847)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(29,847)	0	0.00
Package 802 Vacant Position Savings									
Personal Services	\$ (1,467,536)	\$ 0	\$ (27,928)	\$ 0	\$ 0	\$ 0	(1,495,464)	(10)	(9.37)
Package 811 Fund Shift Adjustment									
Personal Services	\$ (282,763)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(282,763)	(2)	(2.00)
Package 813 Agency Reduction Plan									
Personal Services	\$ (1,199,882)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(1,199,882)	(10)	(10.00)
Package 814 Co-Chair's Supplemental General Fund									
Personal Services	\$ 932,127	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	932,127	7	7.00

*Excludes Capital Construction Expenditures

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
Package 819 Supplemental Statewide Ending Balance									
Personal Services	\$ (571,397)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(571,397)	0	0.00
Services and Supplies	\$ (16,028)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(16,028)	0	0.00
<u>SCR 102 Administration and Central Support</u>									
Package 085 2009-11 Allotment Reduction roll-ups									
Services and Supplies	\$ (1,051,125)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(1,051,125)	0	0.00
Package 086 Eliminate Inflation									
Services and Supplies	\$ (188,241)	\$ 0	\$ (302,325)	\$ 0	\$ (15,549)	\$ 0	(506,115)	0	0.00
Capital Outlay	\$ (54,954)	\$ 0	\$ (12,366)	\$ 0	\$ 0	\$ 0	(67,320)	0	0.00
Package 087 Personal Service Adjustment									
Personal Services	\$ (1,413,586)	\$ 0	\$ (491,286)	\$ 0	\$ (18,457)	\$ 0	(1,923,329)	0	0.00
Package 102 Partial Rebuild from 09-11 Reductions									
Personal Services	\$ (2,224,651)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(2,224,651)	(14)	(14.00)
Services and Supplies	\$ (692,510)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(692,510)	0	0.00
Package 106 Supreme Court Building Preservation									
Capital Outlay	\$ (3,000,000)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(3,000,000)	0	0.00
Package 108 ETSD Maintenance Needs									
Services and Supplies	\$ (6,550,000)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(6,550,000)	0	0.00
Capital Outlay	\$ (500,000)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(500,000)	0	0.00
Package 109 OSCA Staffing Needs									
Personal Services	\$ (730,874)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(730,874)	(6)	(4.98)
Services and Supplies	\$ (86,261)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(86,261)	0	0.00
Package 110 Facilities Infrastructure (Gresham Courthouse)									
Personal Services	\$ (436,641)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(436,641)	(7)	(4.09)
Services and Supplies	\$ (287,901)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(287,901)	0	0.00
Capital Outlay	\$ (590,000)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(590,000)	0	0.00
Package 801 Targeted Statewide Adjustments									
Services and Supplies	\$ (1,288,310)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(1,288,310)	0	0.00
Package 802 Vacant Position Savings									
Personal Services	\$ (139,885)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(139,885)	(1)	(1.00)

*Excludes Capital Construction Expenditures

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE	
			LIMITED	NONLIMITED	LIMITED	NONLIMITED				
Package 811 Fund Shift Adjustment										
Personal Services	\$ (421,825)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(421,825)	(5)	(5.00)	
Services and Supplies	\$ (531,460)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(531,460)	0	0.00	
Package 813 Agency Reduction Plan										
Personal Services	\$ (1,789,984)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(1,789,984)	(20)	(20.00)	
Services and Supplies	\$ (1,345,773)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(1,345,773)	0	0.00	
Package 814 Co-Chair's Supplemental General Fund										
Personal Services	\$ 1,390,547	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	1,390,547	15	15.00	
Services and Supplies	\$ 1,045,462	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	1,045,462	0	0.00	
Package 819 Supplemental Statewide Ending Balance										
Personal Services	\$ (848,488)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(848,488)	0	0.00	
Services and Supplies	\$ (691,820)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(691,820)	0	0.00	
Capital Outlay	\$ (75,758)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(75,758)	0	0.00	
<u>SCR 200 Mandated Payments</u>										
Package 085 2009-11 Allotment Reduction roll-ups										
Services and Supplies	\$ (500,000)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(500,000)	0	0.00	
Package 086 Eliminate Inflation										
Services and Supplies	\$ (290,508)	\$ 0	(11,400)	\$ 0	\$ 0	\$ 0	(301,908)	0	0.00	
Package 087 Personal Service Adjustment										
Personal Services	\$ (218,569)	\$ 0	(3,512)	\$ 0	\$ 0	\$ 0	(222,081)	0	0.00	
Package 107 Interpreters Related to Victim's Rights Prov										
Services and Supplies	\$ (628,068)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(628,068)	0	0.00	
Capital Outlay	\$ (45,000)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(45,000)	0	0.00	
Package 801 Targeted Statwide Adjustments										
Services and Supplies	\$ (675,331)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(675,331)	0	0.00	
Package 802 Vacant Position Savings										
Personal Services	\$ (150,900)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(150,900)	(1)	(1.00)	
Package 819 Supplemental Statewide Ending Balance										
Personal Services	\$ (110,341)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(110,341)	0	0.00	
Services and Supplies	\$ (362,651)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	(362,651)	0	0.00	

*Excludes Capital Construction Expenditures

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
<u>SCR 400 State Court Facilities Security Account</u>									
Package 086 Eliminate Inflation									
Services and Supplies	\$ 0	\$ 0	(71,242)	\$ 0	\$ 0	\$ 0	(71,242)	0	0.00
Capital Outlay	\$ 0	\$ 0	(206)	\$ 0	\$ 0	\$ 0	(206)	0	0.00
Package 087 Personal Service Adjustment									
Personal Services	\$ 0	\$ 0	(42,314)	\$ 0	\$ 0	\$ 0	(42,314)	0	0.00
<u>SCR 500 eCourt Program</u>									
Package 101 Continue Oregon eCourt Project									
Services and Supplies	\$ 0	\$ 0	(10,304,184)	\$ 0	\$ 0	\$ 0	(10,304,184)	0	0.00
Capital Outlay	\$ 0	\$ 0	(2,700,000)	\$ 0	\$ 0	\$ 0	(2,700,000)	0	0.00
Package 812 Oregon eCourt Program									
Services and Supplies	\$ 2,000,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	2,000,000	0	0.00
<u>SCR 600 Governor's Adjustment</u>									
Package 090 Analyst Adjustments									
Personal Services	\$ 74,717,858	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	74,717,858	0	0.00
Services and Supplies	\$ 12,839,768	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	12,839,768	0	0.00
Capital Outlay	\$ 733,815	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	733,815	0	0.00
TOTAL ADJUSTMENTS	\$ 19,996,383	\$ 0	\$ (17,079,786)	\$ 0	\$ (34,006)	\$ 0	\$ 2,882,591	(260)	(215.51)
SUBCOMMITTEE RECOMMENDATION *	\$ 317,211,610	\$ 0	\$ 53,595,688	\$ 0	\$ 850,620	\$ 0	\$ 371,657,918	1,878	1,739.20
% Change from 2009-11 Leg Approved Budget	11.8%	0.0%	-33.5%	0.0%	-1.0%	0.0%	1.7%	-0.7%	-5.1%
% Change from 2011-13 Current Service Level	-10.9%	0.0%	14.8%	0.0%	-3.8%	0.0%	-7.9%	-5.2%	-5.7%
% Change from 2011-13 Gov's Recommended Budget	6.7%	0.0%	-24.2%	0.0%	-3.8%	0.0%	0.8%	-12.2%	-11.0%

*Excludes Capital Construction Expenditures

Legislatively Approved 2011-2013 Key Performance Measures

Agency: JUDICIAL DEPARTMENT

Mission: As a separate and independent branch of government, we provide fair and accessible justice services that protect the rights of individuals, preserve community welfare, and inspire public confidence

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2012	Target 2013
1 - Accessible Interpreter Services: The percentage of dollars spent on Oregon Judicial Department (OJD) certified freelance interpreters out of the total expenditures for freelance (non-staff) interpreters of languages in which certification testing is offered by the OJD.		Approved KPM	99.00	95.00	95.00
2 - Collection Rate: The percentage of all monetary penalties imposed by the appellate and circuit courts that are collected.		Approved KPM	64.00	68.00	68.00
3 - OJIN Data Timeliness and Accuracy: Average number of calendar days between the date a judge signs a judgment and the date a judgment is entered into the official record.		Approved KPM	3.66	3.00	
4 - Representative Workforce: The parity between the representation of persons of color in the civilian labor force and the representation of the same group in the workforce of the Oregon Judicial Department.		Approved KPM	87.00	100.00	100.00
5 - Trained Workforce: The percentage of OJD education program participants who reported gaining specific knowledge related to the OJD by attending the program.		Approved KPM	90.00	95.00	95.00
6 - Timely Case Processing: The percentage of cases disposed or otherwise resolved within established time frames.		Approved KPM	80.00	76.00	76.00
7 - Permanency Action Plans: The percentage of circuit courts with a performance measure supporting permanency outcomes for children in foster care.		Approved KPM	79.00	75.00	75.00
8 - Drug Court Recidivism: The percentage of adult drug court graduates with no misdemeanor or felony charges filed in Oregon circuit courts within one year of program graduation.		Approved KPM	93.00	90.00	90.00
9 - Juror Satisfaction: The percentage of jurors who are satisfied with their juror experience.		Approved KPM	96.00	95.00	95.00
10 - Quality Self-Represented Services: The percentage of litigants satisfied with family law facilitation services received.		Approved KPM	97.00	75.00	75.00

Agency: JUDICIAL DEPARTMENT

Mission: As a separate and independent branch of government, we provide fair and accessible justice services that protect the rights of individuals, preserve community welfare, and inspire public confidence

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2012	Target 2013
11 - Court User Satisfaction (Oregon Agency Questions) The percentage of court users rating their satisfaction with the court's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Accuracy	Approved KPM	85.00	90.00	90.00
11 - Court User Satisfaction (Oregon Agency Questions) The percentage of court users rating their satisfaction with the court's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Availability of Information	Approved KPM	87.00	90.00	90.00
11 - Court User Satisfaction (Oregon Agency Questions) The percentage of court users rating their satisfaction with the court's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Expertise	Approved KPM	91.00	90.00	90.00
11 - Court User Satisfaction (Oregon Agency Questions) The percentage of court users rating their satisfaction with the court's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Helpfulness	Approved KPM	92.00	90.00	90.00
11 - Court User Satisfaction (Oregon Agency Questions) The percentage of court users rating their satisfaction with the court's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Overall	Approved KPM	89.00	90.00	90.00
11 - Court User Satisfaction (Oregon Agency Questions) The percentage of court users rating their satisfaction with the court's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Timeliness	Approved KPM	78.00	90.00	90.00
12 - Court User Satisfaction(Court-Related Questions) The percent of court users who believe that the court provides accessible, fair, accurate, timely, knowledgeable, and courteous services.		Approved KPM	91.00	90.00	90.00

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the Department's existing Key Performance Measures and targets.

Sub-Committee Action:

The Capital Construction Subcommittee adopted the Legislative Fiscal Office recommendations.