

**76<sup>th</sup> OREGON LEGISLATIVE ASSEMBLY – 2011 Regular Session  
BUDGET REPORT AND MEASURE SUMMARY**

**MEASURE: HB 5008-A**

**JOINT COMMITTEE ON WAYS AND MEANS**

**Carrier – House: Rep. Komp  
Carrier – Senate: Sen. Edwards**

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**Action:** Do Pass as Amended and as Printed A-Engrossed

**Vote:** 22 – 0 – 3

House – Yeas: Beyer, Buckley, Cowan, Garrard, Komp, Kotek, McLane, Nathanson, Nolan, Richardson, G. Smith, Thatcher, Whisnant  
– Nays:  
– Exc: Freeman

Senate – Yeas: Devlin, Edwards, Girod, Johnson, Monroe, Thomsen, Verger, Whitsett, Winters  
– Nays:  
– Exc: Bates, Nelson

**Prepared By:** Tamara Brickman, Department of Administrative Services

**Reviewed By:** Robin LaMonte, Legislative Fiscal Office

**Meeting Date:** May 6, 2011

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**Agency**

Board of Licensed Social Workers

**Budget Page**

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**Biennium**

2011-13

## **Budget Summary\***

	2009-11	2011-13	2011-13	2011-13	Committee Change from	
	Legislatively Approved Budget (1)	Current Service Level	Governor's Budget	Committee Recommendation	2009-11 Leg Approved	
					\$ change	% change
Other Funds	\$ 1,039,435	\$ 923,450	\$ 1,256,572	\$ 1,245,409	+205,974	+19.8%

## **Position Summary**

Authorized Positions	5	4	6	6	+1	
Full-time Equivalent (FTE) Positions	4.00	3.25	5.45	5.45	+1.45	

(1) Includes adjustments through March 2011.

\* Excludes Capital Construction expenditures

## **Summary of Revenue Changes**

Senate Bill 177 (2009) created two new categories of Social Worker licenses, and made Social Worker licensure mandatory rather than voluntary. The Subcommittee approved House Bill 5009-A which ratified license and renewal fees for the two new Social Worker licenses types created in Senate Bill 177 (2009). HB 5009-A also has an increase in the late fee charged when Social Worker license renewals are submitted late. The late fee increase is not designed to raise revenue but is intended to act as a deterrent to late license renewals. This fee is expected to generate approximately \$1,800. The new license fees are expected to generate approximately \$107,500 in Other Fund revenues.

## **Summary of Subcommittee Action**

The Subcommittee approved a budget for the Board of Clinical Social Workers of \$1,245,409 Other Funds and 5.45 full-time equivalent positions. This is a 19.8 percent increase from the 2009-11 Legislatively Approved Budget.

The Subcommittee approved the following recommendations:

- Package 086, Eliminate Inflation, reduces \$13,066 Other Funds by eliminating standard inflation from the Current Service Level Budget.
- Package 087, Personal Services Adjustments, eliminates \$49,768 Other Funds for a 5.5 percent across-the-board reduction in Personal Services from the Current Service Level budget.

- Package 100, Compliance Specialist 2, increases Other Funds (\$147,824) and provides 1.00 full-time equivalent to support the Board's investigations into compliance violations. This package makes a Limited Duration position from the 2009-11 biennium permanent. This position will assist the Board in meeting its Key Performance Measure for timely complaint resolution.
- Package 101, Oregon State Police (OSP) Background Checks, increases Other Funds limitation for the Board (\$22,325 Other Funds) for payments to the OSP for criminal background checks conducted on applicants. The Subcommittee reduced the limitation associated with the Package in a separate LFO Analyst Adjustment Package (see Package 810).
- Package 102, Senate Bill 177 (2009) created two new categories of Social Worker licenses, and made Social Worker licensure mandatory rather than voluntary. This package provides funding (revenue and expenditure limitation) for implementation of Senate Bill 177 (2009) and includes 1 position (1.20 FTE). The revenue associated with this package comes from establishing new fees for two new licenses created by Senate Bill 177 (2009).
- Package 810, LFO Analyst Adjustments, reduces expenditure limitation for OSP background checks by \$11,163 Other Funds, based on the LFO assessment of caseload. The agency may seek a limitation increase from the Emergency Board during the interim should it be necessary.

### **Summary of Performance Measure Action**

See attached Legislatively Adopted 2011-13 Key Performance Measures form.

**DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION**

**HB 5008-A**

**Board of Licensed Social Workers  
Tamara Brickman - - (503) 378-4709**

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2009-11 Legislatively Approved Budget at March 2011 * \$	0 \$	0 \$	1,039,435 \$	0 \$	0 \$	0 \$	1,039,435	5	4.00
2011-13 ORBITS printed Current Service Level (CSL)* \$	0 \$	0 \$	923,450 \$	0 \$	0 \$	0 \$	923,450	4	3.25
2011-13 Governor's Recommended Budget* \$	0 \$	0 \$	1,256,572 \$	0 \$	0 \$	0 \$	1,256,572	6	5.45
<u>SUBCOMMITTEE ADJUSTMENTS (from GRB)</u>									
Package 810: LFO Analyst Adjustments									
Services and Supplies	\$ 0	\$ 0	(11,163) \$	0 \$	0 \$	0 \$	(11,163)	0	0.00
TOTAL ADJUSTMENTS	\$ 0	\$ 0	(11,163) \$	0 \$	0 \$	0 \$	(11,163)	0	0.00
SUBCOMMITTEE RECOMMENDATION *	\$ 0	\$ 0	1,245,409 \$	0 \$	0 \$	0 \$	1,245,409	6	5.45
% Change from 2009-11 Leg Approved Budget	0.0%	0.0%	19.8%	0.0%	0.0%	0.0%	19.8%	20.0%	36.3%
% Change from 2011-13 Current Service Level	0.0%	0.0%	34.9%	0.0%	0.0%	0.0%	34.9%	50.0%	67.7%
% Change from 2011-13 Gov's Recommended Budget	0.0%	0.0%	-0.9%	0.0%	0.0%	0.0%	-0.9%	0.0%	0.0%

\*Excludes Capital Construction Expenditures.

## Legislatively Proposed 2011-2013 Key Performance Measures

**Agency: SOCIAL WORKERS, BOARD OF**

Mission: To protect the citizens of Oregon by setting a strong standard of practice and ethics through the regulation of social workers.

Legislatively Proposed KPMs	Customer Service Category	Agency Request	Most Current Result	Target 2012	Target 2013
1 - TIMELY COMPLAINT RESOLUTION - Percent of complaints upon which the Board makes a decision within six months of when the complaint is received in the Board office.		Approved KPM	61.00	85.00	85.00
2 - CE AUDITS - Percent of license renewal Continuing Education audits that meet the requirement for accredited coursework.		Approved KPM	99.90	99.00	99.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Accuracy	Approved KPM	97.30	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Availability of Information	Approved KPM	95.80	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Expertise	Approved KPM	97.00	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Helpfulness	Approved KPM	97.30	98.00	98.00
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Overall	Approved KPM	97.40	98.00	98.00

**Agency: SOCIAL WORKERS, BOARD OF**

Mission: To protect the citizens of Oregon by setting a strong standard of practice and ethics through the regulation of social workers.

<b>Legislatively Proposed KPMs</b>	<b>Customer Service Category</b>	<b>Agency Request</b>	<b>Most Current Result</b>	<b>Target 2012</b>	<b>Target 2013</b>
4 - CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Timeliness	Approved KPM	97.00	98.00	98.00
5 - BOARD BEST PRACTICES - Percent of total best practices met by the Board.		Approved KPM	100.00	100.00	100.00

**LFO Recommendation:**

Recommend approval of KPM and targets as presented.

**Sub-Committee Action:**

The Education Subcommittee approved the KPM's as recommended by LFO.